



Control Number: 46404



Item Number: 224

Addendum StartPage: 0

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To whom it may concern,

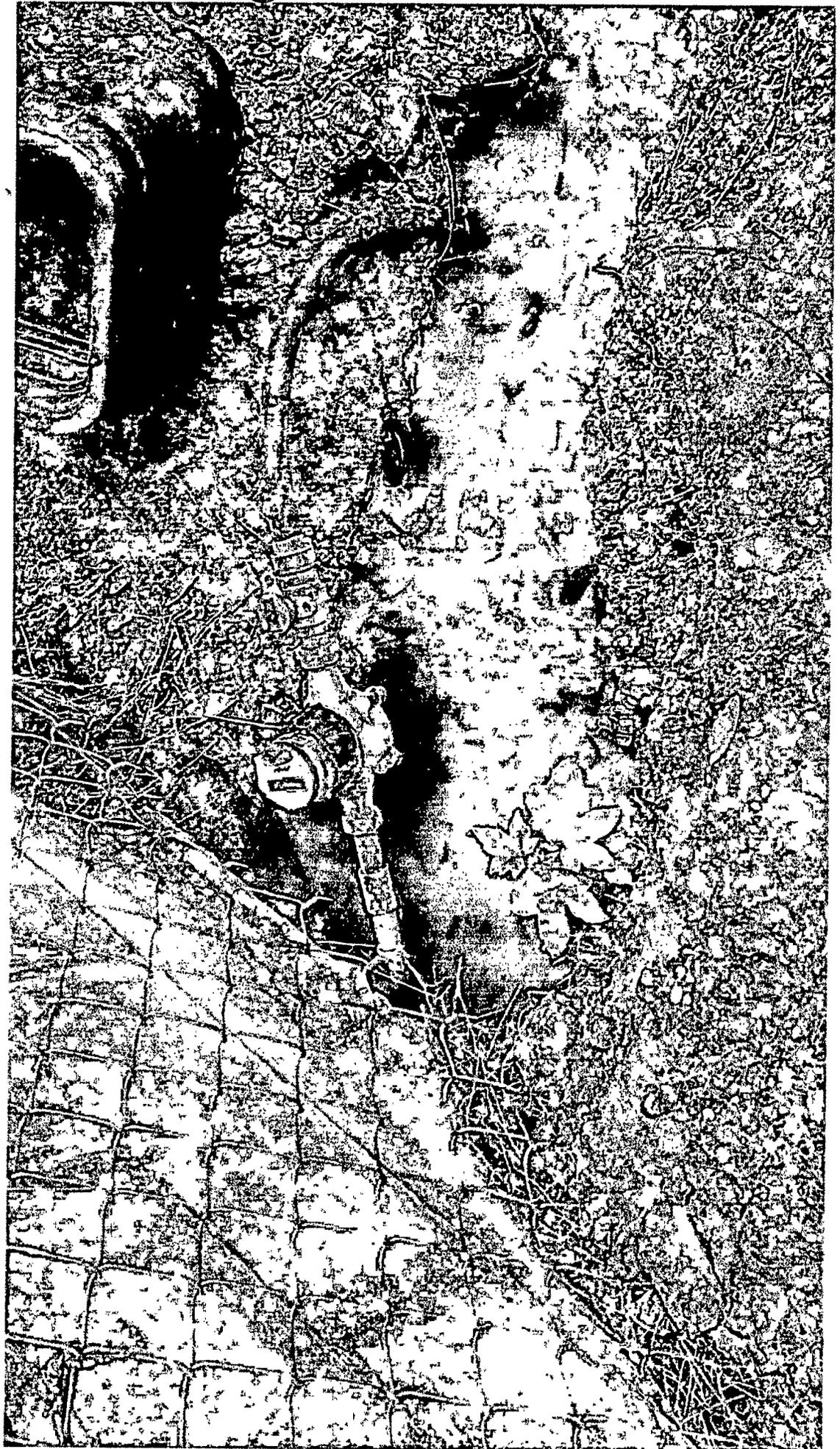
I am writing this letter in regards to a few problems with the water company of Town Woodloch, the company that provides our services for our water supply. We are very unhappy with the way they provide their services. We've had many issues over the past few months in terms of how certain situations have been resolved. One of the situations has been that of our water meters. For a few months now we have been left without a properly working water meter to which we can refer to see how much water we have used. We pay \$200.00 dollars a month on our water bill so we feel that it is only right that we have a somewhat decent service if we are paying so much. When we brought up this issue with the company, their response was that they have a system that counts our water usage and so for that reason, water meters were not needed in our home. Whether that is true or not, we still feel that it is necessary for us to be able to see how much water we are consuming at a time. There was also an issue about the company coming to check on our meters one time. When they came to check, they dug a hole in the ground to check the pipes I assume, and the hole was never covered back up nor was there an attempt to fix whatever problem there was as our meter is still not working. The hole itself can be a problem because with the way our street is, any time it rains our street tends to flood. This results in our neighbors and other community members having to move their cars towards the front of our street to be able to leave for work or wherever one may need to go. Well after the water has cleared up, many people have to walk down to get their cars so the big hole in the ground can be a safety hazard. While the hole is fenced off by a bit of thin orange tape, it is still not something we would like in our front yard. The hole has been there for about 2 months now so I don't believe they have any plans of covering it back up anytime soon. All we ask is that some sort of initiative be taken. Whether it's covering up the hole, fixing our meters, or even just listening to what the community has to say and taking it into consideration, we'd like something to get done. Thank you for taking the time to listen to the issues we have faced and we hope that voicing the issues may help work something out.

