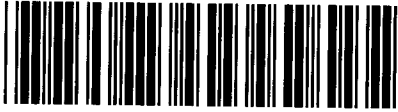




Control Number: 45570



Item Number: 104

Addendum StartPage: 0

RECEIVED

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

(please circle one)

2010 APR -5 10:53

PUBLIC UTILITY COMMISSION
FILING CLERK

If you wish to comment on, or intervene in, the proposed rate change, submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

CUSTOMER INFORMATION (to be completed by customers submitting comments or requests to intervene)

First Name: CYNTHIA Last Name: MEDINA

Phone Number: CELL/408-761-0544 Fax Number: NONE

Address, City, State: 32 94 HOLIDAY VILLAGES, POINT BLANK, TX 77364

Location where service is received: 30 TRINIDAD LN, (L11556), POINT BLANK, TX
(if different from the mailing address) LOTS # 77364

PLEASE SELECT ONE OF THE FOLLOWING:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUC of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

SEE ATTACHED

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUC and the State Office of Administrative Hearings (SOAH).

Signature of Commenter or Intervenor:

_____ Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUC's Customer Assistance
Hotline at
512-936-7136**

104

The RATES go UP EVERY YEAR, so how ABOUT
FIXING THE PROBLEMS WE ARE HAVING WITH OUR
WATER. WE CANT DRINK IT FOR 2 YEARS NOW BECAUSE
IT HAS A MAX CONTAMINANT LEVEL VIOLATION/
COMBINED Radium 226-228 AT 5 PICO CURIES
PER LITER. I CANT COOK, DRINK, ^{OR} GIVE IT TO MY
DOGS & HAVE BEEN BUYING BOTTLES & FILLING
BOTTLES AT THE STORE. WE HAVE NEVER
RECEIVED A NOTICE IT WAS EVER FIXED, ONCE
WE HEARD IT WAS BEING FIXED 2 YEARS AGO
& JUST GET NEW NOTICES ABOUT THE LEVELS OF
Radium. I live on SS & CANT AFFORD
ANOTHER RATE INCREASE. I HAVE LIVED HERE
6 YEARS & IT HAS GONE UP ABOUT 5 TIMES.
I CANT EVEN RUN MY SPRINKLERS BECAUSE
OF THE COST.

✓ Lillian
HOLIDAY VILLAGES
44 HOLIDAY VILLAGES
POINT BLANK, TX 77364



**Monarch
Utilities I, L.P.**
A SouthWest Water Company
Customer Service
866-654-SWWC (7992)



**Notice of Drinking Water Maximum Contaminant Level
Violation / Combined Radium (-226 & -228)**

The Texas Commission on Environmental Quality (TCEQ) has notified the Holiday Villages of Livingston Water System that the drinking water being supplied to customers has exceeded the Maximum Contaminant Level (MCL) for combined radium (-226 & -228). The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for combined radium (-226 & -228) at 5 pico curies per liter (pCi/L) based on a running annual average (RAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for combined radium (-226 & -228) indicates a compliance value in quarter two of 2014 of 6 pCi/L for (Entry Point #1) EP001.

This is not an emergency. However, some people who drink water containing combined radium (-226 & -228) in excess of the MCL over many years may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

Certain rock types have naturally occurring trace amounts of "mildly radioactive" elements (radioactive elements with very long half-lives). These radioactive contaminants, depending on their chemical properties, may accumulate in drinking water sources at levels of concern. The owners of your water system are investigating means for lowering the combined radium (-226 & -228) concentration in the distribution system. Updates will be provided in the following quarterly public notices. The owners will make every effort to correct this issue as soon as possible.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information or if you would like to discuss this issue further, please contact Tim Williford, Environmental Health & Safety Manager, SouthWest Water Company at (512) 219-2294.

Public Water System ID # 2040067

September 2014

*2014 - APRIL 2014
302 JUNE 2015
4th - NO DATE ON IT*