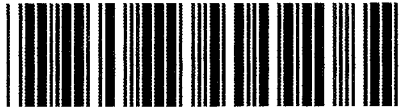




Control Number: 45570



Item Number: 93

Addendum StartPage: 0

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

(please circle one)

2016 MAR 30 PM 12:13

If you wish to comment on, or intervene in, the proposed rate change, submit ~~this form~~ and 10 copies to:
PUBLIC UTILITY COMMISSION
FILING CLERK

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

CUSTOMER INFORMATION (to be completed by customers submitting comments or requests to intervene)

First Name: Richard Last Name: Brower
Phone Number: 972-750-1823 Fax Number: _____
Address, City, State: 120 Chillacotho Tr. Mabank Texas 75156
Location where service is received: _____
(if different from the mailing address)

PLEASE SELECT ONE OF THE FOLLOWING:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUC of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Drinking Utilities! We do not have drinking water from Monarch utilities, LP

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUC and the State Office of Administrative Hearings (SOAH).

Signature of Commenter or Intervenor:

Richard A. Brower Date: 3-8-2016

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at
512-936-7136

P.U.C. DOCKET NO. 45570 *

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO TEX. WATER CODE § 13.187**

Monarch Utilities I, LP

12983 and 20899

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUC). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. Persons wishing to intervene in, or comment on, these proceedings should notify the Commission as soon as possible, by filling out the form on the next page as an intervention deadline will be imposed.

Phase 1 effective date is 04-04-2016

Phase 2 effective date is 04-04-2017

Phase 3 effective date is 04-04-2018

EFFECTIVE DATE OF PROPOSED INCREASE:

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for proposed Rate Change:

Monarch has invested almost \$71 million since acquisition to bring the water and wastewater systems up to state and federal regulatory standards and improve customer service. Monarch has tightly controlled operating expenses such that they are not increasing over the prior rate application.

BILLING COMPARISON

SEE ATTACHED PAGES FOR BILL COMPARISONS

Water

Existing	5,000 gallons:	\$		/mo	Proposed	5,000 gallons:	\$		/mo
Existing	10,000 gallons:	\$		/mo	Proposed	10,000 gallons:	\$		/mo
Existing	30,000 gallons:	\$		/mo	Proposed	30,000 gallons:	\$		/mo

Sewer

Existing	5,000 gallons:	\$		/mo	Proposed	5,000 gallons:	\$		/mo
Existing	10,000 gallons:	\$		/mo	Proposed	10,000 gallons:	\$		/mo

SEE ATTACHED LISTS

Subdivision(s) or System(s) Affected by Rate Change

12535 Reed Road	Sugar Land	TX	77478
Company Address	City	State	Zip

(281) 207-5800
Company Phone Number

Ph 1: \$3,720,411, Ph 2: \$524,231, Ph 3: \$542,527	2/29/2016
Annual Revenue Increase	Date Notice Delivered

1/1/2015	read once per month - reading throughout month
Date of Last Rate Change	Date Meters Typically Read

* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

March 15, 2016

To Whom it may Concern:

Public Utility Commission OF TEXAS

1701 N. Congress Avenue

P.O. Box 13326

Austin TEXAS 78711-3326

RE: Monarch Utilities, LP RATE INCREASE

We Customers! of Cherokee Shores Mabank Texas do not have drinking water furnished by Monarch Utilities, LP, - A Southwest Water Company. We are advised Not to drink the water. I have lived at 120 Chillacothe Trail, Mabank For 2 years having Monarch Utilities as the Only Water Utilities Company Available and pay an enormous rate for water (that we cannot consume) and sewer system that I have to pay the electric bill to have the sewer system pumped out of the tanks. My water bill is never the same amount yet we use approximately the same amount of water every month. Bathing, Wash Dishes, & 1 toilet.

No Washing Machine Dish Washer,
and are always on water restrictions.
We are not in drought conditions.
Why do we pay \$ 150⁰⁰ to 230⁰⁰
per month For Water we can
not drink or use to cook with.

We do use ALTERNATIVE Water
supply in order to live and stay
healthy. We do receive
Water Violations From the
Monarch utilities LLP monthly
yet they want a rate increase!

Do Not Allow a Rate Increase
without the water purification
being updated and corrected
to drinkable water for ALL
people, regardless of Age, or
healthy.

Thank you
Richard D. Brown
Richard P. Brown