Sincerely,

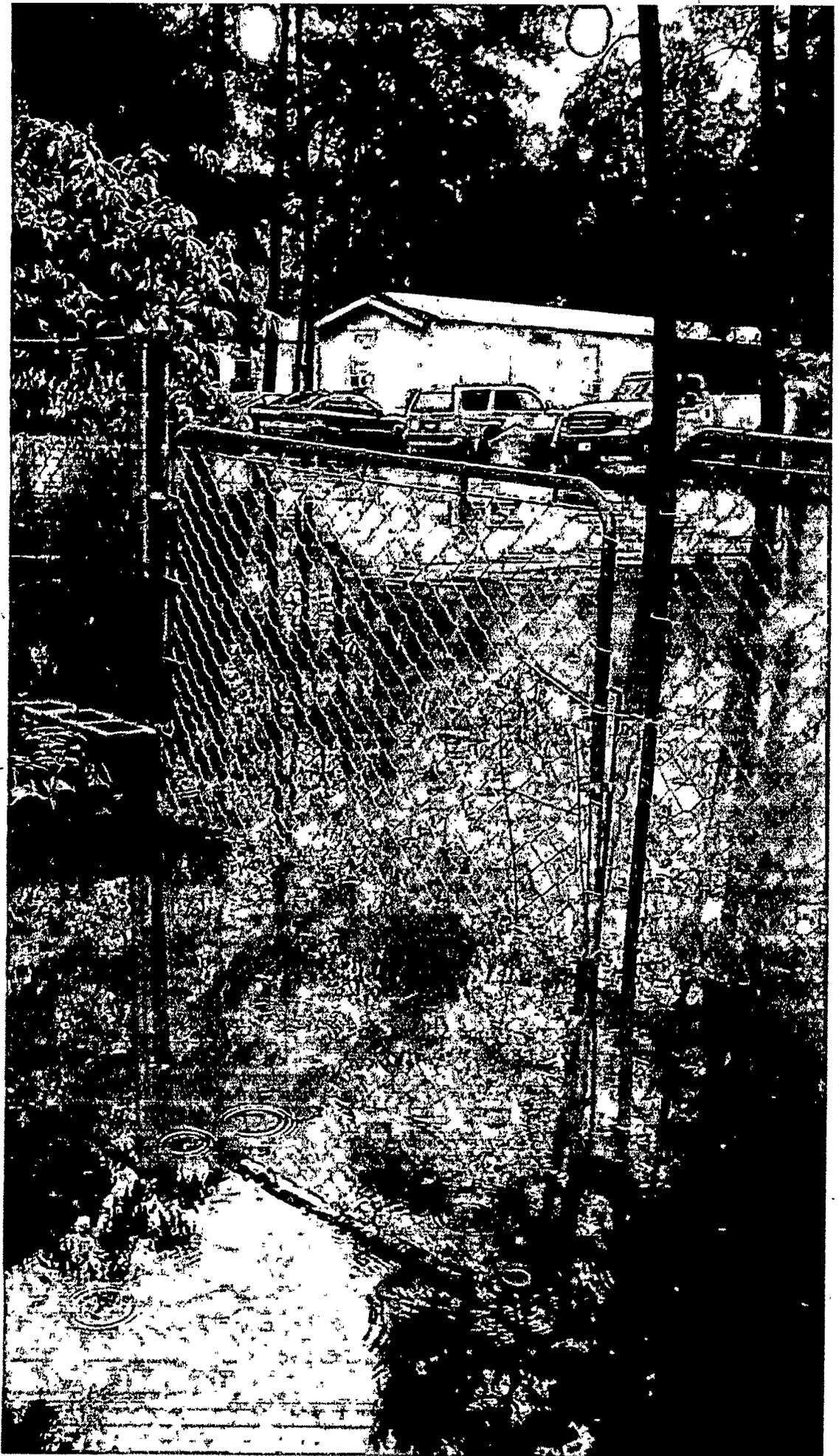
Maria S Martinez

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TESTING



GALLONS