



Control Number: 45570



Item Number: 109

Addendum StartPage: 0

P.U.C. DOCKET NO. 45570

RECEIVED

**RATEPAYER COMMENTS REQUESTS TO INTERVENE**

(please circle one)

2016 APR 19 PM 1:05  
PUBLIC UTILITY COMMISSION  
FILING CLERK

If you wish to comment on, or intervene in, the proposed rate change, submit this form and it comes to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

CUSTOMER INFORMATION (to be completed by customers submitting comments or requests to intervene)

First Name: JOSEPH Last Name: FASCI

Phone Number: 817-219-5726 Fax Number: \_\_\_\_\_

Address, City, State: 814 ARKANSAS RIVER DR. GRANBURY, TX 76048

Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

PLEASE SELECT ONE OF THE FOLLOWING:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUC of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUC and the State Office of Administrative Hearings (SOAH).

Signature of Commenter or Intervenor: \_\_\_\_\_

Date: \_\_\_\_\_

**Si desea informacion en Espanol, puede llamar al  
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance  
Hotline at  
512-936-7136**

**P.U.C. DOCKET NO. 45570 \***

**NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO TEX. WATER CODE § 13.187**

**Monarch Utilities I, LP**

**12983 and 20899**

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUC). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. Persons wishing to intervene in, or comment on, these proceedings should notify the Commission as soon as possible, by filling out the form on the next page as an intervention deadline will be imposed.

Phase 1 effective date is 04-04-2016

Phase 2 effective date is 04-04-2017

Phase 3 effective date is 04-04-2018

**EFFECTIVE DATE OF PROPOSED INCREASE:**

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for proposed Rate Change:**

Monarch has invested almost \$71 million since acquisition to bring the water and wastewater systems up to state and federal regulatory standards and improve customer service. Monarch has tightly controlled operating expenses such that they are not increasing over the prior rate application.

**BILLING COMPARISON**

**SEE ATTACHED PAGES FOR BILL COMPARISONS**

**Water**

Existing	5,000 gallons:	\$ _____ /mo	Proposed	5,000 gallons:	\$ _____ /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo
Existing	30,000 gallons:	\$ _____ /mo	Proposed	30,000 gallons:	\$ _____ /mo

**Sewer**

Existing	5,000 gallons:	\$ _____ /mo	Proposed	5,000 gallons:	\$ _____ /mo
Existing	10,000 gallons:	\$ _____ /mo	Proposed	10,000 gallons:	\$ _____ /mo

**SEE ATTACHED LISTS**

**Subdivision(s) or System(s) Affected by Rate Change**

<b>12535 Reed Road</b>	<b>Sugar Land</b>	<b>TX</b>	<b>77478</b>
Company Address	City	State	Zip

**(281) 207-5800**

Company Phone Number

Ph 1: \$3,720,411, Ph 2: \$524,231, Ph 3: \$542,527

**2/29/2016**

Annual Revenue Increase

Date Notice Delivered

**1/1/2015**

read once per month - reading throughout month

Date of Last Rate Change

Date Meters Typically Read

\* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

DATE: APRIL 4, 2016

TO: FILING CLERK, PUBLIC UTILITY COMMISSION OF TEXAS  
1701 NORTH CONGRESS AVE.  
P.O. BOX 13326  
AUSTIN, TX 78711-3326

FROM: JOSEPH FASCI  
814 ARKANSAS RIVER DR.  
GRANBURY, TX 76048

SUBJECT: PROPOSED RATE INCREASE BY MONARCH UTILITIES

I DON'T BELIEVE MONARCH SHOULD BE ALLOWED THE PROPOSED RATE INCREASE. I FEEL THEY HAVE IN EFFECT INCREASED THEIR RATES BY INCREASING THE MONTHLY USAGE AMOUNTS. IN MY PARTICULAR CASE MY USAGE HAS DOUBLED ALTHOUGH I AM A SINGLE HOUSEHOLDER AND DO MY BEST TO CONSERVE WATER - NO LAWN WATERING, NO CAR WASH, ETC..

SINCE I AM 89 YEARS OLD AND MY ONLY INCOME IS FROM SOCIAL SECURITY THESE INCREASES HAVE ALTERED MY BUDGET. I AM NOT ASKING FOR NOR WILL I ACCEPT WELFARE. I JUST WANT A FAIR SHAKE FROM MONARCH.

