

Control Number 46245



Item Number 180

Addendum StartPage 0



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Tim Edgmon 4800 E. University, Ste B Odessa, TX 79762 August 19, 2016

Re: P.U.C. Docket No 46245
Ratepayer Protest
The Cliff's Resort
Graford, Texas

Filing Clerk
Public Utilities Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Gentlemen:

Enclosed please find my prepared Ratepayer Protest for P.U.C. Docket No. 46245 for The Cliff's Resort, Graford, Texas with respect to the proposal by Double Diamond Utilities Company ("DDUC") wherein they filed a request with the Public Utilities Commission of Texas ("PUC") to increase rates at The Cliff's Resort in Graford, Texas.

I am a property and home owner with address 140 Oyster Bay, Graford, Texas 76449 and wish to submit the protest in accordance with the rules opposing any rate increase to be granted by the PUC in this matter

Our residents have experienced not less than five outages of water supply since April 2016, including, but not limited to, several three day interruptions and yet no rate refund or satisfactory explanation was provided by DDUC in this matter

Further the water pressure at my residence is extremely low and in most cases we have been able to measure that the water output is less than one gallon per minute making necessary personal use of water extremely difficult.

This situation represents a serious matter with respect to a conflict of interest in the operation of a commercial resort property and a homeowner's utility by Double Diamond Utilities and Double Diamond Corporation.



Again, please accept my protest for the captioned docket and I request that you please send a response to the above address or to email at tedgmon@higginbotham.net as to any further requirements needed in this matter

Sincerely,

Tim Edgmon

cc: Byron Smith, III 200 Oyster Bay Graford, Texas 76449

> Double Diamond Utilities Company 5495 Beltline Road, Suite 200 Dallas, Texas 75254

Fax: 214-706-9878

P.U.C. DOCKET NO.

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to Filing Clerk

Public Utility Commission of Texas

1701 North Congress Avenue

13326 the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: 71m	Last Name: EDGMON
Phone Number: <u>432 368</u>	7676 Fax Number: 432 368 7505 ,
Address, City, State: <u>4800 E</u> U	WIVERS MY ODESSA THE 79762
Location where service is received:	140 OYSTER BAY
(if different from the mailing address)	GRAFORD TV 76449
Please fill out the following: I wish to PROTEST the following p Water Rate Change Sewer Rate C Other (please specify below)	roposed rate action/s: Change Both Water and Sewer Rate Change
Other (please specify below)	ť.
,	
	1
Signature of Protestant:	
Ti-lelly-	Date: 8/19/16
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Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at 512-936-7136