



Control Number: 46119



Item Number: 1

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TARIFF CONTROL NO. _____

ANNUAL COMPLIANCE FILING OF
TEXAS-NEW MEXICO POWER
COMPANY TO REDUCE CERTAIN
DISCRETIONARY CHARGES

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PUBLIC UTILITY COMMISSION
OF TEXAS

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TARIFF CONTROL NO. _____

ANNUAL COMPLIANCE FILING OF
TEXAS-NEW MEXICO POWER
COMPANY TO REDUCE CERTAIN
DISCRETIONARY CHARGES

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BEFORE THE
PUBLIC UTILITY COMMISSION
OF TEXAS

**FINAL ANNUAL COMPLIANCE FILING OF TEXAS-NEW MEXICO POWER
COMPANY TO REDUCE CERTAIN DISCRETIONARY CHARGES**

TO THE HONORABLE PUBLIC UTILITY COMMISSION OF TEXAS:

Texas-New Mexico Power Company ("TNMP") submits this Final Annual Compliance Filing to reduce certain meter-related Discretionary Charges in its Tariff for Retail Delivery Services ("Tariff") as required by the Stipulation and final Order of the Public Utility Commission of Texas ("Commission") in TNMP's AMS deployment plan proceeding, Docket No. 38306.¹

I. AUTHORIZED REPRESENTATIVES

The name, address, and telephone number of TNMP's authorized business representative for this proceeding is:

Stacy R. Whitehurst
Vice President of Regulatory Affairs
Texas-New Mexico Power Company
577 N. Garden Ridge Blvd.
Lewisville, Texas 75067
Telephone: (214) 222-4142
Fax: (214) 222-4156
E-mail: stacy.whitehurst@tnnp.com

The name, address, and telephone number of TNMP's authorized legal representative for this proceeding is:

¹ *Texas-New Mexico Power Company's Request for Approval of Advanced Metering Systems (AMS) Deployment and AMS Surcharge*, Docket No. 38306, July 8, 2011.

Scott Seamster
Corporate Counsel
Texas-New Mexico Power Company
577 N. Garden Ridge Blvd.
Lewisville, Texas 75067
Telephone: (214) 222-4143
Fax: (214) 222-4156
E-mail: scott.seamster@pnmresources.com

TNMP requests that all information and documents in this proceeding be served upon Mr. Seamster at the address or fax number specified above.

II. JURISDICTION

The Commission has jurisdiction over this matter pursuant to PURA §§ 14.001 and 32.001.

III. AFFECTED PERSONS AND TERRITORIES

This compliance filing affects all retail electric providers (“REPs”) serving end-use retail electric customers in TNMP’s certificated service territory and will affect the retail electric customers of those REPs to the extent that they pass along to their customers the Discretionary Charges under the Tariff.

IV. BACKGROUND

Ordering Paragraph No. 11 of the Commission’s July 8, 2011 Order in Docket No. 38306, and Finding of Fact Nos. 62 through 65 of that Order, provide for TNMP to make five annual compliance filings by July 1 of each year following entry of that Order, to reduce certain meter-related Discretionary Charges to reflect the then-current mix of AMS and non-AMS meters deployed by TNMP and the related expected progressive reduction in costs to provide meter-related discretionary services. This filing constitutes the final such reduction, and requests that its tariffs to implement these reductions have an effective date 45 days after an order from the Commission in this docket approving the

proposed reductions.

V. DESCRIPTION OF REQUESTED REDUCTIONS

The following Discretionary Charges are requested to be reduced, with an effective date 45 days after an order from the Commission in this docket approving the proposed reductions of this compliance filing:

Disconnect after Non-Payment (DNP)

Reconnect after DNP

These charges are to be reduced for those premises with a provisioned advanced meter with remote connect/disconnect capabilities. The Stipulation and Order in Docket No. 38306 required that TNMP's annual compliance filings take the expected reduction in costs to provide five meter-related discretionary services and apply that reduction to these two particular charges, standard DNP and standard reconnect after DNP. The calculation of the proposed reductions is set forth and supported in the accompanying Testimony and Exhibits of Stacy R. Whitehurst. Annotated and clean copies of revised Tariff Sheets containing the proposed reductions are included as Exhibits SRW-3 and SRW-4 to Mr. Whitehurst's testimony.

VI. NOTICE

Concurrent with this compliance filing, TNMP will provide a copy of the filing, as well as the form of notice attached as **Appendix A**, to each REP listed on the Commission's website and to the attorney of record for each party that participated in Docket No. 38306. TNMP requests approval of the above notice as sufficient and in accordance with 16 Tex. Admin. Code § 22.55 (TAC). TNMP will make a separate compliance filing, requesting the same relief requested herein, with all cities exercising original jurisdiction over its rates and services.

VII. PRAYER

TNMP proposes to make the tariff changes effective 45 days after approval of this compliance filing to allow REPs the opportunity to change any back-office processes or call center scripting, and that TNMP be granted such other and further relief as to which it may be entitled.

Date: 6/30/2016

Respectfully submitted,

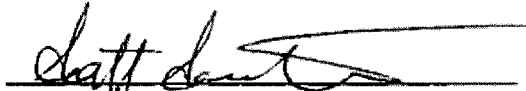


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**ATTORNEYS FOR TEXAS-NEW MEXICO
POWER COMPANY**

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing document was served on all parties of record in Docket No. 38306 via facsimile transmission or United States first-class mail on this the 5th day of July, 2016.


Counsel

**NOTICE OF FINAL ANNUAL COMPLIANCE FILING
OF TEXAS-NEW MEXICO POWER COMPANY
FOR APPROVAL OF CERTAIN TARIFF REVISIONS RELATED TO
DEPLOYMENT OF ADVANCED METERING SYSTEM**

On July 1, 2016, Texas-New Mexico Power Company (TNMP) filed with the Public Utility Commission of Texas (Commission) and municipalities exercising jurisdiction over the rates and services of TNMP a compliance filing requesting approval of certain reductions to two meter-related discretionary charges that are currently set forth in the Company's Tariff For Retail Delivery Service (the Compliance Filing). The Compliance Filing, if approved, will affect retail electric providers (REPs) serving non-interval demand recorder (IDR) metered retail electric customers in the applicable rate classes in TNMP's service area (including all residential and most commercial customers). Costs to retail electric customers will depend on whether and how REPs pass along to their retail electric customers the revised discretionary charges resulting from this Compliance Filing.

TNMP provides functionality to provisioned advanced meters that are being installed in its service territory in accordance with the final order of the Commission in Docket No. 38306. Pursuant to Ordering Paragraph No. 11 thereof, TNMP has made this Compliance Filing to reduce meter-related Discretionary Charges for certain services set forth in its currently approved Tariff for Retail Delivery Service. The following Discretionary Charges are proposed to be reduced, and have an effective date 45 days after an order from the Commission in this docket approving the proposed reductions, as shown on revised tariff sheets that are included in TNMP's compliance filing as Exhibit SRW-3 and Exhibit SRW-4 on file with both the Commission and cities exercising original jurisdiction over TNMP's rates and services: "Disconnect after Non-Payment (DNP);" and "Reconnect after DNP." These charges are to be reduced for those premises with a provisioned advanced meter with remote connect/disconnect capabilities.

Persons with questions or who want more information about the Compliance Filing may contact Christina Zimmerman at 577 N. Garden Ridge Blvd. Lewisville, Texas 75067 or by calling 214-222-4189. A complete copy of the Compliance Filing is available for inspection at the address listed above.

