



Control Number 46245



Item Number 76

Addendum StartPage 0

P.U.C. DOCKET NO. 46245

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**RATEPAYER PROTEST**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

PUBLIC UTILITY COMMISSION  
FILING CLERK

Filing Clerk,  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: STEVEN Last Name: HELLING

Phone Number: 817-919-6466 Fax Number: 817-439-5201

Address: City, State: 900 BLUE MOUND RDE, HASLET, TX 76459

Location where service is received: 215 Bay Hill Dr, GRITORD, TX 76449  
(if different from the mailing address) (CLIFFS RESORT)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change
- Sewer Rate Change
- Both Water and Sewer Rate Change
- Other (please specify below)

OUR WATER IS SHUT OFF CONSTANTLY THEY REFUSE TO UPDATE THE LINES + EQUIPMENT VERY POOR MANAGEMENT.

Signature of Protester:

*Steven Helling*

Date: 8/10/16

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at  
512-936-7136

76