

Control Number 45570



Item Number 288

Addendum StartPage 0

SOAH DOCKET NO.473-16-2873.WS PUC Docket No. 45570

RECEIVED 2016 AUG 25 AM 9: 14

Monarch I, L.P.'s Application To Change Water/Sewer Rates

of Texas

Public Utility Commission PUBLIC UTILITY COMMISSION FILING CLERK

## KATHY NIELSEN'S NOTICE OF WITHDRAWAL AS INTERVENOR

Kathy Nielsen herein regretfully withdraws as an Intervenor to the above cited docket. My Statement and 2 addendums state my Position. Monarch can hire lots of people to make 'statements' (because they can simply charge the ratepayers for all those expenses), and then they are shielded by countless pages of confusing, cross referencing numbers. The lack of simplicity in Monarch's paperwork alone makes be question the entire set. My objecting simply raises our water bills even more, something I don't want to do for all, so I withdraw.

I do not have the expertise to dissect Monarch's pages, but certain issues are clear to me:

- -According to survey, Monarch's rates far exceed other water rates throughout the entire country. What is Monarch doing (or not) such they have such excessive costs?
- -Monarch's rates are directed onto small mobile home communities who can least afford them, and
- -We small working/retirement communities can not fight Monarch, but if we do, Monarch simply charges us with rate increases to pay for all their expenses to quash our grievances. Our limited assets are basically our homes, so moving depletes our retirement, and moving is our only alternative in this situation.
- -Companies who used to run the same water system in our community made a profit and charged only ½ as much as Monarch. Again, what is Monarch doing that it has accrued such a debt? Are they simply spending money to create a mammoth company at our expense?
- -We are water-consumers ONLY but, we are apparently placed into a bucket to share the cost of other communities' with water and sewer expenses. Our roads are dirt roads, but we are sharing the bills for communities with paved streets and all the expenses that paving incurs with regard to underground water

systems. We are billed for services in communities 300 miles away? We are billed for expenses in communities

which our community does not know even exist. Why?

-The requested rate of increase is exorbitant beyond belief, 18% ????????? Are you kidding??????

-We can survive without electricity and/or medical care, but we must have WATER IN ORDER TO LIVE and

Monarch knows that. This increase is a monopolistic form of punishment meted out against the defenseless

who have no choice for another source of water. What did Monarch do with all the money they collected since

2004?? Monarch's list of 'improvements' are not improvements for the rate payers, but for Monarch's bottom

line. They can now read their new meters with their computers instead of using men in the field. We did not

need the meters nor a 24 hour phone line, just an answering service that was, at some time, actually answered.

It seems to me that Monarch has found a way to grow large off the backs of the defenseless, and that there will

be no stopping their train as Monarch KNOWS we ratepayers have no choice, we can not LIVE without water.

And they know they are attacking small county-situated communities with no cities to defend their interests.

Personally, I conserve water and use as little as possible. My reward for being environmentally conscientious is

a \$52.91 monthly bill even if I use NO WATER, which is an increase of 17% (again, if I USE NO WATER AT ALL).

That is a VERY LARGE INCREASE for NO CONSUMPTION of resources. In comparison to Monarch's 17% increase,

my social security has had a cost of living increase of a whopping 0% this year.

I can only pray that the PUC can give a thought to those of us like myself with regard to this water rate increase.

othy Melsen

Respectfully submitted,

Kathy Nielsen, Denton Creek Estates, Denton County

12094 Joyce Lane, Roanoke, TX 76262;

817.491.9788 Kn1277@gmail.com

Certificate of Service: I certify that copy of the above document was served on all parties of record on August 22<sup>nd</sup> 2016 by US Mail. Kathy Nielsen