The Commission has assigned Control No. _____ to the Compliance Filing and the proceeding. Persons who wish to intervene in or comment upon these proceedings should notify the Commission as soon as possible, as an intervention deadline will be imposed. A request to intervene or for further information should be mailed to the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326. Further information may also be obtained by calling the Public Utility Commission at 512-936-7120 or 888-782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the Commission at 512-936-7136. The deadline for intervention in the proceeding is 45-days after the date the Compliance Filing was filed with the Commission.

P.U.C. DOCKET NO. _____

BEFORE THE PUBLIC UTILITY COMMISSION OF TEXAS

**ANNUAL COMPLIANCE FILING OF
TEXAS-NEW MEXICO POWER COMPANY
TO REDUCE CERTAIN DISCRETIONARY FEES**

**PREPARED DIRECT TESTIMONY AND EXHIBITS
OF
STACY R. WHITEHURST**

**ON BEHALF OF
TEXAS-NEW MEXICO POWER COMPANY**

JULY 1, 2016

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EXHIBIT SRW-1

EDUCATIONAL BACKGROUND AND BUSINESS EXPERIENCE

EXHIBIT SRW-2

EXHIBIT G FROM SETTLEMENT IN DOCKET NO. 38306

EXHIBIT SRW-3

UPDATED DISCRETIONARY FEE TARIFF – RED LINED

EXHIBIT SRW-4

UPDATED DISCRETIONARY FEE TARIFF – CLEAN

1 **I. INTRODUCTION AND QUALIFICATIONS**

2 **Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS, AND PLACE OF**
3 **EMPLOYMENT.**

4 A. My name is Stacy R. Whitehurst. I serve as Vice President of Regulatory Affairs at
5 Texas-New Mexico Power Company ("TNMP"). My business address is 577 N. Garden
6 Ridge Blvd., Lewisville, Texas 75067

7 **Q. ON WHOSE BEHALF ARE YOU TESTIFYING?**

8 A. I am testifying on behalf of TNMP.

9 **Q. PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND PROFESSIONAL**
10 **EXPERIENCE.**

11 A. Exhibit SRW-1 describes my background and experience, including proceedings for
12 which I have provided testimony.

13 **Q. PLEASE DESCRIBE YOUR DUTIES AS THE VICE PRESIDENT OF REGULATORY**
14 **AFFAIRS.**

15 A. As the Vice President of Regulatory Affairs, I report directly to the President of TNMP. I
16 am in charge of all regulatory activities for TNMP, which include compliance filings,
17 complaints, rulemakings, and contested cases.

18 **Q. HAVE YOU PREPARED ANY EXHIBITS?**

19 A. Yes. I am sponsoring Exhibits SRW-1 through SRW-4, which are attached to my
20 testimony. Each of these exhibits was prepared by me or under my direction and
21 control. The information contained in these exhibits is true and correct to the best of my
22 knowledge and belief.

23 **II. PURPOSE OF TESTIMONY**

24 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

25 A. The purpose of my testimony is to: 1) summarize the requirements for changes in
26 discretionary fees under the Final Order in Docket No. 38306 -*Texas-New Mexico Power*
27 *Company's Request For Approval Of Advance Metering System Deployment and AMS*
28 *Surcharge* ("Docket No. 38306"); 2) describe and support TNMP's calculation of its final
29 reduction in those fees; and 3) propose an effective date for TNMP'S updated
30 discretionary fees.

1 Q. PLEASE SUMMARIZE TNMP'S REQUEST WITH REGARD TO THIS PROCEEDING.

2 A. TNMP requests approval of the final reduction in the standard disconnect fee and the
3 standard reconnect charge as detailed in my testimony below and the attached exhibits.
4 In addition, to allow REPs time to update their systems and call center scripts, TNMP
5 requests that its tariffs to implement these reductions have an effective date 45 days
6 after an order from the Commission in this docket approving the proposed reductions.

7 III. DISCRETIONARY FEE COMPLIANCE

8 Q. PLEASE DESCRIBE THE DISCRETIONARY FEE COMPLIANCE REQUIREMENTS IN
9 THE FINAL ORDER OF DOCKET NO. 38306?

10 A. On May 26, 2010, TNMP filed its Request for Approval of Advanced Metering System
11 (AMS) Deployment and AMS Surcharge (Request) in Public Utility Commission (PUC)
12 Docket No. 38306. On June 9, 2011, TNMP, Staff, OPC, Cities, ATM, ARM, TXU
13 Energy, and Reliant filed a Stipulation setting out a unanimous settlement of all issues
14 concerning TNMP's request for approval of an AMS deployment plan and surcharges for
15 recovery of the associated costs. Article II.D of the Stipulation states that "TNMP will
16 reduce those meter-related discretionary service charge (DSC) fees affected by AMS
17 operations in accordance with the Proposed Order." On July 11, 2011, the Commission
18 issued its Order approving the Stipulation. That Order provides that "TNMP shall reduce
19 its meter-related discretionary service charges in accordance with the stipulation and this
20 Order and the procedures described in Finding of Fact Nos. 62 through 65. Those
21 findings contain the discretionary fee compliance requirements that apply to this
22 proceeding.

23 FOF No. 62 states:

24 Consistent with the stipulation, it is appropriate that all customers in the TNMP
25 service areas benefit from the impact of the cost savings that result from the
26 deployment of advanced meters through reduced charges for TNMP's meter-
27 related discretionary services. These meter-related discretionary service
28 charges include cost recovery for: (a) move-in connection services; (b)
29 disconnecting service for non-payment (DNP); (c) reconnecting service after
30 DNP; (d) meter re-read service; and (e) out-of-cycle meter reads for the
31 purpose of a switch charge. It is reasonable to require TNMP to seek
32 Commission approval of annual reductions in two of these meter-related
33 discretionary service charges over a period of five years to reflect the
34 progressive reduction in costs resulting from AMS deployment. Those two
35 discretionary service charges are the standard DNP charge and the standard
36 reconnect after DNP charge that apply to advanced meters with remote
37 capabilities. (emphasis added)

1 FOF No. 63 states:

2 TNMP shall file an application to implement reductions in these discretionary
3 service charges no later than July 1 in each year of the five-year period,
4 beginning with July 1, 2012. Each application shall seek to update and reduce
5 the two affected discretionary service charges to reflect the then-current mix of
6 AMS and non-AMS meters on the TNMP system. Such a yearly update
7 mechanism shall reasonably capture the cost savings associated with the
8 deployment of advanced metering and provide customers with the cost savings
9 that result from the use of advanced metering technology. It is reasonable for
10 the Commission and all other regulatory authorities to review and, if
11 appropriate, to approve requested reductions to the two affected discretionary
12 service charges on an annual basis for these reasons.

13 FOF No. 64 states:

14 Exhibit G reflects estimated future reductions to the AMS-meter-related DNP
15 charge and the AMS-related reconnect after DNP charge in the first four years
16 of the five-year period. TNMP shall reduce the two affected discretionary
17 service charges in year five to at least the level identified in exhibit G under the
18 heading "July 2016." The reductions reflected in exhibit G under the heading
19 "July 2016" represent an annual revenue reduction at year five of \$1,038,439
20 as shown on exhibit G.

21 And finally, FOF No. 65 states:

22 The two affected meter-related discretionary service charges for fully functional
23 AMS meters established for the fifth year through the process set out in finding
24 of fact 63-64 shall reflect all cost savings in the provision of these discretionary
25 services associated with AMS deployment, and will result in charges equal to
26 or less than the July 2016 levels shown on exhibit G. No later than two years
27 after the end of the five-year deployment period, TNMP shall seek to reduce all
28 of the discretionary service charges listed in finding of fact 63 to the lower of
29 \$1.50 or the incremental cost of providing the discretionary service. This
30 request may include both the cost savings associated with AMS deployment,
31 as well as an accounting of the residual costs remaining in the discretionary
32 service charges that would otherwise be in base rates, and in an appropriate
33 proceeding may include a request to adjust base rates. Nothing in the
34 stipulation or this Order precludes a party from requesting a reduction in one or
35 more of these meter-related discretionary service charges in a future
36 Commission proceeding. Nothing in the stipulation or this Order precludes a
37 regulatory authority from exercising its authority.

