

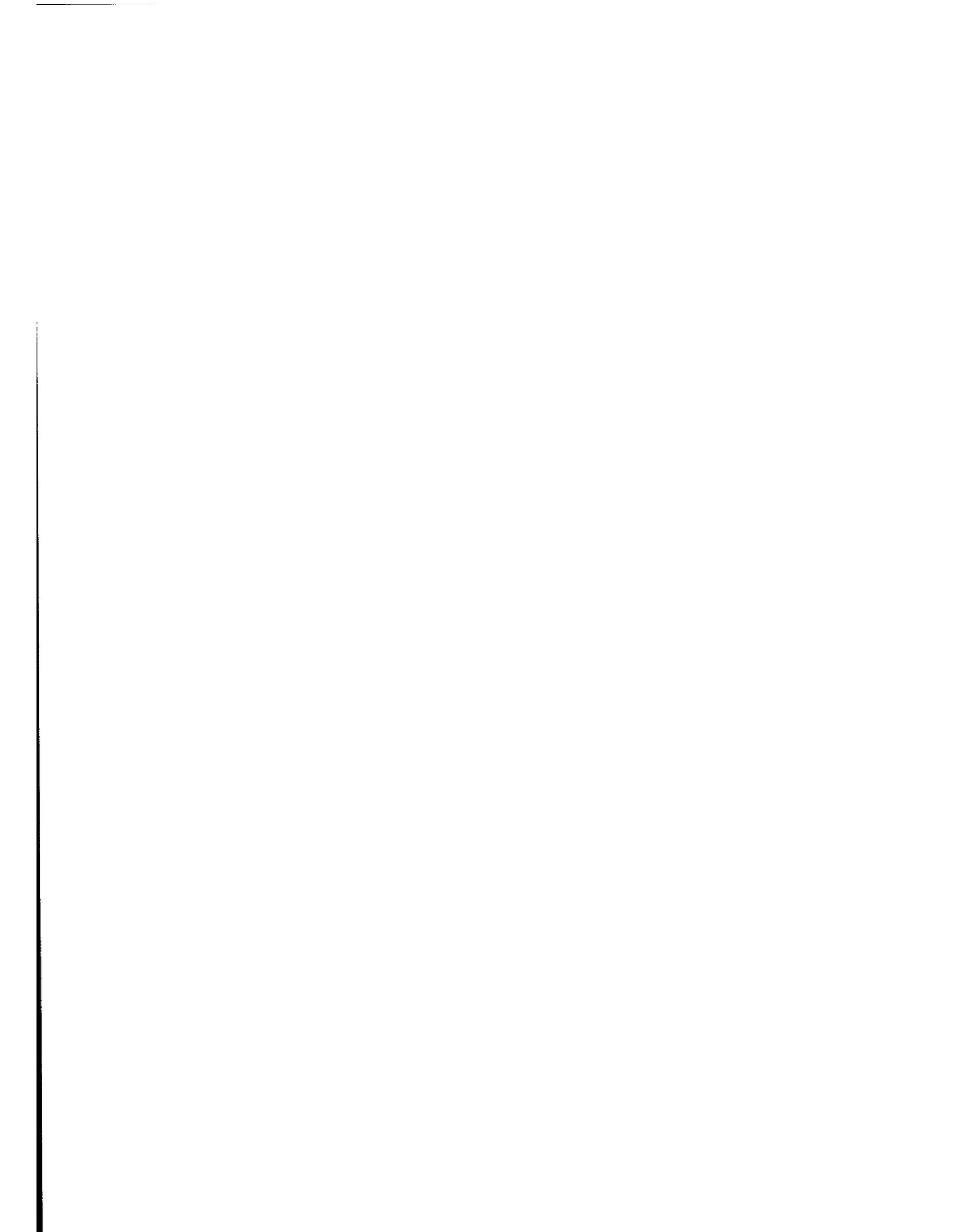


Control Number: 45564



Item Number: 1

Addendum StartPage: 0



45564

INDUSTRY TELEPHONE COMPANY

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PUBLIC UTILITY COMMISSION
FILING CLERK



Your business is our business.

