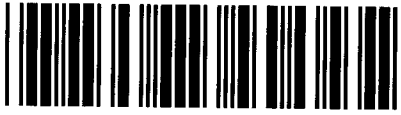


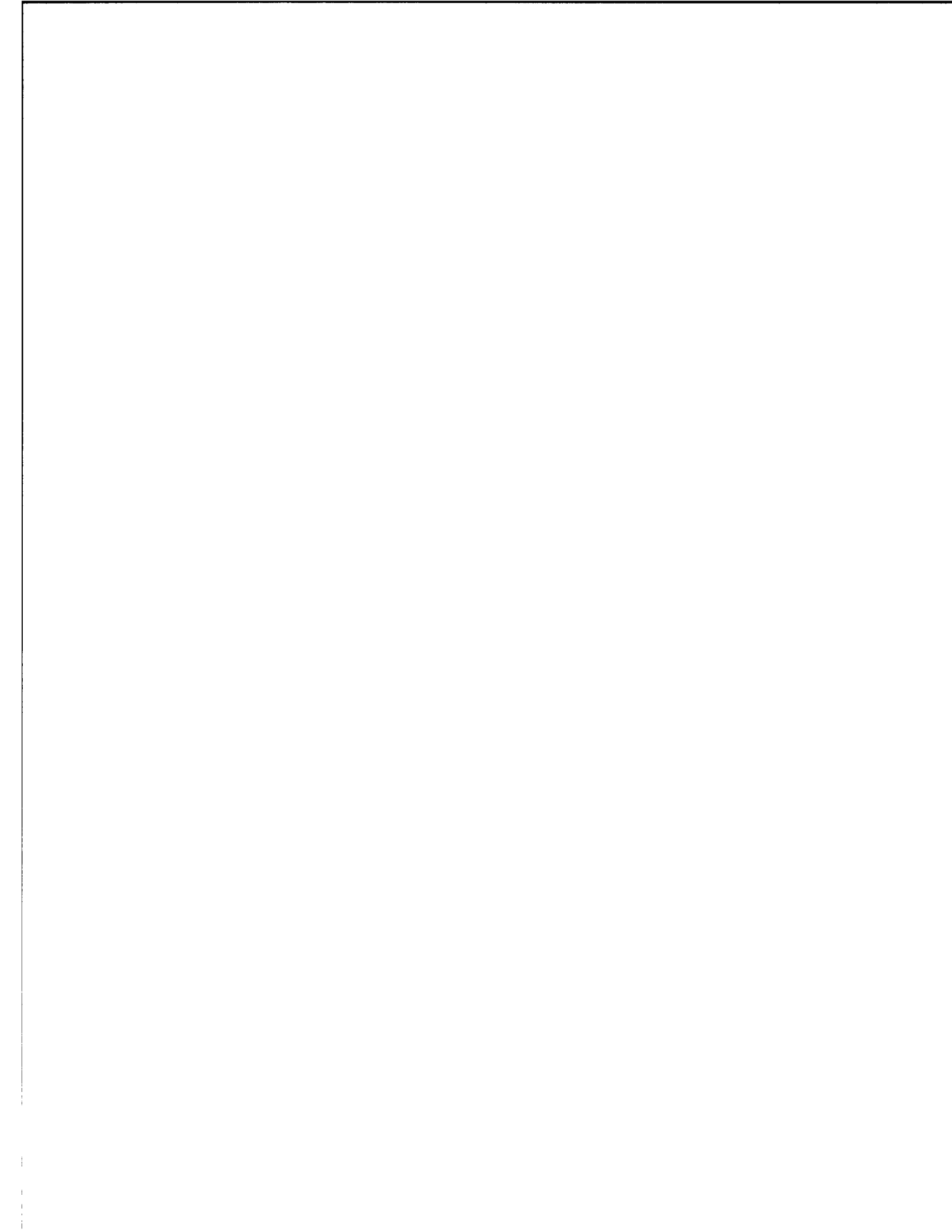


Control Number: 45516



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**Service Quality Report**  
To The  
**Public Utility Commission of Texas**  
In Accordance With  
**16 Texas Admin. Code §25.81**  
**2015 Reporting Year**

**TEXAS-NEW MEXICO POWER COMPANY**

**Project 45516**

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| <b>System SAIFI</b>   | <b>Annual</b> | <b>Jan</b> | <b>Feb</b> | <b>March</b> | <b>April</b> | <b>May</b> | <b>June</b> | <b>July</b> | <b>Aug</b> | <b>Sept</b> | <b>Oct</b> | <b>Nov</b> | <b>Dec</b> |
|-----------------------|---------------|------------|------------|--------------|--------------|------------|-------------|-------------|------------|-------------|------------|------------|------------|
| <b>Forced</b>         |               |            |            |              |              |            |             |             |            |             |            |            |            |
| <b>2015</b>           | 0.5269        | 0.0114     | 0.0160     | 0.0267       | 0.0390       | 0.0693     | 0.0632      | 0.0227      | 0.0812     | 0.0384      | 0.0922     | 0.0397     | 0.0271     |
| <b>Scheduled</b>      |               |            |            |              |              |            |             |             |            |             |            |            |            |
| <b>2015</b>           | 0.0068        | 0.0005     | 0.0004     | 0.0008       | 0.0002       | 0.0015     | 0.0004      | 0.0002      | 0.0004     | 0.0002      | 0.0001     | 0.0017     | 0.0004     |
| <b>Outside Causes</b> |               |            |            |              |              |            |             |             |            |             |            |            |            |
| <b>2015</b>           | 0.0821        | 0.0089     | 0.0052     | 0.0051       | 0.0061       | 0.0182     | 0.0066      | 0.0044      | 0.0040     | 0.0057      | 0.0075     | 0.0095     | 0.0009     |
| <b>Major Events</b>   |               |            |            |              |              |            |             |             |            |             |            |            |            |
| <b>2015</b>           | 0.0996        | 0.0144     |            |              | 0.0527       | 0.0130     |             |             |            | 0.0141      |            |            | 0.0054     |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| <b>System SAIDI</b>            | <b>Annual</b> | <b>Jan</b> | <b>Feb</b> | <b>March</b> | <b>April</b> | <b>May</b> | <b>June</b> | <b>July</b> | <b>Aug</b> | <b>Sept</b> | <b>Oct</b> | <b>Nov</b> | <b>Dec</b> |
|--------------------------------|---------------|------------|------------|--------------|--------------|------------|-------------|-------------|------------|-------------|------------|------------|------------|
| <b>Forced<br/>2015</b>         | 58.141        | 1.077      | 1.102      | 4.000        | 7.215        | 10.849     | 6.787       | 1.734       | 7.325      | 3.249       | 8.554      | 3.759      | 2.490      |
| <b>Scheduled<br/>2015</b>      | 34.180        | 33.471     | 0.075      | 0.165        | 0.008        | 0.288      | 0.042       | 0.013       | 0.031      | 0.018       | 0.009      | 0.042      | 0.018      |
| <b>Outside Causes<br/>2015</b> | 8.882         | 0.776      | 0.417      | 0.338        | 0.448        | 0.941      | 2.368       | 0.313       | 0.439      | 1.035       | 0.189      | 1.493      | 0.125      |
| <b>Major Events<br/>2015</b>   | 37.520        | 4.329      |            |              | 18.016       | 3.474      |             |             |            | 5.176       |            |            | 6.525      |

