



Control Number: 46245



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2017 JUL 14 PM 2: 04

PUBLIC UTILITY COMMISSION
FILING CLERK

July 13, 2017

VIA HAND DELIVERY

Public Utility Commission
Attn: Filing Clerk
1701 N. Congress Avenue, 8th Floor
Austin, Texas 78701

Re: SOAH Docket NO. 473-17-0119.WS; PUC Docket No. 46245; Application of Double Diamond Utility Company, Inc. for Water and Sewer Rate/Tariff Change; Before the State Office of Administrative Hearings

Dear Filing Clerk:

Enclosed is a CD with bates DDU16 -015393 through DDU16 – 015435 responsive to White Bluff Ratepayers Group's Third Request for Information. The CD includes the native files responsive to WBRG No. 3-6.

Confidential documents marked as bates DDU16 – 015436 – 015475 are being submitted in accordance with the protective order issued in this matter.

If you have any questions or concerns, please contact me at your earliest convenience.

Sincerely,

THE CARLTON LAW FIRM, P.L.L.C.



John J. Carlton
Attorney for Double Diamond Utility
Company, Inc.

Enclosure

cc: Parties of Record

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RESPONSIVE TO WBRG NO. 3-1

;

Allocation Worksheet

WBP - 9066
SECURITY DEPARTMENT
ALLOCATION

alloc %	\$ 2,434.75	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Yr Total
	\$ 2,435	\$ 2,678	\$ 3,062	\$ 2,632	\$ 2,586	\$ 3,213	\$ 2,723	\$ 2,773	\$ 3,254	\$ 2,588	\$ 2,586	\$ 3,074	\$ 33,605	
9030	\$ 365.21	\$ 402	\$ 459	\$ 395	\$ 388	\$ 482	\$ 409	\$ 416	\$ 488	\$ 388	\$ 388	\$ 461	\$ 5,041	
9031	\$ 365.21	\$ 402	\$ 459	\$ 395	\$ 388	\$ 482	\$ 409	\$ 416	\$ 488	\$ 388	\$ 388	\$ 461	\$ 5,041	
9036	\$ 194.78	\$ 214	\$ 245	\$ 211	\$ 207	\$ 257	\$ 218	\$ 222	\$ 260	\$ 207	\$ 207	\$ 246	\$ 2,688	
9037	\$ 754.77	\$ 830	\$ 949	\$ 816	\$ 802	\$ 996	\$ 844	\$ 860	\$ 1,009	\$ 802	\$ 802	\$ 953	\$ 10,418	
9039	\$ 73.04	\$ 80	\$ 92	\$ 79	\$ 78	\$ 96	\$ 82	\$ 83	\$ 98	\$ 78	\$ 78	\$ 92	\$ 1,008	
9040	\$ 48.69	\$ 54	\$ 61	\$ 53	\$ 52	\$ 64	\$ 54	\$ 55	\$ 65	\$ 52	\$ 52	\$ 61	\$ 672	
9045	\$ 48.69	\$ 54	\$ 61	\$ 53	\$ 52	\$ 64	\$ 54	\$ 55	\$ 65	\$ 52	\$ 52	\$ 61	\$ 672	
9051	\$ 121.74	\$ 134	\$ 153	\$ 132	\$ 129	\$ 161	\$ 136	\$ 139	\$ 163	\$ 129	\$ 129	\$ 154	\$ 1,660	
9055	\$ 243.47	\$ 268	\$ 306	\$ 263	\$ 259	\$ 321	\$ 272	\$ 277	\$ 325	\$ 259	\$ 259	\$ 307	\$ 3,361	
9025	\$ 97.39	\$ 107	\$ 122	\$ 105	\$ 103	\$ 129	\$ 109	\$ 111	\$ 130	\$ 104	\$ 103	\$ 123	\$ 1,344	
9085	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
9080	\$ 121.74	\$ 134	\$ 153	\$ 132	\$ 129	\$ 161	\$ 136	\$ 139	\$ 163	\$ 129	\$ 129	\$ 154	\$ 1,660	
	\$ 2,434.75	\$ 2,678	\$ 3,062	\$ 2,632	\$ 2,586	\$ 3,213	\$ 2,723	\$ 2,773	\$ 3,254	\$ 2,588	\$ 2,586	\$ 3,074	\$ 33,605	
	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	

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Double Diamond Companies													
2015 Budget													
White Bluff Club Corp. - Allocations - 9022													
Rate	Week ending												
0%													
Fixed cost Employees *													
Employee Name	Title	Sales	POA	Hosp	Utilities	Const							
1	General Manager	5,276	52,764	44,322	3,166	-	-	-	-	-	-	105,528	
2	Building Maintenance Manager	751	15,160	21,982	-	-	-	-	-	-	-	37,900	
3		-	-	-	-	-	-	-	-	-	-	-	
4	Office Manager	-	11,232	11,232	2,496	-	-	-	-	-	-	24,960	
5	HR Admin	686	17,150	15,435	1,029	-	-	-	-	-	-	34,300	
6		-	-	-	-	-	-	-	-	-	-	-	
7		-	-	-	-	-	-	-	-	-	-	-	
8	Raise	-	-	-	-	-	-	-	-	-	-	-	
Proposed New Position		-	-	-	-	-	-	-	-	-	-	-	
Fixed cost Total		6,720	96,306	92,971	6,691	-	202,688						100.00%
		3.31%	47.514%	45.869%	3.301%	0.000%							

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	Sales	POA	Hosp	Utilities	Const	Total
curr yr empl salary	3.32%	47.51%	45.87%	3.30%	0.00%	100.00%
curr yr empl hrly	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
curr yr empl front of house	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
curr yr empl back of house	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
curr yr blended %	3.32%	47.51%	45.87%	3.30%	0.00%	100.00%

