



Control Number: 46245



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46245

September 8, 2016

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PUBLIC UTILITY COMMISSION
FILING CLERK

Attn: Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P O Box 13326
Austin, TX 78711-3326

Gentlemen:

Enclosed are the required ten (10) copies of my Ratepayer Protest form concerning P.U.C. Docket No. 46245 and the water and sewer rate increases proposed by Double Diamond Utilities Company of Dallas, Texas, servicing The Cliffs Resort on Possum Kingdom Lake, to be effective October 1, 2016.

These proposed rate increases are egregious. The proposal for the water Base Rate increase is + 38%. The 0-3,000 gallon rate is a + 35% increase and the 3,001-10,000 gallon increase is + 33%. Usage at 10,000 – 15,000 sees the rate go up + 28%. How can this possibly be justified?

The proposed rate increases for sewer are just as onerous. They want the sewer Base Rate to go from \$49.37 to \$72.00, an outrageous + 46% increase. For every thousand gallons processed above the minimum of 3,000 gallons, they want the rate to go from \$8.25 to \$12.00, an almost equally high + 45% increase.

In their notice of proposed rate change, Double Diamond's Billing Comparison is totally misleading and does not reflect what actual usage charges would be. As an example, I have enclosed my latest invoice from Double Diamond for water services from 6/27/16 to 7/27/16 (sic). During that period our household consumed 14,220 gallons of water. The water amount was \$86.34 and the sewer amounted to \$49.37 for a total bill of \$137.07, already high by most municipal standards. If the new rates were in effect and we had water/sewer usage at this level, our water bill would be \$149.00 and our sewer bill would be \$72.00 for a total of \$217.00. This amounts to an increase of \$80.00 for the month or an incredible + **58% increase!**

Thank you for your consideration.



Wilson Williams
702 Eagle Point
Cliffs Resort
214-766-9280

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P.U.C. DOCKET NO. 46245

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Wilson Last Name: Williams

Phone Number: 214-340-0102 Fax Number: _____

Address, City, State: 4515 Cathedral Dr, Dallas, TX-75214

Location where service is received: 802 Eagle Point Circle, Groford, TX 76449
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change
 Other (please specify below)

Signature of Protester:

Wilson Williams

Date: August 16, 2016

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136