38 **Q. HOW IS TNMP COMPLYING WITH THESE REQUIREMENTS IN THIS**
39 **PROCEEDING?**

40 A. In accordance with Finding of Fact Nos. 62 and 63, TNMP is seeking Commission
41 approval of its final annual reduction to the standard charge for disconnecting service
42 after non-payment and the standard reconnect after DNP charge that apply to advanced
43 meters with remote capabilities. Specifically, TNMP proposes to implement the rates
44 shown on exhibit G of the settlement in Docket No. 38306 (Exhibit SRW-2).

45 **Q. IS TNMP INCLUDING AN UPDATED TARIFF SHEET FOR APPROVAL?**

1 A. Yes, see Exhibit SRW-3, which has been marked up, and SRW-4 for a clean copy.

2 **IV. EFFECTIVE DATE OF TARIFF**

3 **Q. WHAT IS THE EFFECTIVE DATE TNMP IS PROPOSING FOR THE UPDATED**
4 **DISCRETIONARY FEES?**

5 A. As requested and approved in the AMS Docket, TNMP proposes to make the tariff
6 changes effective 45 days after approval of this compliance filing to allow REPs the
7 opportunity to change any back-office processes or call center scripting.

8 **V. CONCLUSIONS**

9 **Q. PLEASE SUMMARIZE YOUR TESTIMONY AND RECOMMENDATIONS.**

10 A. TNMP requests approval of the standard DNP and the standard reconnect after DNP
11 discretionary fees tariffs, which are included as Exhibit SRW-4.

12 **Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?**

13 A. Yes, it does.

AFFIDAVIT

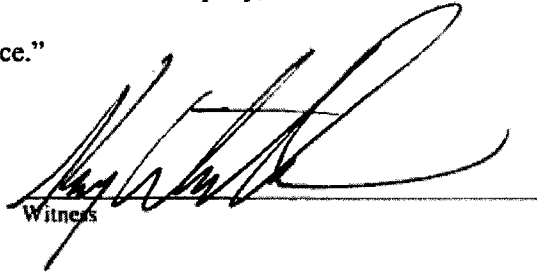
STATE OF TEXAS

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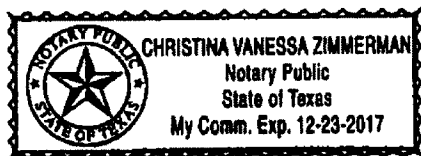
COUNTY OF DENTON

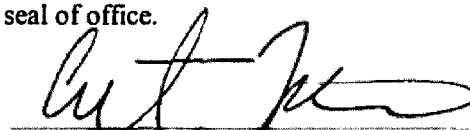
BEFORE ME, the undersigned authority, on this day personally appeared Stacy R. Whitehurst, who, upon proving his identity to me and by me being duly sworn, deposes and states the following:

"My name is Stacy R. Whitehurst. I am of legal age, a resident of the State of Texas, and have never been convicted of a felony. I certify that the foregoing testimony and exhibit(s), offered by me on behalf of Texas-New Mexico Power Company, are true and correct and based upon my personal knowledge and experience."


Witness

SWORN TO AND SUBSCRIBED before me, Notary Public, on this 10th day of June, 2016, to certify which witness my hand and seal of office.




NOTARY PUBLIC in and for the
State of Texas

STACY R. WHITEHURST

Education Background and Business Experience

Stacy R. Whitehurst is the Vice President of Regulatory Affairs for TNMP. Mr. Whitehurst has been employed in the electric utility industry since 2000, when he accepted a position as a senior analyst with Texas-New Mexico Power Company. In this capacity, he was responsible for creation of and modifications to TNPE's customer information and billing systems to support the deregulation of electricity.

In August 2003, Mr. Whitehurst accepted the position of Senior Analyst in the Regulatory Affairs department. Following the acquisition of TNP Enterprises by PNM Resources on June 6, 2005, Mr. Whitehurst was promoted to Supervisor of Texas Regulatory Policy. Mr. Whitehurst was promoted to his current position in June 2011.

Mr. Whitehurst holds a Bachelor's Degree from Texas A&M University.

PROCEEDINGS IN WHICH STACY R. WHITEHURST FILED TESTIMONY

<u>JURISDICTION</u>	<u>DOCKET NO.</u>	<u>DESCRIPTION</u>
Texas	29206	Application of Texas-New Mexico Power Company, First Choice Power, Inc. and Texas Generating Company, L.P. to Finalize Stranded Costs under PURA §39.262
Texas	31825	Application of First Choice Power Special Purpose, LP to Increase Its Price To Beat Fuel Factors
Texas	31994	Application of Texas-New Mexico Power Company to Adjust the Competition of Transition Charge Pursuant to PURA § 39.262(g)
Texas	32109	Application of First Choice Power Special Purpose, L.P. to Adjust Its Price To Beat Base Rates Pursuant to PURA §39.202 and PUC Subst. R. §25.41(g)(3)
Texas	32795	Staff's Petition to Initiate a Generic Proceeding to Re-Allocate Stranded Costs pursuant to PURA §39.533(f)
Texas	35460	Petition of PNM Resources, Inc. and Cap Rock Energy Corporation Regarding Proposed Merger and Acquisition of Stock
Texas	36025	Application of Texas-New Mexico Power Company For Authority To Change Rates
Texas	37613	Application of Texas New Mexico Power Company For Approval of An Energy Efficiency Cost Recovery Factor
Texas	38211	Application of Texas New Mexico Power Company For Approval of An Energy Efficiency Cost Recovery Factor
Texas	38306	Texas-New Mexico Power Company's Request For Approval of Advance Metering System (AMS) Deployment And AMS Surcharge
Texas	38480	Application of Texas-New Mexico Power Company For Authority To Change Rates
Texas	38880	Application of Texas-New Mexico Power Company For Rate Case Expense Severed From PUC Docket No. 38480; SOAH Docket No. 473-10-6053
Texas	39362	Application of Texas New Mexico Power Company For Approval of An Energy Efficiency Cost Recovery Factor

PROCEEDINGS IN WHICH STACY R. WHITEHURST FILED TESTIMONY

<u>JURISDICTION</u>	<u>DOCKET NO.</u>	<u>DESCRIPTION</u>
Texas	40348	Application of Texas New Mexico Power Company For Approval of An Energy Efficiency Cost Recovery Factor
Texas	40516	Annual Compliance Of Texas-New Mexico Power Company To Reduce Certain Discretionary Charges
Texas	41496	Application of Texas New Mexico Power Company For Approval of An Energy Efficiency Cost Recovery Factor
Texas	41629	Annual Compliance of Texas-New Mexico Power Company To Reduce Certain Discretionary Charges
Texas	41756	Application Of Texas-New Mexico Power Company To Amend Its Certificate of Convenience And Necessity For The Proposed Westminster 138-kV Transmission Line In Collin County
Texas	41901	Compliance Tariff of Texas New Mexico Power Company Related To Non-Standard Metering Service Pursuant PUC Subst. R. §25.133
Texas	42566	Application of Texas New Mexico Power Company For Approval of An Energy Efficiency Cost Recovery Factor
Texas	42638	Annual Compliance of Texas-New Mexico Power Company To Reduce Certain Discretionary Charges
Texas	44340	Application Of Texas-New Mexico Power Company For Interim Update Of Wholesale Transmission Rates Pursuant To Subst. R. §25.192(h)
Texas	44778	Application of Texas New Mexico Power Company For Approval of An Energy Efficiency Cost Recovery Factor
Texas	44900	Annual Compliance Filing of Texas-New Mexico Power Company To Reduce Certain Discretionary Charges
Texas	45216	Application Of Texas-New Mexico Power Company To Reconcile Advanced Metering System Costs
Texas	46002	Application of Texas New Mexico Power Company For Approval of An Energy Efficiency Cost Recovery Factor

