



Control Number: 45570



Item Number: 56

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P.U.C. DOCKET NO. 45570

RECEIVED

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

(please circle one)

2016 MAR 18 AM 9:19

PUBLIC UTILITY COMMISSION
FILING CLERK

If you wish to comment on, or intervene in, the proposed rate change, submit this form a

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

CUSTOMER INFORMATION (to be completed by customers submitting comments or requests to intervene)

First Name: Esther Last Name: Fisher

Phone Number: (832) 515 987 Fax Number: _____

Address, City, State: 13710 Park Row Drive #10107 Houston TX 77084

Location where service is received: 110 Canal Drive Pointblank TX 77364
(if different from the mailing address)

PLEASE SELECT ONE OF THE FOLLOWING:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUC of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Improving customer service is good but priority is improve the water service we are paying a high amount for a poor water quality undrinkable and dirty water is essential for living and we deserve better!

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUC and the State Office of Administrative Hearings (SOAH).

Signature of Commenter or Intervenor:

Esther Fisher Date: 3/15/16

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at
512-936-7136**

2,6

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO TEX. WATER CODE § 13.187**

Monarch Utilities I, LP

Company Name

12983 and 20899

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUC). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. Persons wishing to intervene in, or comment on, these proceedings should notify the Commission as soon as possible, by filling out the form on the next page as an intervention deadline will be imposed.

Phase 1 effective date is 04-04-2016

Phase 2 effective date is 04-04-2017

Phase 3 effective date is 04-04-2018

EFFECTIVE DATE OF PROPOSED INCREASE:

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for proposed Rate Change:

Monarch has invested almost \$71 million since acquisition to bring the water and wastewater systems up to state and federal regulatory standards and improve customer service. Monarch has tightly controlled operating expenses such that they are not increasing over the prior rate application.

BILLING COMPARISON

SEE ATTACHED PAGES FOR BILL COMPARISONS

Water

Existing	5,000 gallons:	\$ _____ /mo	Proposed	5,000 gallons:	\$ _____ /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo
Existing	30,000 gallons:	\$ _____ /mo	Proposed	30,000 gallons:	\$ _____ /mo

Sewer

Existing	5,000 gallons:	\$ _____ /mo	Proposed	5,000 gallons:	\$ _____ /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo

SEE ATTACHED LISTS

Subdivision(s) or System(s) Affected by Rate Change

12535 Reed Road	Sugar Land	TX	77478
Company Address	City	State	Zip

(281) 207-5800

Company Phone Number

Ph 1: \$3,720,411, Ph 2: \$524,231, Ph 3: \$542,527

Annual Revenue Increase

2/29/2016

Date Notice Delivered

1/1/2015

Date of Last Rate Change

read once per month - reading throughout month

Date Meters Typically Read

* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.