



Control Number: 46317



Item Number: 3

Addendum StartPage: 0

Project No. 46317

COPY

Application of iSave Electric, LLC for Aggregator Registration Response to RFI

Commission Staff's First Request for Information to iSave Electric, LLC (iSave Electric)

Cover Page

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request on the following pages.

Pages marked as confidential and proprietary are considered business trade secret information that would potentially have commercial value if released to the general public.

This includes the response to Staff No 1-1 and 1-2 only

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AGGREGATOR REGISTRATION FORM
For the Texas Retail Electric Market

PROJECT NO. 46317 (Assigned by Central Records when registration is initially filed)

Registering Party:

iSave Electric, LLC

Authorized Representative or Attorney to contact about this application:

NAME: Mario Ruiz TITLE: Principal

ADDRESS: 2211 W. 34th St., Suite B, Houston, TX 77018

TELEPHONE: 855-947-2836 FAX: 713-583-6068

EMAIL ADDRESS: mario@iSaveElectric.com

Agent for Service of Process:

NAME: Stacy Jones TITLE: Principal

ADDRESS: 2211 W. 34th St., Suite B, Houston, TX 77018

TELEPHONE: 855-947-2836 FAX: 713-583-6068

EMAIL ADDRESS: stacy@iSaveElectric.com

Check the most appropriate box to describe the submission of this document:

- ☐ This submission opens a new aggregator registration.
- ☒ This submission supplies additional information for a pending aggregator registration.
- ☐ This submission amends an existing, completed aggregator registration.

Review the *Instructions*. Fill out Parts A through C of this Registration Form and the Affidavit according to the aggregator classification(s) desired:

- Class I:** Parts A, B, C, and Affidavit.
- Class II.A:** Parts A, B, C, and Affidavit
- Class II.B:** Part A and Affidavit.
- Class II.C:** Part A and Affidavit.
- Class II.D:** Parts A, B, C, and Affidavit.

PART A – GENERAL INFORMATION

APPLICABLE TO ALL REGISTERING PARTIES

1. **Legal Name of Registering Party:** iSave Electric, LLC

2. **Type of registering party.** Review the definitions in the *Instructions* and check appropriate box:

- ☒ **Person**
- ☐ **Political subdivision**
- ☐ **Political subdivision corporation**

3. **Types of aggregator registrations sought.** Review the required eligibility and operational parameters listed in the *Instructions* and check appropriate box or boxes:

- ☒ **Class I:** Private entity that aggregates private customers to buy electricity from REPs.
- ☐ **Class II.A:** Person that aggregates municipalities, political subdivisions, or both.
- ☐ **Class II.B:** Political subdivision corporation aggregating political subdivisions.
- ☐ **Class II.C:** Public body that aggregates its citizens.
- ☐ **Class II.D:** Administrator of citizen aggregation.

4. **Other Names.** List any trade, commercial, and doing-business-as (d/b/a) names, other than the legal name listed in #1 above, under which the registering party intends to operate (Class I, II.A and II.B aggregators are limited to 5 operating names.):

Operations will be performed under the name listed in #1 above and no other names (trade, commercial or doing business as) will be used.

PUBLIC UTILITY COMMISSION OF TEXAS
AGGREGATOR REGISTRATION, PURSUANT TO PUC SUBSTANTIVE RULE § 25.111

5. Address. List the registering party's Texas business address, telephone number and fax number. Provide the same details for the principal place of business, if different from the Texas business address.

Texas business address and principal place of business are both at the following address:

2211 W. 34th St., Suite B, Houston, TX 77018

Phone: 855-947-2836; Fax: 713-583-6068

6. Officers. Provide, as **Attachment A**, the names, business addresses, and phone numbers of the registering party's officers, directors, or partners.

7. Affiliates. Provide, as **Attachment B**, the names of the registering party's affiliates and subsidiaries that provide utility-related services, such as telecommunications, electric, gas, water or cable (if any).

8. Customer Service Contact. List the telephone number of the customer service department.

Customer Service Department: 855-947-2836, option 0

9. Regulatory contact person. List the name, physical business address, telephone number, fax number, and e-mail address for a regulatory contact person – and for the agent for service of process, if different.

The regulatory contact person and the agent for service of process will be the same person listed below:

Stacy Jones

2211 W 34th St, Suite B, Houston, TX 77018

Phone: 855-947-2836; Fax 713-583-6068

Email: stacy@iSaveElectric.com

10. Customers. Circle all of the electricity customer classes in the following list that the registering party intends to aggregate:

RESIDENTIAL

COMMERCIAL

INDUSTRIAL

MUNICIPALITIES

POLITICAL SUBDIVISIONS

Please provide further detail regarding the classes you have selected:

iSave Electric, LLC intends to aggregate private customers to buy electricity from REPs that best suit the customer's needs and usage.

**CLASS II.B AND CLASS II.C REGISTERING PARTIES MAY STOP HERE.
COMPLETE THE AFFIDAVIT AND SUBMIT ALL MATERIALS, INCLUDING
SUPPORTING ATTACHMENTS A AND B, TO THE COMMISSION.**

PART B – TECHNICAL AND CUSTOMER PROTECTION INFORMATION

APPLICABLE ONLY TO PARTIES REGISTERING FOR CLASS I, CLASS II.A, AND CLASS II.D

Review the attached *Instructions*. Select one of the following two options for registration by checking the appropriate box. By separate attachment, provide the information required for the option chosen.

