



Control Number: 45702



Item Number: 57

Addendum StartPage: 0

DOCKET NO. 45702

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PUBLIC UTILITY COMMISSION
FILING CLERK

APPLICATION OF THE CITY OF
CIBOLO FOR SINGLE CERTIFICATION
IN INCORPORATED AREA AND TO
DECERTIFY PORTIONS OF GREEN
VALLEY SPECIAL UTILITY DISTRICT'S
SEWER CERTIFICATE OF
CONVENIENCE AND NECESSITY IN
GUADALUPE COUNTY

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PUBLIC UTILITY COMMISSION

OF TEXAS

**CITY OF CIBOLO'S RESPONSE TO GREEN VALLEY SPECIAL UTILITY
DISTRICT'S FIRST REQUEST FOR INFORMATION**

Pursuant to 16 Tex. Admin. Code ("TAC") § 22.144, comes now the City of Cibolo (the "City"), by and through its undersigned attorneys of records, and files its Response to Green Valley Special Utility District's ("GVSUD" or "District") First Request for Information ("RFI"). This Response may be treated by all parties as if it was filed under oath.

Respectfully submitted,

**LLOYD GOSSELINK ROCHELLE &
TOWNSEND, P.C.**

816 Congress Avenue, Suite 1900

Austin, Texas 78701

(512) 322-5800

(512) 472-0532 (Fax)



DAVID J. KLEIN

State Bar No. 24041257

dklein@lglawfirm.com

CHRISTIE L. DICKENSON

State Bar No. 24037667

cdickenson@lglawfirm.com

ASHLEIGH K. ACEVEDO


State Bar No. 24097273

aacevedo@lglawfirm.com

ATTORNEYS FOR CITY OF CIBOLO

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing document was transmitted by fax, hand-delivery and/or regular, first class mail on this 19th day of July, 2016 to the parties of record.



David J. Klein

**CITY OF CIBOLO'S RESPONSE TO
GREEN VALLEY SPECIAL UTILITY DISTRICT'S FIRST RFI**

GVSUD 1-1 Copies of TCEQ inspection letters sent to the City within the last five years following inspections of the City's public drinking water system(s).

RESPONSE: See Attachment 1, attached hereto.

Prepared by: Timothy Fousse and William Dee
Sponsored by: Timothy Fousse and William Dee

GVSUD 1-2 Copies of all TCEQ notices of violation of public drinking water system regulations sent to the City within the last five years if not included in the formal inspection letters provided in response to GVSUD 1-2.

RESPONSE: See Attachment 2, attached hereto.

Prepared by: Timothy Fousse and William Dee
Sponsored by: Timothy Fousse and William Dee

GVSUD 1-3 Copies of all response letters sent to TCEQ by or on behalf of the City regarding the inspection letters or notices of violation described in the documents produced in response to either GVSUD 1-1 or GVSUD 1-2.

RESPONSE: See Attachment 3, attached hereto.

Prepared by: Timothy Fousse and William Dee
Sponsored by: Timothy Fousse and William Dee

GVSUD 1-4 Copies of all City logs, work orders, or other internal memoranda demonstrating violations of TCEQ public drinking water system rules not reported to TCEQ by Cibolo.

RESPONSE: The City is not aware of any responsive documents to RFI GVSUD 1-4.

Prepared by: Timothy Fousse and William Dee
Sponsored by: Timothy Fousse and William Dee

GVSUD 1-5 Copies of all City boil water notices or other public notices required by TCEQ rules for the City's public drinking water system(s) issued in the last five years.

RESPONSE: See Attachment 4, attached hereto.

Prepared by: Timothy Fousse and William Dee
Sponsored by: Timothy Fousse and William Dee

GVSUD 1-6 Copies of all City public drinking water system customers complaints for the last five years concerning water quality, pressure or lack of water.

RESPONSE: See Attachment 5, attached hereto.

Prepared by: Timothy Fousse and William Dee
Sponsored by: Timothy Fousse and William Dee

GVSUD 1-7 Please identify all outstanding TCEQ violations for your public drinking water system(s).

RESPONSE: It is the City's opinion that it has no outstanding TCEQ violations for its public drinking water system.

Prepared by: Timothy Fousse and William Dee
Sponsored by: Timothy Fousse and William Dee

GVSUD 1-8 Please identify the TCEQ Public Drinking Water System ID number or numbers for your public drinking water system(s).

RESPONSE: The City's TCEQ Public Drinking Water System ID number is 0940018.

Prepared by: Timothy Fousse and William Dee
Sponsored by: Timothy Fousse and William Dee

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 29, 2011

CERTIFIED MAIL NO: 91 7108 2133 3938 5437 1536
RETURN RECEIPT REQUESTED

Mr. Bruce Pearson, City Manager
City of Cibolo
PO Box 826
Cibolo, Texas 78108-0826

Re: Notice of Violation for the Compliance Evaluation Investigation at:
City of Cibolo, Cibolo Valley Rd, Guadalupe County, Texas
RN101278455, TCEQ PWS ID No: 0940018, Investigation No. 933032

Dear Mr. Pearson:

On May 5, 2011, Mr. Chris Friesenhahn of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for a public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by December 17, 2011 a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled Obtaining TCEQ Rules (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 490-3096 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Ms. Lynn Bumguardner, Water

REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210-490-3096 • FAX 210-545-4329

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

Mr. Bruce Pearson, City Manager
June 29, 2011
Page 2

Section Manager, will schedule a violation review meeting to be conducted. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Friesenhahn in the San Antonio Region Office at (210) 403-4055.

Sincerely,



Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/CF/eg

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

CITY OF CIBOLO

Investigation # 933032

, GUADALUPE COUNTY,

Investigation Date: 05/05/2011

Additional ID(s): 0940018

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 437213

Compliance Due Date: 08/29/2011

30 TAC Chapter 290.121(a)

Alleged Violation:

Investigation: 933032

Comment Date: 6/10/2011

Failure to provide the water system with a Monitoring Plan.

At the time of the investigation, Mr. Dee advised that he had not been able to locate the monitoring plan nor had he compiled one.