White Bluff Allocation Worksheet

New	Description	Period1	Period2	Period3	Period4	Period5	Period6	Period7	Period8	Period9	Period10	Period11	Period12	Total
	Payroll and Related Expenses													
6001-0000	Employee Compensation	15,591	15,591	19,489	15,591	15,591	19,489	15,591	15,591	19,489	15,591	15,591	19,489	202,688
6030-0000	Commission/Bonus	-	-	2,500	-	-	2,500	-	-	2,500	-	-	2,500	10,000
6050-0000	Hourly Wages	0	0	0	0	0	0	0	0	0	0	0	0	1
6050-0001	Hourly Wages - Front House	0	0	0	0	0	0	0	0	0	0	0	0	1
6050-0002	Hourly Wages - Back House	0	0	0	0	0	0	0	0	0	0	0	0	1
6100-0000	Labor Transfers	-	-	-	-	-	-	-	-	-	-	-	-	-
18%	6200-0000 Payroll Burden	2,183	2,183	3,079	2,183	2,183	3,079	2,183	2,183	3,079	2,183	2,183	3,079	29,777
6400-0000	Contract Labor	-	-	-	-	-	-	-	-	-	-	-	-	-
6520-0000	Moving Expense	-	-	-	-	-	-	-	-	-	-	-	-	-
6600-0000	Other Employee Expense	110	110	110	110	110	110	110	110	110	110	110	110	1,320
	Occupancy Expense	17,884	17,884	25,178	17,884	17,884	25,178	17,884	17,884	25,178	17,884	17,884	25,178	243,786
7010-0000	Electricity	950	950	850	1,100	1,100	1,050	1,000	1,100	1,200	950	900	900	12,050
7020-0000	Gas / Propane	-	-	-	-	-	-	-	-	-	-	-	-	-
7030-0000	Water / Sewer	79	79	79	79	79	79	79	79	79	79	79	79	950
7040-0000	Trash Removal	200	200	250	200	200	250	200	200	250	200	200	250	2,600
		1,229	1,229	1,179	1,379	1,379	1,379	1,279	1,379	1,529	1,229	1,179	1,229	15,600
	General and Administrative													
8001-0000	Cleaning Supplies	60	60	60	60	60	60	60	60	60	60	60	60	720
8005-0000	Smallwares / Tools	75	75	75	75	75	75	75	75	75	75	75	75	900
8010-0000	Uniforms	60	60	60	60	60	60	60	60	60	60	60	60	720
8015-0000	Office Supplies	150	150	150	150	150	150	150	150	150	150	150	150	1,800
8018-0000	Safety Items	50	50	50	50	50	50	50	50	50	50	50	50	600
8020-0000	Other Supplies	15	15	15	15	15	15	15	15	15	15	15	15	180
8025-0000	Printing	90	90	90	90	90	90	90	90	90	90	90	90	1,080
8030-0000	Computer Expense	200	200	200	200	200	200	200	200	200	200	200	200	2,400
8035-0000	Postage & Delivery	150	150	150	150	150	150	150	150	150	150	150	150	1,800
8040-0000	Telephone	2,600	2,600	2,600	2,600	2,600	2,600	2,600	2,600	2,600	2,600	2,600	2,600	31,200
8045-0000	Mobile Phones / Pagers	150	150	150	150	150	150	150	150	150	150	150	150	1,800
8050-0000	Travel	150	150	150	150	150	150	150	150	150	150	150	150	1,800
8051-0000	Travel-outlying	-	-	-	-	-	-	-	-	-	-	-	-	-
8055-0000	Meals & Entertainment	-	-	-	-	-	-	-	-	-	-	-	-	-
8060-0000	Refreshments	20	20	20	20	20	20	20	20	20	20	20	20	240
8065-0000	Vehicle Expense	75	75	75	75	75	75	75	75	75	75	75	75	900
8070-0000	Vehicle Fuel Expense	500	500	500	500	500	500	500	500	500	500	500	500	6,000
8100-0000	Pest Control	50	50	50	50	50	50	50	50	50	50	50	50	600
8110-0000	Landscaping	60	60	60	60	60	60	60	60	60	60	60	60	720
8120-0000	Equipment Lease/Payment	1,288	1,288	1,403	1,288	1,288	1,403	1,288	1,288	1,403	1,288	1,288	1,403	15,912
8130-0000	Vehicle Lease/Payment	-	-	-	-	-	-	-	-	-	-	-	-	-
8190-0000	Other Contract Services	400	400	400	400	400	400	400	400	400	400	400	400	4,800
8200-0000	Dues & Subscriptions	-	-	-	-	-	-	-	-	-	-	-	-	-
8210-0000	Training & Education	-	-	-	-	-	-	-	-	-	-	-	-	-
8220-0000	Taxes & Licenses	58	58	58	58	58	58	58	58	58	58	58	58	700
8230-0000	Property Taxes	524	524	524	524	524	524	524	524	524	524	524	524	6,288
8250-0000	Professional Fees	-	-	-	-	-	-	-	-	-	-	-	-	-
8260-0000	Insurance Expense	2,157	2,157	2,157	2,157	2,157	2,157	2,157	2,157	2,157	2,157	2,157	2,157	25,885
8305-0000	Bank Charges	250	250	250	250	250	250	250	250	250	250	250	250	3,000
8385-0000	Late Fees	-	-	-	-	-	-	-	-	-	-	-	-	-
8400-0000	R&M Building	475	475	475	475	475	475	475	475	475	475	475	475	5,700
8410-0000	R&M Equipment	50	50	50	50	50	50	50	50	50	50	50	50	600
8480-0000	Minor Improvements	-	-	-	-	-	-	-	-	-	-	-	-	-
8700-0000	Activities Expense	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	48,000
8710-0000	Advertising & Promotion	175	175	175	175	175	175	175	175	175	175	175	175	2,100
8950-0000	Allocated Resort Overhead	9,832	9,832	13,947	9,832	14,832	9,947	9,832	9,832	9,947	9,832	9,832	9,947	127,445

White Bluff Allocation Worksheet

New	Description	Period1	Period2	Period3	Period4	Period5	Period6	Period7	Period8	Period9	Period10	Period11	Period12	Total
	Net Income before Non Cash	28,946	28,946	40,304	29,096	34,096	36,504	28,996	29,096	36,654	28,946	28,896	36,354	386,832
	Dept 9025	955	955	1,331	960	1,126	1,205	957	960	1,210	955	953	1,201	12,768
	Dept 9065	13,851	13,851	19,248	13,922	16,298	17,442	13,875	13,922	17,514	13,851	13,827	17,371	184,971
	Dept 9070	-	-	-	-	-	-	-	-	-	-	-	-	-
	Dept 9030	2,148	2,148	2,997	2,159	2,516	2,726	2,151	2,159	2,726	2,148	2,144	2,715	28,747
	Dept 9031	2,148	2,148	2,997	2,159	2,516	2,726	2,151	2,159	2,726	2,148	2,144	2,715	28,747
	Dept 9036	1,418	1,418	1,978	1,426	1,698	1,771	1,421	1,426	1,780	1,418	1,415	1,763	18,934
	Dept 9037	4,520	4,520	6,301	4,547	5,427	5,631	4,529	4,547	5,658	4,520	4,511	5,606	60,317
	Dept 9039	426	426	594	428	510	532	427	428	535	426	425	530	5,688
	Dept 9040	143	143	199	144	171	178	143	144	179	143	142	177	1,905
	Dept 9045	179	179	249	180	222	218	180	180	219	179	179	217	2,381
	Dept 9050	-	-	-	-	-	-	-	-	-	-	-	-	-
	Dept 9051	685	685	952	689	826	848	686	689	852	685	683	843	9,123
	Dept 9055	1,517	1,517	2,126	1,521	1,659	2,021	1,518	1,521	2,025	1,517	1,516	2,016	20,474
	Dept 9090	956	956	1,331	961	1,126	1,206	958	961	1,211	956	954	1,201	12,777
	Dept 9095	-	-	-	-	-	-	-	-	-	-	-	-	-
		28,946	28,946	40,304	29,096	34,096	36,504	28,996	29,096	36,654	28,946	28,896	36,355	386,832