☒ **1. STANDARD REGISTRATION.** To exercise the Standard Registration option, check the box at left and provide as **Attachment C** the following additional information:

- (a) **Texas Secretary of State records.** Any applicable information on file with the Texas Secretary of State, such as copies of the registering party's endorsed certificate of incorporation certified by the Texas Secretary of State, the registering party's certificate of good standing, or other business registration on file with the Texas Secretary of State. Include any information under d/b/a (doing-business-as) names.
- (b) **Tax delinquency disclosure.** Disclose any delinquency with taxing authorities in the state of Texas, including the Comptroller's Office.
- (c) **Prior experience.** Describe prior experience, if any, of the registering party or one or more of the registering party's principals or employees in the retail electric industry or a related industry.
- (d) **Affiliate and agency relationships.** Disclose any affiliate or agency relationships and the nature of any affiliate or agency agreements with REPs or transmission and distribution utilities. If such a relationship or agreement exists, explain how the registering party will disclose this information to its customers and to the REPs with whom it does business.
- (e) **Activities in other states.** List the other states, if any, in which the registering party, and/or its affiliates and subsidiaries providing utility-related services, currently conduct business, or have previously conducted business, within the past 3 calendar years.
- (f) **Compensation sources.** Disclose the registering party's known or anticipated sources of compensation for aggregation services, and provide an explanation of its plans for disclosure of those compensation sources to its customers.
- (g) **Bankruptcy disclosure.** Disclose any bankruptcy or liquidation proceedings of the registering party, any predecessors in interest, or its affiliates, within the past 3 calendar years.
- (h) **Disclosure of fraud or liability.** List any convictions or liability findings of fraud, theft or larceny, deceit, or violations of any customer protection or deceptive trade laws in any state against the registering party, a predecessor, its principals, or its affiliates.
- (i) **Investigation status.** Provide a statement indicating whether the registering party is currently under criminal or civil investigation, either in this state or in another state or jurisdiction for violation of any customer protection law or regulation.

- (j) **Complaint history.** Provide a complete complaint history list for the past 3 calendar years as required by the Aggregator Rule (*see Instructions* for exact rule requirements).
- (k) **Pending authorizations (Class II.A or II.D aggregators only).** List pending authorizations, if any, from public entities for the registering party to aggregate their loads or that of their citizens.

☐ **2. ALTERNATIVE LIMITED REGISTRATION.** To exercise the Alternative Limited Registration described in the Instructions, which limits the size of customers that may be served, check the box at left so that the statement (a) below is incorporated into the Affidavit, and then provide as **Attachment D** the information specified in (b) below.

- (a) By executing the Affidavit attached hereto, the registering party swears and affirms that it is aware of, and will comply with, P.U.C. SUBST. R. §25.111(f)(2), which applies to entities that aggregate only customers who seek to contract individually for 250 kilowatts or more of peak demand electricity. Specifically, the registering party swears and affirms that it possesses a written consent from each customer it plans to serve, authorizing the registering party to provide aggregation for that customer.
- (b) Provide as **Attachment D** the information required by paragraphs (a), (b), (c), (g), (h), (i), and (k) of the Standard Registration requirements.¹

PART C – FINANCIAL RESOURCE INFORMATION

APPLICABLE ONLY TO PARTIES REGISTERING FOR CLASS I, CLASS II.A, AND CLASS II.D.

1. Intention to take deposits or other advance payments. Check only one of the following two statements of intention:

☐ **YES, THE REGISTERING PARTY WILL COLLECT DEPOSITS OR OTHER ADVANCE PAYMENTS FROM ELECTRIC CUSTOMERS IN ADVANCE OF DELIVERING AGGREGATION SERVICES.**

By executing the Affidavit attached hereto, the registering party swears and affirms that it is aware of, and will comply with, P.U.C. SUBST. R. §25.111(g)(1)(A)-(D), which applies to any entities that aggregate electricity customers and intend to take any deposits or other advance payments from electricity customers for aggregation services.

If the "YES" box above is selected, proceed to Item No. 2 below to indicate the method of meeting the financial qualifications required by the Aggregator Rule.

¹ Parties registering by means of the Alternative Limited Registration option are exempted from the information required by paragraphs (d), (e), (f) and (j) of the Standard Registration and from the affiliate disclosure required by No. 7 of Part A.

☒ **NO, THE REGISTERING PARTY WILL NOT COLLECT DEPOSITS OR OTHER ADVANCE PAYMENTS FROM CUSTOMERS IN ADVANCE OF DELIVERING AGGREGATION SERVICES.**

By executing the Affidavit attached hereto, the registering party swears and affirms that, if it later decides to take prepayments, it shall amend its registration in advance of accepting such deposits or other advance payments for aggregation services. That amended registration shall demonstrate compliance with P.U.C. SUBST. R. §25.111(g) within 90 days of receiving the first payment for aggregation services and before those services are rendered.

If the "NO" box above is selected, stop here and proceed to the *Affidavit*.

2. Method of financial qualification. Check only one of the two boxes below to select one of the two methods for financial qualification to collect deposits and advance payments. The "standard" qualifications are available to any registering party, but the "alternative" qualifications are limited to those parties who have selected the Alternative Limited Registration in Part B. Provide the respective documentation materials indicated for the method selected:

☐ **STANDARD FINANCIAL QUALIFICATIONS.** This method of qualification is the only option for parties registering under the Standard Registration in Part B.

(a) **Calculation methodology.** The amount of required financial resources equals the registering party's cumulative obligations to customers arising from deposits or other advance payments for aggregation services made by customers prior to the delivery of aggregation services. Provide as **Attachment E** the registering party's methodology for calculating the required amount of financial resources.