MONARCH ASKS ME TO CONSERVE. WHEN I CONSERVE MY ELECTRICITY USAGE MY UTILITY BILL IS REDUCED. NOT SO WITH MONARCH. ENCLOSED ARE SAMPLES OF MY BILLING STATEMENTS TO SHOW HOW MY BILLS HAVE INCREASED ALTHOUGH I HAVE NOT CHANGED MY WATERING HABITS.

SINCERELY,  
Joseph Fasci

# MONARCH UTILITIES (COCV 11)

Customer Service  
Emergencies

1-866-654-7992  
1-866-654-7992

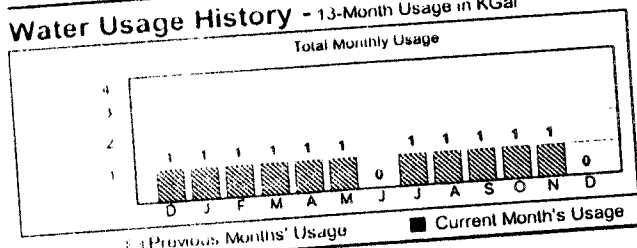
Account Number: 00006-0090964  
Billing Date: 12/08/09  
Total Amount Due By: 01/08/10  
Service Address:  
814 ARKANSAS RIVER DR  
GRANBURY, TX 76048

## Current Reading Based on Actual

Rate Type	Service Period		Number Of Days	Meter Reading		Usage KGAL	Meter Number
	From	To		Previous	Current		
R	10/28/09	11/24/09	27	357.0	357.0	0.0	P5024059

\*KGal (1000 Gallons) 11 Months Average = 1

## Water Usage History - 13-Month Usage in KGal\*



## Message Center



Be sure prepare for winter! Insulate your hot water pipes to reduce the amount of water that must be run in order to get hot water to the faucet. Locate your master water shut off valve and mark it for quick identification. If a water pipe were to

## MONARCH UTILITIES



SouthWest Water Company

Customer Service  
Emergencies

866-654-7992  
866-654-7992

*Pd*  
*12-8-12*  
*\*4556*

## Account Summary

Previous Bill Amount	\$44.04
Payment(s) Received through 12/08/09 - Thank You	\$-44.04
Balance	\$0.00
Current Billing and Other Basic Charges	\$40.25
Water	\$0.40
Tex Comm Environ Quality	\$40.65
Total Current Charges	\$40.65
Total Amount Due By 01/08/10	\$45.65
Total Amount Due After 01/08/10	

*Pd*  
*12-8-12*

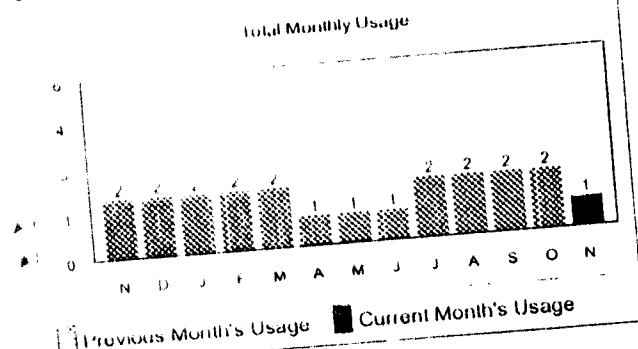
Account Number: 001000034611  
Invoice Number: 181000560418  
Billing Date: 12/04/2012  
Total Amount Due By: 12/20/2012  
Service Address:  
814 ARKANSAS RIVER DR  
GRANBURY TX 76048

## Current Reading Based on Actual

Rate Type	Meter Read Dates		Number Of Days	Meter Reading		Usage KGAL	Meter Number
	From	To		Previous	Current		
5/8" R	10/30/12	11/27/12	29	29.0	30.0	1.0	7954785

\*KGal (1000 Gallons) Average Consumption = 1.7

## Water Usage History 13 Month Usage in KGal\*



## Message Center

Happy Holidays To You All! Wishing you and your family a  
To commemorate the upcoming