White Bluff Allocation Worksheet

New	Description	9025	9065	9030	9031	9036	9037	9039	9040	9045	9050	9051	9055	9090	9095
		Land Sales	Gen Mtr	New Course	Old Course	Grp Sales	Jun	Spa	Boat Slips	Market	9th Grill	Trophy	Lighthouse	Utilities	Const
		100	500												600
		SQ FT													
Payroll and Related Expenses															
6001-0000	Employee Compensation	3 32%	47 51%	7 73%	7 73%	4 54%	14 17%	1 37%	0 46%	0 46%		2 05%	7 37%	3 30%	100 00%
6030-0000	Commission/Bonus	3 32%	47 51%	7 73%	7 73%	4 54%	14 17%	1 37%	0 46%	0 46%		2 05%	7 37%	3 30%	100 00%
6050-0000	Hourly Wages	100 00%													
6050-0001	Hourly Wages - Front House														
6050-0002	Hourly Wages - Back House														
6100-0000	Labor Transfers	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
6200-0000	Payroll Burden	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
6400-0000	Contract Labor	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
6520-0000	Moving Expense	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
6600-0000	Other Employee Expense	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
Occupancy Expense															
7010-0000	Electricity	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
7020-0000	Gas / Propane	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
7030-0000	Water / Sewer	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
7040-0000	Trash Removal	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
General and Administrative															
8001-0000	Cleaning Supplies	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8005-0000	Smallwares / Tools	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8010-0000	Uniforms	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8015-0000	Office Supplies	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8018-0000	Safety Items	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8020-0000	Other Supplies	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8025-0000	Printing	Spec	80 00%	3 00%	3 00%		3 80%								
8030-0000	Computer Expense	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8035-0000	Postage & Delivery	Spec	80 00%	3 00%	3 00%		3 80%								
8040-0000	Telephone	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8045-0000	Mobile Phones / Pagers	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8050-0000	Travel	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8051-0000	Travel-outlying	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8055-0000	Meals & Entertainment	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8060-0000	Refreshments	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8065-0000	Vehicle Expense	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8070-0000	Vehicle Fuel Expense	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8100-0000	Pest Control	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8110-0000	Landscaping	Spec	80 00%	3 00%	3 00%		3 80%								
8120-0000	Equipment Lease/Payment	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8130-0000	Vehicle Lease/Payment	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8190-0000	Other Contract Services	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8200-0000	Dues & Subscriptions	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8210-0000	Training & Education	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8220-0000	Taxes & Licenses	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8230-0000	Property Taxes	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8250-0000	Professional Fees	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8260-0000	Insurance Expense	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8305-0000	Bank Charges	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8385-0000	Late Fees	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8400-0000	R&M Building	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8410-0000	R&M Equipment	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8480-0000	Minor Improvements	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8700-0000	Activities Expense	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8710-0000	Advertising & Promotion	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%
8950-0000	Allocated Resort Overhead	3 32%	47 51%	7 15%	7 15%	5 44%	17 61%	1 63%	0 55%	0 83%		2 75%	2 76%	3 30%	100 00%

