

Control Number 46271



Item Number 4

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COMPLAINT OF EVERETTH HOLLEY §
AGAINST AEP TEXAS CENTRAL §
COMPANY, JUST ENERGY, AND CPL §
RETAIL ENERGY §

PUBLIC UTILITY COMMISSION 56
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PUBLIC UTILITY COMMISSION
OF TEXAS FILING CLERK

**ORDER NO. 2
ADDING RESPONDENT, RESTYLING, AND ESTABLISHING
REVISED PROCEDURAL SCHEDULE**

This Order addresses Everetth Holley’s amendment to the complaint to include CPL Retail Energy as a respondent. On August 19, 2016, Mr. Holley stated a desire to include his billing history. As a result, CPL Retail Energy will be included as a respondent to this complaint because CPL Retail Energy was Mr. Holley’s retail electric provider prior to switching to Just Energy. Accordingly, the style of this complaint is revised as reflected in this Order and CPL Retail Energy will be added to the Commission’s official service list. As a result of the addition of CPL Retail Energy to this proceeding, the following revised procedural schedule shall apply:

I. Requiring Response

Pursuant to 16 Texas Administrative Code § 22.78 (TAC), AEP Texas Central Company, Just Energy, and CPL Retail Energy shall file a response to the complaint no later than **September 14, 2016**, addressing the following:

1. the Commission’s jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders and/or tariff provisions;
4. copies of any rates/tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

II. Statement of Position from Commission Staff

Commission Staff shall file a statement of position by **September 21, 2016**. As part of the statement of position, Commission Staff shall address whether Complainant complied with the requirements for informal resolution under 16 TAC § 22.242.

IV Filings


Parties are reminded that an original and 10 copies of documents relating to this proceeding must be filed with the Commission filing clerk according to 16 TAC § 22.71. A copy of each document filed with the Commission must also be served on all parties.

V Ex Parte Communications

Parties are also reminded that direct communications with the administrative law judges and presiding officer (collectively, ALJs) are prohibited. Questions concerning this order or any other order must be submitted in writing, filed with the Commission, and served on all parties of record.

SIGNED AT AUSTIN, TEXAS the 25th day of August 2016.

PUBLIC UTILITY COMMISSION OF TEXAS



STEPHANIE FRAZZELL
ADMINISTRATIVE LAW JUDGE