30 TAC 290.121(a) - All public water systems shall maintain an up-to-date chemical and microbiological monitoring plan. Monitoring plans are subject to the review and approval of the executive director. A copy of the monitoring plan must be maintained at each water treatment plant and at a central location.

Recommended Corrective Action: Compile a monitoring plan for the water system. Completed monitoring plans need to be mailed to the following for approval:

TCEQ
Public Drinking Water Section
PO Box 13087, MC-155
Austin, Texas 78711-3087

To document compliance, submit a copy of the monitoring plan to this office by the compliance due date.

Track No: 437216

Compliance Due Date: 08/29/2011

30 TAC Chapter 290.46(n)(2)

Alleged Violation:

Investigation: 933032

Comment Date: 6/10/2011

Failure to provide an updated distribution map.

At the time of the investigation, Mr. Dee advised that the distribution map was not up to date and that several areas needed to be added.

30 TAC 290.46(n)(2) - An accurate and up-to-date map of the distribution system shall be available so that valves and mains can be easily located during emergencies

Recommended Corrective Action: Update the distribution map as appropriate and make available for review during investigations or as requested otherwise by the TCEQ.

To document compliance, submit a copy of the updated map to this office by the compliance due date.

CITY OF CIBOLO

Investigation # 933032

Track No: 437222 Compliance Due Date: 08/29/2011
30 TAC Chapter 290.46(f)(3)(B)(v)

Alleged Violation:

Investigation: 933032

Comment Date: 6/10/2011

Failure to record colorimeter accuracy checks.

At the time of the investigation, system personnel were not recording the results of the colorimeter accuracy checks which are performed at least once every 30 days.

30 TAC 290.46(f)(3)(B)(v) - the calibration records for laboratory equipment, flow meters, rate-of-flow controllers, on-line turbidimeters, and on-line disinfectant residual analyzers.

Recommended Corrective Action: Begin recording the results of colorimeter accuracy checks which are to be performed at least once every 30 days.

To document compliance, submit copies of colorimeter check results to this office by the compliance due date.

7July2011

Joy Thurston-Cook, Water Section Leader
San Antonio Region Office
14250 Judson Rd.
San Antonio, TX 78233-4480

Re: Investigation No. 933032

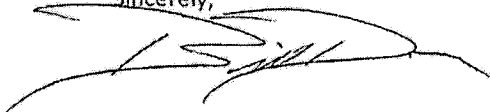
Ms. Thurston-Cook

In response to our inspection on 5May2011 and the alleged violations found during the inspection I submit the following information.

1. Failure to provide the water system with a Monitoring Plan. 30TAC290.121(a)
The City has completed a new Monitoring Plan, the old was found after the inspection, and before completion of the new one, and it was dated 2006 so I felt there was no sense in turning it in, as it was outdated and the City had grown quite a bit. The new Monitoring Plan is included with this response and one has also been submitted to the Public Drinking Water Section.
2. Failure to provide an updated distribution map. 30TAC 290.46(n)(2)
The City is currently working to secure a proposal from HDR Engineering out of San Antonio to take our existing Blue Prints, Maps, etc. and compile them into a GIS database to give us up to date maps of our distribution system.
3. Failure to record colorimeter accuracy checks 30TAC 290.46(f)(3)(B)(v)
The City has corrected this problem now with adding a line for recording these accuracy checks in the ledger that is signed every week when operators hand-off the CL₂ Colorimeter to the operator taking over the daily routine. A copy of a page of that book is included with this letter.

If I may be of any other assistance please contact me at 254-220-0987 or by email bdee@cibolotx.gov

Sincerely,



Bill Dee
Utility Supervisor
City of Cibolo, Texas

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 20, 2014

The Honorable Lisa M. Jackson, Mayor
City of Cibolo
PO BOX 826
Cibolo, Texas 78108

Re: Comprehensive Compliance Investigation at:
City of Cibolo water system, Cibolo Valley Rd, Guadalupe County, Texas
Regulated Entity No: RN101278455; TCEQ PWS ID No.: 0940018
Investigation No: 1171605

Dear Mayor Jackson:

On April 24, 2014, Mr. Chris Friesenhahn of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Friesenhahn in the San Antonio Region Office at (210) 403-4055.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joy Thurston-Cook".

Joy Thurston-Cook
Water Section Team Leader
San Antonio Region Office

JTC/cmf

Bryan W. Shaw, Ph.D., P.E., Chairman
Toby Baker, Commissioner
Jon Niernmann, Commissioner
Richard A. Hyde, P.E., Executive Director



PWS_0940018_CO_20151230_Superior

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 30, 2015

Allen Dunn, Mayor
City of Cibolo
PO Box 826
Cibolo, TX 78108-0826

Subject: Superior Public Water System (PWS) Recognition
City of Cibolo - Public Water System (PWS) - 0940018
Guadalupe County, Texas

Dear Mr. Dunn:

As a result of the Texas Commission on Environmental Quality's (TCEQ) recent Comprehensive Compliance Investigation (CCI) and review of records concerning the City of Cibolo, it has been determined that the public water system (PWS) meets the TCEQ's Superior Public Water System recognition requirements in accordance with 30 Texas Administrative Code §290.47. This recognition authorizes display of Superior Public Water System signs on highways entering the area served by this public water system. Please note that before installing the signs along the highway rights-of-way, the District Engineer of the Texas Department of Transportation (TxDOT) should be contacted and his approval obtained concerning the proposed sign installation sites.

We are enclosing two copies of an Agreement Form to be signed by the person indicated and returned to this office. My signature will be affixed to this document and one copy returned to you for your files.

In conclusion, we wish to thank you for your diligence and concern regarding the City of Cibolo public water system. If you have any questions or require further assistance, please do not hesitate to contact James Beauchamp in the Public Drinking Water Section at (512) 239-6174 or James.Beauchamp@tceq.texas.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Gary Chauvin".

Gary Chauvin, Manager
Public Drinking Water Section
Water Supply Division

GC/jb/av

cc: TCEQ Region 13, San Antonio - Joy Thursfon-Cook
Peggy Cimics - City of Cibolo, PO Box 826, Cibolo, TX 78108-0826

AN AGREEMENT

In view of having received a **SUPERIOR PUBLIC WATER SYSTEM** rating in accordance with **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** standards and in order to create public confidence and to properly advertise the good quality of the drinking water supply of **CITY OF CIBOLO**, the **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** has granted this permission to install standard highway markers on the recognized highways leading into the area served by **CITY OF CIBOLO**.