White Bluff Allocation Worksheet

New	Description	Period1	Period2	Period3	Period4	Period5	Period6	Period7	Period8	Period9	Period10	Period11	Period12	total
	Payroll and Related Expenses													
6001-0000	Employee Compensation	515	515	643	515	515	643	515	515	643	515	515	643	6,691
6030-0000	Commission/Bonus	-	-	83	-	-	83	-	-	83	-	-	83	330
6050-0000	Hourly Wages	-	-	-	-	-	-	-	-	-	-	-	-	-
6050-0001	Hourly Wages - Front House	-	-	-	-	-	-	-	-	-	-	-	-	-
6050-0002	Hourly Wages - Back House	-	-	-	-	-	-	-	-	-	-	-	-	-
6100-0000	Labor Transfers	-	-	-	-	-	-	-	-	-	-	-	-	-
6200-0000	Payroll Burden	72	72	102	72	72	102	72	72	102	72	72	102	983
6400-0000	Contract Labor	-	-	-	-	-	-	-	-	-	-	-	-	-
6570-0000	Moving Expense	-	-	-	-	-	-	-	-	-	-	-	-	-
6600-0000	Other Employee Expense	4	4	4	4	4	4	4	4	4	4	4	4	44
	Occupancy Expense	590	590	831	590	590	831	590	590	831	590	590	831	8,047
7010-0000	Electricity	31	31	28	36	36	35	33	36	40	31	30	30	308
7030-0000	Water / Sewer	3	3	3	3	3	3	3	3	3	3	3	3	31
7040-0000	Trash Removal	7	7	8	7	7	7	7	8	7	7	7	7	86
		41	41	39	46	46	46	42	46	50	41	39	41	515
	General and Administrative													
8001-0000	Cleaning Supplies	2	2	2	2	2	2	2	2	2	2	2	2	24
8005-0000	Smallwares / Tools	2	2	2	2	2	2	2	2	2	2	2	2	30
8010-0000	Uniforms	2	2	2	2	2	2	2	2	2	2	2	2	24
8015-0000	Office Supplies	5	5	5	5	5	5	5	5	5	5	5	5	59
8018-0000	Safety Items	2	2	2	2	2	2	2	2	2	2	2	2	20
8020-0000	Other Supplies	0	0	0	0	0	0	0	0	0	0	0	0	6
8025-0000	Printing	3	3	3	3	3	3	3	3	3	3	3	3	38
8030-0000	Computer Expense	7	7	7	7	7	7	7	7	7	7	7	7	79
8035-0000	Postage & Delivery	5	5	5	5	5	5	5	5	5	5	5	5	63
8040-0000	Telephone	86	86	86	86	86	86	86	86	86	86	86	86	1,030
8045-0000	Mobile Phones / Pagers	5	5	5	5	5	5	5	5	5	5	5	5	59
8050-0000	Travel	5	5	5	5	5	5	5	5	5	5	5	5	59
8055-0000	Meals & Entertainment	-	-	-	-	-	-	-	-	-	-	-	-	-
8060-0000	Refreshments	1	1	1	1	1	1	1	1	1	1	1	1	8
8065-0000	Vehicle Expense	2	2	2	2	2	2	2	2	2	2	2	2	30
8070-0000	Vehicle Fuel Expense	17	17	17	17	17	17	17	17	17	17	17	17	198
8100-0000	Pest Control	2	2	2	2	2	2	2	2	2	2	2	2	20
8110-0000	Landscaping	2	2	2	2	2	2	2	2	2	2	2	2	25
8120-0000	Equipment Lease/Payment	43	43	46	43	43	46	43	43	46	43	43	46	525
8130-0000	Vehicle Lease/Payment	13	13	13	13	13	13	13	13	13	13	13	13	158
8190-0000	Other Contract Services	3	3	3	3	3	3	3	3	3	3	3	3	36
8200-0000	Dues & Subscriptions	3	3	3	3	3	3	3	3	3	3	3	3	36
8210-0000	Training & Education	-	-	-	-	-	-	-	-	-	-	-	-	-
8220-0000	Taxes & Licenses	2	2	2	2	2	2	2	2	2	2	2	2	23
8230-0000	Property Taxes	17	17	17	17	17	17	17	17	17	17	17	17	208
8250-0000	Professional Fees	-	-	-	-	-	-	-	-	-	-	-	-	-
8260-0000	Insurance Expense	71	71	71	71	71	71	71	71	71	71	71	71	854
8305-0000	Bank Charges	8	8	8	8	8	8	8	8	8	8	8	8	99
8400-0000	R&M Building	16	16	16	16	16	16	16	16	16	16	16	16	188
8410-0000	R&M Equipment	2	2	2	2	2	2	2	2	2	2	2	2	20
8480-0000	Minor Improvements	-	-	-	-	-	-	-	-	-	-	-	-	-
8700-0000	Activities Expense	-	-	132	-	-	-	-	-	-	-	-	-	-
8710-0000	Advertising & Promotion	6	6	6	6	6	6	6	6	6	6	6	6	297
	Net Income before Non Cash	325	325	461	325	490	329	325	325	490	325	325	329	4,214
		956	956	1,331	961	1,126	1,206	958	961	1,211	956	954	1,201	12,777

RESPONSIVE TO WBRG NO. 3-2

Allocation Worksheet

WBP - 9066
SECURITY DEPARTMENT
ALLOCATION

alloc %	2,434.75	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Yr Total
	\$ 2,435	\$ 2,678	\$ 3,062	\$ 2,632	\$ 2,586	\$ 3,213	\$ 2,723	\$ 2,773	\$ 3,254	\$ 2,588	\$ 2,586	\$ 3,074	\$ 33,605	
	\$ 2,434.75	\$ 2,678	\$ 3,062	\$ 2,632	\$ 2,586	\$ 3,213	\$ 2,723	\$ 2,773	\$ 3,254	\$ 2,588	\$ 2,586	\$ 3,074	\$ 33,605	
9030	\$ 365.21	\$ 402	\$ 459	\$ 395	\$ 388	\$ 482	\$ 409	\$ 416	\$ 488	\$ 388	\$ 388	\$ 461	\$ 5,041	
9031	\$ 365.21	\$ 402	\$ 459	\$ 395	\$ 388	\$ 482	\$ 409	\$ 416	\$ 488	\$ 388	\$ 388	\$ 461	\$ 5,041	
9036	\$ 194.78	\$ 214	\$ 245	\$ 211	\$ 207	\$ 257	\$ 218	\$ 222	\$ 260	\$ 207	\$ 207	\$ 246	\$ 2,688	
9037	\$ 754.77	\$ 830	\$ 949	\$ 816	\$ 802	\$ 996	\$ 844	\$ 860	\$ 1,009	\$ 802	\$ 802	\$ 953	\$ 10,418	
9039	\$ 73.04	\$ 80	\$ 92	\$ 79	\$ 78	\$ 96	\$ 82	\$ 83	\$ 98	\$ 78	\$ 78	\$ 92	\$ 1,008	
9040	\$ 48.69	\$ 54	\$ 61	\$ 53	\$ 52	\$ 64	\$ 54	\$ 55	\$ 65	\$ 52	\$ 52	\$ 61	\$ 672	
9045	\$ 48.69	\$ 54	\$ 61	\$ 53	\$ 52	\$ 64	\$ 54	\$ 55	\$ 65	\$ 52	\$ 52	\$ 61	\$ 672	
9051	\$ 121.74	\$ 134	\$ 153	\$ 132	\$ 129	\$ 161	\$ 136	\$ 139	\$ 163	\$ 129	\$ 129	\$ 154	\$ 1,680	
9055	\$ 243.47	\$ 268	\$ 306	\$ 263	\$ 259	\$ 321	\$ 272	\$ 277	\$ 325	\$ 259	\$ 259	\$ 307	\$ 3,361	
9025	\$ 97.39	\$ 107	\$ 122	\$ 105	\$ 103	\$ 129	\$ 109	\$ 111	\$ 130	\$ 104	\$ 103	\$ 123	\$ 1,344	
9095	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
9090	\$ 121.74	\$ 134	\$ 153	\$ 132	\$ 129	\$ 161	\$ 136	\$ 139	\$ 163	\$ 129	\$ 129	\$ 154	\$ 1,680	
	\$ 2,434.75	\$ 2,678	\$ 3,062	\$ 2,632	\$ 2,586	\$ 3,213	\$ 2,723	\$ 2,773	\$ 3,254	\$ 2,588	\$ 2,586	\$ 3,074	\$ 33,605	
	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	

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RESPONSIVE TO WBRG NO. 3-13

Bryan W. Shaw, Ph.D, *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Interim Executive Director*



PWS_1090073_CO_20150223_NOV PBCU

Texas Commission on Environmental Quality
Protecting Texas by Reducing and Preventing Pollution

February 23, 2015

RANDY GRACY PRESIDENT
WHITE BLUFF COMMUNITY WATER SYSTEM
5495 BELT LINE RD STE 200
DALLAS, TX 75254-7658

REC'D MAR 02 2015

**Subject: NOTICE OF LEAD CONSUMER NOTIFICATION MONITORING
& REPORTING VIOLATION**
WHITE BLUFF COMMUNITY WATER SYSTEM - PWS ID NO. 1090073
HILL COUNTY, TEXAS

Attention: Public Water System Owner / Official / Manager

The Texas Commission on Environmental Quality (TCEQ) requires Community and Non Transient Non Community public water systems (PWS) to monitor for lead and copper samples in accordance with Title 30 Texas Administrative Code (30 TAC), Chapter 290, Section 290.117(c)(2). In addition, the PWS is required to provide a consumer notice of lead tap water monitoring results to persons served at the sites (taps) that are tested in accordance with 30 TAC §290.117(j) within 30 days.

