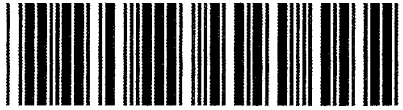




Control Number: 45570



Item Number: 54

Addendum StartPage: 0

RECEIVED

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

(please circle one)

2016 MAR 17 AM 9:16

If you wish to comment on, or intervene in, the proposed rate change, submit this form and 10 copies to: PUBLIC UTILITY COMMISSION FILING CLERK

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

CUSTOMER INFORMATION (to be completed by customers submitting comments or requests to intervene)

First Name: GREG Last Name: SULLIVAN
Phone Number: 817-798-3843 Fax Number: 817-202-4612
Address, City, State: P.O. BOX 671, KEENE TX 76059
Location where service is received: 3317 TWIN CREEKS DR, CLEBURNE TX 76031
(if different from the mailing address)

PLEASE SELECT ONE OF THE FOLLOWING:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUC of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

AFTER LIVING 2.5 MILES AWAY FROM HERE (FOR 17 YEARS ON JOHNSON COUNTY RURAL CO-OP WATER) I NOW PAY MONARCH TWICE AS MUCH ON A MONTHLY BASIS. MY CONSUMPTION IS LESS HERE BUT NOW PAY TWICE AS MUCH. IN LESS THAN 10 MONTHS AT THIS ADDRESS HAVE HAD

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a MULTIPLE party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUC and the State Office of Administrative Hearings (SOAH).

NO - or
LOW
WATER
PRESSURE
PERIODS.

Signature of Commenter or Intervenor:



Date: 3/1/2016

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at
512-936-7136

54

Public Utility Commission of Texas

Filing Clerk

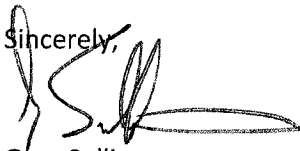
Re: PUC Docket # 45570

I wish to be a commenter:

After living 2.5 miles away for 17 years and using the Johnson Country Rural Coop water utility I find that I now pay twice as much monthly for the Monarch Water Co at my new home at 3317 Twin Creeks Drive, Cleburne TX 76031.

We did not pay a base rate with the coop. we paid for usage, Now we pay a base rate plus usage and the service is not now nor has it been up to par with the service we had from the coop. There have been several days were there has been no water, once was for nearly 24 hours, and for the past couple of days there is so much air in the supply line than it is difficult to shower or flush. There have been many days of very low water pressure.

In every one of these incidents there is never an explanation, nor credit given. I do not see why there should be an increase in rates when there is no indication that this utility can offer the same or better level of service than offered during our 17 year history with Jo. Co. Rural Coop.

Sincerely,

Greg Sullivan

817-798-3893