



Control Number: 46256



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P.U.C. DOCKET NO. 46256

RATEPAYER PROTEST

RECEIVED

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

2017 JAN -8 AM 10:10

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

**PUBLIC UTILITY COMMISSION
FILING CLERK**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Nancy Last Name: Abernathy
Phone Number: 936 522 7644 Fax Number: _____
Address, City, State: 1639 Holcomb Circle
Location where service is received: Tyler, TX 75703
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- ☒ Water Rate Change ☒ Sewer Rate Change ☒ Both Water and Sewer Rate Change
☐ Other (please specify below)

The rates are outrageous

Signature of Protestor:

[Signature] Date: 12/26/2016

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136**

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Notice of Current and Proposed Fees Woodmark System

Description	Woodmark Current Rate (Effective as of 9/16/2013)	Proposed Rate Phase 1	Proposed Rate Phase 2
Miscellaneous Fees			
Tap Fee	\$1,100.00*	\$1,100.00*	\$1,100.00*
Tap Fee (Large Connection Tap)	Actual Cost	Actual Cost	Actual Cost
Reconnection Fee (Non-payment of Bill)	\$25.00	\$25.00	\$25.00
Reconnection Fee (Customer's request)	\$550.00	\$25.00	\$25.00
Service Relocation Fee	Actual Cost**	Actual Cost**	Actual Cost**
Seasonal Reconnection Fee	Base rate times number of months off system***	Base rate times number of months off system***	Base rate times number of months off system***
Transfer Fee	\$25.00	N/A	N/A
Transfer Fee/Account Establishment Fee	N/A	\$50.00	\$50.00
Return Check Charge	\$30.00	\$30.00	\$30.00
Late Charge	\$5.00	\$5.00	\$5.00
Customer Deposit Residential (Maximum \$50)	\$50.00	\$50.00	\$50.00
Commercial and Non-residential Deposit	1/6 estimated annual bill	1/6 estimated annual bill	1/6 estimated annual bill

Regulatory Assessment of 1% is added to base rate. Additional fees and meter sizes may be shown on a separate page.

*Tap Fee is based on the average of the utility's actual costs for materials and labor to install a standard residential connection plus unique costs as permitted by PUC rule at cost.

**Actual cost to relocate that service connection this fee may be charged if a customer requests relocation of an existing service connection.

***Not to exceed six months when leave and return within a twelve month period.

Line Extension and Construction Charges: Refer to section 2.20 Specific Utility Service rules and Section 3.20 Utility Specific Extension Policy for terms, conditions, and charges.

Governmental Testing, Inspection and Costs Surcharge Clause: Increases in inspection fees and water testing costs imposed by state or federal law may be passed through as an adjustment to the monthly base rate charge under the terms and conditions of 16 T.A.C. 24.21 (k) (2) after notice to customers and upon written approval by the TX PUC.

If applicable, list any bill payment assistance programs to low income Ratepayers. Not applicable.