Echelon Building II, Suite 200
9430 Research Blvd., Austin, Texas 78759
phone: 512-338-0473, fax: 512-346-0822
internet: www.jsitel.com, e-mail: jsi@jsitel.com

February 1, 2016

Central Records Filing Clerk
Public Utility Commission of Texas
1701 N. Congress Ave.
Austin, Texas 78711

45564

Re: Docket No. 45564, *Application of Industry Telephone Company to Withdraw Services Pursuant to 16 Tex. Admin. Code § 26.208(h) (TAC).*

Dear Filing Clerk:

On behalf of Industry Telephone Company (“Industry” or “Company”), I have attached an original and ten (10) copies of an application to withdraw certain operator services from the Company’s member service offerings.

Please file-stamp the additional copies and return them to me by way of our assistant. Your cooperation in this matter is greatly appreciated. You may direct any correspondence or questions to me at the above-listed address and telephone number.

Sincerely,

Lisa A. McLaughlin
Authorized Representative for
Industry Telephone Company

Enclosures

cc: Mr. Robin Marek, President
Industry Telephone Company

headquarters 7852 Walker Drive, Suite 200
Greenbelt, MD 20770
phone: 301-459-7590, fax 301-577-5575

Eagandale Corporate Center, Suite 310
1380 Corporate Center Curve, Eagan, MN 55121
phone. 651-452-2660, fax. 651-452-1909

6849 Peachtree Dunwoody Road
Bldg B-3, Suite 200, Atlanta, GA 30328
phone. 770-569-2105, fax 770-410-1608

547 South Oakview Lane
Bountiful, UT 84010
phone. 801-294-4576, fax 801-294-5124

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DOCKET NO. _____

APPLICATION OF INDUSTRY § PUBLIC UTILITY COMMISSION
TELEPHONE COMPANY §
TO WITHDRAW SERVICES § OF
PURSUANT TO 16 TEX. ADMIN. §
CODE § 26.208(h) § TEXAS

Industry Telephone Company (“Industry” or “Company”), hereby requests to withdraw certain optional operator services from its customer service offerings. Accordingly, pursuant to 16 TAC § 26.208(h), the Company states as follows:

(A) Brief Description of the Types of Service Affected:

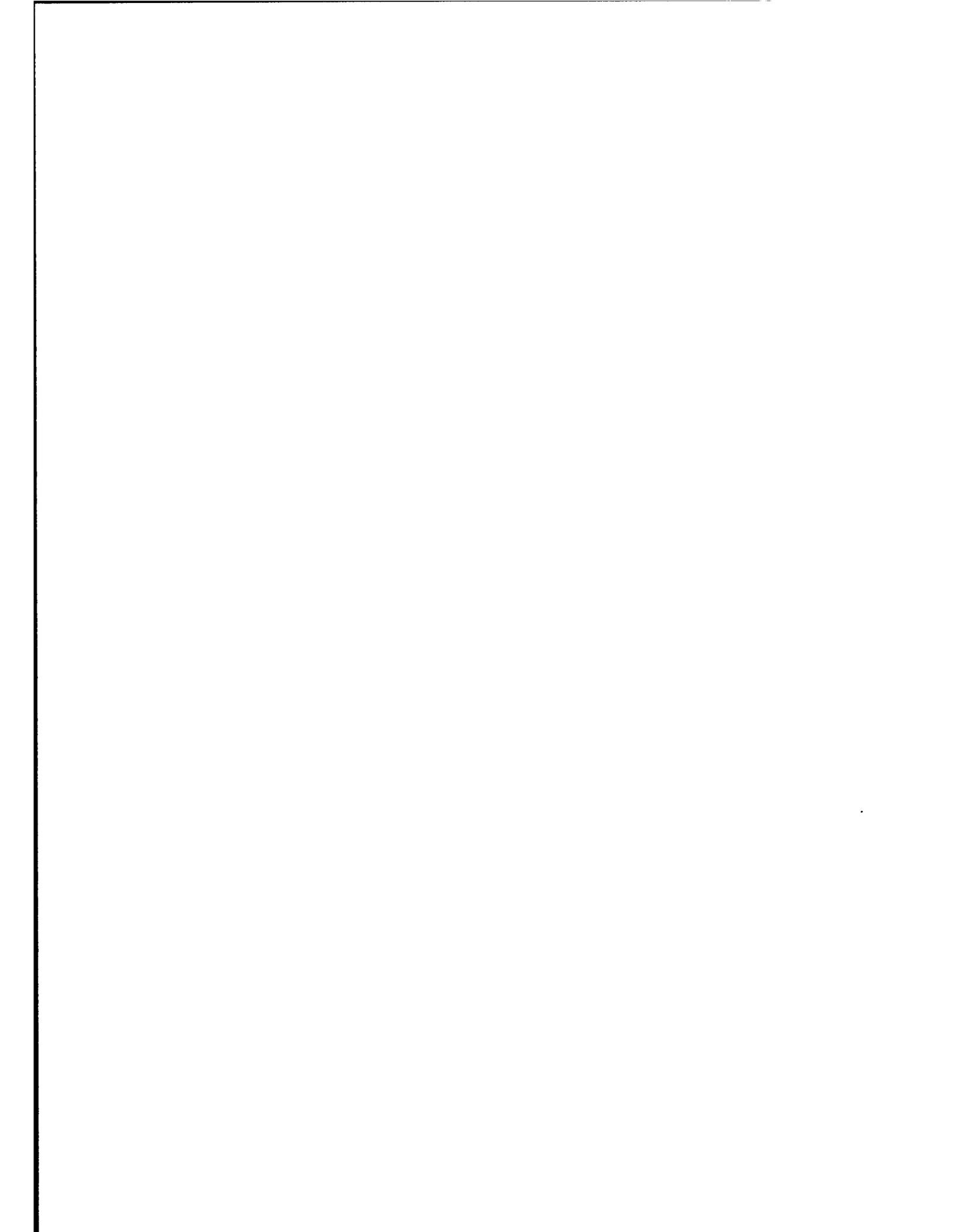
Industry proposes to discontinue the following operator services (collectively, “Affected Services”):

- Line Status Verification – An operator service allowing the operator to confirm when a line is idle or in use.
- Busy Interrupt – An operator service allowing the operator to break into a conversation when a line is in use.

This discontinuance is limited to the Affected Services. Customers will continue to have access to all other current operator services without interruption.

(B) Customer Notice:

The Company respectfully requests a waiver of the customer notice requirements. As stated below, Industry has had no subscriber usage for the affected services in the past 12 months. Therefore, the Company contends that there are no customers affected by the proposed service withdrawal. Further, Industry has provided customer notice of the proposed changes as a required element of its federal Section 63.71 Application of Discontinuance, notice for which was issued on February 1, 2016 via bill message to all local exchange customers of the Company. Per 47 C.F.R. Section 63.71, a complete copy of Industry’s Application of Discontinuance has been provided to the Public Utility Commission of Texas. A copy of the customer notice issued as a



part of that proceeding is included herein as Attachment A. For the aforementioned reasons, Industry implores that no additional state-prescribed customer notice is warranted.

(C) Number of Current Subscribers:

Industry has no current subscribers of the affected services. Further, as referenced in part (F), the Company has had no customer usage of the affected services for the past 12 months. An Affidavit attesting to this effect is included herein as Attachment B.

(D) Reason for Withdrawing the Service:

Industry has made a business decision to discontinue the Affected Services based on lack of customer demand for the services. As previously stated, the Company has had no customer usage of these services in the last 12 months. Furthermore, Industry's underlying operator service provider has indicated its intent to discontinue providing the Affected Services on a wholesale basis in the near future based on lack of usage across the nation. Essentially, due to increased usage of mobile telephones and cellular calling plans, the Affected Services have become obsolete.