EXHIBIT SRW-2

Page 1 of 1

EXHIBIT G

Texas New Mexico Power Company

	2010 Actual	TEST YEAR ORDERS	TEST YEAR REVENUE	July 2012 Estimated	July 2013 Estimated	July 2014 Estimated	July 2015 Estimated	July 2016 Estimated	Associated Revenues
Total Meter, In/Out									
1. Self-Contained Meter (POLY PHASE)	664	1,237	66,548	\$54 \$	\$54 \$	\$54 \$	\$54 \$	\$54 \$	66,796
2. Self-Contained Meter (existing AMI remote capabilities)	664	57,277	3,091,413	54 \$	54 \$	54 \$	54 \$	54 \$	3,092,698
3. Self-Contained Meter (existing POLY Phase)	579	654	47,505	\$79 \$	\$79 \$	\$79 \$	\$79 \$	\$79 \$	50,008
4. Self-Contained Meter (existing AMI remote capabilities)	579	13,746	1,000,197	79 \$	79 \$	79 \$	79 \$	79 \$	1,005,855
Total Discounts for DWP									
1. At Meter									
1. Standard Discount (POLY PHASE)	529	1,298	36,003	\$29 \$	\$29 \$	\$29 \$	\$29 \$	\$29 \$	36,344
2. Standard Discount (AMI remote capabilities)	529	30,036	875,448	16,12 \$	16,12 \$	14,05 \$	11,42 \$	9,87 \$	400,111
3. Same Day Disconnect (POLY PHASE)	529	3	159	53 \$	53 \$	53 \$	53 \$	53 \$	159
4. Same Day Disconnect (AMI remote capabilities)	529			53 \$	53 \$	53 \$	53 \$	53 \$	159
Total Discount for DWP									
1. At Meter									
1. Standard Discount (POLY PHASE)	529	663	18,778	\$29 \$	\$29 \$	\$29 \$	\$29 \$	\$29 \$	18,227
2. Standard Discount (AMI remote capabilities)	529	24,641	705,525	16,12 \$	16,12 \$	14,05 \$	11,42 \$	9,87 \$	200,111
3. Same Day Disconnect (POLY PHASE)	529	11	525	54 \$	54 \$	54 \$	54 \$	54 \$	594
4. Same Day Disconnect (AMI remote capabilities)	529	680	33,088	54 \$	54 \$	54 \$	54 \$	54 \$	36,720
5. Weekend (POLY PHASE)	529			\$180 \$	\$180 \$	\$180 \$	\$180 \$	\$180 \$	1,800
6. Holiday (POLY PHASE)	529	12	1,200	\$238 \$	\$238 \$	\$238 \$	\$238 \$	\$238 \$	1,800
7. Holiday (AMI remote capabilities)	529	6	1,428	238 \$	238 \$	238 \$	238 \$	238 \$	1,428
Out of Cycle Reads									
1. Revenue	527	1,623	43,821	27 \$	27 \$	27 \$	27 \$	27 \$	43,821
2. Out-of-cycle Meter Read for the Purpose of a Switch	527	1,678	46,298	27 \$	27 \$	27 \$	27 \$	27 \$	46,333
Meter Reading Inured to Meter Reading Out-of-cycle metered switch									
Savings achieved		158,616	6,897,464	\$	\$	\$	\$	\$	\$
				5,719,363	5,552,813	5,370,222	5,163,588	5,068,095	
				376,201	333,551	727,141	533,878	1,028,439	

TNMP_AMS_033

**TEXAS-NEW MEXICO POWER COMPANY
TARIFF FOR RETAIL DELIVERY SERVICE****6.1. Rate Schedules****Applicable:** Entire Certified Service Area**Effective Date:** September 1, 2016**Page No. 138****Revision 12**

17

**6.1.2 DISCRETIONARY SERVICE CHARGES (PREMISES WITH A STANDARD
METER)**

This section of this Tariff lists the Discretionary Service Charges for Premises with a Standard Meter. A Standard Meter permits Company to perform many Discretionary Services without dispatching personnel to Retail Customer's Premises.

Competitive Retailer shall submit an order on behalf of Retail Customer to perform the Discretionary Service at Premises with a Standard Meter, unless this Tariff permits Retail Customer to directly request Company to perform the Discretionary Service or allows Company to initiate performance of the Discretionary Service. Competitive Retailer shall include the appropriate TX SET transaction in an order submitted to Company requesting performance of the Discretionary Service.

Company shall complete performance of the Discretionary Service according to the applicable timeline in this Section. If Company is unable to complete performance of the Discretionary Service in compliance with the applicable timeline for any reason, including, but not limited to, an inability to successfully communicate with the Meter, it shall complete performance of the service in a timely manner. The term "timely" requires Company to complete performance of the service on the same day specified in the applicable timeline if weather, time of day, location of Premises, and other relevant factors permit. Otherwise, Company shall prioritize the completion of the service on the next AMS Operational Day.

Company shall bill the appropriate Discretionary Service Charge to Competitive Retailer upon completion of the service, unless Company initiates performance of the Discretionary Service and bills the Retail Customer directly. Company shall not apply any additional charges for its performance of the Discretionary Service, such as processing fees and copying fees. Charges designated "As Calculated" in this Section apply to Discretionary Services for which the costs of performing such services vary, depending upon the circumstances of the service order and the requirements necessary to complete service performance. Company shall use the appropriate TX SET transaction for the Discretionary Service in an invoice submitted to Competitive Retailer.

**TEXAS-NEW MEXICO POWER COMPANY
TARIFF FOR RETAIL DELIVERY SERVICE**

Page 2 of 10

6.1. Rate Schedules

Applicable: Entire Certified Service Area

Effective Date: September 1, 2016

Page No. 139

Revision 12

6.1.2.1 UNIFORM DISCRETIONARY SERVICE CHARGES

Charge No.	Name and Description	Amount
Connection Charges		
(1)	<p>Move-In (Existing Standard Meter)</p> <p>This service initiates Delivery to Retail Customer's Point of Delivery. It is available only at Premises with an existing Standard Meter. It is not available if inspections, permits, or construction is required and not completed.</p> <p>Company shall complete performance of the service on the requested date, provided: (1) Company receives the order by 7:00 PM CPT on the requested date; and (2) the requested date is an AMS Operational Day.</p> <p>Company may treat an order received after 7:00 PM CPT on an AMS Operational Day, or on a day that is not an AMS Operational Day, as received by 7:00 PM CPT on the next AMS Operational Day.</p> <p>If the requested date is not an AMS Operational Day, Company shall complete performance of the service by the first AMS Operational Day following the requested date.</p>	\$54
(2)	<p>Move-In (New Standard Meter)</p> <p>This service initiates Delivery to Retail Customer's Point of Delivery upon the installation of a new Standard Meter at the Premises. It is not available if inspections, permits, or construction (other than installation of the Meter) is required and not completed. Construction Service Charges relating to the cost and installation of the new Standard Meter appear in Section 6.1.2.2, CONSTRUCTION SERVICE CHARGES.</p> <p>Company shall complete performance of the service on the requested date, provided: (1) the requested date is a Business Day; (2) Company receives the order by 5:00 PM CPT on a Business Day; and (3) the order is received at least two Business Days prior to the requested date.</p> <p>Company may treat an order received after 5:00 PM CPT on a Business Day, or on a day that is not a Business Day, as received by 5:00 PM CPT on the next Business Day.</p> <p>If the order is received by the Company less than two Business Days prior to the requested date, Company shall complete performance of the service</p>	\$60