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

|            |
|------------|
| <b>287</b> |
|------------|

Add or Delete Rows as Necessary

**TEXAS-NEW MEXICO POWER COMPANY**

| 2015 SAIFI Ranking | 2014 SAIFI Ranking | Substation Identification   | Feeder Identification | Number of Customers | 2015 SAIFI Value |
|--------------------|--------------------|-----------------------------|-----------------------|---------------------|------------------|
| 1                  | 72                 | Flat Top Substation         | 26P03                 | 62                  | 5.7741           |
| 2                  | 179                | Hamilton City Substation    | 23825                 | 326                 | 5.1533           |
| 3                  | 95                 | Whitewright Substation      | 12575                 | 714                 | 3.4635           |
| 4                  | 126                | Dickinson Substation        | 1267                  | 1,824               | 3.4194           |
| 5                  | 45                 | Deport Substation (ONCOR)   | 22164                 | 581                 | 3.4130           |
| 6                  | 47                 | Glen Rose Substation        | 22285                 | 381                 | 2.5564           |
| 7                  | 261                | Hico City Substation        | 390                   | 271                 | 2.4243           |
| 8                  | 61                 | Gatesville #2 Substation    | 429                   | 319                 | 2.3542           |
| 9                  | 223                | South Substation            | 1102                  | 1,437               | 2.3089           |
| 10                 | 56                 | League City Main Substation | 1284                  | 3,317               | 2.2173           |
| 11                 | 36                 | Whitewright Substation      | 12574                 | 789                 | 2.1901           |
| 12                 | 66                 | Cochise Substation          | 25P47                 | 43                  | 2.1395           |
| 13                 | 108                | Flat Top Substation         | 26P02                 | 63                  | 2.0793           |
| 14                 | 109                | League City Main Substation | 1010                  | 481                 | 1.8711           |
| 15                 | 8                  | Coryell County Substation   | 22155                 | 833                 | 1.8643           |
| 16                 | 233                | Hill County Substation      | 22125                 | 468                 | 1.8482           |
| 17                 | 82                 | Krugerville Substation      | 2604                  | 2,247               | 1.7098           |
| 18                 | 105                | Wickett Substation          | 12K446                | 45                  | 1.6444           |
| 19                 | 2                  | Red River Substation        | 2262                  | 75                  | 1.6000           |
| 20                 | 162                | Dickinson Substation        | 1277                  | 1,695               | 1.5710           |
| 21                 | 272                | Hico City Substation        | 395                   | 517                 | 1.5551           |
| 22                 | 42                 | Red River Substation        | 2229                  | 358                 | 1.5446           |
| 23                 | 16                 | Freeway Park Substation     | 1299                  | 854                 | 1.5163           |
| 24                 | 71                 | W.D. Faulkner Substation    | 12P259                | 112                 | 1.4821           |
| 25                 | 20                 | Climax Substation           | 2234                  | 498                 | 1.4799           |
| 26                 | 121                | Freeway Park Substation     | 1103                  | 1,437               | 1.4578           |
| 27                 | 178                | Cochise Substation          | 25P48                 | 221                 | 1.4343           |
| 28                 | 230                | Tejas Substation            | 1217                  | 140                 | 1.4285           |
| 29                 | 202                | Tejas Substation            | 1214                  | 588                 | 1.4030           |
| 30                 | 176                | Stafford Substation         | 13P50                 | 357                 | 1.3389           |
| 31                 | 51                 | Freeway Park Substation     | 1298                  | 2,156               | 1.3260           |
| 32                 | 80                 | Climax Substation           | 22110                 | 1,056               | 1.2660           |
| 33                 | 132                | IH-20 Substation            | 12P563                | 210                 | 1.2619           |
| 34                 | 38                 | Alvin Substation            | 1116                  | 2,069               | 1.2068           |
| 35                 | 226                | Pecos Main Substation       | 12P362                | 822                 | 1.2031           |
| 36                 | 155                | Alvin Substation            | 1257                  | 2,020               | 1.2014           |
| 37                 | 60                 | Coryell County Substation   | 22365                 | 908                 | 1.1927           |
| 38                 | 13                 | Clifton #1 22KV Substation  | 22485                 | 81                  | 1.1851           |
| 39                 | 50                 | South Shore Substation      | 1195                  | 1,193               | 1.1777           |
| 40                 | 33                 | Brazoria Substation         | 1291                  | 691                 | 1.1765           |
| 41                 | 128                | IH-20 Substation            | 12P566                | 495                 | 1.1616           |
| 42                 | 221                | Freeway Park Substation     | 1297                  | 700                 | 1.1557           |
| 43                 | 117                | Alvin Substation            | 1259                  | 718                 | 1.1545           |
| 44                 | 49                 | Jones Street Substation     | 1431                  | 885                 | 1.1480           |
| 45                 | 129                | Magnolia Substation         | 1144                  | 926                 | 1.1479           |
| 46                 | 271                | Lakepointe Substation       | 2512                  | 2,434               | 1.1306           |
| 47                 | 260                | Jones Street Substation     | 1413                  | 78                  | 1.1153           |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| <b>2015 SAIFI Ranking</b> | <b>2014 SAIFI Ranking</b> | <b>Substation Identification</b> | <b>Feeder Identification</b> | <b>Number of Customers</b> | <b>2015 SAIFI Value</b> |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 48                        | 145                       | Hamilton City Substation         | 23820                        | 204                        | 1.0833                  |
| 49                        | 265                       | Keystone Substation              | 12K437                       | 714                        | 1.0784                  |
| 50                        | 256                       | Meridian Substation              | 23205                        | 359                        | 1.0584                  |
| 51                        | 244                       | Winkler County #6 Substation     | 25K11                        | 40                         | 1.0500                  |
| 52                        | 53                        | Saint Jo Substation              | 15757                        | 394                        | 1.0456                  |
| 53                        | 286                       | Lakepointe Substation            | 2544                         | 747                        | 1.0374                  |
| 54                        | 238                       | South Bend Substation            | 1300                         | 166                        | 1.0361                  |
| 55                        | 24                        | Magnolia Substation              | 1149                         | 1,151                      | 1.0356                  |
| 56                        | 240                       | Lakepointe Substation            | 2540                         | 562                        | 1.0302                  |
| 57                        | 100                       | Reeves County #4 Substation      | 13P37                        | 208                        | 1.0192                  |
| 58                        | 263                       | South Substation                 | 1108                         | 1,928                      | 1.0150                  |
| 59                        | 242                       | Pecos Main Substation            | 12P01                        | 201                        | 1.0149                  |
| 60                        | 287                       | Stafford Substation              | 12P99                        | 302                        | 1.0132                  |
| 61                        | 267                       | Graham Substation                | 12605                        | 127                        | 1.0078                  |
| 62                        | 59                        | Lakepointe Substation            | 2516                         | 901                        | 1.0077                  |
| 63                        | 172                       | Seminole Substation              | 1403                         | 977                        | 1.0040                  |
| 64                        | 103                       | Lakepointe Substation            | 2536                         | 1,446                      | 1.0006                  |
| 65                        | 200                       | Walnut Springs Substation        | 1270                         | 48                         | 1.0000                  |
| 66                        | 65                        | Sycamore Substation              | 24100                        | 29                         | 1.0000                  |
| 67                        | 15                        | Angleton Substation              | 1244                         | 1,269                      | 0.9550                  |
| 68                        | 231                       | Gomez Substation                 | 25F05                        | 24                         | 0.9166                  |
| 69                        | 77                        | Nocona Substation                | 13370                        | 692                        | 0.8439                  |
| 70                        | 9                         | Sycamore Substation              | 24105                        | 147                        | 0.8435                  |
| 71                        | 78                        | Nocona Substation                | 13374                        | 702                        | 0.8176                  |
| 72                        | 280                       | California Substation            | 12K87                        | 57                         | 0.8070                  |
| 73                        | 70                        | Worsham Field Substation         | 13P98                        | 91                         | 0.7912                  |
| 74                        | 222                       | Reeves County #4 Substation      | 12P28                        | 122                        | 0.7868                  |