(b) **Financial evidence.** From the following list, indicate which financial instruments are used to demonstrate the registering party's compliance with the Aggregator Rule's financial requirements. Then provide the applicable supporting documentation as required by (c), (d), (e), and (f) below (supply only the applicable attachments).

☐ A certificate of deposit with a bank or other financial institution;

☐ A letter of credit issued by a bank or other financial institution, irrevocable for a period of at least 15 months;

☐ A line of credit or other loan issued by a bank or other financial institution, including a bond in a form approved by the commission, irrevocable for a period of at least 15 months;

☐ A loan issued by a subsidiary or affiliate of the applicant or a corporation holding controlling interest in the applicant, irrevocable for a period of at least 15 months;

☐ A guaranty issued by a shareholder or principal of the applicant; a subsidiary or affiliate of the applicant or a corporation holding controlling interest in the applicant; irrevocable for period of at least 15 months.

☐ An investment grade credit rating.

☐ Other financial evidence approved in advance by the commission _____

- (c) **Financial integrity of loans or guarantees.** If applicable, provide as **Attachment F** the financial evidence showing that the lender or guarantor possesses the financial resources needed to fund the loan or guaranty.
- (d) **Unencumbered resources.** Provide as **Attachment G** evidence of cash and other instruments listed as financial resources unencumbered by pledges for collateral.
- (e) **Credit ratings.** If applicable, provide as **Attachment H** evidence of investment grade credit rating.
- (f) **Disclosure to financial backers.** Provide as **Attachment I** evidence that a copy of P.U.C. SUBST. R. 25.111 (the Aggregator Rule) has been provided to any party providing, either directly or indirectly, financial resources necessary to protect customers pursuant to this paragraph.

☐ **ALTERNATIVE FINANCIAL QUALIFICATIONS FOR LIMITED REGISTRATION.** This method of qualification is available only to parties who register by means of the Alternative Limited Registration, specifically those that aggregate customers that individually contract for at least 250 kilowatts of peak demand electricity. Check the box at left to exercise this option and incorporate into the Affidavit the statement below:

By executing the affidavit attached hereto, the registering party swears and affirms that it is aware of, and will comply with, P.U.C. SUBST. R. 25.111(g)(2), which applies to entities that aggregate only customers that individually contract for 250 kilowatts or more of peak demand electricity. Specifically, the registering party swears and affirms that it possesses a written consent from each customer it wishes to serve, authorizing the registering party to provide aggregation for that customer *without* establishing the cash and credit resources normally required of aggregators who take deposits or other advance payments from customers.

AFFIDAVIT

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

Check one of the following boxes:

- ☐ I am an owner, partner, or officer of the registering party, which is registering as a Class II.B or Class II.C aggregator.
- ☒ I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator.

I swear or affirm that I have personal knowledge of the facts stated in the attached registration, that I am competent to testify to them, and that I have the authority to submit this application form on behalf of the registering party. I further swear or affirm that all statements made in the Registration Form are true, correct and complete and that any substantial changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I swear or affirm that the registering party understands and will comply with all requirements of the applicable law and rules, including any required submission of additional information by sworn affidavit prior to the provision of electric service.


Signature of Registering Party's Owner, Partner, or Officer

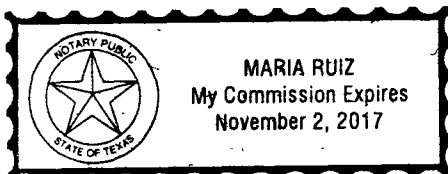
Stacy Jones

Printed Name

iSaveElectric, LLC

Name of Registering Party

Sworn and subscribed before me this 27 day of Sept, 2016
Month Year




Notary Public

Project No. 46317

Application of iSave Electric, LLC for Aggregator Registration Response to RFI Staff 1-1

**Commission Staff's First Request for Information (RFI) to iSave Electric, LLC (iSave Electric) Question
Number 1-1**

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request. This response is made by a partner of iSave Electric, Stacy Jones, who swears and affirms the truthfulness, correctness, and completeness of the information provided in this RFI response by means of attaching a signed and notarized copy of the Affidavit (required in the initial Aggregator application form) at the end of this RFI response.

Staff 1-1 Please provide a detailed explanation for each type of service that will be provided by iSave Electric, LLC.

iSave Electric Response:

iSave Electric intends to collect revenue from the electric customer (customer) for consulting services rendered to the customer by iSave Electric. iSave Electric will be providing customer(s) consultant services for their electric rates and bills. Customers will sign up with iSave Electric to have their electric bills reviewed and to receive recommendations on REPs that would be monetarily beneficial to the customer(s) based on their individual usage history. Services are ongoing and iSave Electric will monitor through proprietary computer software, developed and maintained by iSave Electric, when better rates are available and alert the customer of their options when their current electric agreement has ended to ensure the customer(s) continue to receive the best possible electric rates.

At this time iSave Electric intends to collect revenue only from the customer(s) for consulting services rendered. If there are any additional compensation sources from the REPs, iSave Electric will fully disclose said compensation (including the source of compensation and amount) from sources other than the customer prior to receiving compensation.

AFFIDAVIT

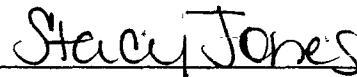
BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator.

I swear or affirm that I have personal knowledge of the facts stated in the attached registration, that I am competent to testify to them, and that I have the authority to submit this application form on behalf of the registering party. I further swear or affirm that all statements made in the Registration Form are true, correct and complete and that any substantial changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I swear or affirm that the registering party understands and will comply with all requirements of the applicable law and rules, including any required submission of additional information by sworn affidavit prior to the provision of electric service.



