

Control Number 46245



Item Number 148

Addendum StartPage 0

August 16, 2016

Attn: Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Re: P.U.C. Docket No 46245
Rate Payer Protest
The Cliffs Resort
Graford, Texas

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PUBLIC UTILITY COMMISSION
FILING CLERK

Gentlemen:

Enclosed are the required ten (10) copies of my Rate Payer Protest form concerning P.U.C. Docket No. 46245 and the water and sewer rate increases proposed by Double Diamond Utilities Company of Dallas, Texas servicing The Cliffs Resort on Possum Kingdom Lake to be effective October 1, 2016.

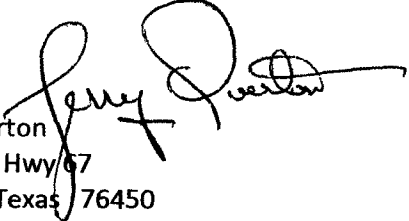
I am a property and home owner at 280 Bay Hill Drive, Graford, Texas 76449 and have been for the past fifteen (15) years starting in 2001. I am protesting the ridiculous rate increases by the monopolizing corporation known as Double Diamond Corporation who are trying to offset their low profit or loss situation with respect to their corporate properties by passing onto the resident home owners these absurd rates. These same tactics were tried unsuccessfully by them several years ago in 2010.

The water system, which is a 'monopoly' that is being run by Double Diamond is an absolute disaster and has always been. The water system is and has always been inadequate from the beginning. If you look at previous protests (2010) by the resident home owners (including myself) you will find sufficient evidence on their mishandling to back up what I'm stating. Insufficient pressures, dozens of breaks in their water delivery system yearly causing inconveniences of 2 to 14 hours sometimes, required boiling of the water supplied to remove harmful bacteria and contaminants, providing residents with water that resulted in the destruction and replacement of piping in many residents, etc.

This situation represents a serious matter with respect to a conflict of interest in the operation of a commercial resort property and a homeowner's utility by Double Diamond Utilities and Double Diamond Corporation.

Again, please accept my protest for the captioned docket and I request that you please send a response to the below address or to email at ilomtn@aol.com as to any further requirements needed in this matter.

Sincerely,


Jerry Overton
505 State Hwy 67
Graham, Texas 76450
303-885-0915

P.U.C. DOCKET NO. 46245

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to

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Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: JERRY Last Name: OVERTON
Phone Number: 303-885-0915 Fax Number: N/A
Address, City, State: 505 STATE HWY 67 GRAHAM, TX 76450
Location where service is received: 280 Bay Hill Tr, CLIFFS RESORT
(if different from the mailing address) SEAFORD, TX 76449

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change
Sewer Rate Change
Both Water and Sewer Rate Change (checked)
Other (please specify below)

Signature of Protestant:

[Handwritten signature of Jerry Overton]

Date: 8-16-16

Si desea informacion en Español, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136