| 75                        | 254                       | Airport Substation               | 12F271                       | 105                        | 0.7619                  |
| 76                        | 27                        | Jones Street Substation          | 1433                         | 1,032                      | 0.7441                  |
| 77                        | 246                       | Worsham Field Substation         | 13P97                        | 89                         | 0.7415                  |
| 78                        | 89                        | La Marque Substation             | 1204                         | 1,586                      | 0.6588                  |
| 79                        | 182                       | Hamilton County Substation       | 24015                        | 597                        | 0.6566                  |
| 80                        | 101                       | Dickinson Substation             | 1274                         | 2,401                      | 0.6209                  |
| 81                        | 7                         | Friendswood Substation           | 1107                         | 1,837                      | 0.6102                  |
| 82                        | 163                       | Thurber Substation               | 1447                         | 616                        | 0.5974                  |
| 83                        | 269                       | Kermit #2 Substation             | 12K98                        | 299                        | 0.5886                  |
| 84                        | 94                        | La Marque Substation             | 1201                         | 903                        | 0.5869                  |
| 85                        | 159                       | Angleton Substation              | 1245                         | 689                        | 0.5674                  |
| 86                        | 157                       | League City Main Substation      | 1282                         | 2,182                      | 0.5517                  |
| 87                        | 135                       | League City Main Substation      | 1283                         | 1,748                      | 0.5463                  |
| 88                        | 88                        | Cochise Substation               | 12P637                       | 103                        | 0.5436                  |
| 89                        | 43                        | Friendswood Substation           | 1253                         | 912                        | 0.5405                  |
| 90                        | 57                        | Pecos Main Substation            | 12P03                        | 424                        | 0.5377                  |
| 91                        | 119                       | Dickinson Substation             | 1266                         | 635                        | 0.5370                  |
| 92                        | 122                       | Seminole Substation              | 1402                         | 1,090                      | 0.5339                  |
| 93                        | 144                       | Gatesville #2 Substation         | 22725                        | 493                        | 0.5192                  |
| 94                        | 112                       | Glen Rose Substation             | 22295                        | 779                        | 0.5186                  |
| 95                        | 68                        | Whitney #2 Substation            | 22465                        | 384                        | 0.5182                  |
| 96                        | 52                        | Friendswood Substation           | 1251                         | 1,897                      | 0.5086                  |
| 97                        | 139                       | Petrolia Substation              | 12260                        | 848                        | 0.5023                  |
| 98                        | 18                        | West Columbia Local Substation   | 1233                         | 1,085                      | 0.4912                  |
| 99                        | 192                       | Puckett Substation               | 25F18                        | 33                         | 0.4848                  |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| 2015 SAIFI Ranking | 2014 SAIFI Ranking | Substation Identification   | Feeder Identification | Number of Customers | 2015 SAIFI Value |
|--------------------|--------------------|-----------------------------|-----------------------|---------------------|------------------|
| 100                | 225                | Magnolia Substation         | 1145                  | 3,282               | 0.4847           |
| 101                | 44                 | Alvin Substation            | 1231                  | 2,032               | 0.4803           |
| 102                | 6                  | Red River Substation        | 2252                  | 1,111               | 0.4743           |
| 103                | 138                | Krugerville Substation      | 2608                  | 1,868               | 0.4710           |
| 104                | 102                | South Shore Substation      | 1192                  | 1,456               | 0.4704           |
| 105                | 224                | Lake Whitney Substation     | 1230                  | 477                 | 0.4570           |
| 106                | 148                | Gomez Substation            | 25F61                 | 20                  | 0.4500           |
| 107                | 22                 | Leonard Substation          | 12678                 | 516                 | 0.4496           |
| 108                | 73                 | Emory Substation (ONCOR)    | 1201                  | 930                 | 0.4483           |
| 109                | 12                 | Coryell County Substation   | 22160                 | 74                  | 0.4459           |
| 110                | 131                | Friendswood Substation      | 1109                  | 1,543               | 0.4244           |
| 111                | 229                | Airport Substation          | 12F725                | 761                 | 0.4218           |
| 112                | 274                | League City Main Substation | 1281                  | 940                 | 0.4212           |
| 113                | 5                  | Alvin Substation            | 1115                  | 2,157               | 0.4167           |
| 114                | 170                | Freeway Park Substation     | 1101                  | 1,573               | 0.4164           |
| 115                | 11                 | Talco West Substation       | 13909                 | 30                  | 0.4137           |
| 116                | 1                  | Angleton Substation         | 1240                  | 1,544               | 0.4132           |
| 117                | 87                 | Walnut Springs Substation   | 2210                  | 454                 | 0.4074           |
| 118                | 91                 | Meridian Substation         | 23210                 | 798                 | 0.3997           |
| 119                | 160                | Old Ocean Substation        | 1260                  | 560                 | 0.3964           |
| 120                | 196                | Alvin Substation            | 1254                  | 1,670               | 0.3922           |
| 121                | 79                 | Nocona Substation           | 12486                 | 164                 | 0.3841           |
| 122                | 130                | Northside Substation        | 1295                  | 2,290               | 0.3829           |
| 123                | 142                | Alvin Substation            | 1117                  | 1,638               | 0.3815           |
| 124                | 188                | Lone Oak Substation         | 13388                 | 469                 | 0.3773           |
| 125                | 266                | Blossom Substation          | 2207                  | 122                 | 0.3770           |
| 126                | 14                 | La Marque Substation        | 1110                  | 377                 | 0.3766           |
| 127                | 115                | Frontier Substation         | 4236                  | 217                 | 0.3686           |
| 128                | 85                 | Dickinson Substation        | 1279                  | 1,949               | 0.3658           |
| 129                | 191                | Whitney Substation          | 22450                 | 499                 | 0.3547           |
| 130                | 203                | League City Main Substation | 1011                  | 156                 | 0.3525           |
| 131                | 147                | Airport Substation          | 12F44                 | 894                 | 0.3501           |
| 132                | 168                | Hill County Substation      | 23340                 | 592                 | 0.3429           |
| 133                | 106                | Leonard Substation          | 14635                 | 506                 | 0.3418           |
| 134                | 252                | Wickett Substation          | 12K449                | 216                 | 0.3379           |
| 135                | 84                 | Northside Substation        | 1293                  | 641                 | 0.3354           |
| 136                | 140                | Lone Star Substation        | 25P174                | 33                  | 0.3333           |
| 137                | 206                | West Substation             | 1222                  | 1,432               | 0.3296           |
| 138                | 189                | League City Main Substation | 1285                  | 2,004               | 0.3218           |
| 139                | 204                | Hamilton County Substation  | 2340                  | 135                 | 0.3185           |
| 140                | 153                | Angleton Substation         | 1155                  | 1,100               | 0.3145           |
| 141                | 81                 | Pyote Substation            | 25P217                | 104                 | 0.3076           |
| 142                | 111                | Northside Substation        | 1228                  | 1,148               | 0.3048           |
| 143                | 19                 | Angleton Substation         | 1242                  | 544                 | 0.2996           |
| 144                | 174                | Northside Substation        | 1292                  | 779                 | 0.2952           |
| 145                | 21                 | Longneck Substation         | 23126                 | 469                 | 0.2942           |
| 146                | 250                | Blossom Substation          | 2203                  | 1,385               | 0.2866           |
| 147                | 127                | Angleton Substation         | 1241                  | 1,603               | 0.2832           |
| 148                | 197                | Magnolia Substation         | 1150                  | 839                 | 0.2824           |
| 149                | 134                | La Marque Substation        | 1202                  | 1,078               | 0.2792           |
| 150                | 75                 | Nocona Substation           | 12490                 | 316                 | 0.2721           |
| 151                | 10                 | Northside Substation        | 1294                  | 1,080               | 0.2712           |



Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| <b>2015 SAIFI Ranking</b> | <b>2014 SAIFI Ranking</b> | <b>Substation Identification</b> | <b>Feeder Identification</b> | <b>Number of Customers</b> | <b>2015 SAIFI Value</b> |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 152                       | 113                       | Glen Rose Substation             | 22300                        | 1,126                      | 0.2708                  |
| 153                       | 136                       | La Marque Substation             | 1205                         | 1,063                      | 0.2681                  |
| 154                       | 83                        | Flat Top Substation              | 26P01                        | 161                        | 0.2608                  |
| 155                       | 209                       | Alvin Substation                 | 1232                         | 1,260                      | 0.2603                  |
| 156                       | 116                       | Blue Ridge Substation            | 22700                        | 474                        | 0.2594                  |
| 157                       | 220                       | Seminole Substation              | 1404                         | 2,009                      | 0.2538                  |
| 158                       | 149                       | Brazoria Substation              | 1271                         | 1,744                      | 0.2465                  |
| 159                       | 39                        | Heights Substation               | 1222                         | 623                        | 0.2455                  |
| 160                       | 26                        | Brazoria Substation              | 1270                         | 1,023                      | 0.2453                  |
| 161                       | 123                       | Leonard Substation               | 14631                        | 446                        | 0.2443                  |
| 162                       | 41                        | Friendswood Substation           | 1108                         | 1,744                      | 0.2442                  |
| 163                       | 28                        | Friendswood Substation           | 1252                         | 1,642                      | 0.2369                  |
| 164                       | 177                       | Nocona Substation                | 13610                        | 684                        | 0.2295                  |
| 165                       | 154                       | Lake Whitney Substation          | 12355                        | 857                        | 0.2263                  |
| 166                       | 158                       | Magnolia Substation              | 1148                         | 2,398                      | 0.2197                  |
| 167                       | 104                       | Angleton Substation              | 1243                         | 1,338                      | 0.2167                  |
| 168                       | 29                        | Saint Jo Substation              | 15761                        | 216                        | 0.2129                  |
| 169                       | 23                        | Whitewright Substation           | 12573                        | 190                        | 0.2105                  |
| 170                       | 194                       | Walnut Springs Substation        | 2200                         | 383                        | 0.2062                  |
| 171                       | 118                       | Tejas Substation                 | 1212                         | 288                        | 0.2048                  |
| 172                       | 90                        | 16th Street Substation           | 12F71                        | 1,066                      | 0.2026                  |
| 173                       | 146                       | Dickinson Substation             | 1272                         | 2,531                      | 0.2026                  |
| 174                       | 184                       | League City Main Substation      | 1012                         | 1,139                      | 0.2001                  |
| 175                       | 48                        | Heights Substation               | 1224                         | 1,569                      | 0.1963                  |
| 176                       | 4                         | Hamilton City Substation         | 22780                        | 658                        | 0.1930                  |
| 177                       | 124                       | Downtown 12.5KV Substation       | 12F520                       | 350                        | 0.1828                  |
| 178                       | 227                       | Whitewright Substation           | 13563                        | 339                        | 0.1828                  |
| 179                       | 125                       | La Marque Substation             | 1203                         | 463                        | 0.1814                  |
| 180                       | 152                       | South Shore Substation           | 1196                         | 1,180                      | 0.1779                  |
| 181                       | 150                       | Glen Rose Substation             | 22305                        | 286                        | 0.1748                  |
| 182                       | 30                        | Hamilton County Substation       | 2345                         | 208                        | 0.1682                  |
| 183                       | 156                       | South Shore Substation           | 1190                         | 2,319                      | 0.1677                  |
| 184                       | 151                       | Alvin Substation                 | 1230                         | 1,932                      | 0.1645                  |
| 185                       | 247                       | South Substation                 | 1104                         | 3,481                      | 0.1643                  |
| 186                       | 175                       | Valley Mills Substation          | 22570                        | 432                        | 0.1550                  |
| 187                       | 17                        | Valley Mills Substation          | 22575                        | 657                        | 0.1522                  |
| 188                       | 3                         | South Substation                 | 1103                         | 1,576                      | 0.1510                  |
| 189                       | 107                       | Tolar Substation                 | 25860                        | 527                        | 0.1480                  |
| 190                       | 213                       | Freeway Park Substation          | 1102                         | 1,082                      | 0.1469                  |
| 191                       | 201                       | South Substation                 | 1107                         | 1,332                      | 0.1411                  |
| 192                       | 98                        | Handley Substation               | 22825                        | 476                        | 0.1323                  |
| 193                       | 171                       | Valley Mills Substation          | 22565                        | 425                        | 0.1223                  |
| 194                       | 185                       | Magnolia Substation              | 1146                         | 2,517                      | 0.1215                  |
| 195                       | 181                       | Heights Substation               | 1132                         | 2,272                      | 0.1210                  |
| 196                       | 219                       | West Substation                  | 1201                         | 708                        | 0.1186                  |
| 197                       | 257                       | Texas Instruments Substation     | 1032                         | 3,564                      | 0.1153                  |
| 198                       | 249                       | South Shore Substation           | 1194                         | 2,257                      | 0.1147                  |
| 199                       | 195                       | Jones Street Substation          | 1412                         | 474                        | 0.1097                  |
| 200                       | 76                        | Whitewright Substation           | 12698                        | 901                        | 0.1076                  |
| 201                       | 276                       | Belding Substation               | 12F164                       | 19                         | 0.1052                  |
| 202                       | 164                       | Whitney Substation               | 22455                        | 635                        | 0.1039                  |
| 203                       | 282                       | Clifton #1 22KV Substation       | 22480                        | 126                        | 0.1031                  |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| 2015 SAIFI Ranking | 2014 SAIFI Ranking | Substation Identification      | Feeder Identification | Number of Customers | 2015 SAIFI Value |
|--------------------|--------------------|--------------------------------|-----------------------|---------------------|------------------|
| 204                | 166                | Sweeny Substation              | 1129                  | 659                 | 0.0986           |
| 205                | 99                 | Glen Rose Substation           | 23875                 | 835                 | 0.0958           |
| 206                | 193                | Brazoria Substation            | 1290                  | 1,012               | 0.0958           |
| 207                | 235                | Gatesville #2 Substation       | 23065                 | 520                 | 0.0942           |
| 208                | 216                | Clifton #1 22KV Substation     | 22495                 | 332                 | 0.0903           |
| 209                | 143                | Angleton Substation            | 1154                  | 1,916               | 0.0902           |
| 210                | 161                | Tejas Substation               | 1215                  | 1,548               | 0.0865           |
| 211                | 92                 | West Columbia Local Substation | 1237                  | 785                 | 0.0828           |
| 212                | 268                | Graham Substation              | 1245                  | 147                 | 0.0816           |
| 213                | 243                | Kermit #1 Substation           | 4K03                  | 246                 | 0.0813           |
| 214                | 165                | Angleton Substation            | 1153                  | 2,492               | 0.0810           |
| 215                | 93                 | Sweeny Substation              | 1264                  | 1,367               | 0.0804           |
| 216                | 110                | West Columbia Local Substation | 1235                  | 787                 | 0.0800           |
| 217                | 167                | West Substation                | 1235                  | 1,524               | 0.0793           |
| 218                | 253                | Trenton Substation             | 4120                  | 206                 | 0.0776           |
| 219                | 34                 | Sweeny Substation              | 1128                  | 1,516               | 0.0758           |
| 220                | 277                | Belding Substation             | 12F161                | 41                  | 0.0731           |
| 221                | 40                 | Heights Substation             | 1134                  | 924                 | 0.0714           |
| 222                | 25                 | Leonard Substation             | 12682                 | 242                 | 0.0702           |
| 223                | 218                | Downtown 12.5KV Substation     | 12F114                | 607                 | 0.0691           |
| 224                | 97                 | Lone Oak Substation            | 13384                 | 368                 | 0.0625           |
| 225                | 69                 | Thurber Substation             | 1490                  | 777                 | 0.0617           |
| 226                | 137                | Bryson Substation              | 1230                  | 456                 | 0.0614           |
| 227                | 180                | Kermit #1 Substation           | 4K02                  | 231                 | 0.0606           |
| 228                | 169                | West Substation                | 1223                  | 2,383               | 0.0570           |
| 229                | 86                 | Lakepointe Substation          | 2508                  | 386                 | 0.0518           |
| 230                | 275                | Kermit #2 Substation           | 12K48                 | 590                 | 0.0508           |
| 231                | 212                | West Substation                | 1233                  | 592                 | 0.0439           |
| 232                | 46                 | Longneck Substation            | 23130                 | 1,712               | 0.0426           |
| 233                | 237                | Pyote Substation               | 25P312                | 170                 | 0.0411           |
| 234                | 96                 | Pecos Main Substation          | 12P02                 | 1,117               | 0.0411           |
| 235                | 273                | Sanderson Substation           | 4S28                  | 295                 | 0.0406           |
| 236                | 205                | West Substation                | 1221                  | 1,926               | 0.0404           |
| 237                | 32                 | West Columbia Local Substation | 1234                  | 1,074               | 0.0391           |
| 238                | 54                 | Hamilton City Substation       | 22785                 | 383                 | 0.0391           |
| 239                | 114                | 16th Street Substation         | 12F72                 | 459                 | 0.0370           |
| 240                | 211                | Texas Instruments Substation   | 1012                  | 1,401               | 0.0349           |
| 241                | 133                | Jones Street Substation        | 1411                  | 1,756               | 0.0347           |
| 242                | 239                | Kermit #2 Substation           | 4K07                  | 328                 | 0.0335           |
| 243                | 37                 | League City Main Substation    | 1280                  | 1,462               | 0.0328           |
| 244                | 141                | Old Ocean Substation           | 1261                  | 187                 | 0.0320           |
| 245                | 31                 | Lone Star Substation           | 25P171                | 65                  | 0.0307           |
| 246                | 173                | Sweeny Substation              | 1263                  | 557                 | 0.0305           |
| 247                | 35                 | Gatesville #1 Substation       | 422                   | 201                 | 0.0298           |
| 248                | 259                | Handley Substation             | 22820                 | 68                  | 0.0294           |
| 249                | 255                | Downtown 12.5KV Substation     | 12F130                | 1,006               | 0.0288           |
| 250                | 198                | Kermit #2 Substation           | 4K06                  | 220                 | 0.0272           |
| 251                | 64                 | Meridian Substation            | 680                   | 306                 | 0.0261           |
| 252                | 190                | Olney Substation               | 1695                  | 593                 | 0.0252           |
| 253                | 183                | Keystone Substation            | 12K434                | 45                  | 0.0222           |
| 254                | 262                | Sanderson Substation           | 4S27                  | 102                 | 0.0196           |
| 255                | 281                | Walnut Springs Substation      | 2215                  | 117                 | 0.0170           |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| 2015 SAIFI Ranking | 2014 SAIFI Ranking | Substation Identification    | Feeder Identification | Number of Customers | 2015 SAIFI Value |
|--------------------|--------------------|------------------------------|-----------------------|---------------------|------------------|
| 256                | 234                | Stafford Substation          | 12P50                 | 317                 | 0.0157           |
| 257                | 208                | 16th Street Substation       | 13F14                 | 343                 | 0.0145           |
| 258                | 186                | Kermit #1 Substation         | 4K04                  | 481                 | 0.0145           |
| 259                | 214                | Clifton #2 Substation        | 23165                 | 81                  | 0.0123           |
| 260                | 58                 | Gatesville #2 Substation     | 426                   | 208                 | 0.0096           |
| 261                | 241                | Sanderson Substation         | 4S26                  | 227                 | 0.0088           |
| 262                | 258                | West Substation              | 1234                  | 1,492               | 0.0087           |
| 263                | 248                | Clifton #2 Substation        | 4160                  | 496                 | 0.0080           |
| 264                | 63                 | Thurber Substation           | 22890                 | 400                 | 0.0075           |
| 265                | 270                | Texas Instruments Substation | 1013                  | 1,835               | 0.0070           |
| 266                | 210                | South Shore Substation       | 1191                  | 859                 | 0.0058           |
| 267                | 283                | Clifton #1 4KV Substation    | 405                   | 225                 | 0.0044           |
| 268                | 232                | South Substation             | 1109                  | 793                 | 0.0037           |
| 269                | 264                | Texas Instruments Substation | 1033                  | 2,260               | 0.0030           |
| 270                | 187                | Olney Substation             | 1685                  | 463                 | 0.0021           |
| 271                | 236                | West Substation              | 1202                  | 995                 | 0.0000           |
| 272                | 62                 | Bryson Substation            | 1233                  | 190                 | 0.0000           |
| 273                | 228                | Stafford Substation          | 12P83                 | 405                 | 0.0000           |
| 274                | 55                 | Gatesville #1 Substation     | 413                   | 147                 | 0.0000           |
| 275                | 207                | Stafford Substation          | 12P82                 | 309                 | 0.0000           |
| 276                | 279                | Meridian Substation          | 690                   | 245                 | 0.0000           |
| 277                | 288                | California Substation        | 12K86                 | 27                  | 0.0000           |
| 278                | 245                | Clifton #2 Substation        | 4165                  | 311                 | 0.0000           |
| 279                | 67                 | Clifton #2 Substation        | 24370                 | 220                 | 0.0000           |
| 280                | 217                | Whitney #2 Substation        | 22460                 | 516                 | 0.0000           |
| 281                | 120                | West Substation              | 1203                  | 912                 | 0.0000           |
| 282                | 251                | Puckett Substation           | 25F14                 | 52                  | 0.0000           |
| 283                | 284                | Clifton #1 4KV Substation    | 407                   | 127                 | 0.0000           |
| 284                | 199                | Kermit #1 Substation         | 4K05                  | 168                 | 0.0000           |
| 285                | 285                | Clifton #1 4KV Substation    | 490                   | 26                  | 0.0000           |
| 286                | 74                 | Olney Substation             | 1690                  | 431                 | 0.0000           |
| 287                | 278                | Lakepointe Substation        | 2524                  | 674                 | 0.0000           |