Signature of Registering Party's Owner, Partner, or Officer

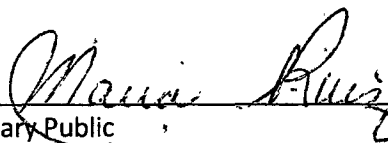
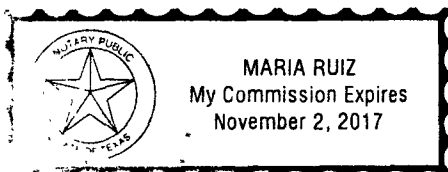


Printed Name

iSave Electric, LLC

Name of Registering Party

Sworn and subscribed before me this 27 day of Sept, 2016
Month Year



Notary Public

CONFIDENTIAL/PROPRIETARY- BUSINESS MODEL INFORMATION

Project No. 46317

Application of iSave Electric, LLC for Aggregator Registration Response to RFI Staff 1-2

**Commission Staff's First Request for Information (RFI) to iSave Electric, LLC (iSave Electric) Question
Number 1-2**

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request. This response is made by a partner of iSave Electric, Stacy Jones, who swears and affirms the truthfulness, correctness, and completeness of the information provided in this RFI response by means of attaching a signed and notarized copy of the Affidavit (required in the initial Aggregator application form) at the end of this RFI response.

Staff 1-2 Please provide a detailed explanation of what type of compensation and the amount of compensation that will be obtained from customers for each of the services provided by iSave Electric, LLC in Staff 1-1.

iSave Response:

In exchange for the consulting services rendered by iSave, there will be a minimal, flat fee charged to the electric customer (customer). This flat fee was provided in the initial Aggregator application submission by iSave Electric and can be modified as per the Terms of Service Agreement entered into by the electric customer and iSave Electric. In summary, customers will enter into an agreement with iSave Electric for consulting and management services of their third party electric provider. Consulting and management services will include the locating/negotiating of lower electricity costs with REPs available in the customer(s) area. The fees for iSave Electric's services will either be paid monthly or yearly (based on the customer's preference) for the consulting services they have received and have agreed to receive. There will be no deposits or advance payments for the services provided by iSave Electric as stated in the iSave Electric Terms of Service.

AS SUCH, the original Aggregator application for iSave Electric, LLC submitted to the PUC in August 2016 has since changed based on the Terms of Service for iSave Electric's customers base and has been amended to reflect under Part C-1 "Intention to take deposits or other advance payments" that iSave Electric, LLC will not collect deposits or other advance payments from customers in advance of delivering aggregation services. If iSave Electric later decides to take prepayments for the consulting services we provide, iSave Electric will amend its registration in advance of accepting such deposits or other advance payments for aggregation services.

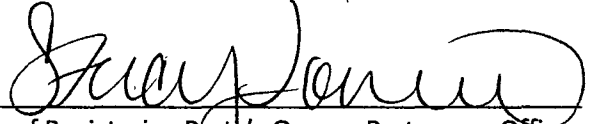
CONFIDENTIAL/PROPRIETARY- BUSINESS MODEL INFORMATION

AFFIDAVIT

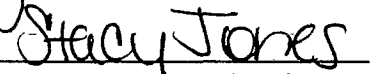
BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator.

I swear or affirm that I have personal knowledge of the facts stated in the attached registration, that I am competent to testify to them, and that I have the authority to submit this application form on behalf of the registering party. I further swear or affirm that all statements made in the Registration Form are true, correct and complete and that any substantial changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I swear or affirm that the registering party understands and will comply with all requirements of the applicable law and rules, including any required submission of additional information by sworn affidavit prior to the provision of electric service.



Signature of Registering Party's Owner, Partner, or Officer

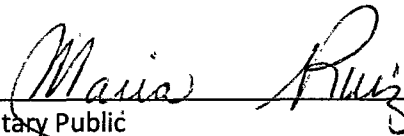


Printed Name

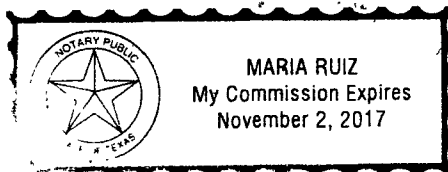
iSave Electric, LLC

Name of Registering Party

Sworn and subscribed before me this 27 day of Sept, 2016.
Month Year



Notary Public



Project No. 46317

Application of iSave Electric, LLC for Aggregator Registration Response to RFI Staff 1-3

**Commission Staff's First Request for Information (RFI) to iSave Electric, LLC (iSave Electric) Question
Number 1-3**

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request. This response is made by a partner of iSave Electric, Stacy Jones, who swears and affirms the truthfulness, correctness, and completeness of the information provided in this RFI response by means of attaching a signed and notarized copy of the Affidavit (required in the initial Aggregator application form) at the end of this RFI response.

Staff 1-3 Please submit a copy of the Terms of Service that iSave Electric, LLC will provide to customers

iSave Response:

Following this RFI response is a copy of the Terms of Service for iSave Electric.

iSave Electric, LLC

TERMS OF SERVICE

iSave Electric Terms Of Service

iSave Electric, LLC (iSave Electric) allows subscribers/members of iSave Electric to evaluate their current electricity provider rates, locate potential savings in electric providers, enroll in the energy services through these third party electric providers and . By using iSave Electric, LLC's services, websites, and software applications (together, the "iSave Electric Service" or "Service"), or accessing any content through the Service (the "Content") you are entering into a binding contract with iSave Electric for the services listed herein. This is a legally binding agreement between you, the subscriber/customer/member, and iSave Electric. Your agreement with us includes these Terms of Service and our Privacy Policy. The Terms of Service, Privacy Policy and any additional terms that you agree to, are hereinafter referred to as the "Agreements". If you wish to review the current terms of the Agreements, you may do so by accessing your member account through the iSave Electric website.