According to 30 TAC §290.117(i)(6), no later than three months following the monitoring period that ended September 30, 2014, each PWS shall mail a sample copy of the lead consumer notification of tap results to customers along with a certification that the notification has been distributed in a manner consistent with the requirements.

Based on our most recent records, the PWS has received a monitoring & reporting violation for not providing the lead consumer notice to customers in a timely manner and for not providing certification to the TCEQ for samples taken during the 2014 reduced monitoring season:

[RED 2014, June 1 – September 30, 2014]

In order to return to compliance, the PWS shall distribute TCEQ Form 20680 to their customers and send in certification to TCEQ. Form 20680 is available on the TCEQ Lead and Copper web page
http://www.tceq.texas.gov/drinkingwater/chemicals/lead_copper.

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • www.tceq.texas.gov
How is our customer service? www.tceq.texas.gov/goto/customersurvey

DDU16 - 015402

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RANDY GRACY
Page 2
February 23, 2015

If you feel this violation is incorrect or if you have questions about the violation or Lead and Copper Rule requirements, please contact

- **Laurie Gehlsen, (512) 239-4691, Laurie.Gehlsen@tceq.texas.gov**

To view your water system information, please visit the Drinking Water Watch website at the following link: <http://dww.tceq.texas.gov/DWW/>.

Sincerely,



Gary Chauvin, Manager
Public Drinking Water Section (MC-155)
Water Supply Division
Texas Commission on Environmental Quality

GC/LG/av

cc: TCEQ Region 9

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 27, 2015

Mr. Randy Gracy, Vice-President
White Bluff Resorts
20022 Misty Valley Circle
Whitney, Texas 76692

Re: Comprehensive Compliance Investigation at:
White Bluff Resorts, Whitney (Hill County), Texas
Regulated Entity No.: RN102329802, TCEQ ID No.: WQ0013786002

Dear Mr. Gracy:

On February 12, 2015, Brian Spry of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced operation to evaluate compliance with applicable requirements for wastewater treatment. No violations are being alleged as a result of the investigation; however, please see the enclosed Areas of Concern

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Brian Spry in the Waco Regional Office at (254) 751-0335.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew Vaughn".

Matthew Vaughn
Water Section Work Leader
Waco Regional Office

MV/BS/gb

Enclosure: Summary of Investigation Findings

TCEQ Region 9 • 6801 Sanger Ave., Ste. 2500 • Waco, Texas 76710-7826 • 254-751-0335 • Fax 254-772-9241

Austin Headquarters: 512-239-1000 • tceq.texas.gov • How is our customer service? tceq.texas.gov/customer-survey

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Summary of Investigation Findings

WHITE BLUFF	Investigation # 1228334
, HILL COUNTY,	Investigation Date: 02/12/2015
Additional ID(s): TX0113913 WQ0013786002	

AREA OF CONCERN

Track No: 562382

30 TAC Chapter 317.4(a)(8)

30 TAC Chapter 317.7(i)

Alleged Violation:

Investigation: 1228334

Comment Date: 02/23/2015

Failure to provide Atmospheric Vacuum Breakers on the potable water faucet at the plant.

Specifically, at the time of the investigation, the wash-down hose located above the aeration basin was not equipped with an Atmospheric Vacuum Breaker.

Resolution: On February 18, 2015, the Waco Regional Office received compliance documentation in the form of a photograph depicting an Atmospheric Vacuum Breaker placed on the wash-down hose above the aeration basin. This documentation was sufficient to resolve the alleged noncompliance.

Track No: 562386

30 TAC Chapter 305.125(1)

30 TAC Chapter 305.125(11)(C)(ii)

PERMIT Monitoring and Reporting Reqs, No. 3c

Failure to comply with Monitoring and Reporting Requirements, No. 3c.

Alleged Violation:

Investigation: 1228334

Comment Date: 02/23/2015

Failure to maintain complete records of activities on the operator's daily logs.

Specifically, at the time of the investigation, it was noted that the operator's log did not include the identity of the operator conducting the maintenance.

Resolution: On February 19, 2015, The Waco Regional Office received compliance documentation in the form of a photograph of a current operator's log that included the operator's identity. This documentation was sufficient to resolve the alleged noncompliance.

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Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



PWS_1090073_CO_20150316_NOV PN
RN101233120
CN600672349

Texas Commission on Environmental Quality
Protecting Texas by Reducing and Preventing Pollution

March 16, 2015

Delivered Via Regular Mail PN/NOV/75/7500

DOUBLE DIAMOND UTILITIES CO
RANDY GRACY, PRESIDENT
5495 BELT LINE RD STE 200
DALLAS, TX 75254-7658

REC'D MAR 23 2015

SUBJECT: Notice of Violation: PUBLIC NOTICE RULE LINKED TO VIOLATION
30 TAC §290.122(f) - Failure to Submit Proof of Public Notification
WHITE BLUFF COMMUNITY WATER SYSTEM - PWSID: 1090073
HILL County, TX

Attention: Public Water System Owner / Manager / Operator

Our record review shows that the WHITE BLUFF COMMUNITY WATER SYSTEM public water system PWS ID 1090073 failed to issue public notice and/or certify delivery of public notice for violations issued to the system regarding the water supplied to its customers.

Per Title 30 Texas Administrative Code (30 TAC) §290.122, failure to notify your customers of drinking water violation results in a reporting violation.