On their part, the **OFFICIALS** of **CITY OF CIBOLO** agree to prepare, install, maintain and be entirely responsible for these signs. The **OFFICIALS** further agree to effect the immediate removal of such signs whenever they are advised by the **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** that the rating of this supply has fallen below the required standards. Should the **OFFICIALS** fail to remove the signs upon notification that the rating of this supply has fallen below the required standards, it is understood and agreed that the **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** is empowered to effect their removal as though the signs were property of the **COMMISSION**.

In **AGREEMENT OF THE ABOVE CONSIDERATION**, the following parties attach their names to this understanding.

Allen Dunn, Mayor
City of Cibolo

Gary Chauvin, Manager
Public Drinking Water
Water Supply Division

CITY OF CIBOLO
Public Water System ID No. 0940018

AN AGREEMENT

In view of having received a **SUPERIOR PUBLIC WATER SYSTEM** rating in accordance with **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** standards and in order to create public confidence and to properly advertise the good quality of the drinking water supply of **CITY OF CIBOLO**, the **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** has granted this permission to install standard highway markers on the recognized highways leading into the area served by **CITY OF CIBOLO**.

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In **AGREEMENT OF THE ABOVE CONSIDERATION**, the following parties attach their names to this understanding.

Allen Dunn, Mayor
City of Cibolo

Gary Chauvin, Manager
Public Drinking Water
Water Supply Division

CITY OF CIBOLO
Public Water System ID No. 0940018

Bryan W. Shaw, Ph.D, P.E., *Chairman*
Toby Baker, *Commissioner*
John Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



PWS_0940018_CO_20151006_NOV CCR
CN600705719
RN101278455

Texas Commission on Environmental Quality
Protecting Texas by Reducing and Preventing Pollution

October 6, 2015

NOV-CCR
CITY OF CIBOLO
LISA M JACKSON, MAYOR
PO BOX 826
CIBOLO, TX 78108-0826

Subject: NOTICE OF VIOLATION – 2014 CONSUMER CONFIDENCE REPORT
Inadequate Content, Delivery Method or Certification of Delivery
CITY OF CIBOLO - PWS # 0940018
GUADALUPE County, Texas

Attention: Public Water System Owner / Manager / Operator:

The Texas Commission on Environmental Quality's (TCEQ) records show that your public water system (PWS) is in violation for failing to meet one or more Consumer Confidence Report (CCR) requirements found in Title 30, Texas Administrative Code (30 TAC), Chapter 290, Subchapter H: Consumer Confidence Reports.

- Inadequate or missing CCR content (30 TAC §290.272 & §273)
- Incorrect delivery to customers (30 TAC §290.274(a) and (b))
- Missing or incomplete Certification of Delivery (30 TAC §290.274(c))

In order to return to compliance with the Consumer Confidence Rule you must:

1. Complete a 2014 CCR that meets the requirements of the Consumer Confidence Rule.
 - A template CCR can be created using the TCEQ CCR generator located at <http://dww.tceq.texas.gov/CCR/>. **Please be aware that that edits must be made to the template CCR in order for it to meet the requirements of the Consumer Confidence Rule.**
 - Use the "CCR Checklist for Community Public Water Systems" found on the page linked below, to ensure all required information has been added to your CCR: <https://www.tceq.texas.gov/drinkingwater/ccr/guidance/update.html>
 - All available TCEQ compliance data associated with your water system can be accessed using the Texas Drinking Water Watch (DWW) web portal or by using your system records. [<http://dww2.tceq.texas.gov/DWW/>]
2. Verify that your delivery methods meet the requirement of Consumer Confidence Rule.
 - Check Drinking Water Watch for your system's official population.

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • www.tceq.texas.gov

How is our customer service? www.tceq.texas.gov/goto/customersurvey
printed on recycled paper

LISA M JACKSON
Page 2
October 6, 2015

- o If your system's official population is greater than 500 you must:
 - Mail or otherwise directly deliver the CCR to every bill paying customer.
 - Complete at least one good faith delivery method.
 - If you choose to use **electronic delivery** as your direct delivery method, ensure that the link that you printed on the Certification of Delivery leads directly to an open copy of the CCR, with no intermediate navigation needed.
- o If your system's official population is 500 or less you are only required to notify your customers in writing that the CCR is available.
- 3. Complete and sign a Certification of Delivery (COD).
 - o Ensure that your COD is signed, dated, and that the direct delivery and good faith delivery methods have been checked off.
 - o A copy of the COD can be found at:
<https://www.tceq.texas.gov/drinkingwater/ccr/>.
- 4. Save a copy of the CCR and COD for your records.
- 5. Attach a copy of the CCR to the COD and mail both documents to TCEQ.

If resubmitting by certified mail:	If resubmitting by regular mail:
TCEQ PDW Section- MC 155, Attn CCR 12100 Park 35 Circle Austin, Texas 78753	TCEQ PDW Section - MC 155, Attn CCR PO BOX 13087 Austin, TX 78711-3087

Please note that enforcement actions resulting from failure to submit the 2014 CCR may result in penalties and corrective action.

To confirm if TCEQ has received and accepted your CCR documents please check the DWW "Compliance Schedules" tab, at this location: <http://dww2.tceq.texas.gov/DWW/>. Your CCR has been accepted as adequate if the "Achieved Date/Closed Date" field is filled in.

If you have questions regarding this violation or about the actions that need to be taken to come into compliance with CCR rules, please contact:

Markus MacNamara, CCR Compliance Coordinator
PWSCCR@tceq.texas.gov
(512)239-4691

Sincerely,



Gary Chauvin, Section Manager
Public Drinking Water Section
Water Supply Division
Texas Commission on Environmental Quality

GC/mg/av

cc: TCEQ Region 13 Attention Water Section Manager

From: Cimics, Peggy [mailto:pcimics@cibolotx.gov]
Sent: Monday, January 04, 2016 11:28 AM
To: James Beauchamp
Subject: RE: Superior Rating

Attached is a sign copy of the Agreement by Mayor Dunn. If you could get Mr. Chauvin to sign and send a copy back for my file. Thank You very much. I hope you had a wonderful New Year's.

