



Control Number: 45570



Item Number: 66

Addendum StartPage: 0

P.U.C. DOCKET NO. 45570

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

(please circle one)

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PUBLIC UTILITY COMMISSION  
FILING CLERK

If you wish to comment on, or intervene in, the proposed rate change, submit this form a

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

CUSTOMER INFORMATION (to be completed by customers submitting comments or requests to intervene)

First Name: Mary Martin Last Name: Martin  
Phone Number: 972-978-9145 Fax Number: \_\_\_\_\_  
Address, City, State: Jefferson Texas (Pine Harbor subdivision)  
Location where service is received: 465 Pine Harbor Dr.  
(if different from the mailing address)

PLEASE SELECT ONE OF THE FOLLOWING:

- I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUC of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

*The quality of the water you supply is so bad we cannot drink or even make coffee with it. Unless this improves you should lower our rates. Also at least once or twice a month we are without water due to water line breaks or pump problems. All of this should be corrected before any increase is granted. At present we have the worst water and highest rates in the state.*

- I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUC and the State Office of Administrative Hearings (SOAH).

Signature of Commenter or Intervenor:

Mary Martin Date: 3/11/2010

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at  
**512-936-7136**

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**NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO TEX. WATER CODE § 13.187**

**Monarch Utilities I, LP**

**12983 and 20899**

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUC). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. Persons wishing to intervene in, or comment on, these proceedings should notify the Commission as soon as possible, by filling out the form on the next page as an intervention deadline will be imposed.

Phase 1 effective date is 04-04-2016

Phase 2 effective date is 04-04-2017

Phase 3 effective date is 04-04-2018

**EFFECTIVE DATE OF PROPOSED INCREASE:**

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for proposed Rate Change:**

Monarch has invested almost \$71 million since acquisition to bring the water and wastewater systems up to state and federal regulatory standards and improve customer service. Monarch has tightly controlled operating expenses such that they are not increasing over the prior rate application.

**BILLING COMPARISON**

SEE ATTACHED PAGES FOR BILL COMPARISONS

**Water**

Existing	5,000 gallons:	\$ _____ /mo	Proposed	5,000 gallons:	\$ _____ /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo
Existing	30,000 gallons:	\$ _____ /mo	Proposed	30,000 gallons:	\$ _____ /mo

**Sewer**

Existing	5,000 gallons:	\$ _____ /mo	Proposed	5,000 gallons:	\$ _____ /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo

SEE ATTACHED LISTS

Subdivision(s) or System(s) Affected by Rate Change

12535 Reed Road	Sugar Land	TX	77478
Company Address	City	State	Zip

(281) 207-5800

Company Phone Number

Ph 1: \$3,720,411, Ph 2: \$524,231, Ph 3: \$542,527

2/29/2016

Annual Revenue Increase

Date Notice Delivered

1/1/2015

read once per month - reading throughout month

Date of Last Rate Change

Date Meters Typically Read

\* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

**SUBDIVISIONS OR WATER SYSTEMS AFFECTED BY RATE CHANGE**

<b>County</b>	<b>Water System</b>	<b>Subdivisions</b>
Bandera	<b>Lake Medina Shores</b>	Lakeshore Beach, Wharton Dock, Lake Medina Shores, Lake Point
Brazoria	<b>Holiday Shores</b>	Holiday Shores
Chambers	<b>Tower Terrace</b>	Houston Raceway Park, West Chambers County Estates, Tower Terrace
Denton	<b>Denton Creek Estates</b>	Denton Creek Estates, Aero Valley Airport
	<b>Ponderosa Addition</b>	Sunrise Circle Estates, Estates, Ponderosa, Wild West Addition,
	<b>Stonecrest Estates</b>	Stonecrest Estates,
	<b>Wynnwood Haven Estates</b>	Wynnwood Haven, Estates, Snug Harbor
Grayson	<b>Ridgecrest (Grayson)</b>	Glen Eden, Hiland Shores, Lakeview, Little Mineral MHP, Millers Estates, Oak Estates, Preston Cove, Preston Forest, Preston Oaks, Preston Point Bend, Ridgecrest, Van Antwerp
	<b>Rocky Point Estates</b>	Hanna Cove Estates, Rocky Point Estates "B", Rock Point "A", Hanna Ranchettes
	<b>Sherwood Shores</b>	Cedar Mills Estates, Hillcrest Shores, Wright Acres, Sherwood Shores
	<b>Tanglewood-on-Texoma</b>	Angler's Estates, Cedar Oak Hills, Eagle Chase, Fairway Hollow, Greenway Bend, Lakecrest Village, Mill Creek Homesites, Oak Meadow Estates, Paradise Cove, Russwood-on-the-Lake, Simmons Shores, Sunrise Circle, Tanglewood Hills, Tanglewood Resort, Cambridge Shores, Highport, Mill Creek Meadows
Hays	<b>Plum Creek</b>	Amberwood, Bootstring Farms, Branch View Addition, Buda Business Park, Casey-Kyle, Double R, Dove Hill Estates, Goforth Estates, Green Pastures, Interstate Business, Kyle Crossing-Home Depot, Park South, Pinafore Park, Rolling Hills Estates, South Buda Business Park, Two Way, Village at Buda, Indian Paintbrush
	<b>River Oaks Ranch</b>	River Oaks Ranch
Henderson	<b>Beachwood Estates</b>	Brentwood Estates, Deep Water Estates, Forest Shores, Greenwood Cove, Hidden Harbor, Indian Oaks, Beachwood Estates, Oak Forest Estates, Pebble Beach, Seis Hombres, Spillview Acres, Three-Way View, Treasure Isle, Waterboard
	<b>Briarwood Harbor</b>	Briarwood Harbor
	<b>Carolynn Estates / Pinnacle Club</b>	Bluffview, Brushy Creek, Bushwacker Estates, Carolynn Estates, Enclave, Esquire Estates II, Green Acres, Hidden Hills Harbor, Hillside Acres, Lynn Creek Cove, Payne Springs Estates, Forest Glen, The Highlands at Cedar Creek Lake, Michael's Cove, Pinnacle Club
	<b>Cherokee Shores</b>	Allen Ranch, Carson Addition, Coleman Tract, La Martinique, Landmarck Passage, Manning Ranch, Robinson Tract (Country Estates), Taylor Tract, Waterfront Shores, Cherokee Shores
	<b>Highsaw</b>	Brierwood Bay, Coffee City*, Diamond Head Bay, Coffee Landing Addition, Fincastle Farms, Highsaw, Hillside Estates
	<b>Lollipop Landing</b>	Lollipop Landing
	<b>Westwood Beach</b>	Cooper Estates, Lakeway, Oak Trail Shores, Shiloh, Waterwood, Wildewood, Westwood Beach