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Charge No.	Name and Description	Amount
	within two Business Days after the date the order is received. If the order is received at least two Business Days prior to the requested date but the requested date is not a Business Day, Company shall complete performance of the service by the first Business Day following the requested date.	
Disconnection Charges (Standard Meter)		
(3)	<p>Move-Out</p> <p>This service discontinues Delivery to Retail Customer's Point of Delivery.</p> <p>Company shall complete performance of the service on the requested date, provided: (1) Company receives the order by 7:00 PM CPT on the requested date; and (2) the requested date is an AMS Operational Day.</p> <p>Company may treat an order received after 7:00 PM CPT on an AMS Operational Day, or on a day that is not an AMS Operational Day, as received by 7:00 PM CPT on the next AMS Operational Day.</p> <p>If the requested date is not an AMS Operational Day, Company shall complete performance of the service by the first AMS Operational Day following the requested date.</p>	Charge included in the Move-In charge.
(4)	<p>Clearance Request</p> <p>This service de-energizes/re-energizes Company electrical facilities on Retail Customer's Premises before/after Retail Customer or Retail Customer's contractor engages in activity near Company's electrical facilities, or on or near Retail Customer's electrical facilities. Retail Customer may directly submit an order to Company to obtain this clearance as authorized pursuant to Section 4.11, OUTAGE AND SERVICE REQUEST REPORTING.</p> <p>Company shall complete performance of the service on the requested clearance date, provided: (1) Company receives the order by 5:00 PM CPT on a Business Day; and (2) the order is received at least three Business Days prior to the requested clearance date.</p> <p>Company may treat an order received after 5:00 PM CPT on a Business Day, or on a day that is not a Business Day, as received by 5:00 PM CPT on the next Business Day.</p> <p>Company shall accommodate an order requesting clearance based on a</p>	

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Charge No.	Name and Description	Amount
	mutual agreement with the requesting party to perform the service at charges calculated by Company if: (1) the requested clearance date is not a Business Day; (2) the Company receives the order less than three Business Days prior to the requested clearance date; or (3) the activities necessary for clearance cannot be safely performed on the requested clearance date.	
	Three Business Days' Notice (Residential)	As Calculated
	Three Business Days' Notice (Non-Residential)	As Calculated
	Less Than Three Business Days' Notice	As Calculated
Disconnection/Reconnection for Non-Payment Charges (Standard Meter)		
(5)	<p>Disconnection for Non-Payment (DNP)</p> <p>This service discontinues Delivery to Retail Customer's Point of Delivery due to Retail Customer's non-payment of charges billed by Competitive Retailer or Company. Company may also discontinue Delivery to Retail Customer's Point of Delivery due to Retail Customer's failure to fulfill obligations to the Company pursuant to a contract, this Tariff, or other Applicable Legal Authorities.</p> <p>Company shall not discontinue Delivery to Retail Customer's Point of Delivery due to non-payment: (1) before the requested date; (2) in violation of P.U.C. SUBST. R. 25.483(f)(2); or (3) if provisions in other Applicable Legal Authorities prohibit such disconnection. Company also shall not discontinue Delivery to a Retail Customer's Point of Delivery between the hours of 5:00 PM and 7:00 AM CPT due to non-payment, unless a coordinated disconnection allowing the disconnection of service between these hours is arranged pursuant to Section 4.3.12.3, COORDINATED DISCONNECTION. When appropriate, the coordinated disconnection of service may occur between 5:00 PM and 7:00 AM CPT.</p> <p>Company shall not charge Competitive Retailer for performance of the service if Company initiates disconnection for non-payment.</p> <p>Disconnection at Meter</p> <p>Subject to the restrictions in this Tariff, Competitive Retailer may submit an order requesting Company to disconnect service to a Retail Customer's Point of Delivery due to non-payment on either: (1) the date the order is received;</p>	\$9.67

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Charge No.	Name and Description	Amount
	<p>or (2) a specified future date.</p> <p>Company shall complete performance of a same-day service order within two hours of Company's receipt of the order, provided Company receives the order by 3:00 PM CPT on a Business Day. If Company receives an order for same-day service after 3:00 PM CPT on a Business Day, or on a day that is not a Business Day, it shall complete performance of the service by 9:00 AM CPT on the next Business Day.</p> <p>Company shall complete performance of a future-dated service disconnection order by 9:00 AM CPT on the requested date, provided: (1) Company receives the order by 11:59:59 PM CPT on the day preceding the requested date; and (2) the requested date is a Business Day. If Company receives an order for future-dated service in which the requested date is not a Business Day, Company shall complete performance of the service by 9:00 AM CPT on the first Business Day following the requested date.</p> <p>Disconnection at Premium Location (e.g., pole, weatherhead, secondary box)</p> <p>Company shall complete performance of the order within three Business Days of the requested date, provided: (1) the requested date is a Business Day; (2) Company receives the order by 5:00 PM CPT on a Business Day; and (3) the order is received at least two Business Days before the requested date.</p> <p>If the requested date is not a Business Day, Company shall treat the next Business Day as the requested date.</p> <p>Company may treat an order received after 5:00 PM CPT on a Business Day, or on a day that is not a Business Day, as received by 5:00 PM CPT on the next Business Day.</p> <p>If the order is received by Company less than two Business Days prior to the requested date, Company shall complete performance of the service within four Business Days after the date the order is received.</p>	\$91
(6)	<p>Reconnection After Disconnection for Non-Payment of Charges (DNP)</p> <p>This service restarts Delivery to Retail Customer's Point of Delivery after discontinuance due to Retail Customer's non-payment of charges billed by Competitive Retailer or Company.</p> <p>For Premises where Competitive Retailer provides prepaid service to Retail Customer pursuant to P.U.C. SUBST. R. 25.498, Company shall complete performance of the service within one hour of Company's receipt of order.</p>	

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Charge No.	Name and Description	Amount
	<p>Company shall not charge Competitive Retailer for performance of the service if Company restarts Delivery after Company-initiated disconnection for non-payment.</p> <p>Reconnection at Meter</p> <p>Company shall complete performance of the service within two hours of Company's receipt of order.</p> <p>Reconnection at Premium Location (e.g., pole, weatherhead, secondary box, etc.)</p> <p>Company shall complete performance of standard reconnection service on the date Company receives the order, provided Company receives the order by 2:00 PM CPT on a Business Day.</p> <p>If the order is received after 2:00 PM CPT on a Business Day, Company shall complete performance of the standard service on the same date if possible, but no later than the close of Company's next Field Operational Day.</p> <p>Company shall treat an order for standard reconnection service received after 7:00 PM CPT, or on a day that is not a Business Day, as received at 8:00 AM CPT on the next Business Day.</p> <p>Company shall complete performance of same-day reconnection service on date Company receives the order, provided Company receives the order by 5:00 PM CPT on a Business Day. If the order is received by Company after 5:00 PM CPT on a Business Day, or on a day that is not a Business Day, Company shall complete performance of the service no later than the close of Company's next Field Operational Day.</p> <p>In no event shall Company fail to reconnect service within 48 hours after receipt of an order for reconnection service. However, if this requirement results in the reconnection being performed on a day that is not a Business Day, the appropriate Weekend or Holiday charge shall apply.</p> <p> i. Standard Reconnect</p> <p> ii. Same Day Reconnect</p> <p> iii. Weekend</p> <p> iv. Holiday</p>	<p>\$9.67</p> <p>\$94</p> <p>\$94</p> <p>\$196</p> <p>\$280</p>