Respectfully,

Peggy Cimics, TRMC
City Secretary
City of Cibolo
pcimics@cibolotx.gov
PO Box 826/200 S. Main St.
Cibolo, TX 78108
(210) 566-6111

AN AGREEMENT

In view of having received a **SUPERIOR PUBLIC WATER SYSTEM** rating in accordance with **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** standards and in order to create public confidence and to properly advertise the good quality of the drinking water supply of **CITY OF CIBOLO**, the **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** has granted this permission to install standard highway markers on the recognized highways leading into the area served by **CITY OF CIBOLO**.

On their part, the **OFFICIALS** of **CITY OF CIBOLO** agree to prepare, install, maintain and be entirely responsible for these signs. The **OFFICIALS** further agree to effect the immediate removal of such signs whenever they are advised by the **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** that the rating of this supply has fallen below the required standards. Should the **OFFICIALS** fail to remove the signs upon notification that the rating of this supply has fallen below the required standards, it is understood and agreed that the **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY** is empowered to effect their removal as though the signs were property of the **COMMISSION**.

In **AGREEMENT OF THE ABOVE CONSIDERATION**, the following parties attach their names to this understanding.



Allen Dunn, Mayor
City of Cibolo

Gary Chauvin, Manager
Public Drinking Water
Water Supply Division

CITY OF CIBOLO
Public Water System ID No. 0940018

Mandatory Language Template: Public Notice to Boil Water

Due to (1), the Texas Commission on Environmental Quality (TCEQ) has required our water system (2) to notify customers of the need to boil their water prior to consumption.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled prior to use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact (3) at (4).

Instructions:

To get the mandatory language for your "Boil Water" notice, replace each number in the above wording with the information described for it here:

- (1) Your description of the conditions that require a "Boil Water" notice to be issued for your water system (for example, reduced pressure, a line break, and so forth)
- (2) PWS Name / PWS ID Number
- (3) **Name** of water system official, along with other contact names.
(Do not list the TCEQ as the primary contact.)
- (4) Water system official's phone number and any other useful contact numbers.
The public and the TCEQ must be able to reach you at one of the numbers you list here.

If a customer wishes to contact the TCEQ, they may call 512-239-4691.

BOIL WATER RESCIND NOTICE

On 1 - 14 - 2014 the Texas Commission on Environmental Quality required our public water system City of Cibola to issue a boil water notice, to inform our customers that due to the presence of contaminants or an interruption in service, water from our system must be boiled prior to consumption.

Our system has taken the necessary corrective actions to restore adequate pressure, disinfectant levels, and/or bacteriological quality and has provide TCEQ with the testing results that indicate that the water no longer requires boiling as of 1 - 16 - 2014 .

If you have questions, contact utility dept
at 210 - 658 - 9900
utility superintendant Bill Dee



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: City of Cibo
PWS ID: 0940018 Date of violation(s) or situation(s) 12 Oct 2015

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:
☐ Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
☐ Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one of the following):

- ☐ Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
- ☐ Publish BWN in local newspaper
- ☒ Deliver BWN directly to each customer
- ☐ Post BWN in conspicuous places within the affected area

NONCOMMUNITY WATER SYSTEM (perform one of the following):

- ☐ Deliver BWN directly to customers, or
- ☐ Post BWN in public places within the area served by the system

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): B. H. Dee Title: Utilities Superintendent
Date of Delivery to Customers: 12 Oct 2015 Phone: 210-619-0062
Signature: [Signature] Date: 13 Oct 15

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ - Public Drinking Water Section MC - 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087

Dee, William (Bill)

From: Dee, William (Bill)
Sent: Thursday, January 14, 2016 2:24 PM
To: 'pdws@tceq.texas.gov'
Subject: boil water notice 12Oct2015
Attachments: 410812.pdf; 410891.pdf; 116 falling sun 001.jpg; 116 falling sun.jpg; PWS 0940018_20151120085925.pdf; PWS 0940018_20151120085925.pdf

This is all paper work dealing with the boil water notice. The sample for 116 Falling sun was sent back from lab as 116 Glen Eagles.

We issued a resend notice on 13Oct2015 by hand delivery to all homes involved with sample wording from the states website.

If any more information is needed please let me know.

Bill Dee

Utility Superintendent
City of Cibolo
P.O. Box 826
Cibolo, Texas 78108

210-658-9900 Ext. 3162
254-220-0987 (Cell)
bdee@cibolotx.gov



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PWS _____ CO _____ BW _____

Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: City of Cibola
 PWS ID: 094 0018 Date of violation(s) or situation(s) 13 Oct 15

Type of Total Coliform Rule Ground Water Rule violation(s) or situation:
☒ Boil Water Notice (BWN) due to: loss of pressure, line break, water outage, or any condition requiring a BWN (includes Rescind Notice)
☐ Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one of the following):

- ☐ Provide a copy of the Boil Water Notice to the radio and television stations serving the area surrounding the public water system
☐ Publish BWN in local newspaper
☒ Deliver BWN directly to each customer
☐ Post BWN in conspicuous places within the affected area

NONCOMMUNITY WATER SYSTEM (perform one of the following):

- ☐ Deliver BWN directly to customers, or
☐ Post BWN in public places within the area served by the system

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): B. Dee Title: Utilities Superintendent
 Date of Delivery to Customers: 13 Oct 15 Phone: 210-619-0062
 Signature: [Signature] Date: 13 Oct 15

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ - Public Drinking Water Section MC - 155, Attn: Public Notice, P. O. Box 13087 Austin, TX 78711-3087

Dee, William (Bill)

From: Fousse, Timothy
Sent: Thursday, March 24, 2016 9:49 PM
To: Dee, William (Bill)
Cc: Fousse, Timothy
Subject: FW: a request has been modified

Bill,

Here is the response (see below) sent out on the water issue. Turnberry (in Bentwood Ranch) is actually about 5/8 to 3/4 of a mile from the other site with the cloudy water.