Also, per 30 TAC §290.122(f), all documentation must be submitted to the TCEQ within ten days of distribution. If you have proof that notification was issued, provide copies of the public notice and the signed Certificate of Delivery by faxing this documentation to (512) 239-3666 or by mail to:

Drinking Water Inventory and Enforcement Team (MC-155)
PO BOX 13087
Austin, TX 78711-3087

If public notice was not preformed, please issue and certify delivery as soon as possible so we can return this violation to compliance.

Note that additional unresolved monitoring or reporting violations received by your PWS may result in referral to the TCEQ Enforcement Division.

RANDY GRACY, PRESIDENT
WHITE BLUFF COMMUNITY WATER SYSTEM - PWS ID # 1090073
March 16, 2015
Page 2

If you have questions regarding this violation, please contact a member of the Public Drinking Water Section at (512) 239-4691.

Sincerely,



Gary Chauvin, Manager
Public Drinking Water Section (MC-155)
Water Supply Division
Texas Commission on Environmental Quality

GC/av

Enclosures

cc: TCEQ Region 9

Public Notice Violation Report
PWS ID: TX1090073, PWS Name: WHITE BLUFF COMMUNITY
WATER SYSTEM

Monitoring and Reporting (M&R) Violation

FOLLOW-UP OR ROUTINE TAP M/R (LGR) LEAD & COPPER RULE		
30 TAC §290.117(c)(2), §290.117(i) LEAD & COPPER Monitoring		
<u>PN Requested</u>	<u>PN Required</u>	<u>Compliance Period</u>
11/10/2014	02/12/2015	01/01/12 - 12/31/14

Bryan W. Shaw, Ph.D, P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



PWS_1090073_CO_20151118_NOV PBCU

Texas Commission on Environmental Quality

Protecting Texas by Reducing and Preventing Pollution

November 18, 2015

RANDY GRACY, PRESIDENT
WHITE BLUFF COMMUNITY WATER SYSTEM
5495 BELT LINE RD STE 200
DALLAS, TX 75254-7658

REC'D NOV 30 2015

Subject: NOTICE OF LEAD AND COPPER RULE MONITORING & REPORTING VIOLATION
WHITE BLUFF COMMUNITY WATER SYSTEM - PWS ID No. 1090073
HILL COUNTY, TEXAS

Attention: Public Water System Owner / Official / Manager

The Texas Commission on Environmental Quality (TCEQ) requires Community and Non-Transient Non-Community public water systems (PWS) to monitor for lead and copper samples in accordance with Title 30 Texas Administrative Code (30 TAC), Chapter 290, Section 290.117. In addition, the PWS is required to report any sample results in accordance with 30 TAC §290.117(i). Based on our most recent records, the PWS has a Monitoring & Reporting violation(s) for the following periods:

[January 1 – December 31, 2015]

The PWS is required to issue public notification to customers for Monitoring & Reporting violations as soon as the violation has been identified in accordance with 30 TAC §290.122(c). Enclosed is the mandatory language required for the public notice of the violations.

The PWS is required to submit to the TCEQ a copy of the public notice that was issued within ten days of its distribution, along with a completed Certification of Delivery for Public Notice form (enclosed) as proof of public notification. Failure to properly notify the TCEQ and your customers will result in an additional violation for your PWS. Drinking water violations can result in an enforcement action against your PWS.

To view your water system information and public notice schedule, please visit our Drinking Water Watch website at the following link: <http://dww2.tceq.texas.gov/DWW/>.

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • www.tceq.texas.gov

How is our customer service? www.tceq.texas.gov/goto/customersurvey

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DDU16 - 015409

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RANDY GRACY
Page 2
November 18, 2015

If you have questions about your Monitoring & Reporting lead/copper violations please contact Laurie Gehlsen at Laurie.Gehlsen@tceq.texas.gov or by telephone at (512) 239-4660.

Should you have questions concerning public notification requirements, please contact our Public Notice Rule Coordinator PWSPN@tceq.texas.gov or by telephone at (512) 239-5723.

Sincerely,



Gary Chauvin, Manager
Public Drinking Water Section (MC-155)
Water Supply Division
Texas Commission on Environmental Quality

Enclosures: Mandatory Public Notice Language
Certification of Delivery for Public Notice

cc: TCEQ Region 9

Instructions for preparing the required Public Notice:

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

Public Notice delivery timelines:

The initial public notice shall be issued as soon as possible, but in no case later than 90 days following the initial violation. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.



Texas Commission on Environmental Quality
CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: TIER III
Public Notice (PN) to be posted within **90 days** of initial violation notification

Public Water System (PWS) name: _____
PWS ID: _____ Month / Year of violation(s): _____

Type of violation(s):

- Lead and Copper Initial Monitoring
- Lead and Copper Reduced Monitoring

30 TAC 290.122(c) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM:

Mail or directly distribute PN to each customer receiving a bill and to other service connections to which water is delivered by the public water system;

and at least one of the following methods if direct delivery may not reach all persons regularly served by the system:

- Publish PN in local newspaper
- Deliver multiple PNs for distribution by customers that provide their drinking water to others (e.g. apartment building owners or large private employers)
- Post PN in public places
- Deliver PN to community organizations
- Post PN on the Internet at: www. _____

NONCOMMUNITY WATER SYSTEM:

Mail or directly deliver PN to each customer and service connection, or
 Post PN in conspicuous places within the water system;

and at least one of the following methods if direct delivery or public posting may not reach all persons regularly served by the system:

- Publish PN in local newspaper
- Deliver multiple PNs for distribution by customers that provide their drinking water to others (e.g. apartment building owners or large private employers)
- Post PN in public places
- Deliver PN to community organizations
- Post PN on the Internet at: www. _____

REQUIRED SIGNATURE ON REVERSE SIDE

26

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): _____ Title: _____

Date of Delivery to Customers: _____ Phone: _____

Signature: _____ Date: _____

Mail a copy of this completed form, AND copies of the Public Notices given to your customers to:

TCEQ – Public Drinking Water Section MC – 155
Attn: Public Notice
P. O. Box 13087
Austin, TX 78711-3087

BOTH SIDES OF THIS FORM, PLUS THE COMPLETED MANDATORY LANGUAGE, MUST BE DELIVERED TO THE TCEQ FOR PUBLIC NOTICE COMPLIANCE.