(E) Provisions for Grandfathering Current Customers or Offering Alternatives:

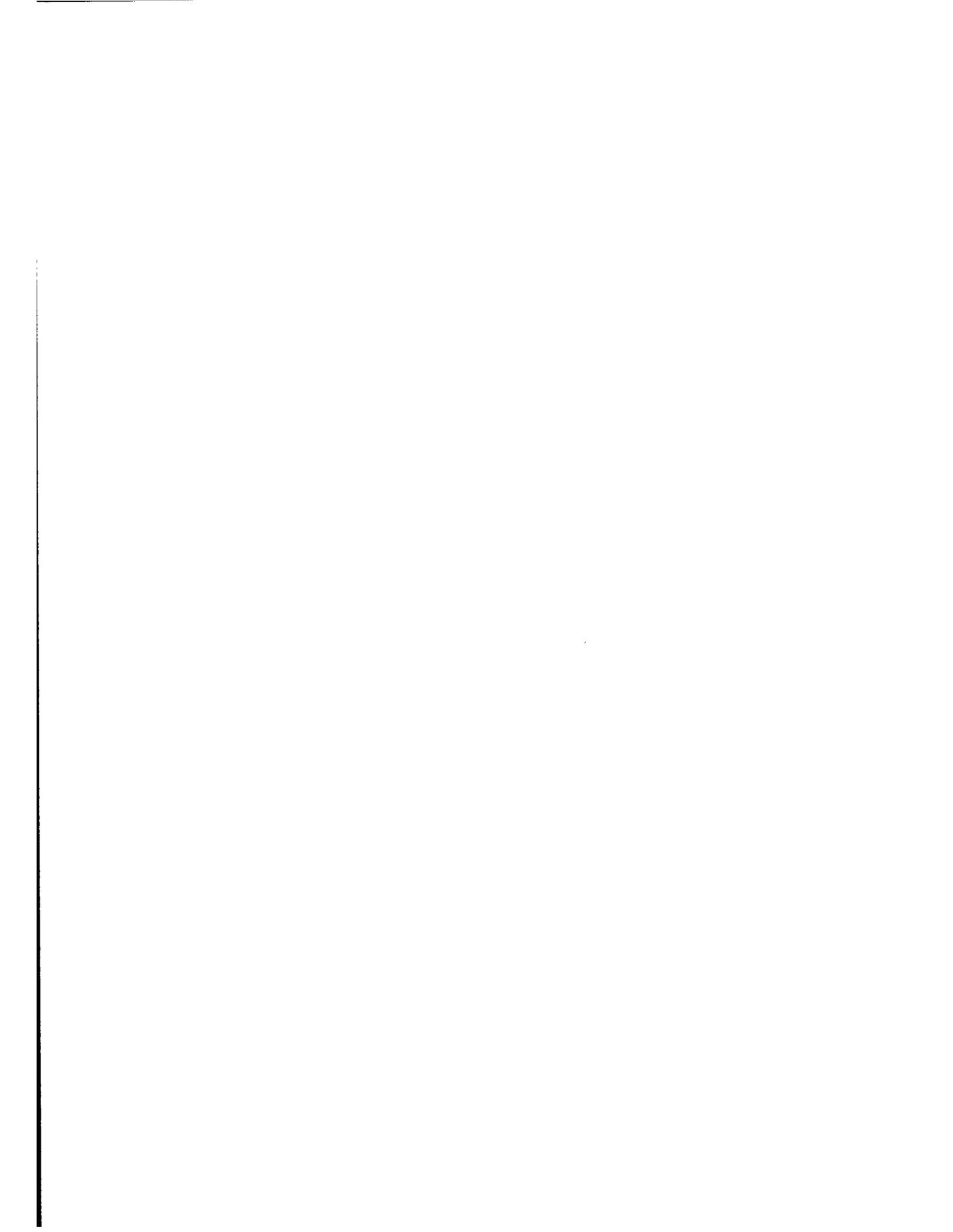
As stated above, because there has been no subscriber usage of the Affected Services in the past 12 months, and because the underlying wholesale provider will soon discontinue supporting the Affected Services, there is no justification for grandfathering the services. Customers will continue to have access to operator services and emergency services, which serve as sufficient alternatives to the services proposed to be discontinued.