Tim

Professionally,

Timothy Fousse



Timothy D. Fousse

Director of Public Works and Capital Projects
200 South Main --- P.O. Box 826
City of Cibolo, TX 78108
City Hall - 210-658-9900 Ext. 3160
Cell - 210-275-2664

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From: City of Cibolo [mailto:do_not_reply@civicplus.com]
Sent: Thursday, March 24, 2016 9:43 PM
To: Fousse, Timothy <tfousse@cibolotx.gov>
Cc: Cox, Gary <gcox@cibolotx.gov>
Subject: a request has been modified

Recent Activity for Your Request

Comment added by *Tim Fousse* on March 24, 2016 9:43 PM

Ms. Craighead, Thank you for contacting us with your concern. The City of Cibolo takes great pride in its water system and the quality of water delivered to our residents. Our Utilities Division monitors the chlorine levels in our water system every day. We take daily readings at our delivery point meters and at the two elevated water tanks every day, 7 days a week. Our drinking water is produced by Canyon Regional Water Authority and delivered to the city's two elevated water tanks. The chlorine is added to the water during the filtration process and is monitored by CRWA continuously at their storage tanks on F.M. 78, at the eastern boundary of Cibolo. The city does not produce water and does not have any wells at this time. The city does not add additional chlorine to our water. We have not received any other complaints regarding perceived high chlorine levels. We did have one recent report of "cloudy" water in your area of Cibolo earlier this week. We did flush the system to ensure there was no trapped air in the system. To follow up on your concern, we will have one of our water technicians take chlorine residual levels in your neighborhood as well at your home, if you allow us to draw water from your hose bibs outside your home. We will share the results of the chlorine level tests with you immediately after taking the readings. I can be reached at Cibolo City Hall at 210-658-9900, Extension 3160. Bill Dee, our Utility Division Superintendent, can be reached at 210-658-9900, Ext. 3162. You will need to leave a message for Mr. Dee, as he is usually in the field. Timothy Fousse, Director of Public Works & Capital Projects

Report a Public Works (Streets, Drainage, Water & Parks)

405 Turnberry Way
Cibolo, TX

#485

Log In To
Request Tracker

I just wanted to let you know/ask about the chlorine levels in our water. I sometimes can't even drink the water due to the high chlorine levels. Has anyone else mentioned it? Can something be done to correct it? REALLY BAD!!

7/19/2016

www.cibolotx.gov/Admin/RequestTracker.aspx?categoryID=9&requestTypeID=76



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Tim

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Utilities Requests (Connects, Disconnects, Billing)

#396

Category: Utility Administration ▼
 Request Type: Utilities Requests (▼
 Priority: 3 - Normal ▼
 Assigned To: Patterson, Maggie ▼

Last Modified: 8/25/2015
 Submitted: 8/21/2015
 Source: Online Form
 7:20:20 AM

SUBMITTER
 Tony Colby
 221 Cordero Drive
 Cibolo, tx 78108

CONTACT
 tony.colby@gmail.com
 210-548-1348

[Reopen Request](#)CC Email List [amiranda@cibolotx.gov](#); [gcox@cibolotx.gov](#)

221 Cordero Drive
 Cibolo, Tx 78108

REQUEST DETAILS

Description

Diminishing water pressure, would like to have the city check the pressure at the street before i call the plumbers. If this is not the correct office or procedure, please let me know and i will re-direct my efforts. Thanks.

[► Show Additional Details](#)

HISTORY TRAIL

Maggie Patterson The request was closed.
 8/25/2015 9:19:28 AM



Associated Requests

Associate

Maggie Patterson Created work order the send out city meter tech.
 8/25/2015 9:19:13 AM



Possibly-Related Requests

- #23 Report a Concern - General
- #42 Report a Public Works (Streets, Drainage, Water & Parks)
- #44 Report a Public Works (Streets, Drainage, Water & Parks)
- #53 Report a Public Works (Streets, Drainage, Water & Parks)
- #68 Report a Concern - General
- #79 Report A Code Enforcement Concern
- #87 Report a Public Works (Streets, Drainage, Water & Parks)
- #102 Report an Animal Control Concern
- #124 Report A Code Enforcement Concern
- #127 Utilities Requests (Connects, Disconnects, Billing)
- #154 Report A Code Enforcement Concern
- #158 Report a Public Works (Streets, Drainage, Water & Parks)
- #177 Report an Animal Control Concern
- #206 Report a Police Concern
- #213 Report A Code Enforcement Concern
- #236 Report a Concern - General
- #237 Report a Concern - General
- #239 Report A Code Enforcement Concern

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#278	Report a Public Works (Streets, Drainage, Water & Parks)						
#283	Report a Police Concern						
#284	Report an Animal Control Concern						
#288	Report an Animal Control Concern						
#289	Report an Animal Control Concern						
#311	Report a Police Concern						
#325	Report an Animal Control Concern						
#330	Report A Code Enforcement Concern						
#337	Report a Public Works (Streets, Drainage, Water & Parks)						
#354	Report a Public Works (Streets, Drainage, Water & Parks)						
#366	Report a Public Works (Streets, Drainage, Water & Parks)						
#401	Report A Code Enforcement Concern						
#423	Utilities Requests (Connects, Disconnects, Billing)						
#433	Report an Animal Control Concern						
#434	Report a Public Works (Streets, Drainage, Water & Parks)						
#435	Report a Concern - General						
#437	Utilities Requests (Connects, Disconnects, Billing)						
#438	Report A Code Enforcement Concern						
#441	Report a Concern - General						
#453	Report an Animal Control Concern						
#478	Report an Animal Control Concern						
#504	Report an Animal Control Concern						
#512	Report an Animal Control Concern						
#514	Report a Public Works (Streets, Drainage, Water & Parks)						
#517	Report a Public Works (Streets, Drainage, Water & Parks)						
#532	Report a Public Works (Streets, Drainage, Water & Parks)						
#536	Report A Code Enforcement Concern						
#538	Report an Animal Control Concern						
#540	Report A Code Enforcement Concern						
#541	Report an Animal Control Concern						
#542	Report a Public Works (Streets, Drainage, Water & Parks)						
#546	Report A Code Enforcement Concern						

