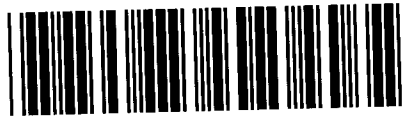


Control Number: 45570



Item Number: 35

Addendum StartPage: 0

RATEPAYER COMMENTS/REQUESTS TO INTERVENE
(please circle one)

RECEIVED
2016 MAR 14 AM 9:38

PUBLIC UTILITY COMMISSION
FILING CLERK

If you wish to comment on, or intervene in, the proposed rate change, submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

CUSTOMER INFORMATION (to be completed by customers submitting comments or requests to intervene)

First Name: GILBERT Last Name: BETTS
Phone Number: 903-778-2423 Fax Number: N/A
Address, City, State: 117 ELLEN LANE, TRINIDAD, TX 75163
Location where service is received: SAME
(if different from the mailing address)

PLEASE SELECT ONE OF THE FOLLOWING:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUC of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUC and the State Office of Administrative Hearings (SOAH).

Signature of Commenter or Intervenor:

Albert M. B...

Date: 3/7/16

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at
512-936-7136

25

Gilbert W. Betts

117 Ellen Lane

Trinidad, TX 75163-3119

Mar 8, 2016

For the last twenty plus years, I have been a captive customer to a private water/sewer company with exorbitant rates with no alternative. Every single time the company is allowed to propose a rate increase, it has been either contested or protested but rarely have we, the consumers, been successful, and we continue to pay outrageous rates for our water and sewer service.

I feel that we have been taken advantage of by the companies and that they have been aided by State of Texas regulatory agencies. I surely do wish that these companies would be reined in by the PUC and not allowed to continue their "rip-off" rates with increases at every opportunity.

A handwritten signature in black ink that reads "Gilbert W. Betts". The signature is written in a cursive style with a long horizontal line extending from the end of the name.