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P.U.C. DOCKET NO. 46438

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**RATEPAYER PROTEST**

PUBLIC UTILITY COMMISSION  
FILING CLERK

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Christy Last Name: Reeves

Phone Number: 281-615-6102 Fax Number: \_\_\_\_\_

Address, City, State: 12927 Erin Lane, Old River-Wintree TX 77535

Location where service is received: same ↑

(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

Water Rate Change  Sewer Rate Change  Both Water and Sewer Rate Change

Other (please specify below) We already have terrible water & the sewer is always backing up. We had to have a filter installed or else we'd be drinking, cooking, & bathing in brown/black water, that has even had worms in it. Right now, there are over 300 dwellings tied to a system that is designed for 250. I have lived here over 40 years and this water/sewer system has ALWAYS been subpar.

Signature of Protestor:

Christy Reeves

Date: 11-27-16

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance  
Hotline at  
**512-936-7136**

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**NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO TEX. WATER CODE § 13.1871**

J & S Water Company, LLC 12085 & 20658

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUC). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least <sup>64</sup> [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

**EFFECTIVE DATE OF PROPOSED INCREASE:** 1/1/2017

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)  
(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for proposed Rate Change:**

Allow the utility to generate enough revenue to cover those expenses that are reasonable and necessary to provide service to the ratepayers and allow the utility a reasonable opportunity to earn a reasonable return on its invested capital used and useful.

**BILLING COMPARISON (Woodland Acres Subdivision)**

**Water**

Existing	5,000 gallons:	\$ 30.94 /mo	Proposed	5,000 gallons:	\$ 31.38 /mo
Existing	10,000 gallons:	\$ 38.44 /mo	Proposed	10,000 gallons:	\$ 38.88 /mo
Existing	30,000 gallons:	\$ 68.44 /mo	Proposed	30,000 gallons:	\$ 68.88 /mo

**Sewer**

Existing	5,000 gallons:	\$ 39.58 /mo	Proposed	5,000 gallons:	\$ 50.07 /mo
Existing	10,000 gallons:	\$ 49.58 /mo	Proposed	10,000 gallons:	\$ 60.07 /mo

Five Oaks (PWS #1011832 & WQ0012382001), Maple Leaf Gardens (PWS #1011493 & WQ0012342001, Oakland Village (PWS #1010049) & Woodland Acres (PWS #030027 & WQ001172001)

**Subdivision(s) or System(s) Affected by Rate Change**

8010 Thompson Road	Highlands	Texas	77562-3122
Company Address	City	State	Zip
(281) 383-9869	Company Phone Number		
233,932.00	11/25/2016		
Annual Revenue Increase	Date Notice Delivered		
11/1/2011	Various days throughout the month		
Date of Last Rate Change	Date Meters Typically Read		

\* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.