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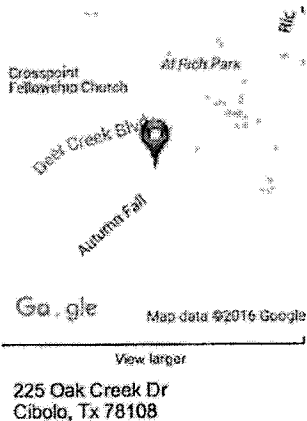
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Report a Concern - General

#39

Category: Public Works (Streets, Drainage, Water & Parks)	Last Modified: 7/3/2013	SUBMITTER: Jaret Chiles	CONTACT: wakenider@gmail.com	Reopen Request
Request Type: Select a Request Type	Submitted: 6/23/2013	225 Oak Creek Dr	210-365-7457	
Priority: 3 - Normal	Source: Online Form	Cibola, Tx 78108		
Assigned To: Fousse, Tim				
CC Email List: gcox@cibolotx.gov				



REQUEST DETAILS

Description

Our water pressure has dropped considerably over the last 6 months or so, to the extent our sprinkler system heads are often unable to extend to water the yard. May we please have a technician validate the water main to our house is sufficiently pressurized to standards? Thank you for your time, Jaret Chiles 210-365-7457.

► Show Additional Details

HISTORY TRAIL

Tim Fousse	The request was closed.	
7/3/2013 10:12:35 AM	Water pressure was checked at the site. The issue was on the homeowners side of the system - no further action required by city staff.	

Associated Requests

Associate

Gary Cox	Request assigned to Tim Fousse.	
6/24/2013 10:10:12 PM	Reason: (None given)	

Possibly-Related Requests

- #32 Report a Concern - General
- #37 Report a Concern - General
- #38 Report a Concern - General
- #83 Report an Animal Control Concern
- #112 Request for Permits (Building, Health, etc)
- #160 Utilities Requests (Connects, Disconnects, Billing)
- #216 Report a Public Works (Streets, Drainage, Water & Parks)
- #224 Report a Public Works (Streets, Drainage, Water & Parks)
- #248 Report a Public Works (Streets, Drainage, Water & Parks)
- #400 Report a Public Works (Streets, Drainage, Water & Parks)
- #405 Report an Animal Control Concern
- #445 Report a Public Works (Streets, Drainage, Water & Parks)
- #481 Report a Public Works (Streets, Drainage, Water & Parks)
- #524 Report a Concern - General
- #525 Report a Concern - General

Gary Cox	Request reassigned from Make a Request - General to Public Works (Streets, Drainage, Utilities, Parks).	
6/24/2013 10:10:03 PM	Reason: (None given)	

7/19/2016

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Report a Concern - General

#32

Category: Public Works (Streets, Drainage, Water & Parks)	Last Modified: 6/18/2013	SUBMITTER	CONTACT	Reopen Request
Request Type: Select a Request Type	Submitted: 6/15/2013	Ignacio & Lilia Nanez	nanezlilia@gmail.com	
Priority: 3 - Normal	Source: Online Form	361 Brush Trail Bend	4327415550	
Assigned To: Fousse, Tim		Cibola, tx 78108		
CC Email List gcox@cibolotx.gov				

REQUEST DETAILS

Description

Our water pressure has been very low. Now we have brown water or no water.

► Show Additional Details

HISTORY TRAIL

Tim Fousse
6/18/2013 2:03:57 PM

The request was closed.
No further action required by City.

Tim Fousse
6/18/2013 2:03:26 PM

City crews arrived on Saturday to investigate water pressure is normal and water is clear. The issue is related to the actual building and the plumbing within the building and not to the city water system.

Gary Cox
6/18/2013 1:56:41 PM

Request assigned to Tim Fousse.
Reason: Water Department inquiry about low/no water pressure.

Gary Cox
6/18/2013 1:56:14 PM

Request reassigned from Make a Request - General to Public Works (Streets, Drainage, Utilities, Parks).
Reason: (None given)

Google Map data ©2016 Google

View larger

361 Brush Trail Bend
Cibola, TX 78108

Image.jpg

Associated Requests

Associate

Possibly-Related Requests

- #37 Report a Concern - General
- #38 Report a Concern - General
- #39 Report a Concern - General
- #83 Report an Animal Control Concern
- #112 Request for Permits (Building, Health, etc)
- #160 Utilities Requests (Connects, Disconnects, Billing)
- #216 Report a Public Works (Streets, Drainage, Water & Parks)
- #224 Report a Public Works (Streets, Drainage, Water & Parks)
- #248 Report a Public Works (Streets, Drainage, Water & Parks)
- #400 Report a Public Works (Streets, Drainage, Water & Parks)
- #405 Report an Animal Control Concern
- #445 Report a Public Works (Streets, Drainage, Water & Parks)
- #481 Report a Public Works (Streets, Drainage, Water & Parks)
- #524 Report a Concern - General
- #525 Report a Concern - General

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Report a Public Works (Streets, Drainage, Water & Parks)

#82

Category: Public Works (Streets, Drainage, Water & Parks)	Last Modified: 9/15/2013	SUBMITTER: Anthony Williams	CONTACT: tdub6891@gmail.com	Reopen Request
Request Type: Report a Public Works (Streets, Drainage, Water & Parks)	Submitted: 9/1/2013	549 Torrey Pines	3343224279	
Priority: 3 - Normal	Source: Online Form	Cibolo, TX 78108		
Assigned To: Fousse, Tim				
CC Email List: gcox@cibolotx.gov				

REQUEST DETAILS

Description

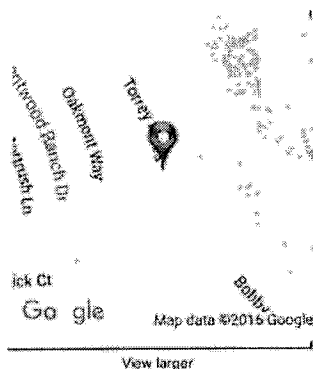
My water pressure has been virtually non-existent since Friday, August 30, 2013..

► Show Additional Details

HISTORY TRAIL

Tim Fousse
9/15/2013 7:21:53 PM

The request was closed.
Utilities personnel checked on the issue and met with the resident.