Please read the Agreements carefully. They cover important information about iSave Electric's Services provided to you, the member, and any charges, taxes, and fees we bill you for the services.

This site is offered to our members under the condition that you have accepted, without modification, the terms, conditions, notices and all other applicable regulations contained herein. Your use of this site constitutes your agreement to all such terms, conditions and notices. In order to use iSave Electric's services and access the Content, you need to (1) be 18 or older (2) have the power to enter a binding contract with us and not be barred from doing so under any applicable laws, and (3) be the resident in the county/city of Texas where the Service is available. You also promise that any registration information that you submit to iSave Electric is true, accurate, and complete, and you agree to update such information in the event it changes after the initial member signup.

iSave Electric is not an electric provider or a third party electric provider. iSave Electric is a consulting service which provides prospective electricity buyers assistance when purchasing energy through third party electric vendors. iSave Electric will search for energy offers that meet certain conditions based on the information we obtain from you and other authorized sources. In order to use iSave Electric's services, you must enroll with iSave Electric to become a member for said services. The final price and terms of service from the third party provider remain subject to service agreements between you, the member, and the third party provider. iSave Electric does not guarantee the rates, services or terms provided by the third party electric vendor. Any disputes arising out of the rates, services, terms or contract between the member and third party energy service providers is not the responsibility of iSave Electric and iSave Electric is not liable for such disputes.

Each energy transaction shall be completed and binding directly between the member and the chosen third party provider. iSave Electric is not a broker nor does iSave Electric have any interest in the completion/binding of the agreement between the member and the chosen third party provider.

iSave Electric has the right to cancel and/or suspend a members' account without notice, at any time upon violation or non-compliance with this Agreement or any other iSave Electric terms of use, agreements or policies. Notwithstanding the foregoing, iSave Electric shall not be required to issue refunds hereunder; under any circumstances as the member agrees the fees are due to and earned by iSave Electric at the time of billing.

FEES

In order to utilize the iSave Electric services, the user is required to sign up for a membership/subscription. iSave Electric offers members two convenient ways to pay for the subscription for iSave Electric's services. Members may opt to pay for their subscriptions monthly (\$12) or one flat annual fee of (\$120). This fee is based on services rendered for one meter only. Other meters controlled by the same member can be added for an additional monthly or yearly fee. Your subscription is automatically renewed at the end of each subscription period (either monthly or annually) unless canceled by contacting our member services in writing at subscribers@iSaveElectric.com at least 30 days prior to the auto-renewal date. Subscription fees paid prior to cancelling are nonrefundable.

By providing iSave Electric with credit card information, you attest that you are the authorized user of the card and agree to notify us of any changes to the account number, expiration date, and billing address. The member agrees that iSave Electric is authorized to charge the credit card or account authorized by the member at the renewal billing date at the same fee* until canceled by the Member at least 30 days prior to the auto-renewal date. Further, the member agrees that iSave Electric may receive updated credit card information (such as a new expiration date) from your credit card issuer in the event there is an expired account during billing for the renewal cycle. Member is solely responsible for maintaining and reviewing their account statements for billing accuracy based on the type of service you have subscribed to.

Renewal charges apply to the subscription period immediately following the billing date (i.e. monthly subscription charged in January is for the services provided in the month of February).

* iSave Electric reserves the right to increase the monthly subscription fee for members subscribed to a no-commitment month to month type subscription. In the event iSave Electric increases the monthly fee, we will notify you via email (provided during the registration) or mail 30 days prior to the increase in fees. In the event you do not agree with the new fees, you must contact iSave Electric via email to cancel your subscription prior to the date the new fees are billed. This must be done 30 days prior to your renewal date.

PAYMENT TERMS AGREEMENT

The member hereby authorizes iSave Electric to charge the applicable subscription fees (and any other applicable fees or taxes) to the credit card provided to iSave Electric on a recurring basis for the subscription service selected at the time of Member signup. In the event the Members payment type selected is rejected or declined or if your account holder requires a return on prior fees paid to iSave Electric you will be responsible to pay any outstanding balance in full within 30 days of the adverse event, a late fee of 2% on the balance (or the highest rate allowed under current law) and any fees assessed by iSave Electric in recovering the fees due. This does not prohibit iSave Electric from any other legal rights or remedies allowed under current law.

Modification of These Terms and Conditions

Save Electric reserves the right to change the terms, conditions and notices under which this site is offered.

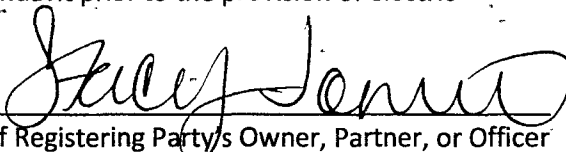
PLEASE NOTE: There may be times when the iSave Electric service is unavailable to the Member for software updates or events outside our control. iSave Electric will attempt to minimize the times of the scheduled updates to those hours least used by Members (based-on-history-of Member use).