(F) Annual Revenues for Three Years:

There has been no usage of the Affected Services over the past 12 months and no annual revenues to report for the last 36 months.

(G) Proposed Tariff Revisions:

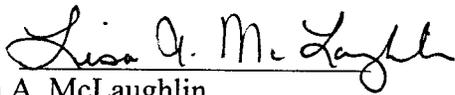
Also included with this filing as Attachment C is a tariff sheet from Industry's Long



Distance Message Telecommunications Service Tariff which has been revised to reflect withdrawal of the Affected Services as referenced in this application.

Respectfully submitted,

John Staurulakis, Inc.
9430 Research Blvd.
Echelon Building II, Suite 200
Austin, Texas 78759
Tel: (512) 338-0473
Fax: (512) 346-0822

By: 
Lisa A. McLaughlin
Authorized Representative for
Industry Telephone Company



ATTACHMENT A

CUSTOMER NOTICE PROVIDED PURSUANT TO 47 C.F.R. SEC. 63.71

IMPORTANT CUSTOMER NOTICE

FCC-Required Notice of Discontinuance of Certain Operator Services

This notice is to inform you that on or after May 2, 2016, Industry Telephone Company (“Industry”) will no longer be providing certain operator services within the state of Texas. Customers who attempt to utilize the discontinued services will be informed by the operator that the service is not available. Specifically, the following operator services will be discontinued.