26



Texas Commission on Environmental Quality
CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: TIER III
Public Notice (PN) to be posted within 90 days of initial violation notification

Public Water System (PWS) name: White Bluff Com. Water System
PWS ID: 1090073 Month / Year of violation(s): 2015

Type of violation(s):

- Lead and Copper Initial Monitoring
- Lead and Copper Reduced Monitoring

30 TAC 290.122(c) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM:

Mail or directly distribute PN to each customer receiving a bill and to other service connections to which water is delivered by the public water system; By email BLAST to all customers
and at least one of the following methods if direct delivery may not reach all persons regularly served by the system:

- Publish PN in local newspaper
- Deliver multiple PNs for distribution by customers that provide their drinking water to others (e.g. apartment building owners or large private employers)
- Post PN in public places
- Deliver PN to community organizations
- Post PN on the Internet at: www._____

NONCOMMUNITY WATER SYSTEM:

- Mail or directly deliver PN to each customer and service connection, or
- Post PN in conspicuous places within the water system;

and at least one of the following methods if direct delivery or public posting may not reach all persons regularly served by the system:

- Publish PN in local newspaper
- Deliver multiple PNs for distribution by customers that provide their drinking water to others (e.g. apartment building owners or large private employers)
- Post PN in public places
- Deliver PN to community organizations
- Post PN on the Internet at: www._____

REQUIRED SIGNATURE ON REVERSE SIDE

27

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): Todd Dilworth Title: Utilities Director

Date of Delivery to Customers: 11-30-2015 Phone: (254) 292-398

Signature: Todd Dilworth Date: 11-30-2015

Mail a copy of this completed form, AND copies of the Public Notices given to your customers to:

TCEQ -- Public Drinking Water Section MC - 155
Attn: Public Notice
P. O. Box 13087
Austin, TX 78711-3087

BOTH SIDES OF THIS FORM, PLUS THE COMPLETED MANDATORY LANGUAGE, MUST BE DELIVERED TO THE TCEQ FOR PUBLIC NOTICE COMPLIANCE.

LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

White Bluff com. water has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During [compliance period] we [did not monitor or test – or – did not complete all monitoring or testing] for [contaminant(s)] and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Lead & Copper tap water sampling (example)	10 samples every three years	0	June 1 – Sept 30, 2014	June 1 – Sept 30, 2015

What is being done?

We are working to correct the problem. For more information, please contact Todd Dilworth at (254) 292-3980 or 22200 misty valley circle.

we are work to correct this. By staying on top of ALL monitoring AND reporting to the TCEQ

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by [system]. Public Water System Number: [TX 1090073]

Date Distributed: 11-30-2015

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Dilworth, Todd

From: Banaszak, Yvonne
Sent: Monday, November 30, 2015 11:52 AM
To: Banaszak, Yvonne
Subject: White Bluff Public Notice
Attachments: doc03073520151129233950.pdf

Attached is a public notice required by the state concerning the water department at White Bluff.

Thank you,

Fred Molsen
General Manager
254-694-0355
fmolsen@whitebluffresort.com

THIS EMAIL WAS SENT OUT TO ALL CUSTOMERS

**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

White Bluff Com. Water has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During [compliance period] we [did not monitor or test – or – did not complete all monitoring or testing] for [contaminant(s)] and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Lead & Copper tap water sampling (example)	10 samples every three years	0	June 1 – Sept 30, 2014	June 1 – Sept 30, 2015

What is being done?

We are working to correct the problem. For more information, please contact Todd Dilworth at (254) 292-3980 or 2200 Misty Valley Circle.

we are work to correct this. By staying on top of ALL monitoring and reporting to the TCEQ

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by [system]. Public Water System Number: [TX 1090073]

Date Distributed: 11-30-2015

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RESPONSIVE TO WBRG 3-14

Annual Drinking Water Quality Report

WHITE BLUFF COMMUNITY WATER SYSTEM

TX1090073

Annual Water Quality Report for the period of January 1 to December 31, 2013

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

For more information regarding this report contact:

Name Todd Dilworth

Phone (254) 292-3980

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono ~~254 292~~ - 3980

WHITE BLUFF COMMUNITY WATER SYSTEM is Ground Water

Sources of Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pickup substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

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- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

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Information about Source Water Assessments

A Source Water Susceptibility Assessment for your drinking water source(s) is currently being updated by the Texas Commission on Environmental Quality. This information describes the susceptibility and types of constituents that may come into contact with your drinking water source based on human activities and natural conditions. The information contained in the assessment allows us to focus source water protection strategies.

For more information about your sources of water, please refer to the Source Water Assessment Viewer available at the following URL: <http://gis3.tceq.state.tx.us/swav/Controller/index.jsp?wtrsc=>

Further details about sources and source-water assessments are available in Drinking Water Watch at the following URL: <http://dww.tceq.texas.gov/DWWW>

Source Water Name	Type of Water	Report Status	Location
1 - HIGH POINT DR	GW		
2 - STEINER VALLEY RD	GW	Y	
3 - CR 1145 LP / THIRTY-NINE SUBDIV	GW	Y	
4 - FM 933	GW	Y	

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2013 Regulated Contaminants Detected

Water Quality Test Results

Definitions: The following tables contain scientific terms and measures, some of which may require explanation.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

MFL: million fibers per liter (a measure of asbestos)

na: not applicable.

NTU: nephelometric turbidity units (a measure of turbidity)

pCi/L: picocuries per liter (a measure of radioactivity)

ppb: micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

ppm: milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

ppt: parts per trillion, or nanograms per liter (ng/L)

ppq: parts per quadrillion, or picograms per liter (pg/L)

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Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Haloacetic Acids (HAA5)*	2013	1	0 - 1	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	10/17/2012	0.0438	0.0431 - 0.0438	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	10/17/2012	0.38	0.36 - 0.38	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2013	0.051	0.032 - 0.051	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	10/17/2012	1	1 - 1	0	5	pCi/L	N	Erosion of natural deposits.

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Violations Table

Chlorine			
Some people who use water containing chlorine well in excess of the MRDL could experience irritating effects to their eyes and nose. Some people who drink water containing chlorine well in excess of the MRDL could experience stomach discomfort.			
Violation Type	Violation Begin	Violation End	Violation Explanation
Disinfectant Level Quarterly Operating Report (DLQOR).	07/01/2013	09/30/2013	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

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Disinfectant level Quarterly Data for 2013

White bluff disinfects with gas chlorine the maximum

Chlorine residual set by TCEQ is 4.0. WE try to average

50% of the maximum level which is 2.0.

First quarter of 2013.

Average reading 2.4

Max. reading 3.0

Min. reading 0.9

Third quarter Of 2013.

Average reading 2.0

Max. reading 3.1

Min. reading 1.3

Second quarter Of 2013.