AFFIDAVIT

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator:

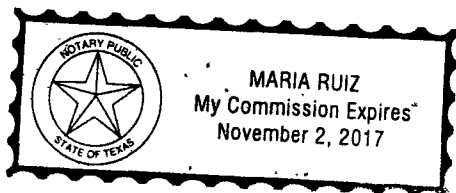
I swear or affirm that I have personal knowledge of the facts stated in the attached registration, that I am competent to testify to them, and that I have the authority to submit this application form on behalf of the registering party. I further swear or affirm that all statements made in the Registration Form are true, correct and complete and that any substantial changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I swear or affirm that the registering party understands and will comply with all requirements of the applicable law and rules, including any required submission of additional information by sworn affidavit prior to the provision of electric service.

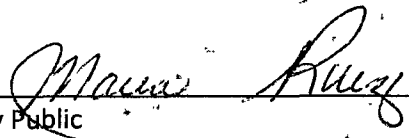

Signature of Registering Party's Owner, Partner, or Officer

Stacy Jones
Printed Name

iSave Electric, LLC
Name of Registering Party

Sworn and subscribed before me this 27 day of Sept, 2016
Month Year




Notary Public

Project No. 46317

Application of iSave Electric, LLC for Aggregator Registration Response to RFI Staff 1-4

**Commission Staff's First Request for Information (RFI) to iSave Electric, LLC (iSave Electric) Question
Number 1-4**

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request. This response is made by a partner of iSave Electric, Stacy Jones, who swears and affirms the truthfulness, correctness, and completeness of the information provided in this RFI response by means of attaching a signed and notarized copy of the Affidavit (required in the initial Aggregator application form) at the end of this RFI response.

Staff 1-4 Please confirm or deny that iSave Electric, LLC will comply with the requirements of 16 Tex. Admin. Code § 25.111 (i)(7) (TAC) relating to conditions imposed on an aggregator that is required to demonstrate financial qualifications specified in 16 TAC§ 25.111 (g)(I).

iSave Electric Response:

According to 16 TAC 25.111 (i)(7), "An aggregator that is required to demonstrate financial qualifications specified in subsection (g)(1) of this section are subject to the following ongoing conditions:..."

As previously stated in the response to Staff No 1-2,

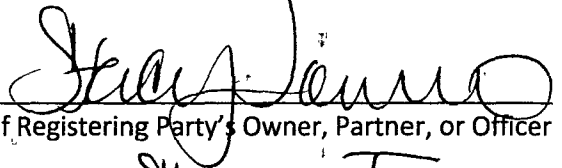
"the original Aggregator application for iSave Electric, LLC submitted to the PUC in August 2016 has since changed based on the Terms of Service for iSave Electric's customers base and has been amended to reflect under Part C-1 "Intention to take deposits or other advance payments" that iSave Electric, LLC will not collect deposits or other advance payments from customers in advance of delivering aggregation services. If iSave Electric later decides to take prepayments for the consulting services we provide, iSave Electric will amend its registration in advance of accepting such deposits or other advance payments for aggregation services."

AFFIDAVIT

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator.

I swear or affirm that I have personal knowledge of the facts stated in the attached registration, that I am competent to testify to them, and that I have the authority to submit this application form on behalf of the registering party. I further swear or affirm that all statements made in the Registration Form are true, correct and complete and that any substantial changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I swear or affirm that the registering party understands and will comply with all requirements of the applicable law and rules, including any required submission of additional information by sworn affidavit prior to the provision of electric service.



Signature of Registering Party's Owner, Partner, or Officer

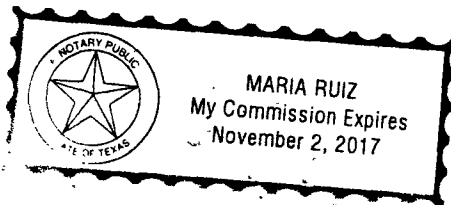
Stacy Jones
Printed Name

iSave Electric, LLC

Name of Registering Party

Sworn and subscribed before me this 27 day of Sept, 2016
Month Year


Notary Public



Project No. 46317

Application of iSave Electric, LLC for Aggregator Registration Response to RFI Staff 1-5

Commission Staff's First Request for Information (RFI) to iSave Electric, LLC (iSave Electric) Question Number.1-5

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request. This response is made by a partner of iSave Electric, Stacy Jones, who swears and affirms the truthfulness, correctness, and completeness of the information provided in this RFI response by means of attaching a signed and notarized copy of the Affidavit (required in the initial Aggregator application form) at the end of this RFI response.

Staff 1-5 **Please provide the written guaranty issued by a shareholder or principal of the applicant; a subsidiary or affiliate of the applicant or corporation holding controlling interest in the Applicant; irrevocable for a period of at least 15 months.**

iSave Electric Response:

Since the initial aggregator application submitted by iSave Electric, LLC there has been a change in business structure, which no longer requires deposits for aggregator services. As stated in prior Staff Questions 1-2 and 1-4, "the original Aggregator application for iSave Electric, LLC submitted to the PUC in August 2016 has since changed based on the Terms of Service for iSave Electric's customers base and has been amended to reflect under Part C-1 "Intention to take deposits or other advance payments" that iSave Electric, LLC will not collect deposits or other advance payments from customers in advance of delivering aggregation services. If iSave Electric later decides to take prepayments for the consulting services we provide, iSave Electric will amend its registration in advance of accepting such deposits or other advance payments for aggregation services."

As such, there is no written guaranty to be issued by a shareholder or principal of iSave Electric.

AFFIDAVIT

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator.

