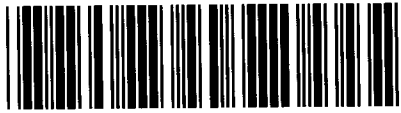




Control Number: 45522



Item Number: 731

Addendum StartPage: 0

# 45522

May 5<sup>th</sup>, 2016

Public Utility Commission  
Water Utilities Division  
Attn: Tammy Benter  
1701 N. Congress Avenue, P.O. Box 13326  
Austin, TX 78711-3326

RECEIVED  
2016 MAY 17 PM 3: 34  
PUBLIC UTILITY COMMISSION  
FILING CLERK

RE: Request for Approval to Change Billing Method

**Amesbury Court**  
4699 Fossil Vista Dr  
Registration No. S2586

Dear Ms. Tammy Benter:

Our company serves as the utility billing provider for the above-referenced property ("Amesbury Court"), upon whose behalf and authorization we send this letter. The purpose of this correspondence is to formally request that the Public Utility Commission of Texas ("PUC") approve this property to transition from submetered to allocated billing. I sent in their registration for submetering on March 11, 2016, and have not received confirmation of it as of yet.

We understand that Texas Water Code § 13.502 permits owners to switch from submetered to allocated billing upon a showing of good cause and approval by the utility commission. For the following reasons, we believe that Amesbury Court meets the good cause requirements outlined in the Code, and we respectfully ask that the PUC approve this request.

Over the past several months, the submeter system has started to malfunction requiring that the property incur ongoing repair and replacement costs above and beyond normal wear and tear. The cost to replace/upgrade the entire system is **\$19,279.00**. Attached is the proposal for repair. The property does not have the capital resources to make the meter replacement at this time, and respectfully requests change to allocation be allowed.

Should you require any additional information in making your determination, please do not hesitate to contact me directly.

Very truly yours,



Sabrina Patterson  
Senior Counsel

731

Property Code:

PFR Contact:

# CONSERVICE

utility management & billing

PO Box 4847  
Logan, UT 84323  
Phone 855-737-7710 Fax 435-755-3759

PFR #

Date

## PROPOSAL FOR UPGRADE OF EXISTING INOVONICS SYSTEM

We are committed to providing the very best quality and timely service.

### Community Information

Property Name   
Address   
City   
State   
Zip Code

Property   
Phone #   
Email   
Corporate   
Email   
Portfolio

Account Manager  
  
Billing Manager

### System Information

Meter   
Replacement Meter   
Communications   
Modem

DCC Working Property Yes  No

RETAIL Units Yes  No   
Installed by Conserve Yes  No   
Under Warranty Yes  No   
Under Maintenance Yes  No

Cold H2o   
Gas   
Hot H2o Allocation   
Electric   
Thermostat

REPEATERS	12
Repeater ISSUES	0
Total UNITS	312
Total SUBMETERS	312
Submeters Operating	228
Submeter ISSUES	84
Operating Level	73%

Details of work are listed on Page Two Tab at the bottom of this work sheet/screen.

### Materials/Labor Pricing as required for Upgrade

Upgrade Repeaters	12	\$238 00	\$2,856 00
Upgrade Transmitters	84	\$49 00	\$4,116 00
Replacement Meters	84	\$45 00	\$3,780 00

Upgrade Receiver	1	\$252 00	\$252 00
Upgrade RDL	1	\$1,375 00	\$1,375 00

### Upgrade Estimate

UPGRADE LABOR CHARGES	\$6,900 00	
PARTS/MATERIALS LISTED ABOVE	\$12,379 00	86
<b>TOTAL</b>	<b>\$19,279.00</b>	<b>63</b>

PLEASE SEE COMMENT SECTION ON PAGE 2

Prices for parts, materials and labor are subject to change based on service needs, actual costs and/or warranty agreement.

We will continue to prepare estimated bills for these units. Please be advised that by not authorizing this service you may affect our ability to continue to bill these apartment homes and you may be in noncompliance with certain rules governing submetering in your state.

By signing below you are accepting the proposal as set forth above and agree to pay the prices described herein. You acknowledge that you are authorized to sign this proposal on behalf of your company.

Please email back to Conserve at [meters@conserve.com](mailto:meters@conserve.com), or FAX back to Fax 435-755-3759. Once received, we will contact you to schedule a service date. If we do not receive this approved PFR within 30 days, we will assume you do not want this service.

Accepted and Approved By:

Signature \_\_\_\_\_ Date \_\_\_\_\_ Print Name and Title \_\_\_\_\_

**Cancellation Policy:** Once work is approved and materials shipped, a technician will be scheduled. Once scheduling is confirmed by the property, Conserve must be notified at least two business days prior to service date via email at [meters@conserve.com](mailto:meters@conserve.com) if the visit needs to be rescheduled. If written cancellation is not received at least two business days in advance, the technician is refused onsite or if tenants are not noticed, the property will be charged a minimum of \$250 for related expenses.

**IMPORTANT: THIS FORM MUST BE RETURNED TO US WITHIN 30 DAYS IN ORDER FOR SERVICE TO BE PERFORMED**