



Control Number: 46245



Item Number: 236

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August 13, 2016

Attn: Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

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2016 AUG 26 AM 9:03
PUBLIC UTILITY COMMISSION
FILING CLERK

Dear Sir :

Enclosed are the required ten (10) copies of my Ratepayer Protest form concerning P.U.C. Docket No. 46245 and the water and sewer rate increases proposed by Double Diamond Utilities Company of Dallas, Texas servicing The Cliffs Resort on Possum Kingdom Lake to be effective October 1, 2016.

These proposed rate increases are egregious.

- The proposal for the water **Base Rate** increase is + **38 %**.
- The 0-3,000 gallon rate is a + **35 %** increase
- The 3,001 – 10,000 gallon increase = + **33 %**.
- The 10,001 – 15,000 increase = + **28 %**.

The proposed rate increases for sewer are just as onerous.

- **CURRENT BASE = \$ 49.37 increase to \$ 72.00, >>an outrageous + 46 % increase.**
- For every thousand gallons processed above the minimum of 3,000 gallons, **CURRENTLY= \$ 8.25 increase to \$ 12.00, another whooping +45 % Increase.**

In their notice of proposed rate change, Double Diamond's Billing Comparison is totally misleading and does not reflect what actual usage charges would be.

As a Real Life example, I use my latest invoice from Double Diamond for water services from 6/27/16 to 7/27/16 (sic). During that period our household consumed 8820 gallons of water. The water amount was \$ 61.40 and the sewer amounted to \$49.37 for a total bill of \$ 102.88, already high by most municipal standards.

If the new rates were in effect and we had water/sewer usage at this level, our water bill would be \$ 71.42 and our sewer bill would be \$ 72.00 for a total of \$ **141.00**. This amounts to an increase of \$ 80.00 for the month or an incredible + **51 % increase!**

I as a limited income home owner , I can NOT afford 50% increases in ... anything .

How is an increase like this justified?

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In addition to these incredible increases, Double Diamond is proposing what they call a Rate Case Expense Surcharge which is to be determined. What it appears they are trying to do is pass on their costs to defend themselves in a rate case hearing caused by protest. Absurdly, they want the ratepayer to pay for their legal costs to defend indefensible rate increases.

Sincerely,

Kevin Svoboda
Resident & Property owner-

P.U.C. DOCKET NO. 46245

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Kevin Surob Last Name: _____

Phone Number: 972-333-0899 Fax Number: _____

Address, City, State: 5050 Pear Ridge Dr suite 4608, Dallas TX

Location where service is received: 29 Tumberly Loop 7528

(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change
 Other (please specify below)

Signature of Protestor:

Kevin Surob

Date: 2-14-16

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136