## Service Quality Report to the Public Utility Commission of Texas

### Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

|            |
|------------|
| <b>287</b> |
|------------|

Add or Delete Rows as Necessary

### TEXAS-NEW MEXICO POWER COMPANY

| 2015 SAIDI Ranking | 2014 SAIDI Ranking | Substation Identification   | Feeder Identification | Number of Customers | 2015 SAIDI Value |
|--------------------|--------------------|-----------------------------|-----------------------|---------------------|------------------|
| 1                  | 45                 | Glen Rose Substation        | 22285                 | 381                 | 1,157.3779       |
| 2                  | 56                 | Flat Top Substation         | 26P03                 | 62                  | 1,031.5322       |
| 3                  | 23                 | W.D. Faulkner Substation    | 12P259                | 112                 | 929.6339         |
| 4                  | 69                 | Whitewright Substation      | 12575                 | 714                 | 610.3585         |
| 5                  | 4                  | Cochise Substation          | 25P47                 | 43                  | 496.5348         |
| 6                  | 263                | Hico City Substation        | 390                   | 271                 | 488.2656         |
| 7                  | 185                | Cochise Substation          | 25P48                 | 221                 | 459.0497         |
| 8                  | 223                | Hill County Substation      | 22125                 | 468                 | 435.7286         |
| 9                  | 72                 | Flat Top Substation         | 26P02                 | 63                  | 411.6507         |
| 10                 | 212                | Hamilton City Substation    | 23825                 | 326                 | 399.1533         |
| 11                 | 262                | Hico City Substation        | 395                   | 517                 | 389.0116         |
| 12                 | 128                | League City Main Substation | 1010                  | 481                 | 332.2307         |
| 13                 | 251                | Graham Substation           | 12605                 | 127                 | 330.4724         |
| 14                 | 7                  | Deport Substation (ONCOR)   | 22164                 | 581                 | 298.5043         |
| 15                 | 242                | Gomez Substation            | 25F05                 | 24                  | 264.9166         |
| 16                 | 186                | Tejas Substation            | 1217                  | 140                 | 232.7428         |
| 17                 | 155                | Alvin Substation            | 1257                  | 2,020               | 232.2970         |
| 18                 | 102                | Wickett Substation          | 12K446                | 45                  | 221.0444         |
| 19                 | 25                 | Red River Substation        | 2262                  | 75                  | 213.2933         |
| 20                 | 157                | Walnut Springs Substation   | 1270                  | 48                  | 210.0000         |
| 21                 | 49                 | Climax Substation           | 22110                 | 1,056               | 205.4517         |
| 22                 | 52                 | Whitewright Substation      | 12574                 | 789                 | 200.7300         |
| 23                 | 144                | Dickinson Substation        | 1267                  | 1,824               | 195.5126         |
| 24                 | 38                 | Reeves County #4 Substation | 13P37                 | 208                 | 185.4230         |
| 25                 | 200                | South Substation            | 1102                  | 1,437               | 182.6457         |
| 26                 | 12                 | Coryell County Substation   | 22155                 | 833                 | 178.4453         |
| 27                 | 133                | Gomez Substation            | 25F61                 | 20                  | 176.8000         |
| 28                 | 111                | Hamilton City Substation    | 23820                 | 204                 | 174.0294         |
| 29                 | 287                | California Substation       | 12K87                 | 57                  | 171.4561         |
| 30                 | 107                | Frontier Substation         | 4236                  | 217                 | 169.5668         |
| 31                 | 63                 | Coryell County Substation   | 22365                 | 908                 | 168.8149         |
| 32                 | 244                | Worsham Field Substation    | 13P97                 | 89                  | 156.1460         |
| 33                 | 40                 | Whitney #2 Substation       | 22465                 | 384                 | 153.5937         |
| 34                 | 224                | Pecos Main Substation       | 12P362                | 822                 | 153.0109         |
| 35                 | 16                 | Climax Substation           | 2234                  | 498                 | 149.9357         |
| 36                 | 26                 | Red River Substation        | 2229                  | 358                 | 149.6312         |
| 37                 | 123                | Glen Rose Substation        | 22295                 | 779                 | 147.2708         |
| 38                 | 87                 | Petrolia Substation         | 12260                 | 848                 | 146.2370         |
| 39                 | 146                | Magnolia Substation         | 1144                  | 926                 | 145.0313         |
| 40                 | 260                | Meridian Substation         | 23205                 | 359                 | 143.7242         |
| 41                 | 233                | South Bend Substation       | 1300                  | 166                 | 142.8795         |
| 42                 | 53                 | Meridian Substation         | 23210                 | 798                 | 142.5463         |
| 43                 | 135                | League City Main Substation | 1284                  | 3,317               | 135.7940         |
| 44                 | 265                | Blossom Substation          | 2207                  | 122                 | 121.2213         |
| 45                 | 256                | South Substation            | 1108                  | 1,928               | 119.0612         |
| 46                 | 226                | Wickett Substation          | 12K449                | 216                 | 118.1481         |
| 47                 | 217                | Jones Street Substation     | 1413                  | 78                  | 116.2307         |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| 2015 SAIDI Ranking | 2014 SAIDI Ranking | Substation Identification   | Feeder Identification | Number of Customers | 2015 SAIDI Value |
|--------------------|--------------------|-----------------------------|-----------------------|---------------------|------------------|
| 48                 | 116                | Freeway Park Substation     | 1103                  | 1,437               | 115.2386         |
| 49                 | 64                 | Sycamore Substation         | 24100                 | 29                  | 111.0000         |
| 50                 | 141                | Old Ocean Substation        | 1260                  | 560                 | 110.5964         |
| 51                 | 164                | Hill County Substation      | 23340                 | 592                 | 110.1993         |
| 52                 | 29                 | Friendswood Substation      | 1107                  | 1,837               | 103.7495         |
| 53                 | 213                | Reeves County #4 Substation | 12P28                 | 122                 | 103.3770         |
| 54                 | 245                | Airport Substation          | 12F271                | 105                 | 103.0190         |
| 55                 | 109                | Lone Star Substation        | 25P174                | 33                  | 102.1818         |
| 56                 | 66                 | Alvin Substation            | 1116                  | 2,069               | 101.7651         |
| 57                 | 43                 | Friendswood Substation      | 1251                  | 1,897               | 100.0801         |
| 58                 | 132                | Tejas Substation            | 1214                  | 588                 | 99.8758          |
| 59                 | 10                 | Red River Substation        | 2252                  | 1,111               | 98.4707          |
| 60                 | 189                | Whitney Substation          | 22455                 | 635                 | 95.6661          |
| 61                 | 282                | Stafford Substation         | 12P99                 | 302                 | 92.2284          |
| 62                 | 172                | Dickinson Substation        | 1277                  | 1,695               | 92.0318          |
| 63                 | 99                 | Krugerville Substation      | 2604                  | 2,247               | 91.8072          |
| 64                 | 54                 | Freeway Park Substation     | 1298                  | 2,156               | 91.6595          |
| 65                 | 149                | Freeway Park Substation     | 1297                  | 700                 | 91.6514          |
| 66                 | 134                | League City Main Substation | 1283                  | 1,748               | 90.5560          |
| 67                 | 154                | Seminole Substation         | 1403                  | 977                 | 89.3920          |
| 68                 | 101                | Brazoria Substation         | 1291                  | 691                 | 88.5701          |
| 69                 | 71                 | Gatesville #2 Substation    | 429                   | 319                 | 86.4388          |
| 70                 | 5                  | Angleton Substation         | 1244                  | 1,269               | 85.8431          |
| 71                 | 236                | Lakepointe Substation       | 2540                  | 562                 | 84.9768          |
| 72                 | 65                 | Freeway Park Substation     | 1299                  | 854                 | 84.2072          |
| 73                 | 126                | Dickinson Substation        | 1266                  | 635                 | 84.0299          |
| 74                 | 59                 | Saint Jo Substation         | 15757                 | 394                 | 83.8223          |
| 75                 | 160                | Hamilton County Substation  | 24015                 | 597                 | 83.5175          |
| 76                 | 76                 | South Shore Substation      | 1192                  | 1,456               | 83.4203          |
| 77                 | 125                | Seminole Substation         | 1402                  | 1,090               | 79.0587          |
| 78                 | 89                 | Dickinson Substation        | 1274                  | 2,401               | 77.7246          |
| 79                 | 83                 | Jones Street Substation     | 1431                  | 885                 | 75.6293          |
| 80                 | 153                | Alvin Substation            | 1117                  | 1,638               | 75.4487          |
| 81                 | 103                | La Marque Substation        | 1204                  | 1,586               | 75.1393          |
| 82                 | 82                 | Alvin Substation            | 1231                  | 2,032               | 74.9901          |
| 83                 | 225                | Thurber Substation          | 1447                  | 616                 | 74.7321          |
| 84                 | 117                | League City Main Substation | 1282                  | 2,182               | 73.7241          |