- Line Status Verification – An operator service allowing the operator to confirm when a line is idle or in use.
- Busy Interrupt – An operator service allowing the operator to break into a conversation when a line is in use.

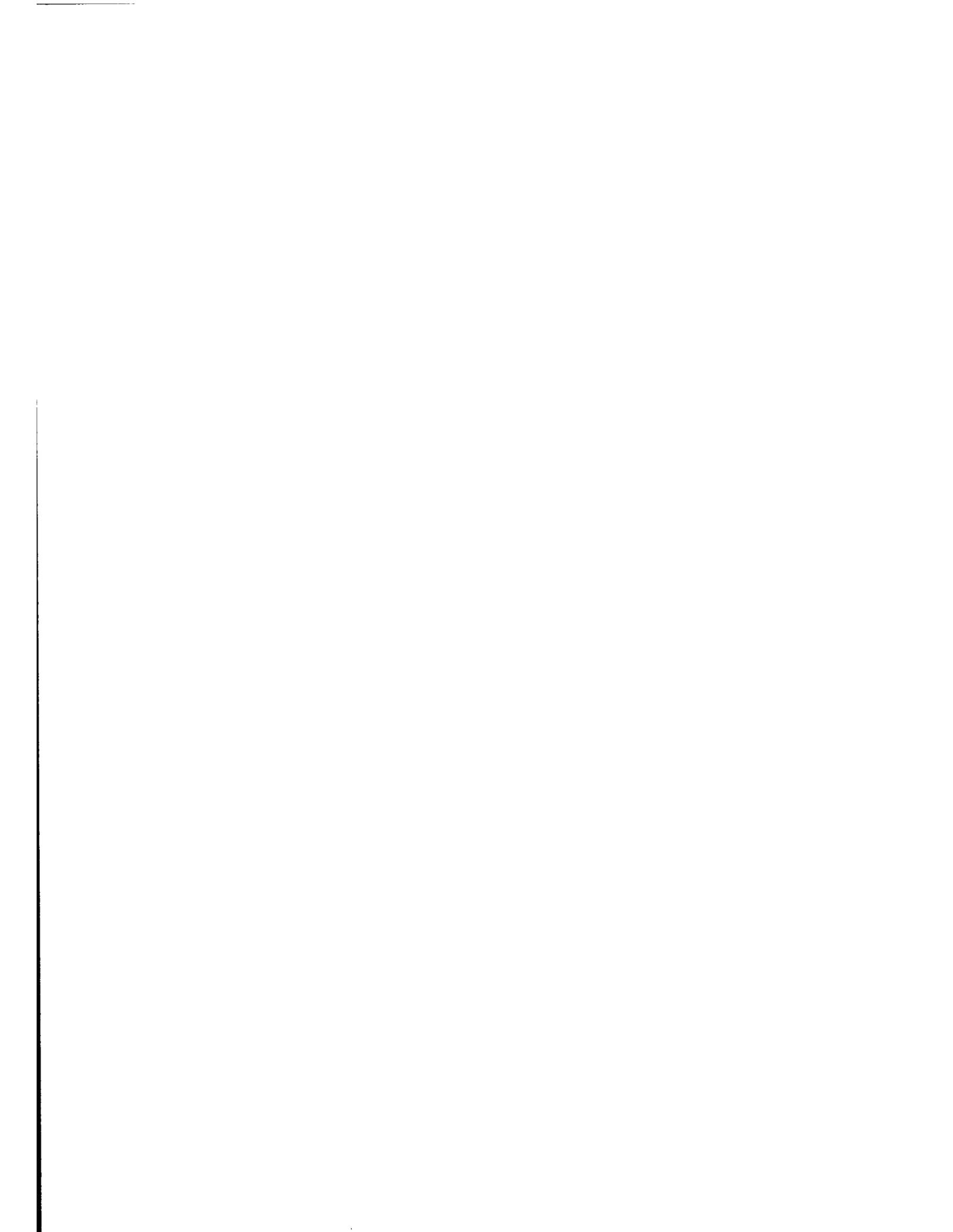
This discontinuance is limited to the above operator services and will not affect your Industry service in any other way. Customers will continue to access general operator services, including operator assisted dialing, handling sent-paid calls, handling emergency calls and providing rate quotes where available.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC’s Electronic Comment Filing System using the docket number established in the Commission’s public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the Section 63.71 Application of Industry Telephone Company. Comments should include specific information about the impact of this proposed discontinuance upon you, including any inability to acquire reasonable substitute service.