Average reading 2.2

Max. reading 3.2

Min. reading 1.1

Fourth quarter of 2013

Average reading 1.93

Max. reading 2.90

Min. reading 1.30

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CONSUMER CONFIDENCE REPORT TCEQ CERTIFICATION of DELIVERY For Calendar year 2015

Public Water System(PWS) Name : WHITE BLUFF COMMUNITY WATER SYSTEM

PWS ID Number : TX1090073

I certify that the community water system named above has distributed the Consumer Confidence Report (CCR) for the calendar year of 2015 and that the information in the report is correct and consistent with the compliance monitoring data previously submitted to the TCEQ. Public Water Systems **servicing 500 or fewer persons** are not required to mail the entire CCR to their customers as long as the system provides notice at least once per year by July 1 to its customers by mail, door-to-door delivery, or by posting in an appropriate location that the report is available upon request.

Date of Delivery: 06/29/2016
Certified By: Name (print): TODD DILWORTH
Title: Utilities Director
Phone Number: (254) 212-3980 Email: utilities@whitebluffresort.com

Signature: Todd Dilworth Date: 06/29/2016

Direct delivery methods-You must use at least one direct delivery method (check all that apply)

- Mail a paper copy of the CCR
- Electronic Delivery:**
- Mail notification that CCR is available on-line at http:// _____
- Email direct web address of the CCR, available at http:// _____
- Email CCR as an attachment to an email.
- Email CCR as an embedded image in an email.
- Other direct delivery (for example, door hangers or additional electronic delivery method).

Please specify: _____

Good-faith delivery methods -To reach people who do not receive bills (check all that apply):

- Posting the CCR on the Internet at http:// _____
- Mailing the CCR to people who receive mail, but who do not receive bills.
- Advertising the availability of the CCR in news media.
- Posting the CCR in public places.
- Delivering multiple copies to single billing addresses serving multiple persons.
- Delivering multiple copies of the CCR to community organizations.

*Systems serving 100,000 or more people are required to post the CCR on a publicly available web site and provide the URL here: http:// _____

All systems are required to mail by July 1 the certification of delivery and complete Consumer Confidence Report to: TCEQ recommends the use of certified mail.

Sending by certified mail:	Sending by regular mail:
TCEQ PDW, MC-155, Attn: CCR, 12100 Park 35 Circle Austin, TX 78753	TCEQ PDW, MC-155, Attn: CCR, PO Box 13087 Austin, TX 78711-3087

Annual Drinking Water Quality Report

WHITE BLUFF COMMUNITY WATER SYSTEM'

TX1090073

Annual Water Quality Report for the period of January 1 to December 31, 2015

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

For more information regarding this report contact:

Name Todd DILBERTH

Phone (254) 694-4000

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al teléfono ~~627~~ 627 694-4000

WHITE BLUFF COMMUNITY WATER SYSTEM is Ground Water

Sources of Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

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Source Water Name	Type of Water	Report Status	Location
1 - HIGH POINT DR	GW	Y	
2 - STEINER VALLEY RD	GW	Y	
3 - CR 1145 LP / THIRTY-NINE SUBDIV	GW	Y	
4 - FM 933	GW	Y	

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2015 Regulated Contaminants Detected

Lead and Copper

Definitions:
 Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.
 Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	09/16/2014	1.3	1.3	0.11	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.

Water Quality Test Results

Definitions:

Avg:

Maximum Contaminant Level or MCL:

Maximum Contaminant Level Goal or MCLG:

Maximum residual disinfectant level or MRDL:

Maximum residual disinfectant level goal or MRDLG:

MFL

na.

NTU

pCi/L

ppb:

ppm:

The following tables contain scientific terms and measures, some of which may require explanation.

Regulatory compliance with some MCLs are based on running annual average of monthly samples.

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The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

million fibers per liter (a measure of asbestos)

not applicable.

nephelometric turbidity units (a measure of turbidity)

picocuries per liter (a measure of radioactivity)

micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

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Water Quality Test Results

ppt parts per trillion, or nanograms per liter (ng/L)
ppq parts per quadrillion, or picograms per liter (pg/L)

DDU16 - 015432

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Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Total Trihalomethanes (TTHM)	2015	2	2.3 - 2.3	No goal for the total	80	ppb	N	By-product of drinking water disinfection.
Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Arsenic	2015	2.6	0 - 2.6	0	10	ppb	N	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
Barium	2015	0.0902	0.0404 - 0.0902	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	2015	0.4	0.36 - 0.4	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2015	0.07	0.05 - 0.07	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Selenium	2015	4	0 - 4	50	50	ppb	N	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.
Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	10/17/2012	1	1 - 1	0	5	pCi/L	N	Erosion of natural deposits.

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Violations Table

Lead and Copper Rule

The Lead and Copper Rule protects public health by minimizing lead and copper levels in drinking water, primarily by reducing water corrosivity. Lead and copper enter drinking water mainly from corrosion of lead and copper containing plumbing materials.

Violation Type	Violation Begin	Violation End	Violation Explanation
FOLLOW-UP OR ROUTINE TAP M/R (LCR)	10/01/2014	2015	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
FOLLOW-UP OR ROUTINE TAP M/R (LCR)	10/01/2015	2015	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
LEAD CONSUMER NOTICE (LCR)	12/30/2014	03/04/2015	We failed to provide the results of lead tap water monitoring to the consumers at the location water was tested. These were supposed to be provided no later than 30 days after learning the results.

Public Notification Rule

The Public Notification Rule helps to ensure that consumers will always know if there is a problem with their drinking water. These notices immediately alert consumers if there is a serious problem with their drinking water (e.g., a boil water emergency).

Violation Type	Violation Begin	Violation End	Violation Explanation
PUBLIC NOTICE RULE LINKED TO VIOLATION	02/13/2015	12/04/2015	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations.

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Disinfectant	Year	Average Level	Minimum Level	Maximum Level	MRDL	MRDLG	Unit of Measure	Violation (Y/N)	Likely Source of Contamination
Chlorine	2015	2.02	1.00	3.0	4.0	4.0	ppm	N	Water additive used to control microbes.

SOAH NO: 473-17-0119.WS
PUC NO: 46245
Application of Double Diamond
Utility Company, Inc. for Water
and Sewer Tariff/Rate Change

DVD-R
DVD

4.7GB

16x

120min

DDU16-015393 - DDU16-015435
Native Files for WBRG 3-6
DDU Response to WBRG's 3rd RFI
WBRG Nos: 3-1 through 3-16
July 13, 2017

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