549 Torrey Pines
Cibolo, TX 78108

Associated Requests







Associate

Possibly-Related Requests

- #55 Report a Public Works (Streets, Drainage, Water & Parks)
- #86 Report an Animal Control Concern
- #97 Report a Public Works (Streets, Drainage, Water & Parks)
- #104 Request for Permits (Building, Health, etc)
- #121 Report a Public Works (Streets, Drainage, Water & Parks)
- #126 Report a Concern - General
- #157 Report a Public Works (Streets, Drainage, Water & Parks)
- #170 Report a Public Works (Streets, Drainage, Water & Parks)
- #172 Report a Public Works (Streets, Drainage, Water & Parks)
- #188 Utilities Requests (Connects, Disconnects, Billing)
- #189 Utilities Requests (Connects, Disconnects, Billing)
- #195 Report a Police Concern
- #229 Report a Police Concern
- #230 Report a Police Concern
- #232 Report a Public Works (Streets, Drainage, Water & Parks)
- #235 Report a Public Works (Streets, Drainage, Water & Parks)
- #259 Report a Public Works (Streets, Drainage, Water & Parks)
- #312 Utilities Requests (Connects,

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	Concern					
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#362	Report a Public Works (Streets, Drainage, Water & Parks)					
#406	Report a Police Concern					
#407	Report a Public Works (Streets, Drainage, Water & Parks)					
#443	Report a Public Works (Streets, Drainage, Water & Parks)					
#469	Report a Concern - General					
#476	Report a Police Concern					
#485	Report a Public Works (Streets, Drainage, Water & Parks)					
#500	Utilities Requests (Connects, Disconnects, Billing)					
#501	Report an Animal Control Concern					

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Report a Public Works (Streets, Drainage, Water & Parks)

#485

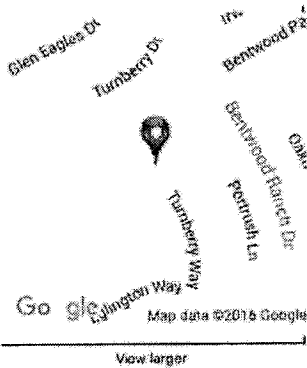
Category: Public Works (Streets, Drainage, Water & Parks)
 Request Type: Report a Public Works (Streets, Drainage, Water & Parks)
 Priority: 3 - Normal
 Assigned To: Fousse, Tim
 CC Email List: gc Cox@cibolotx.gov

Last Modified: 5/27/2016
 Submitted: 3/24/2016
 Source: Online Form
 PC 123 24 5 51

SUBMITTER
 Rhonda Craighead
 405 Turnberry Way
 Cibolo, tx 78108

CONTACT
 rhondacraighead1234@gmail.com
 210-831-7671

Reopen Request



405 Turnberry Way
 Cibolo, TX

REQUEST DETAILS

Description

I just wanted to let you know/ask about the chlorine levels in our water. I sometimes can't even drink the water due to the high chlorine levels. Has anyone else mentioned it? Can something be done to correct it? REALLY BAD!!.

[► Show Additional Details](#)

HISTORY TRAIL

Tim Fousse
 5/27/2016 10:38:45 PM The request was closed.
 Utilities Team has addressed this issue
 TDF 5-27-16

Associated Requests

Associate

Tim Fousse
 3/24/2016 9:43:27 PM Ms. Craighead,
 Thank you for contacting us with your concern. The City of Cibolo takes great pride in its water system and the quality of water delivered to our

Possibly-Related Requests

- #55 Report a Public Works (Streets, Drainage, Water & Parks)
- #82 Report a Public Works (Streets, Drainage, Water & Parks)
- #86 Report an Animal Control Concern
- #97 Report a Public Works (Streets, Drainage, Water & Parks)
- #104 Request for Permits (Building, Health, etc)
- #121 Report a Public Works (Streets, Drainage, Water & Parks)
- #126 Report a Concern - General
- #157 Report a Public Works (Streets, Drainage, Water & Parks)
- #170 Report a Public Works (Streets, Drainage, Water & Parks)
- #172 Report a Public Works (Streets, Drainage, Water & Parks)
- #188 Utilities Requests (Connects, Disconnects, Billing)
- #189 Utilities Requests (Connects, Disconnects, Billing)
- #195 Report a Police Concern
- #229 Report a Police Concern
- #230 Report a Police Concern
- #232 Report a Public Works (Streets, Drainage, Water & Parks)
- #235 Report a Public Works (Streets, Drainage, Water & Parks)
- #259 Report a Public Works (Streets,

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Report a Public Works (Streets, Drainage, Water & Parks)

#452

Category: Public Works (Streets, Drainage, Water & Parks)	Last Modified: 11/26/2015	SUBMITTER Elijah Wilson	CONTACT ewilson32@saburr.com	Reopen Request
Request Type: Report a Public Works (Streets, Drainage, Water & Parks)	Submitted: 11/18/2015	221 Crimson Tree	2103248048	
Priority: 3 - Normal	Source: Online Form	Cibola, TX 78108		
Assigned To: Fousse, Tim				
CC Email List: gcax@cibolotx.gov				

REQUEST DETAILS

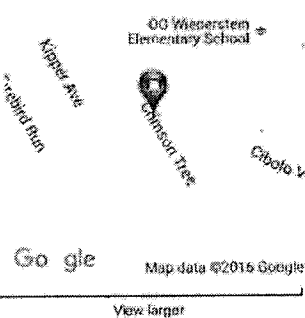
Description:

Low water pressure throughout the structure.