| 85                 | 169                | Alvin Substation            | 1254                  | 1,670               | 73.4131          |
| 86                 | 130                | IH-20 Substation            | 12P563                | 210                 | 70.9428          |
| 87                 | 13                 | Clifton #1 22KV Substation  | 22485                 | 81                  | 70.7407          |
| 88                 | 114                | Magnolia Substation         | 1148                  | 2,398               | 69.8698          |
| 89                 | 173                | Freeway Park Substation     | 1101                  | 1,573               | 69.5505          |
| 90                 | 211                | Lone Oak Substation         | 13388                 | 469                 | 66.8208          |
| 91                 | 19                 | Magnolia Substation         | 1149                  | 1,151               | 66.3874          |
| 92                 | 257                | Lakepointe Substation       | 2512                  | 2,434               | 66.2506          |
| 93                 | 98                 | La Marque Substation        | 1201                  | 903                 | 65.5503          |
| 94                 | 68                 | Nocona Substation           | 13370                 | 692                 | 65.4046          |
| 95                 | 41                 | Friendswood Substation      | 1253                  | 912                 | 64.6578          |
| 96                 | 167                | Nocona Substation           | 13374                 | 702                 | 63.9658          |
| 97                 | 222                | Lake Whitney Substation     | 1230                  | 477                 | 62.7568          |
| 98                 | 39                 | South Shore Substation      | 1195                  | 1,193               | 62.0419          |
| 99                 | 105                | Northside Substation        | 1228                  | 1,148               | 61.5731          |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| 2015 SAIDI Ranking | 2014 SAIDI Ranking | Substation Identification      | Feeder Identification | Number of Customers | 2015 SAIDI Value |
|--------------------|--------------------|--------------------------------|-----------------------|---------------------|------------------|
| 100                | 127                | Alvin Substation               | 1259                  | 718                 | 61.2409          |
| 101                | 97                 | Lakepointe Substation          | 2516                  | 901                 | 58.9078          |
| 102                | 6                  | Sycamore Substation            | 24105                 | 147                 | 58.0136          |
| 103                | 80                 | Dickinson Substation           | 1279                  | 1,949               | 54.4679          |
| 104                | 9                  | Northside Substation           | 1294                  | 1,080               | 54.2148          |
| 105                | 231                | West Substation                | 1222                  | 1,432               | 53.6641          |
| 106                | 30                 | Alvin Substation               | 1115                  | 2,157               | 53.2021          |
| 107                | 2                  | Coryell County Substation      | 22160                 | 74                  | 52.9054          |
| 108                | 81                 | Gatesville #2 Substation       | 22725                 | 493                 | 51.8215          |
| 109                | 190                | Stafford Substation            | 13P50                 | 357                 | 50.0448          |
| 110                | 205                | Magnolia Substation            | 1145                  | 3,282               | 49.0612          |
| 111                | 148                | La Marque Substation           | 1205                  | 1,063               | 47.5983          |
| 112                | 90                 | Northside Substation           | 1293                  | 641                 | 47.5179          |
| 113                | 161                | IH-20 Substation               | 12P566                | 495                 | 47.3858          |
| 114                | 31                 | Heights Substation             | 1222                  | 623                 | 47.0577          |
| 115                | 32                 | Longneck Substation            | 23126                 | 469                 | 46.8912          |
| 116                | 131                | La Marque Substation           | 1202                  | 1,078               | 46.6669          |
| 117                | 67                 | Jones Street Substation        | 1433                  | 1,032               | 46.0901          |
| 118                | 187                | Whitney Substation             | 22450                 | 499                 | 45.5330          |
| 119                | 210                | South Substation               | 1107                  | 1,332               | 43.3506          |
| 120                | 18                 | Pecos Main Substation          | 12P03                 | 424                 | 42.3231          |
| 121                | 143                | Northside Substation           | 1295                  | 2,290               | 41.2934          |
| 122                | 274                | League City Main Substation    | 1281                  | 940                 | 40.9255          |
| 123                | 221                | Winkler County #6 Substation   | 25K11                 | 40                  | 40.8000          |
| 124                | 119                | Friendswood Substation         | 1109                  | 1,543               | 40.6966          |
| 125                | 84                 | Emory Substation (ONCOR)       | 1201                  | 930                 | 40.0268          |
| 126                | 272                | Kermit #2 Substation           | 12K98                 | 299                 | 39.5919          |
| 127                | 60                 | Walnut Springs Substation      | 2210                  | 454                 | 39.4977          |
| 128                | 156                | Krugerville Substation         | 2608                  | 1,868               | 39.0968          |
| 129                | 58                 | West Columbia Local Substation | 1233                  | 1,085               | 38.9059          |
| 130                | 158                | Hamilton County Substation     | 2340                  | 135                 | 38.8666          |
| 131                | 201                | Seminole Substation            | 1404                  | 2,009               | 38.1567          |
| 132                | 15                 | South Substation               | 1103                  | 1,576               | 37.7303          |
| 133                | 96                 | Cochise Substation             | 12P637                | 103                 | 36.1456          |
| 134                | 50                 | Flat Top Substation            | 26P01                 | 161                 | 34.9875          |
| 135                | 269                | Keystone Substation            | 12K437                | 714                 | 34.6316          |
| 136                | 28                 | Pyote Substation               | 25P217                | 104                 | 34.5769          |
| 137                | 17                 | La Marque Substation           | 1110                  | 377                 | 34.2652          |
| 138                | 37                 | Friendswood Substation         | 1252                  | 1,642               | 32.9409          |
| 139                | 150                | Lake Whitney Substation        | 12355                 | 857                 | 32.6044          |
| 140                | 85                 | Saint Jo Substation            | 15761                 | 216                 | 32.4212          |
| 141                | 243                | Blossom Substation             | 2203                  | 1,385               | 32.3487          |
| 142                | 88                 | Lakepointe Substation          | 2536                  | 1,446               | 32.0975          |
| 143                | 181                | Angleton Substation            | 1245                  | 689                 | 30.7837          |
| 144                | 27                 | Whitewright Substation         | 12573                 | 190                 | 30.6210          |
| 145                | 241                | Whitewright Substation         | 13563                 | 339                 | 30.1710          |
| 146                | 216                | Alvin Substation               | 1232                  | 1,260               | 29.7047          |
| 147                | 11                 | Angleton Substation            | 1240                  | 1,544               | 29.5187          |
| 148                | 51                 | Brazoria Substation            | 1270                  | 1,023               | 28.8357          |
| 149                | 162                | Northside Substation           | 1292                  | 779                 | 28.0423          |
| 150                | 124                | Glen Rose Substation           | 22300                 | 1,126               | 27.9387          |
| 151                | 151                | Puckett Substation             | 25F18                 | 33                  | 27.6363          |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| 2015 SAIDI Ranking | 2014 SAIDI Ranking | Substation Identification    | Feeder Identification | Number of Customers | 2015 SAIDI Value |
|--------------------|--------------------|------------------------------|-----------------------|---------------------|------------------|
| 152                | 175                | League City Main Substation  | 1285                  | 2,004               | 27.6202          |
| 153                | 24                 | Worsham Field Substation     | 13P98                 | 91                  | 27.5274          |
| 154                | 47                 | Nocona Substation            | 12486                 | 164                 | 27.2317          |
| 155                | 3                  | Talco West Substation        | 13909                 | 30                  | 27.0344          |
| 156                | 1                  | Valley Mills Substation      | 22575                 | 657                 | 27.0152          |
| 157                | 246                | Texas Instruments Substation | 1032                  | 3,564               | 26.8468          |
| 158                | 219                | Airport Substation           | 12F725                | 761                 | 26.0512          |
| 159                | 229                | Freeway Park Substation      | 1102                  | 1,082               | 26.0286          |
| 160                | 14                 | Leonard Substation           | 12678                 | 516                 | 25.9031          |
| 161                | 182                | Valley Mills Substation      | 22565                 | 425                 | 25.2988          |
| 162                | 33                 | Heights Substation           | 1224                  | 1,569               | 24.1210          |
| 163                | 79                 | Leonard Substation           | 14635                 | 506                 | 23.3695          |
| 164                | 177                | League City Main Substation  | 1012                  | 1,139               | 22.9359          |
| 165                | 110                | Tejas Substation             | 1212                  | 288                 | 22.6979          |
| 166                | 62                 | Friendswood Substation       | 1108                  | 1,744               | 22.6433          |
| 167                | 137                | Dickinson Substation         | 1272                  | 2,531               | 22.5725          |
| 168                | 165                | Angleton Substation          | 1241                  | 1,603               | 22.4815          |
