



Control Number: 45570



Item Number: 254

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RATEPAYER COMMENTS/REQUESTS TO INTERVENE

(please circle one)

If you wish to comment on, or intervene in, the proposed rate change, submit this form and 2 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

RECEIVED
2016 AUG -5 AM 9:39
PUBLIC UTILITY COMMISSION
FILING CLERK

CUSTOMER INFORMATION (to be completed by customers submitting comments or requests to intervene)

First Name: MIKE Last Name: QUINTAL

Phone Number: 903-504-3321 Fax Number: _____

Address, City, State: 233 ST. ANDREWS DRIVE EAST, MABANK, TX 75

Location where service is received: 233 ST. ANDREWS DRIVE EAST, MABANK, TX 757
(if different from the mailing address)

PLEASE SELECT ONE OF THE FOLLOWING:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUC of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUC and the State Office of Administrative Hearings (SOAH).

Signature of Commenter or Intervenor:

[Signature] Date: 8-3-16

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance Hotline at
512-936-7136

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Hi, My name is Mike Quintal. I would like to comment on
P.U.C. Docket NO. 45570

I don't understand why we have to pay a rate increase, since we pay the highest utility bills already. I am unable to water my grass correctly, without my water bill skyrocketing well over \$300.00 dollars a month. My bill starts at \$113.00 even before I turn on a drop of water, or flush a toilet which I find totally ludicrous. Also the water in our area is not constant. Sometimes we can't even take a shower or wash clothes because of the water pressure fluctuating so much. Other people in our area told us, this is normal, and when they call they just get the runaround. Last August I was charged for 26,000 gallons of usage. I find that hard to believe, when it's just my wife and I living here. I have never seen anyone out here reading the meters. Most of us here are on a fixed income, so to ask for an increase, with this poor of service, and the high rate we already pay, To me that's insane, and Highway Robbery....

I moved to Texas, to save money. Not to be taken to the bank by my utility companies.

If I owned a company, and charged my customers money before they bought any thing. That would be stealing. And I would be arrested. So this rate increase should and must be Stopped.