► Show Additional Details

HISTORY TRAIL

Tim Fousse 11/26/2015 10:54:57 PM	The request was closed. Request for service forwarded to Utilities Dept. for investigation - probable cause is failed residential PRV
--------------------------------------	--

221 Crimson Tree
Cibola, TX 78108

Associated Requests

Associate

Possibly-Related Requests

- #41 Report a Concern - General
- #59 Report a Public Works (Streets, Drainage, Water & Parks)
- #63 Report a Public Works (Streets, Drainage, Water & Parks)
- #74 Report a Public Works (Streets, Drainage, Water & Parks)
- #145 Report a Public Works (Streets, Drainage, Water & Parks)
- #169 Report a Police Concern
- #212 Report A Code Enforcement Concern
- #270 Report A Code Enforcement Concern
- #302 Report a Public Works (Streets, Drainage, Water & Parks)
- #303 Report a Public Works (Streets, Drainage, Water & Parks)
- #304 Report a Public Works (Streets, Drainage, Water & Parks)
- #309 Report an Animal Control Concern
- #348 Report a Public Works (Streets, Drainage, Water & Parks)
- #364 Report a Concern - General
- #387 Utilities Requests (Connects, Disconnects, Billing)
- #395 Report A Code Enforcement Concern
- #398 Report a Concern - General
- #402 Report A Code Enforcement

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#461	Report A Code Enforcement Concern						
#473	Report a Public Works (Streets, Drainage, Water & Parks)						
#497	Report A Code Enforcement Concern						
#503	Report A Code Enforcement Concern						
#516	Report a Police Concern						

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Report a Public Works (Streets, Drainage, Water & Parks)

#443

Category: Public Works (Streets	Last Modified: 11/12/2015	SUBMITTER: Joseph Crownover or	CONTACT: jcrown3@gmail.com or	Reopen Request
Request Type: Report a Public Wor	Submitted: 11/7/2015	Marie Crownover	mlcvienna@gmail.com	
Priority: 3 - Normal	Source: Online Form	525 Torrey Pines	210-264-6861 or Marie	
Assigned To: Fousse, Tim		Cibolo, TX 78108	210-264-	
CC Email List: gcov@cibolotx.gov				

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525 Torrey Pines
Cibolo, Texas 78108

REQUEST DETAILS

Description

Very low water pressure. Water will not work upstairs. Very low water downstairs..

[► Show Additional Details](#)

HISTORY TRAIL

Tim Fousse
11/12/2015 9:42:58 PM

The request was closed.
Request for service forwarded to Utilities Department for investigation
TDF 11-12-15

Associated Requests






[Associate](#)

Possibly-Related Requests

- #55 Report a Public Works (Streets, Drainage, Water & Parks)
- #82 Report a Public Works (Streets, Drainage, Water & Parks)
- #86 Report an Animal Control Concern
- #97 Report a Public Works (Streets, Drainage, Water & Parks)
- #104 Request for Permits (Building, Health, etc)
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- #172 Report a Public Works (Streets, Drainage, Water & Parks)
- #188 Utilities Requests (Connects, Disconnects, Billing)
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- #195 Report a Police Concern
- #229 Report a Police Concern
- #230 Report a Police Concern
- #232 Report a Public Works (Streets, Drainage, Water & Parks)
- #235 Report a Public Works (Streets, Drainage, Water & Parks)
- #259 Report a Public Works (Streets,

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	Disconnects, Billing)				
#322	Report A Code Enforcement Concern				
#343	Report a Public Works (Streets, Drainage, Water & Parks)				
#362	Report a Public Works (Streets, Drainage, Water & Parks)				
#406	Report a Police Concern				
#407	Report a Public Works (Streets, Drainage, Water & Parks)				
#469	Report a Concern - General				
#476	Report a Police Concern				
#485	Report a Public Works (Streets, Drainage, Water & Parks)				
#500	Utilities Requests (Connects, Disconnects, Billing)				
#501	Report an Animal Control Concern				

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Report a Public Works (Streets, Drainage, Water & Parks)

#431

Category: Public Works (Streets, Drainage, Water & Parks)	Last Modified: 10/12/2015	SUBMITTER: Debra NICHOLLS-Davis	CONTACT: Odavism1@gmail.com	Reopen Request
Request Type: Report a Public Works (Streets, Drainage, Water & Parks)	Submitted: 10/12/2015	116 Evening Breeze	210-658-6683	
Priority: 3 - Normal	Source: Online Form	Cibola, Tx 78108		
Assigned To: Fousse, Tim				
CC Email List: gc Cox@cibolotx.gov				

REQUEST DETAILS

Description

No water in the house.

► Show Additional Details

HISTORY TRAIL

Tim Fousse
10/12/2015 5:35:53 PM
The request was closed.
Utilities crews on site and repairs are being completed 5:30pm 10-12-15
TDF

Tim Fousse
10/12/2015 5:34:40 PM
Thank you for submitting your concern. The Cibola Utilities team is working to repair a failed water main at Deer Creek Blvd. and Falling Sun. Repairs are ongoing now and we expect work to be completed over

Associated Requests


Associate

Possibly-Related Requests

- #162 Report a Concern - General
- #190 Report A Code Enforcement Concern
- #254 Report a Concern - General
- #306 Report a Concern - General
- #355 Report a Public Works (Streets, Drainage, Water & Parks)
- #382 Report a Public Works (Streets, Drainage, Water & Parks)
- #413 Utilities Requests (Connects, Disconnects, Billing)
- #420 Report a Public Works (Streets, Drainage, Water & Parks)
- #519 Report a Public Works (Streets, Drainage, Water & Parks)
- #522 Report a Public Works (Streets, Drainage, Water & Parks)

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Report a Public Works (Streets, Drainage, Water & Parks)

#431

Category: Public Works (Streets, Drainage, Water & Parks)
 Request Type: Report a Public Works (Streets, Drainage, Water & Parks)
 Priority: 3 - Normal
 Assigned To: Fousse, Tim
 CC Email List: gcox@cibolotx.gov

Last Modified: 10/12/2015
 Submitted: 10/12/2015
 Source: Online Form

SUBMITTER
 Debra NICHOLLS-Davis
 116 Evening Breeze
 Cibolo, Tx 78108

CONTACT
 Ddavisn1@gmail.com
 210-658-6683

Reopen Request

REQUEST DETAILS

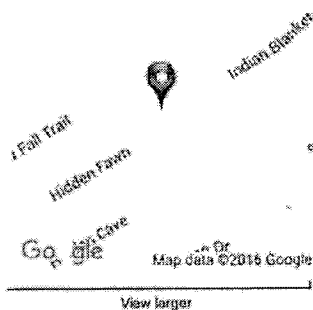
Description
 No water in the house.

► Show Additional Details

HISTORY TRAIL

Tim Fousse
 10/12/2015 5:35:53 PM The request was closed.
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116 Evening Breeze
 Cibolo, Texas 78108

Associated Requests





Associate

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