



Control Number: 46438



Item Number: 155

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RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

RECEIVED
2017 FEB -3 AM 9:19
PUBLIC UTILITY COMMISSION
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: John + Verla Last Name: Randolph
Phone Number: 281 385-5097 Fax Number:
Address, City, State: P.O. Box 548 Mont Belvieu, TX 77580
Location where service is received: 13102 Maplewood Ln. Old River-Winfree, TX 77535
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

[] Water Rate Change [] Sewer Rate Change [X] Both Water and Sewer Rate Change

[] Other (please specify below)

Can't Drink or Cook with the water. Can't use ice maker!
Sewer rate is too high. Other Company's Dump their sewer trucks into
the sewer system in Subdivision the trucks should be paying for the use
and lowering residence rates. No discounts has been offered or given for us
having to buy drinkable water.

The 5% over the phone payment is not fair, there is not a location
here where you can make a payment. You must go to Highlands, TX to
Signature of Protestor: do so, or mail a payment in.

Verla N. Randolph John Randolph Date: 1-30-17

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136

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