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45522

June 20th, 2016

Public Utility Commission
Water Utilities Division
Attn: Tammy Benter
1701 N. Congress Avenue, P.O. Box 13326
Austin, TX 78711-3326

RE: Request for Approval to Change Billing Method

Villas at Coronado
9111 Lakes at 610 Dr, Houston, TX 77054
Registration No. S6506

Dear Ms. Tammy Benter:

Our company serves as the utility billing provider for the above-referenced property ("Villas at Coronado"), upon whose behalf and authorization we send this letter. The purpose of this correspondence is to formally request that the Public Utility Commission of Texas ("PUC") approve this property to transition from submetered to allocated billing.

We understand that Texas Water Code § 13.502 permits owners to switch from submetered to allocated billing upon a showing of good cause and approval by the utility commission. For the following reasons, we believe that Villas at Coronado meets the good cause requirements outlined in the Code, and we respectfully ask that the PUC approve this request.

Over the past several months, the submeter system has started to malfunction requiring that the property incur ongoing repair and replacement costs above and beyond normal wear and tear. The cost to replace/upgrade the entire system is **\$58,799.00**. Attached is the proposal for repair. The property does not have the capital resources to make the meter replacement at this time, and respectfully requests change to allocation be allowed.

Should you require any additional information in making your determination, please do not hesitate to contact me directly.

Very truly yours,



Sabrina Patterson
Senior Counsel

862

Property Code:

CONSERVICE

utility management & billing

PFR #

PFR Contact:

Cassidy Boomgarden
435-792-9257
cassidyb@conservice.com

Date

PO Box 4647
Logan, UT 84323
Phone 855-737-7710 Fax 435-755-3759

PROPOSAL FOR INSTALLATION / REPAIR

We are pleased to provide you with this Proposal For Installation / Repair.
We are committed to providing the very best quality and timely service.

Community Information

Property Name	Villas at Coronado	Property	Tistan Kress	Jason Eshraghi
Address	9111 Lakes at 610 Dr	Phone #	713-667-0200	Account Manager
City	Houston	Email	villascoronado@gaia-pm.com	Jeni Norris
State	TX	Corporate	Crystal Jackson	Billing Manager
Zip Code	77054	Email	cjackson@gaia-pm.com	
		Portfolio	GAIA Property Management	PFR Manager

System Information

Meter Type	AMCO C700 InsideR (1/1)	Data Collector Working Properly	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Replacement Meter	180609 -- 3/4" FAM 1/1 Poly USG		
Communications	w/Flow tube		
Modem	Tap 3 - Dual System		
RETAIL Units	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Cold H2o	<input checked="" type="checkbox"/>
Manual Read System	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hot H2o	<input type="checkbox"/>
Installed by Conservice	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hot H2o Allocation	<input type="checkbox"/>
Under Warranty	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Electric	<input type="checkbox"/>
Under Maintenance	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Thermostat	<input type="checkbox"/>

REPEATERS	13
Repeater ISSUES	4
Total UNITS	344
Total SUBMETERS	344
Submeters Operating	14
Submeter ISSUES	330
Operating Level	4%

Parts Pricing as required for installation / repair.

Qty	Each	Total	Qty	Each	Total	Qty	Each	Total	
Meter	330	\$45 00	\$14,850 00	S Remote Reader				\$0 00	
Battery			\$0 00	D Remote Reader				\$0 00	
Repeater	4	\$238 00	\$952 00	Reed Switch				\$0 00	
						Transmitter	330	\$49 00	\$16,170 00
						Receiver	1	\$252 00	\$252 00
						RDL	1	\$1,375 00	\$1,375 00

Install / Repair Estimate

LABOR	<input type="text" value="280"/>	<input type="text" value="\$90 00"/>	<input type="text" value="\$25,200 00"/>	LABOR/TRAVEL
			<input type="text" value="\$33,599 00"/>	PARTS/MATERIALS LISTED ABOVE
			<input type="text" value="\$58,799.00"/>	TOTAL
				<input type="text" value="63"/>

PLEASE SEE COMMENTS SECTION ON PAGE 2.

Prices for parts, materials and labor are subject to change based on installation/repair needs, actual costs and/or warranty agreement. We will continue to prepare estimated bills for these units. Please be advised that by not authorizing these repairs you may affect our ability to continue to bill these apartment homes and you may be in noncompliance with certain rules governing submetering in your state.

By signing below you are accepting the proposal as set forth above and agree to pay the prices described herein. You acknowledge that you are authorized to sign this proposal on behalf of your company.

Please email back to Conservice at meters@conservice.com, or FAX back to Fax 435-755-3759. Once received, we will contact you to schedule an installation / repair date.

If we do not receive this approved PFR within 30 days, we will assume you do not want these repairs.

Accepted and Approved By:

Signature _____ Date _____ Print Name and Title _____

Cancellation Policy Once work is approved and materials shipped, a technician will be scheduled. Once scheduling is confirmed by the property, Conservice must be notified at least two business days prior to service date via email at meters@conservice.com if the visit needs to be rescheduled. If written cancellation is not received at least two business days in advance, the technician is refused onsite or if tenants are not noticed, the property will be charged a minimum of \$250 for related expenses.

IMPORTANT: THIS FORM MUST BE RETURNED TO US WITHIN 30 DAYS IN ORDER FOR REPAIRS TO BE PERFORMED