| 169                | 21                 | Hamilton County Substation   | 2345                  | 208                 | 21.3221          |
| 170                | 230                | West Substation              | 1201                  | 708                 | 21.1991          |
| 171                | 254                | South Substation             | 1104                  | 3,481               | 20.3990          |
| 172                | 46                 | Nocona Substation            | 12490                 | 316                 | 20.0664          |
| 173                | 159                | Brazoria Substation          | 1271                  | 1,744               | 19.2981          |
| 174                | 139                | La Marque Substation         | 1203                  | 463                 | 18.9114          |
| 175                | 34                 | Angleton Substation          | 1242                  | 544                 | 18.9044          |
| 176                | 174                | Walnut Springs Substation    | 2200                  | 383                 | 18.8224          |
| 177                | 106                | Tolar Substation             | 25860                 | 527                 | 18.5237          |
| 178                | 176                | Leonard Substation           | 14631                 | 446                 | 18.4372          |
| 179                | 140                | South Shore Substation       | 1190                  | 2,319               | 17.5795          |
| 180                | 168                | Alvin Substation             | 1230                  | 1,932               | 17.4042          |
| 181                | 91                 | Angleton Substation          | 1243                  | 1,338               | 17.3721          |
| 182                | 188                | Magnolia Substation          | 1150                  | 839                 | 16.9368          |
| 183                | 191                | Airport Substation           | 12F44                 | 894                 | 16.5816          |
| 184                | 170                | Heights Substation           | 1132                  | 2,272               | 16.1333          |
| 185                | 171                | Angleton Substation          | 1155                  | 1,100               | 16.1118          |
| 186                | 122                | Magnolia Substation          | 1146                  | 2,517               | 15.3059          |
| 187                | 112                | Glen Rose Substation         | 22305                 | 286                 | 14.4860          |
| 188                | 70                 | 16th Street Substation       | 12F71                 | 1,066               | 14.3086          |
| 189                | 288                | Lakepointe Substation        | 2544                  | 747                 | 14.2610          |
| 190                | 22                 | Hamilton City Substation     | 22780                 | 658                 | 14.1231          |
| 191                | 138                | South Shore Substation       | 1196                  | 1,180               | 13.4347          |
| 192                | 203                | West Substation              | 1233                  | 592                 | 13.3074          |
| 193                | 115                | Blue Ridge Substation        | 22700                 | 474                 | 13.3059          |
| 194                | 208                | League City Main Substation  | 1011                  | 156                 | 13.0961          |
| 195                | 179                | Pyote Substation             | 25P312                | 170                 | 13.0411          |
| 196                | 258                | South Shore Substation       | 1194                  | 2,257               | 12.1369          |
| 197                | 255                | Gatesville #2 Substation     | 23065                 | 520                 | 12.1307          |
| 198                | 152                | Nocona Substation            | 13610                 | 684                 | 11.8801          |
| 199                | 86                 | Whitewright Substation       | 12698                 | 901                 | 11.8035          |
| 200                | 214                | Clifton #1 22KV Substation   | 22495                 | 332                 | 11.6927          |
| 201                | 129                | West Substation              | 1235                  | 1,524               | 11.4291          |
| 202                | 184                | Valley Mills Substation      | 22570                 | 432                 | 11.3194          |
| 203                | 285                | Clifton #1 22KV Substation   | 22480                 | 126                 | 11.2301          |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| 2015 SAIDI Ranking | 2014 SAIDI Ranking | Substation Identification      | Feeder Identification | Number of Customers | 2015 SAIDI Value |
|--------------------|--------------------|--------------------------------|-----------------------|---------------------|------------------|
| 204                | 270                | Pecos Main Substation          | 12P01                 | 201                 | 10.7910          |
| 205                | 57                 | Lone Oak Substation            | 13384                 | 368                 | 10.7581          |
| 206                | 204                | Sweeny Substation              | 1129                  | 659                 | 10.7101          |
| 207                | 142                | Tejas Substation               | 1215                  | 1,548               | 10.5497          |
| 208                | 247                | Trenton Substation             | 4120                  | 206                 | 10.1407          |
| 209                | 20                 | Longneck Substation            | 23130                 | 1,712               | 9.6232           |
| 210                | 75                 | Handley Substation             | 22825                 | 476                 | 9.4369           |
| 211                | 273                | Sanderson Substation           | 4S28                  | 295                 | 8.7389           |
| 212                | 193                | Jones Street Substation        | 1412                  | 474                 | 8.5569           |
| 213                | 239                | Kermit #1 Substation           | 4K03                  | 246                 | 8.4552           |
| 214                | 78                 | Heights Substation             | 1134                  | 924                 | 8.2889           |
| 215                | 95                 | Lakepointe Substation          | 2508                  | 386                 | 8.2694           |
| 216                | 202                | West Substation                | 1221                  | 1,926               | 7.5025           |
| 217                | 104                | West Substation                | 1223                  | 2,383               | 7.2173           |
| 218                | 92                 | Glen Rose Substation           | 23875                 | 835                 | 7.2083           |
| 219                | 48                 | Leonard Substation             | 12682                 | 242                 | 7.1157           |
| 220                | 271                | Graham Substation              | 1245                  | 147                 | 7.0748           |
| 221                | 94                 | Bryson Substation              | 1230                  | 456                 | 7.0723           |
| 222                | 286                | Belding Substation             | 12F161                | 41                  | 6.6585           |
| 223                | 100                | Pecos Main Substation          | 12P02                 | 1,117               | 6.6141           |
| 224                | 73                 | Sweeny Substation              | 1128                  | 1,516               | 6.5118           |
| 225                | 42                 | Meridian Substation            | 680                   | 306                 | 6.5032           |
| 226                | 147                | Downtown 12.5KV Substation     | 12F520                | 350                 | 6.4371           |
| 227                | 283                | Belding Substation             | 12F164                | 19                  | 6.1578           |
| 228                | 93                 | Sweeny Substation              | 1264                  | 1,367               | 5.9992           |
| 229                | 275                | Kermit #2 Substation           | 12K48                 | 590                 | 5.9491           |
| 230                | 120                | West Columbia Local Substation | 1237                  | 785                 | 5.9414           |
| 231                | 121                | West Columbia Local Substation | 1235                  | 787                 | 5.6569           |
| 232                | 220                | Brazoria Substation            | 1290                  | 1,012               | 5.2262           |
| 233                | 237                | Texas Instruments Substation   | 1012                  | 1,401               | 5.0599           |
| 234                | 268                | Handley Substation             | 22820                 | 68                  | 5.0000           |
| 235                | 209                | Kermit #2 Substation           | 4K06                  | 220                 | 4.9909           |
| 236                | 136                | Angleton Substation            | 1154                  | 1,916               | 4.9582           |
| 237                | 8                  | Lone Star Substation           | 25P171                | 65                  | 4.9076           |
| 238                | 166                | Angleton Substation            | 1153                  | 2,492               | 4.8571           |
| 239                | 55                 | Thurber Substation             | 1490                  | 777                 | 4.7129           |
| 240                | 44                 | West Columbia Local Substation | 1234                  | 1,074               | 4.3500           |
| 241                | 145                | Jones Street Substation        | 1411                  | 1,756               | 4.1076           |
| 242                | 238                | Downtown 12.5KV Substation     | 12F114                | 607                 | 3.8253           |
| 243                | 180                | Sweeny Substation              | 1263                  | 557                 | 3.4470           |
| 244                | 234                | Kermit #2 Substation           | 4K07                  | 328                 | 3.3536           |
| 245                | 266                | Sanderson Substation           | 4S27                  | 102                 | 3.1372           |
| 246                | 206                | Olney Substation               | 1695                  | 593                 | 2.6576           |
| 247                | 183                | Old Ocean Substation           | 1261                  | 187                 | 2.5347           |
| 248                | 264                | Downtown 12.5KV Substation     | 12F130                | 1,006               | 2.4900           |
| 249                | 178                | Gatesville #1 Substation       | 422                   | 201                 | 2.3333           |
| 250                | 163                | 16th Street Substation         | 12F72                 | 459                 | 2.0305           |
| 251                | 281                | Walnut Springs Substation      | 2215                  | 117                 | 2.0256           |
| 252                | 118                | League City Main Substation    | 1280                  | 1,462               | 1.8912           |
| 253                | 196                | Keystone Substation            | 12K434                | 45                  | 1.6666           |
| 254                | 249                | West Substation                | 1234                  | 1,492               | 1.2352           |
| 255                | 250                | Sanderson Substation           | 4S26                  | 227                 | 1.0572           |



Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY**

| <b>2015 SAIDI Ranking</b> | <b>2014 SAIDI Ranking</b> | <b>Substation Identification</b> | <b>Feeder Identification</b> | <b>Number of Customers</b> | <b>2015 SAIDI Value</b> |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 256                       | 195                       | Stafford Substation              | 12P50                        | 317                        | 1.0473                  |
| 257                       | 35                        | Hamilton City Substation         | 22785                        | 383                        | 1.0078                  |
| 258                       | 252                       | Clifton #2 Substation            | 23165                        | 81                         | 0.9259                  |
| 259                       | 218                       | South Shore Substation           | 1191                         | 859                        | 0.7543                  |
| 260                       | 227                       | Kermit #1 Substation             | 4K04                         | 481                        | 0.5322                  |
| 261                       | 232                       | South Substation                 | 1109                         | 793                        | 0.4955                  |
| 262                       | 261                       | Clifton #2 Substation            | 4160                         | 496                        | 0.4838                  |
| 263                       | 267                       | Texas Instruments Substation     | 1033                         | 2,260                      | 0.4579                  |
| 264                       | 253                       | Texas Instruments Substation     | 1013                         | 1,835                      | 0.4108                  |
| 265                       | 228                       | 16th Street Substation           | 13F14                        | 343                        | 0.3819                  |
| 266                       | 61                        | Gatesville #2 Substation         | 426                          | 208                        | 0.3365                  |
| 267                       | 235                       | Kermit #1 Substation             | 4K02                         | 231                        | 0.3030                  |
| 268                       | 278                       | Clifton #1 4KV Substation        | 405                          | 225                        | 0.2666                  |
| 269                       | 192                       | Oney Substation                  | 1685                         | 463                        | 0.1943                  |
| 270                       | 113                       | Thurber Substation               | 22890                        | 400                        | 0.1500                  |
| 271                       | 36                        | Bryson Substation                | 1233                         | 190                        | 0.0000                  |
| 272                       | 74                        | Clifton #2 Substation            | 24370                        | 220                        | 0.0000                  |
| 273                       | 77                        | Oney Substation                  | 1690                         | 431                        | 0.0000                  |
| 274                       | 108                       | West Substation                  | 1203                         | 912                        | 0.0000                  |
| 275                       | 194                       | Whitney #2 Substation            | 22460                        | 516                        | 0.0000                  |
| 276                       | 197                       | Gatesville #1 Substation         | 413                          | 147                        | 0.0000                  |
| 277                       | 198                       | West Substation                  | 1202                         | 995                        | 0.0000                  |
| 278                       | 199                       | Stafford Substation              | 12P83                        | 405                        | 0.0000                  |
| 279                       | 215                       | Kermit #1 Substation             | 4K05                         | 168                        | 0.0000                  |
| 280                       | 240                       | Stafford Substation              | 12P82                        | 309                        | 0.0000                  |
| 281                       | 248                       | Clifton #2 Substation            | 4165                         | 311                        | 0.0000                  |
| 282                       | 259                       | Puckett Substation               | 25F14                        | 52                         | 0.0000                  |
| 283                       | 276                       | California Substation            | 12K86                        | 27                         | 0.0000                  |
| 284                       | 277                       | Lakepointe Substation            | 2524                         | 674                        | 0.0000                  |
| 285                       | 279                       | Clifton #1 4KV Substation        | 407                          | 127                        | 0.0000                  |
| 286                       | 280                       | Clifton #1 4KV Substation        | 490                          | 26                         | 0.0000                  |
| 287                       | 284                       | Meridian Substation              | 690                          | 245                        | 0.0000                  |

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY  
INTERRUPTION CAUSES**

Provide the percentage of interruptions attributable to each cause.

2015 Reporting Year

| <b>Causes of Forced Interruptions</b> | <b>Percentage</b> |
|---------------------------------------|-------------------|
| WEATHER                               | 29.45%            |
| UTILITY-OWNED EQUIPMENT               | 28.53%            |
| VEGETATION                            | 20.26%            |
| ANIMALS AND BIRDS                     | 15.07%            |
| UNKNOWN                               | 5.28%             |
| OTHER                                 | 1.16%             |
| PEOPLE                                | 0.25%             |
| <b>TOTAL</b>                          | <b>100%</b>       |