I swear or affirm that I have personal knowledge of the facts stated in the attached registration, that I am competent to testify to them, and that I have the authority to submit this application form on behalf of the registering party. I further swear or affirm that all statements made in the Registration Form are true, correct and complete and that any substantial changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I swear or affirm that the registering party understands and will comply with all requirements of the applicable law and rules, including any required submission of additional information by sworn affidavit prior to the provision of electric service.

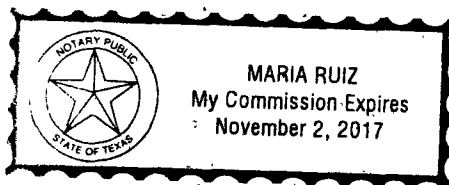
Stacy Jones
Signature of Registering Party's Owner, Partner, or Officer

Stacy Jones
Printed Name

iSave Electric, LLC
Name of Registering Party

Sworn and subscribed before me this 27 day of Sept, 2016
Month Year

Maria Ruiz
Notary Public



~ Project No. 46317

Application of iSave Electric, LLC for Aggregator Registration Response to RFI Staff 1-6

**Commission Staff's First Request for Information (RFI) to iSave Electric, LLC (iSave Electric) Question
Number 1-6**

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request. This response is made by a partner of iSave Electric, Stacy Jones, who swears and affirms the truthfulness, correctness, and completeness of the information provided in this RFI response by means of attaching a signed and notarized copy of the Affidavit (required in the initial Aggregator application form) at the end of this RFI response.

**Staff 1-6 Please provide evidence that the bank account where customer deposits and
advance payments are held, are irrevocable for a period of at least 15 months.**

iSave Electric Response:

Since the initial aggregator application submitted by iSave Electric, LLC there has been a change in business structure, which no longer requires deposits for aggregator services. As stated in prior Staff Questions 1-2, 1-4, and 1-5 "the original Aggregator application for iSave Electric, LLC submitted to the PUC in August 2016 has since changed based on the Terms of Service for iSave Electric's customers base and has been amended to reflect under Part C-1 "Intention to take deposits or other advance payments" that iSave Electric, LLC will not collect deposits or other advance payments from customers in advance of delivering aggregation services. If iSave Electric later decides to take prepayments for the consulting services we provide, iSave Electric will amend its registration in advance of accepting such deposits or other advance payments for aggregation services."

As such, there is no evidence to submit regarding a bank account for customer deposits and advance payments since iSave Electric will not be taking deposits or advance payments from customers for aggregator services.

AFFIDAVIT

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator.

I swear or affirm that I have personal knowledge of the facts stated in the attached registration, that I am competent to testify to them, and that I have the authority to submit this application form on behalf of the registering party. I further swear or affirm that all statements made in the Registration Form are true, correct and complete and that any substantial changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I swear or affirm that the registering party understands and will comply with all requirements of the applicable law and rules, including any required submission of additional information by sworn affidavit prior to the provision of electric service.

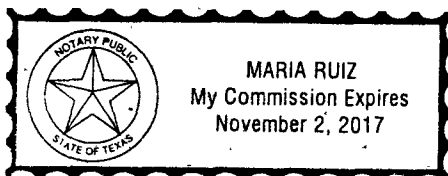
Stacy Jones
Signature of Registering Party's Owner, Partner, or Officer

Stacy Jones
Printed Name

iSave Electric, LLC
Name of Registering Party

Sworn and subscribed before me this 27 day of Sept., 2016
Month Year

Maria Ruiz
Notary Public



Project No. 46317

Application of iSave Electric, LLC for Aggregator Registration Response to RFI Staff 1-7

**Commission Staff's First Request for Information (RFI) to iSave Electric, LLC (iSave Electric) Question
Number 1-7**

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request. This response is made by a partner of iSave Electric, Stacy Jones, who swears and affirms the truthfulness, correctness, and completeness of the information provided in this RFI response by means of attaching a signed and notarized copy of the Affidavit (required in the initial Aggregator application form) at the end of this RFI response.

Staff 1-7 Please provide an explanation of how customer deposits and/or advanced payments will be refunded

iSave Electric Response:

Since the initial aggregator application submitted by iSave Electric, LLC there has been a change in business structure, which no longer requires deposits for aggregator services. As stated in prior Staff Questions 1-2, 1-4, 1-5 and 1-6 "the original Aggregator application for iSave Electric, LLC submitted to the PUC in August 2016 has since changed based on the Terms of Service for iSave Electric's customers base and has been amended to reflect under Part C-1 "Intention to take deposits or other advance payments" that iSave Electric, LLC will not collect deposits or other advance payments from customers in advance of delivering aggregation services. If iSave Electric later decides to take prepayments for the consulting services we provide, iSave Electric will amend its registration in advance of accepting such deposits or other advance payments for aggregation services."

As such, there is no explanation on how customer deposits and/or advance payments will be refunded since iSave Electric will not be taking deposits or advance payments from customers for aggregator services.

AFFIDAVIT

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator.

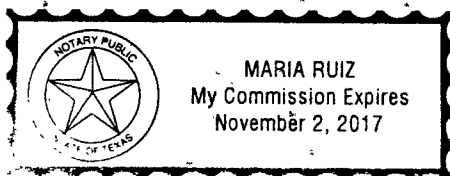
I swear or affirm that I have personal knowledge of the facts stated in the attached registration, that I am competent to testify to them, and that I have the authority to submit this application form on behalf of the registering party. I further swear or affirm that all statements made in the Registration Form are true, correct and complete and that any substantial changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I swear or affirm that the registering party understands and will comply with all requirements of the applicable law and rules, including any required submission of additional information by sworn affidavit prior to the provision of electric service.