County	Water System	Subdivisions
Hood	<b>Acton ( Royal Oaks)</b>	Acton Royal Oaks
	<b>Comanche Cove</b>	Heritage Heights, Scenic View, Comanche Cove
	<b>Comanche Harbor</b>	Comanche Point, Island Village, Ports O'Call, Comanche Harbor
	<b>Granbury Acres</b>	377 Sunset Strip, Granbury Acres
	<b>Hideaway Bay Estates</b>	Hideaway Bay
	<b>Montego Bay Estates</b>	Montego Bay
	<b>Oak Trail Shores</b>	Lake Granbury Estates, Oak Trail Plaza, Oak Trail Shores, Arrowhead Shores, Lake Granbury Harbor
	<b>Rancho Brazos</b>	Rancho Brazos
	<b>Western Hills Harbor</b>	Western Hills Harbor, Whisperview Village, Kings Plaza
Johnson	<b>Crowley One Acre</b>	Blue Grass Estates, Crowley One Acre, Highcrest Estates, Skyline Ranch, Lakeside Estates, Lakeview Ranchettes
	<b>Falcon Crest Addition</b>	Falcon Crest Addition
	<b>Metroplex Homesteads</b>	Metroplex Homesteads, The Homesteads
	<b>Nolan River Estates</b>	Nolan River Estates
	<b>Ridgecrest Estates (Johnson)</b>	Misty Hollow, Ridgecrest
	<b>Southern Acres</b>	Southern Acres
	<b>Sundance Addition</b>	Space Acres North, Space Acres, X-Cell Ranch Estates, Sundance
	<b>Tex-Rides Fifth</b>	Tex-Rides Fifth
	<b>Triple H Estates</b>	Triple H Estates
	<b>Twin Creeks Addition</b>	Rolling Acres, North Hills Estates, Twin Creeks Addition
	<b>West Meadows</b>	West Meadows
<b>West Park Village</b>	West Park Village	
Liberty	<b>Raywood</b>	Raywood
Marion	<b>Indian Hills Harbor</b>	Indian Hills Harbor
	<b>Pine Harbor</b>	Pine Harbor
Matagorda	<b>Camelot Forest</b>	Camelot Forest
Medina	<b>Lake Medina Shores</b>	Holiday Villages of Medina, Lake Medina Shores
Montgomery	<b>Crystal Springs</b>	Crystal Springs
	<b>Decker Hills</b>	Champions Glen, Decker Hills, Hidden Lake Estates, Inverness Crossing, Park Place
	<b>Hulon Lakes</b>	Hilltop Village, Woodcreek Valley, Hulon Lakes
	<b>Oak Woods</b>	Oak Woods
	<b>Serenity Woods</b>	Pine Loch, Serenity Woods
Parker	<b>Green Acres</b>	Green Acres, Robertson Village
	<b>Spanish Park Estates</b>	Spanish Park Estates
	<b>Western Lake Estates</b>	Cedar Ridge (Formerly Ruby Ridge), Brazos Ridge Estates, Western Lake Estates
	<b>Westview (Parker)</b>	Westview
Polk	<b>Chesswood</b>	Chesswood
	<b>Countrywood</b>	Country Wood
	<b>Garden Acres</b>	Garden Acres
	<b>Longhorn Valley</b>	Longhorn Valley
	<b>Phillips Acres</b>	Phillips Acres
	<b>Pinwah Pines</b>	Pinwah Pines