



Control Number 46245



Item Number 179

Addendum StartPage 0

STEPHEN & LEZLIE GEORGE

Mailing Address
3410 MEADOW BLUFF LANE
SACHSE, TEXAS 75048

The Cliffs Resort Address
895 Spyglass Dr
Graford, Texas 76449

RECEIVED
2016 AUG 22 AM 11:16
PUBLIC UTILITY COMMISSION
FILING CLERK

August 17, 2016

Attn: Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

SUBJECT: P.U.C. DOCKET NO: 46245 -- RATEPAYER PROTEST

Dear PUC Filing Clerk,

Enclosed please find our original and 10 copies of SUBJECT listed above.

The water and sewer rate increases proposed by Double Diamond Utilities Company of Dallas, Texas, are excessive and unjustified. Water base rate increase is +38%; sewer base rate increase is +46%.

Double Diamond is also requesting a RATE CASE EXPENSE SURCHARGE which is TO BE DETERMINED. .???? I can only assume this is due to Double Diamond wanting the ratepayers to pay for their legal costs to defend indefensible rate increases.

Our water system is a disaster and is getting worse every year. Double Diamond has failed to do proper reporting. Our water pressure is terrible. Seems there are water breaks all the time, and we are required to BOIL water for usage.

We also believe that due to the water system going down so often, that our ice maker in our refrigerator has burned up due to running dry - water outages over and over again.

I request that TCEQ investigate Double Diamond and this failing infrastructure water delivery, supply, and QUALITY/SAFETY.

Sincerely

Stephen & Lezlie George
(895 Spyglass Dr, Graford, TX 76449 -The Cliffs Resort)

Additional Enclosures
Copies of water problem notices

P.U.C. DOCKET NO. 46245

RATEPAYER PROTEST

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PUBLIC UTILITY COMMISSION
FILING CLERK

If you wish to PROTEST the proposed rate change, you must submit this form for 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Stephen + Leslie Last Name: George
Phone Number: ⁸⁰⁶584-1266 ⁸⁰⁶382-8717 Fax Number: None
Address, City, State: 3410 Meadow Bluff Ln. Sachse, TX 75048
Location where service is received: 895 Spyglass Dr. Grapeland TX
(if different from the mailing address) 76449

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change
 Other (please specify below)

Signature of Protestant:

Stephen + Leslie George Date: 8-17-2016

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136