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Charge No.	Name and Description	Amount
Meter Testing Charge (Standard Meter)		
(7)	<p>This charge is for service to test Retail Customer's Meter in accordance with Section 4.7.4, METER TESTING. Retail Customer may directly submit an order to Company to perform this service as authorized pursuant to Section 4.11, OUTAGE AND SERVICE REQUEST AND REPORTING.</p> <p>Company-Owned Meter</p> <p>a. First Meter test in last four years</p> <p>b. Meter found outside relevant accuracy standards</p> <p>c. All other</p> <p>Competitive Meter</p>	<p>\$0.00</p> <p>\$0.00</p> <p>\$132</p> <p>\$175</p>
Meter Reading Charges (Standard Meter)		
(8)	<p>Meter Reading for the Purpose of a Standard Switch</p> <p>This service reads Retail Customer's Meter for the purpose of switching Retail Customer's account to a different Competitive Retailer when Retail Customer has not requested a self-selected switch. The service is performed in accordance with Section 4.3.4, CHANGING OF DESIGNATED COMPETITIVE RETAILER.</p> <p>Company shall complete performance of the service using an Actual Meter Reading to allow completion of the switch on the First Available Switch Date (FASD) received from the Registration Agent, provided: (1) Company receives the order by 7:00 PM CPT on an AMS Operational Day; and (2) the FASD is an AMS Operational Day. The FASD is day zero unless otherwise specified by the Registration Agent.</p> <p>Company may treat an order received after 7:00 PM CPT on an AMS Operational Day, or on a day that is not an AMS Operational Day, as received on the next AMS Operational Day.</p> <p>Company may use an Estimated Meter Reading to complete performance of the service if conditions preclude execution of an Actual Meter Reading.</p> <p>Meter Reading for the Purpose of a Self-Selected Switch</p>	<p>\$0</p>

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Charge No.	Name and Description	Amount
(9)	<p>This service reads Retail Customer's Meter on a date other than the Scheduled Meter Reading Date for the purpose of switching Retail Customer's account to a different Competitive Retailer on a date certain. The service is performed in accordance with Section 4.3.4, CHANGING OF DESIGNATED COMPETITIVE RETAILER. A charge applies only when Company uses an Actual Meter Reading to perform the service.</p> <p>Company shall complete performance of the service on the requested date provided: (1) Company receives the order by 7:00 PM CPT on the requested date; and (2) the requested date is an AMS Operational Day.</p> <p>Company may treat an order received after 7:00 PM CPT on an AMS Operational Day, or on a day that is not an AMS Operational Day, as received on the next AMS Operational Day.</p> <p>If the requested date is not an AMS Operational Day, Company shall complete performance of the service by the first AMS Operational Day following the requested date.</p> <p>Company may use an Estimated Meter Reading to complete performance of the service if conditions preclude execution of an Actual Meter Reading.</p> <p>Meter Reading for the Purpose of a Mass Transition</p> <p>This service provides a Meter Reading for each affected Retail Customer for the purpose of a mass transition of the Retail Customers pursuant to P.U.C. SUBST. R. 25.43. Company shall charge the exiting Competitive Retailer for performance of the service.</p>	<p>\$27</p> <p>\$0</p>
Non-Standard Meter Installation Charge		
(11)	<p>Non-Standard Metering Service One-Time Fee</p> <p>Applicable to a Retail Customer receiving Non-Standard Metering Service. Company shall bill the One-Time Fee to Retail Customer, collect payment, and receive the signed, written acknowledgement pursuant to P.U.C. SUBST. R. 25.133 before the initiation of Non-Standard Metering Service.</p> <p>Existing Non-Standard Meter One-Time Fee</p>	<p>\$63.97</p>

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Charge No.	Name and Description	Amount
	New Analog Meter One-Time Fee	\$141.55
	Digital Non-Communicating Meter One-Time Fee	\$168.61
Service Call Charge (Standard Meter)		
(12)	<p>This charge is for service that dispatches Company personnel to Retail Customer's Premises to investigate an outage or other service-related problem. Retail Customer may directly submit an order to Company to perform this service as authorized pursuant to Section 4.11, OUTAGE AND SERVICE REQUEST REPORTING.</p> <p>A charge for performance of this service applies only if Company completes its investigation and determines the outage or other service-related problem is not caused by Company's equipment.</p> <p>Business Day (8:00 AM -5:00 PM CPT)</p> <p>Business Day (Other Hours)</p> <p>Weekend</p> <p>Holiday</p>	<p>\$65</p> <p>\$171</p> <p>\$171</p> <p>\$255</p>
Tampering and Related Charges (Standard Meter)		
(13)	<p>Tampering</p> <p>This service investigates and corrects the unauthorized use of Delivery System pursuant to Section 5.4.7, UNAUTHORIZED USE OF DELIVERY SYSTEM, or other Tampering with Company's Meter or Metering Equipment, or the theft of electric service by any person at the Retail Customer's Premises.</p> <p>Tampering charges may include, but are not limited to, Delivery Charges, the cost of testing the Meter, the cost of replacing and repairing a Meter and associated equipment (including the Meter seal), the cost of installing protective facilities or relocating the Meter, and all other costs associated with the investigation and correction of the unauthorized use.</p>	As Calculated

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Charge No.	Name and Description	Amount
(14)	Broken Outer Meter Seal This service replaces a broken outer Meter seal.	\$27
Denial of Access Charges (Standard Meter)		
(15)	Inaccessible Meter This service applies when Company personnel is unable to gain access to the Meter of a Critical Load Public Safety Customer or Critical Load Industrial Customer as a result of continued denial of access to the Meter as provided in Section 4.7.2.1, DENIAL OF ACCESS BY RETAIL CUSTOMER.	\$58
(16)	Denial of Access to Company's Delivery System This charge applies when Retail Customer fails to provide access to Retail Customer's Premises, as required by Section 5.4.8, ACCESS TO RETAIL CUSTOMER'S PREMISES, and includes all costs incurred by Company to obtain such access.	As Calculated

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**6.1.2 DISCRETIONARY SERVICE CHARGES (PREMISES WITH A STANDARD
METER)**

This section of this Tariff lists the Discretionary Service Charges for Premises with a Standard Meter. A Standard Meter permits Company to perform many Discretionary Services without dispatching personnel to Retail Customer's Premises.

Competitive Retailer shall submit an order on behalf of Retail Customer to perform the Discretionary Service at Premises with a Standard Meter, unless this Tariff permits Retail Customer to directly request Company to perform the Discretionary Service or allows Company to initiate performance of the Discretionary Service. Competitive Retailer shall include the appropriate TX SET transaction in an order submitted to Company requesting performance of the Discretionary Service.

Company shall complete performance of the Discretionary Service according to the applicable timeline in this Section. If Company is unable to complete performance of the Discretionary Service in compliance with the applicable timeline for any reason, including, but not limited to, an inability to successfully communicate with the Meter, it shall complete performance of the service in a timely manner. The term "timely" requires Company to complete performance of the service on the same day specified in the applicable timeline if weather, time of day, location of Premises, and other relevant factors permit. Otherwise, Company shall prioritize the completion of the service on the next AMS Operational Day.

Company shall bill the appropriate Discretionary Service Charge to Competitive Retailer upon completion of the service, unless Company initiates performance of the Discretionary Service and bills the Retail Customer directly. Company shall not apply any additional charges for its performance of the Discretionary Service, such as processing fees and copying fees. Charges designated "As Calculated" in this Section apply to Discretionary Services for which the costs of performing such services vary, depending upon the circumstances of the service order and the requirements necessary to complete service performance. Company shall use the appropriate TX SET transaction for the Discretionary Service in an invoice submitted to Competitive Retailer.