## Account Summary

Previous Bill Amount	\$51.36
Payment(s) Received through 11/15/12 - Thank You	\$-51.36
Balance	\$0.00
Current Billing and Other Basic Charges	\$39.95
Water Base	\$5.50
Water Usage	\$0.45
TX. Comm Environ Quality	\$45.90
Total Current Charges	\$45.90
Total Amount Due By 12/20/12	\$50.49
Total Amount Due After 12/20/12	



# Monarch Utilities I, L.P.

A SouthWest Water Company

Customer Service  
Emergencies

866-654-7992  
866-654-7992

Account Number:  
Invoice Number:  
Billing Date:  
Total Amount Due By:

001000034611  
181001035289  
05/05/2014  
05/21/2014

Service Address:  
814 ARKANSAS RIVER DR  
GRANBURY TX 76048

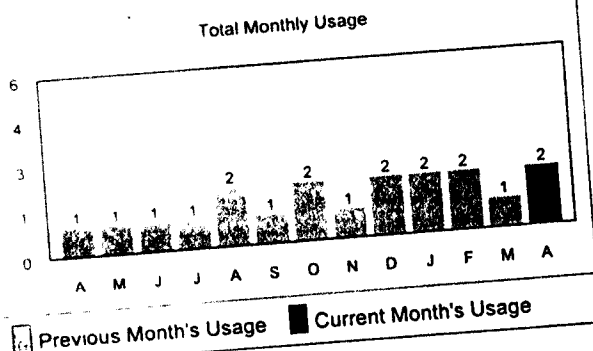
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## Current Reading Based on Actual

Rate Type	Meter Read Dates		Number Of Days	Meter Reading		Usage KGAL	Meter Number
	From	To		Previous	Current		
5/8" - R	03/28/14	04/28/14	32	55.0	57.0	2.0	7954785

\*KGal (1000 Gallons) Average Consumption = 1.5

## Water Usage History - 13 Month Usage in KGal\*



## Message Center

Add mulch around trees & plants. Mulch...

## Account Summary

Previous Bill Amount	\$51.07
Payment Received 04/14/14 - Thank You	-\$51.07
Balance	\$0.00
Current Billing and Other Basic Charges	\$43.91
Water Base	\$13.30
Water Usage	\$0.57
TX. Comm Environ Quality	\$57.78
Total Current Charges	\$57.78
Total Amount Due By 05/21/14	\$63.56
Total Amount Due After 05/21/14	

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# Monarch Utilities I, L.P.

A SouthWest Water Company

Customer Service  
Emergencies.

866-654-7992  
866-654-7992

Account Number:  
Invoice Number:  
Billing Date:  
Total Amount Due By:

001000034611  
181001445976  
02/02/2016  
02/18/2016

Service Address:  
814 ARKANSAS RIVER DR  
GRANBURY TX 76048

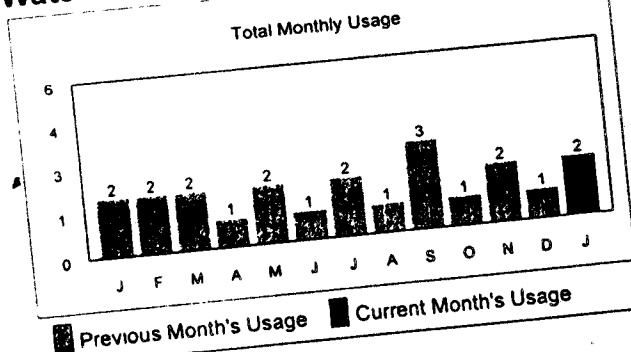
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## Current Reading Based on Actual

Rate Type	Meter Read Dates		Number Of Days	Meter Reading		Usage KGAL	Meter Number
	From	To		Previous	Current		
5/8" - R	12/24/15	01/22/16	30	90.0	92.0	2.0	7954785

\*KGal (1000 Gallons) Average Consumption = 1.7

## Water Usage History - 13 Month Usage in KGal\*



## Account Summary

Previous Bill Amount	\$52.60
Payment Received 01/08/16 - Thank You	-\$52.60
(Payments after 5:00pm will NOT reflect on this invoice.)	\$0.00
Balance	\$0.00
Current Billing and Other Basic Charges	\$45.23
Water Base	\$13.70
Water Usage	\$0.59
TX. Comm Environ Quality	\$59.52
Total Current Charges	\$59.52
Total Amount Due By 02/18/16	\$59.52
Total Amount Due After 02/18/16	

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