Stacy Jones
Signature of Registering Party's Owner, Partner, or Officer

Stacy Jones
Printed Name

iSave Electric, LLC
Name of Registering Party

Sworn and subscribed before me this 27 day of Sept, 2016
Month Year



Maria Ruiz
Notary Public

Project No. 46317

Application of iSave Electric, LLC for Aggregator Registration Response to RFI Staff 1-8

**Commission Staff's First Request for Information (RFI) to iSave Electric, LLC (iSave Electric) Question
Number 1-8**

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request. This response is made by a partner of iSave Electric, Stacy Jones, who swears and affirms the truthfulness, correctness, and completeness of the information provided in this RFI response by means of attaching a signed and notarized copy of the Affidavit (required in the initial Aggregator application form) at the end of this RFI response.

Staff 1-8 **Please provide an explanation as to who will be the beneficiary of the interest accrued in the bank account where customer deposits and advance payments are held.**

iSave Electric Response:

Since the initial aggregator application submitted by iSave Electric, LLC there has been a change in business structure, which no longer requires deposits for aggregator services. As stated in prior Staff Questions 1-2, 1-4, 1-5, 1-6 and 1-7 "the original Aggregator application for iSave Electric, LLC submitted to the PUC in August 2016 has since changed based on the Terms of Service for iSave Electric's customers base and has been amended to reflect under Part C-1 "Intention to take deposits or other advance payments" that iSave Electric, LLC will not collect deposits or other advance payments from customers in advance of delivering aggregation services. If iSave Electric later decides to take prepayments for the consulting services we provide, iSave Electric will amend its registration in advance of accepting such deposits or other advance payments for aggregation services."

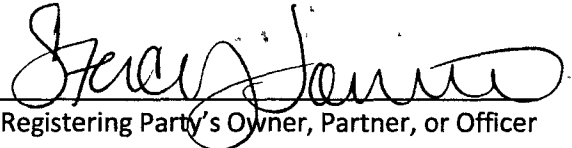
As such, there is no explanation on who the beneficiary of the interest accrued in the bank account where customer deposits and advance payments are held since iSave Electric will not be taking deposits or advance payments from customers for aggregator services.

AFFIDAVIT

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator.

I swear or affirm that I have personal knowledge of the facts stated in the attached registration, that I am competent to testify to them, and that I have the authority to submit this application form on behalf of the registering party. I further swear or affirm that all statements made in the Registration Form are true, correct and complete and that any substantial changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I swear or affirm that the registering party understands and will comply with all requirements of the applicable law and rules, including any required submission of additional information by sworn affidavit prior to the provision of electric service.



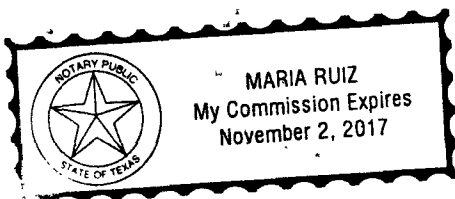
Signature of Registering Party's Owner, Partner, or Officer

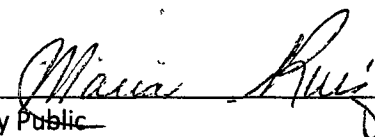
Stacy Jones
Printed Name

iSave Electric, LLC

Name of Registering Party

Sworn and subscribed before me this 27 day of Sept, 2016
Month Year




Notary Public

Project No. 46317

Application of iSave Electric, LLC for Aggregator Registration Response to RFI Staff 1-9.

**Commission Staff's First Request for Information (RFI) to iSave Electric, LLC (iSave Electric) Question
Number 1-9**

As requested in the RFI from the Staff of the Public Utility Commission of Texas, iSave Electric, LLC (iSave Electric) provides the following information and answers to the Staff's request. This response is made by a partner of iSave Electric, Stacy Jones, who swears and affirms the truthfulness, correctness, and completeness of the information provided in this RFI response by means of attaching a signed and notarized copy of the Affidavit (required in the initial Aggregator application form) at the end of this RFI response.

Staff 1-9 **Please provide a detailed explanation of the circumstances under which iSave Electric, LLC would refund a customer's deposit**

iSave Electric Response:

Since the initial aggregator application submitted by iSave Electric, LLC there has been a change in business structure, which no longer requires deposits for aggregator services. As stated in prior Staff Questions 1-2, 1-4, 1-5, 1-6, 1-7 and 1-8 "the original Aggregator application for iSave Electric, LLC submitted to the PUC in August 2016 has since changed based on the Terms of Service for iSave Electric's customers base and has been amended to reflect under Part C-1 "Intention to take deposits or other advance payments" that iSave Electric, LLC will not collect deposits or other advance payments from customers in advance of delivering aggregation services. If iSave Electric later decides to take prepayments for the consulting services we provide, iSave Electric will amend its registration in advance of accepting such deposits or other advance payments for aggregation services."

As such, there is no explanation on circumstances under which iSave Electric, LLC would refund a customer's deposit since iSave Electric will not be taking deposits or advance payments from customers for aggregator services.

AFFIDAVIT

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned, who, after being duly sworn, stated on their oath that they are entitled to make this Affidavit, and that the statements contained below and in the foregoing are true and correct.

I am an owner, partner, or officer of the registering party, which is registering as a Class I, Class II.A, and/or a Class II.D aggregator.

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Stacy Jones
Signature of Registering Party's Owner, Partner, or Officer

Stacy Jones
Printed Name

iSave-Electric, LLC
Name of Registering Party

Sworn and subscribed before me this 27 day of Sept, 2016
Month Year

Maria Ruiz
Notary Public