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Charge No.	Name and Description	Amount
Connection Charges		
(1)	<p>Move-In (Existing Standard Meter)</p> <p>This service initiates Delivery to Retail Customer's Point of Delivery. It is available only at Premises with an existing Standard Meter. It is not available if inspections, permits, or construction is required and not completed.</p> <p>Company shall complete performance of the service on the requested date, provided: (1) Company receives the order by 7:00 PM CPT on the requested date; and (2) the requested date is an AMS Operational Day.</p> <p>Company may treat an order received after 7:00 PM CPT on an AMS Operational Day, or on a day that is not an AMS Operational Day, as received by 7:00 PM CPT on the next AMS Operational Day.</p> <p>If the requested date is not an AMS Operational Day, Company shall complete performance of the service by the first AMS Operational Day following the requested date.</p>	\$54
(2)	<p>Move-In (New Standard Meter)</p> <p>This service initiates Delivery to Retail Customer's Point of Delivery upon the installation of a new Standard Meter at the Premises. It is not available if inspections, permits, or construction (other than installation of the Meter) is required and not completed. Construction Service Charges relating to the cost and installation of the new Standard Meter appear in Section 6.1.2.2, CONSTRUCTION SERVICE CHARGES.</p> <p>Company shall complete performance of the service on the requested date, provided: (1) the requested date is a Business Day; (2) Company receives the order by 5:00 PM CPT on a Business Day; and (3) the order is received at least two Business Days prior to the requested date.</p> <p>Company may treat an order received after 5:00 PM CPT on a Business Day, or on a day that is not a Business Day, as received by 5:00 PM CPT on the next Business Day.</p> <p>If the order is received by the Company less than two Business Days prior to the requested date, Company shall complete performance of the service</p>	\$60

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Charge No.	Name and Description	Amount
	within two Business Days after the date the order is received. If the order is received at least two Business Days prior to the requested date but the requested date is not a Business Day, Company shall complete performance of the service by the first Business Day following the requested date.	
Disconnection Charges (Standard Meter)		
(3)	<p>Move-Out</p> <p>This service discontinues Delivery to Retail Customer's Point of Delivery.</p> <p>Company shall complete performance of the service on the requested date, provided: (1) Company receives the order by 7:00 PM CPT on the requested date; and (2) the requested date is an AMS Operational Day.</p> <p>Company may treat an order received after 7:00 PM CPT on an AMS Operational Day, or on a day that is not an AMS Operational Day, as received by 7:00 PM CPT on the next AMS Operational Day.</p> <p>If the requested date is not an AMS Operational Day, Company shall complete performance of the service by the first AMS Operational Day following the requested date.</p>	Charge included in the Move-In charge.
(4)	<p>Clearance Request</p> <p>This service de-energizes/re-energizes Company electrical facilities on Retail Customer's Premises before/after Retail Customer or Retail Customer's contractor engages in activity near Company's electrical facilities, or on or near Retail Customer's electrical facilities. Retail Customer may directly submit an order to Company to obtain this clearance as authorized pursuant to Section 4.11, OUTAGE AND SERVICE REQUEST REPORTING.</p> <p>Company shall complete performance of the service on the requested clearance date, provided: (1) Company receives the order by 5:00 PM CPT on a Business Day; and (2) the order is received at least three Business Days prior to the requested clearance date.</p> <p>Company may treat an order received after 5:00 PM CPT on a Business Day, or on a day that is not a Business Day, as received by 5:00 PM CPT on the next Business Day.</p> <p>Company shall accommodate an order requesting clearance based on a</p>	

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	<p>mutual agreement with the requesting party to perform the service at charges calculated by Company if: (1) the requested clearance date is not a Business Day; (2) the Company receives the order less than three Business Days prior to the requested clearance date; or (3) the activities necessary for clearance cannot be safely performed on the requested clearance date.</p> <p>Three Business Days' Notice (Residential)</p> <p>Three Business Days' Notice (Non-Residential)</p> <p>Less Than Three Business Days' Notice</p>	<p>As Calculated</p> <p>As Calculated</p> <p>As Calculated</p>
Disconnection/Reconnection for Non-Payment Charges (Standard Meter)		
(5)	<p>Disconnection for Non-Payment (DNP)</p> <p>This service discontinues Delivery to Retail Customer's Point of Delivery due to Retail Customer's non-payment of charges billed by Competitive Retailer or Company. Company may also discontinue Delivery to Retail Customer's Point of Delivery due to Retail Customer's failure to fulfill obligations to the Company pursuant to a contract, this Tariff, or other Applicable Legal Authorities.</p> <p>Company shall not discontinue Delivery to Retail Customer's Point of Delivery due to non-payment: (1) before the requested date; (2) in violation of P.U.C. SUBST. R. 25.483(f)(2); or (3) if provisions in other Applicable Legal Authorities prohibit such disconnection. Company also shall not discontinue Delivery to a Retail Customer's Point of Delivery between the hours of 5:00 PM and 7:00 AM CPT due to non-payment, unless a coordinated disconnection allowing the disconnection of service between these hours is arranged pursuant to Section 4.3.12.3, COORDINATED DISCONNECTION. When appropriate, the coordinated disconnection of service may occur between 5:00 PM and 7:00 AM CPT.</p> <p>Company shall not charge Competitive Retailer for performance of the service if Company initiates disconnection for non-payment.</p> <p>Disconnection at Meter</p> <p>Subject to the restrictions in this Tariff, Competitive Retailer may submit an order requesting Company to disconnect service to a Retail Customer's Point of Delivery due to non-payment on either: (1) the date the order is received;</p>	\$9.67

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	<p>or (2) a specified future date.</p> <p>Company shall complete performance of a same-day service order within two hours of Company's receipt of the order, provided Company receives the order by 3:00 PM CPT on a Business Day. If Company receives an order for same-day service after 3:00 PM CPT on a Business Day, or on a day that is not a Business Day, it shall complete performance of the service by 9:00 AM CPT on the next Business Day.</p> <p>Company shall complete performance of a future-dated service disconnection order by 9:00 AM CPT on the requested date, provided: (1) Company receives the order by 11:59:59 PM CPT on the day preceding the requested date; and (2) the requested date is a Business Day. If Company receives an order for future-dated service in which the requested date is not a Business Day, Company shall complete performance of the service by 9:00 AM CPT on the first Business Day following the requested date.</p> <p>Disconnection at Premium Location (e.g., pole, weatherhead, secondary box)</p> <p>Company shall complete performance of the order within three Business Days of the requested date, provided: (1) the requested date is a Business Day; (2) Company receives the order by 5:00 PM CPT on a Business Day; and (3) the order is received at least two Business Days before the requested date.</p> <p>If the requested date is not a Business Day, Company shall treat the next Business Day as the requested date.</p> <p>Company may treat an order received after 5:00 PM CPT on a Business Day, or on a day that is not a Business Day, as received by 5:00 PM CPT on the next Business Day.</p> <p>If the order is received by Company less than two Business Days prior to the requested date, Company shall complete performance of the service within four Business Days after the date the order is received.</p>	\$91
(6)	<p>Reconnection After Disconnection for Non-Payment of Charges (DNP)</p> <p>This service restarts Delivery to Retail Customer's Point of Delivery after discontinuance due to Retail Customer's non-payment of charges billed by Competitive Retailer or Company.</p> <p>For Premises where Competitive Retailer provides prepaid service to Retail Customer pursuant to P.U.C. SUBST. R. 25.498, Company shall complete performance of the service within one hour of Company's receipt of order.</p>	

