



Control Number' 45570



Item Number' 266

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RECEIVED

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

(please circle one)

2016 AUG 15 AM 9:08

If you wish to comment on, or intervene in, the proposed rate change, submit this form and 10 copies to:

PUBLIC UTILITY COMMISSION
FILING CLERK

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

CUSTOMER INFORMATION (to be completed by customers submitting comments or requests to intervene)

First Name: Behrouz Last Name: Souri

Phone Number: 214-536-9665 Fax Number:

Address, City, State: 1408 Eastwick Ln. Plano, TX 75093

Location where service is received: 211 Sandpiper Dr. Mabank, TX 75156

(if different from the mailing address)

PLEASE SELECT ONE OF THE FOLLOWING:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUC of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

please see The back page for my Comment ->

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUC and the State Office of Administrative Hearings (SOAH).

Signature of Commenter or Intervenor:

 Date: 8/19/16

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at
512-936-7136

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This is to express and raise my concern regarding the current high utility bill (which is already twice as much as any other provider) in addition to low water pressure and poor service. I also strongly protest any future rate increases and demand to receive better quality service from Southwest Water (Monarch). The final assessment and decision of PCU to the above concerns is crucial for our community.