If you have any questions about this notice or Industry’s discontinuance of the aforementioned operator services, please contact us at 17105 Fordtran Blvd., Industry, TX 78944 or (979) 357-4411.

We thank you for your business and look forward to continuing to serve your communications needs.

Industry Telephone Company



ATTACHMENT B

AFFIDAVIT OF ROBIN MAREK

STATE OF TEXAS §
 §
COUNTY OF AUSTIN §

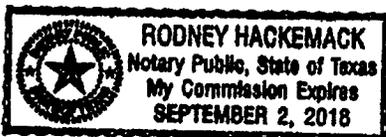
BEFORE ME, the undersigned authority on this day of February 1, 2016, personally appeared Robin Marek, who being by me duly sworn on oath deposed and said:

1. My name is Robin Marek. My position with Industry Telephone Company ("Industry" or "Company") is President. In my position, I am responsible for overseeing all operations of the Company.
2. I am over 18 years of age and authorized to make the statements herein.
3. Based on current usage and billing reports, I attest that Industry has had no subscriber usage associated with Line Status Verification and Busy Interrupt services for the past thirty-six (36) months.
4. In my personal knowledge, information, and belief, the facts as stated in the above are true and correct.

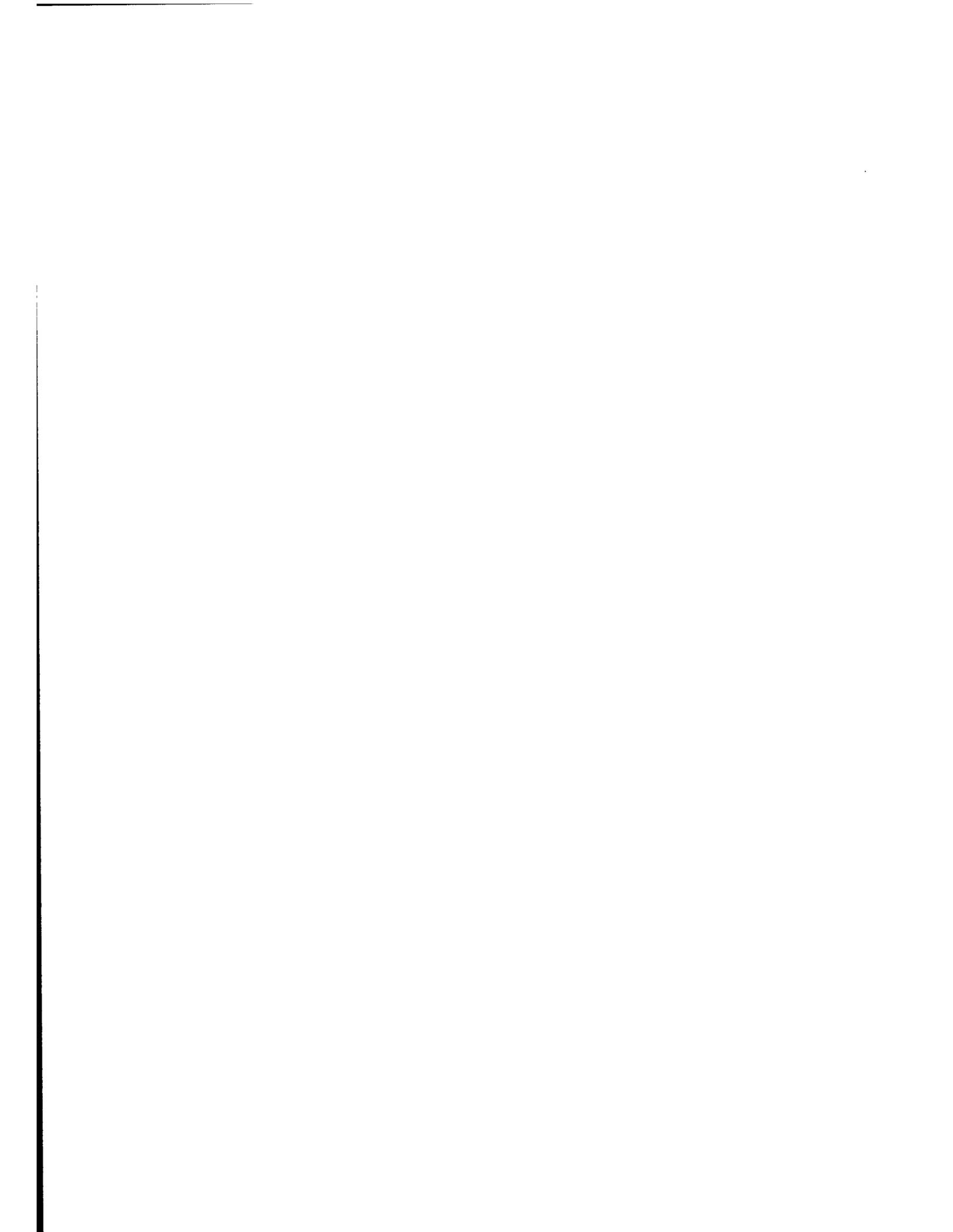
FURTHER AFFIANT SAYETH NOT.

Robin Marek
Robin Marek
President

SUBSCRIBED AND SWORN TO BEFORE ME on this 26th day of JAN. 2016, to certify which witness my hand and seal of office.