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Charge No.	Name and Description	Amount
	<p>Company shall not charge Competitive Retailer for performance of the service if Company restarts Delivery after Company-initiated disconnection for non-payment.</p> <p>Reconnection at Meter</p> <p>Company shall complete performance of the service within two hours of Company's receipt of order.</p> <p>Reconnection at Premium Location (e.g., pole, weatherhead, secondary box, etc.)</p> <p>Company shall complete performance of standard reconnection service on the date Company receives the order, provided Company receives the order by 2:00 PM CPT on a Business Day.</p> <p>If the order is received after 2:00 PM CPT on a Business Day, Company shall complete performance of the standard service on the same date if possible, but no later than the close of Company's next Field Operational Day.</p> <p>Company shall treat an order for standard reconnection service received after 7:00 PM CPT, or on a day that is not a Business Day, as received at 8:00 AM CPT on the next Business Day.</p> <p>Company shall complete performance of same-day reconnection service on date Company receives the order, provided Company receives the order by 5:00 PM CPT on a Business Day. If the order is received by Company after 5:00 PM CPT on a Business Day, or on a day that is not a Business Day, Company shall complete performance of the service no later than the close of Company's next Field Operational Day.</p> <p>In no event shall Company fail to reconnect service within 48 hours after receipt of an order for reconnection service. However, if this requirement results in the reconnection being performed on a day that is not a Business Day, the appropriate Weekend or Holiday charge shall apply.</p> <p> i. Standard Reconnect</p> <p> ii. Same Day Reconnect</p> <p> iii. Weekend</p> <p> iv. Holiday</p>	<p>\$9.67</p> <p>\$94</p> <p>\$94</p> <p>\$196</p> <p>\$280</p>

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Charge No.	Name and Description	Amount
Meter Testing Charge (Standard Meter)		
(7)	<p>This charge is for service to test Retail Customer's Meter in accordance with Section 4.7.4, METER TESTING. Retail Customer may directly submit an order to Company to perform this service as authorized pursuant to Section 4.11, OUTAGE AND SERVICE REQUEST AND REPORTING.</p> <p>Company-Owned Meter</p> <p>a. First Meter test in last four years</p> <p>b. Meter found outside relevant accuracy standards</p> <p>c. All other</p> <p>Competitive Meter</p>	<p>\$0.00</p> <p>\$0.00</p> <p>\$132</p> <p>\$175</p>
Meter Reading Charges (Standard Meter)		
(8)	<p>Meter Reading for the Purpose of a Standard Switch</p> <p>This service reads Retail Customer's Meter for the purpose of switching Retail Customer's account to a different Competitive Retailer when Retail Customer has not requested a self-selected switch. The service is performed in accordance with Section 4.3.4, CHANGING OF DESIGNATED COMPETITIVE RETAILER.</p> <p>Company shall complete performance of the service using an Actual Meter Reading to allow completion of the switch on the First Available Switch Date (FASD) received from the Registration Agent, provided: (1) Company receives the order by 7:00 PM CPT on an AMS Operational Day; and (2) the FASD is an AMS Operational Day. The FASD is day zero unless otherwise specified by the Registration Agent.</p> <p>Company may treat an order received after 7:00 PM CPT on an AMS Operational Day, or on a day that is not an AMS Operational Day, as received on the next AMS Operational Day.</p> <p>Company may use an Estimated Meter Reading to complete performance of the service if conditions preclude execution of an Actual Meter Reading.</p> <p>Meter Reading for the Purpose of a Self-Selected Switch</p>	<p>\$0</p>

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Charge No.	Name and Description	Amount
(9)	<p>This service reads Retail Customer's Meter on a date other than the Scheduled Meter Reading Date for the purpose of switching Retail Customer's account to a different Competitive Retailer on a date certain. The service is performed in accordance with Section 4.3.4, CHANGING OF DESIGNATED COMPETITIVE RETAILER. A charge applies only when Company uses an Actual Meter Reading to perform the service.</p> <p>Company shall complete performance of the service on the requested date provided: (1) Company receives the order by 7:00 PM CPT on the requested date; and (2) the requested date is an AMS Operational Day.</p> <p>Company may treat an order received after 7:00 PM CPT on an AMS Operational Day, or on a day that is not an AMS Operational Day, as received on the next AMS Operational Day.</p> <p>If the requested date is not an AMS Operational Day, Company shall complete performance of the service by the first AMS Operational Day following the requested date.</p> <p>Company may use an Estimated Meter Reading to complete performance of the service if conditions preclude execution of an Actual Meter Reading.</p> <p>Meter Reading for the Purpose of a Mass Transition</p> <p>This service provides a Meter Reading for each affected Retail Customer for the purpose of a mass transition of the Retail Customers pursuant to P.U.C. SUBST. R. 25.43. Company shall charge the exiting Competitive Retailer for performance of the service.</p>	<p>\$27</p> <p>\$0</p>
Non-Standard Meter Installation Charge		
(11)	<p>Non-Standard Metering Service One-Time Fee</p> <p>Applicable to a Retail Customer receiving Non-Standard Metering Service. Company shall bill the One-Time Fee to Retail Customer, collect payment, and receive the signed, written acknowledgement pursuant to P.U.C. SUBST. R. 25.133 before the initiation of Non-Standard Metering Service.</p> <p>Existing Non-Standard Meter One-Time Fee</p>	<p>\$63.97</p>

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Charge No.	Name and Description	Amount
	New Analog Meter One-Time Fee	\$141.55
	Digital Non-Communicating Meter One-Time Fee	\$168.61
Service Call Charge (Standard Meter)		
(12)	<p>This charge is for service that dispatches Company personnel to Retail Customer's Premises to investigate an outage or other service-related problem. Retail Customer may directly submit an order to Company to perform this service as authorized pursuant to Section 4.11, OUTAGE AND SERVICE REQUEST REPORTING.</p> <p>A charge for performance of this service applies only if Company completes its investigation and determines the outage or other service-related problem is not caused by Company's equipment.</p> <p>Business Day (8:00 AM -5:00 PM CPT)</p> <p>Business Day (Other Hours)</p> <p>Weekend</p> <p>Holiday</p>	<p>\$65</p> <p>\$171</p> <p>\$171</p> <p>\$255</p>
Tampering and Related Charges (Standard Meter)		
(13)	<p>Tampering</p> <p>This service investigates and corrects the unauthorized use of Delivery System pursuant to Section 5.4.7, UNAUTHORIZED USE OF DELIVERY SYSTEM, or other Tampering with Company's Meter or Metering Equipment, or the theft of electric service by any person at the Retail Customer's Premises.</p> <p>Tampering charges may include, but are not limited to, Delivery Charges, the cost of testing the Meter, the cost of replacing and repairing a Meter and associated equipment (including the Meter seal), the cost of installing protective facilities or relocating the Meter, and all other costs associated with the investigation and correction of the unauthorized use.</p>	As Calculated

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Charge No.	Name and Description	Amount
(14)	Broken Outer Meter Seal This service replaces a broken outer Meter seal.	\$27
Denial of Access Charges (Standard Meter)		
(15)	Inaccessible Meter This service applies when Company personnel is unable to gain access to the Meter of a Critical Load Public Safety Customer or Critical Load Industrial Customer as a result of continued denial of access to the Meter as provided in Section 4.7.2.1, DENIAL OF ACCESS BY RETAIL CUSTOMER.	\$58
(16)	Denial of Access to Company's Delivery System This charge applies when Retail Customer fails to provide access to Retail Customer's Premises, as required by Section 5.4.8, ACCESS TO RETAIL CUSTOMER'S PREMISES, and includes all costs incurred by Company to obtain such access.	As Calculated