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SOAH DOCKET NO.473-16-2873.WS PUC Docket No. 45570

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Monarch I, L.P.'s Application

Public Utility COMMISSIGN

To Change Water/Sewer Rates

of Texas

KATHY NIELSEN'S STATEMENT OF POSITION-ADDENDUM #1 RE: ABOVE LISTED DOCKET NO.'S

TO: Public Utility Comm. of Texas, 1701 N. Congress Ave., PO Box 13326, Austin, Texas 78711. Kathy Nielsen, as Intervenor, herein submits her Addendum #1 to her Statement of Position.

Addendum #1: (Definitions as in Original Statement of Position).

- 9. INCONSISTENT INFORMATION:
- --Monarch has requested an 18%+ rate increase based on expenditures since 2004.
- --Monarch doubled (appox.) the rate for water service since 2004.
- --The person(s) who used to manage the water service for these various communities were making money (a profit) at those lower rates .
- --Yet, in Responses to the Requests For Information, Monarch has indicated that it, Monarch, has made essentially NO profit since 2004.

It is <u>totally inconsistent</u> that Monarch doubled the water rates (which were at a level providing other persons with a profit) and yet claim to have made NO profit over the past years. Where did all that doubled income paid by the customers go? If others (persons and companies) made profits, why did Monarch NOT make profits when taking in twice as much money??? Especially since Monarch's expenses for that time are included in the alleged \$71 million.

10. WATER RATES:

A. Person(s) with A TOTAL water USAGE of up to ONLY 1000/gal./month should pay NO MORE THAN TODAY'S EXCESSIVE RATES for same in response to Monarch's request. If the charge for 1000 gal./mo., must be increased 'on paper', up to TOTAL USAGE OF ONLY 1000 gal./mo. should be discounted (for life sustaining usage only) such that the net resulting cost amounts to NO CHANGE from today's rates.

B. The maximum bill for zero gallons water usage should be only \$25. A person can choose to not use electrical conveniences to save money. The same should apply to water usage.

Respectfully submitted,

Original signed by Kathy Nielsen

Kathy Nielsen, Denton Creek Estates, Denton County 12094 Joyce Lane, Roanoke, TX 76262; 817.491.9788; Kn1277@gmail.com

Certificate of Service: Copy of above document was served on all parties on 5/31/16 by US Mail. Kathy Nielsen