Rodney Hackemack
Notary Public in and for the state of Texas



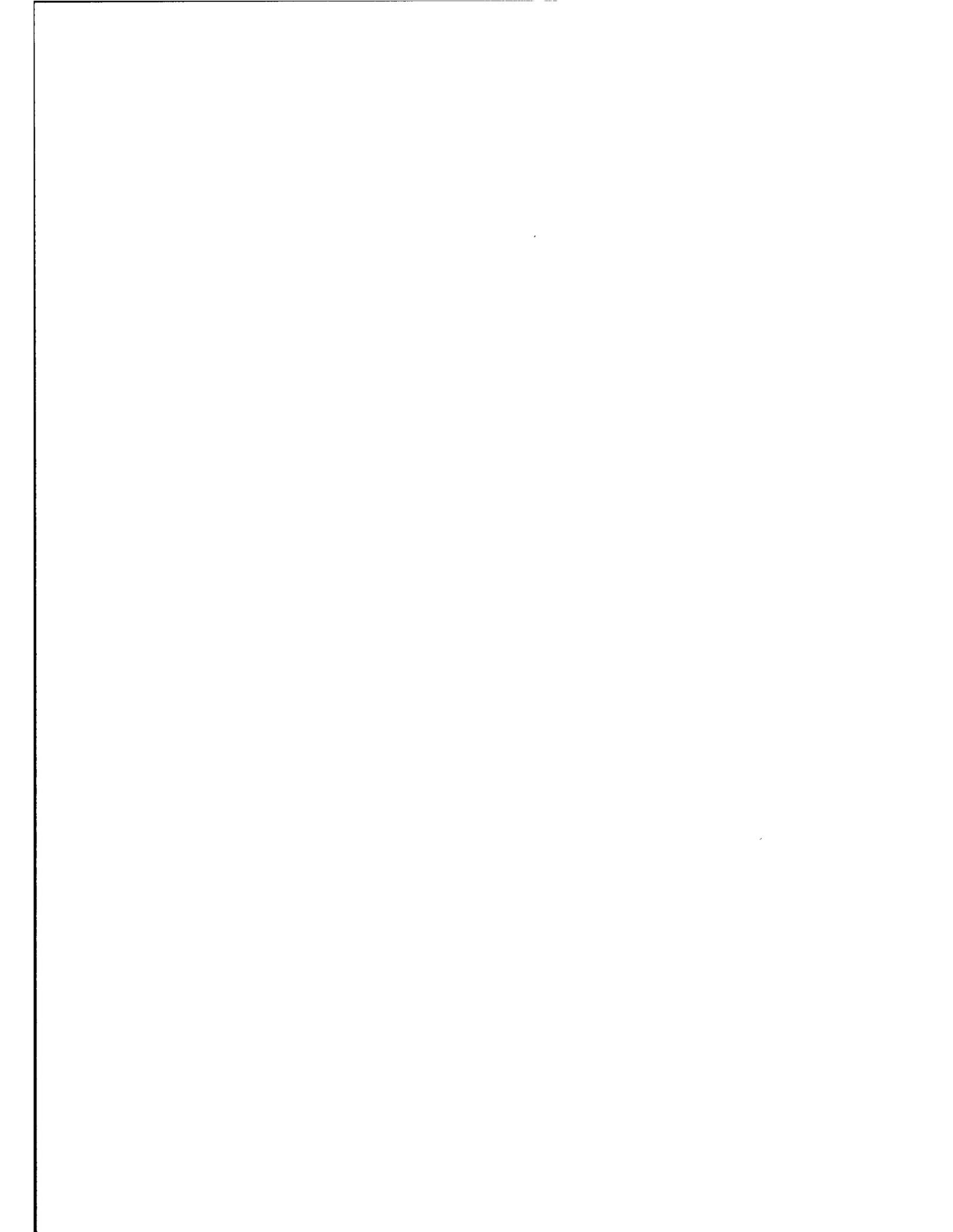
Attachment C
Industry Telephone Company
Proposed Long Distance Message Telecommunications Service Tariff
Revisions
For
Withdrawal of Certain Operator Services
February 1, 2016

Section

Sheet No.

4

First Original Sheet 10.1



Issued: February 1, 2016
Effective: May 2, 2016

Section: 4
Sheet: 10.1
Revision: First
Replacing: Original

ISSUING CARRIERS

10. Industry Telephone Company

10.3 Directory Assistance

Industry Telephone Company provides Local and IntraLATA Directory Assistance and Directory Assistance Call Completion as outlined in Section 5 of the Company's Local Exchange Tariff on file with the Public Utility Commission of Texas.

10.4 Operator Services

Effective May 2, 2016, Industry Telephone Company, Inc. will no longer offer Line Status Verification and Busy Interrupt. Customers will continue to have access to all other current operator services without interruption.

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