

Control Number' 46245



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P.U.C. DOCKET NO. 46245

RATEPAYER PROTEST

RECEIVED
2016 AUG 19 AM 10:00
PUBLIC UTILITY COMMISSION
CLERK

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Tim & Shannon Last Name: Grissom
Phone Number: (806) 543-8461 Fax Number: (806) 792-3750 Office Fax
Address, City, State: 9801 Topeka Ave. Lubbock, TX 79424
Location where service is received: 190 Bay Hill Dr. Graford, TX 76449
(if different from the mailing address) The Cliffs Resort

Please fill out the following.

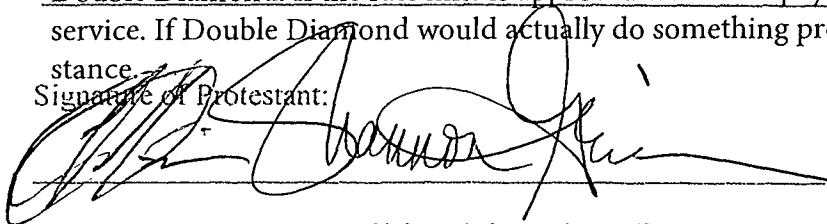
I wish to PROTEST the following proposed rate action/s:

Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change

Other (please specify below)

This is a seasonal dwelling for us, and it seems more often than not ~~when~~ there is a interruption of our water service when we are there. I feel that the current owner/ managment has done nothing but try to maximize profit without regard to the homeowners and just keeps deferring maintenance. It seems promises are made to be broken with Double Diamond. If the rate hike is approved we will be paying even more for sub-standard service. If Double Diamond would actually do something pro active I would have a different
stance.

Signature of Protestor:

 Date: August 15, 2016

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at
512-936-7136

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