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Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, DC 20554

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PUBLIC UTILITY COMMISSION  
FILING OFFICE

In the Matter of )  
 )  
Section 63.71 Application of )  
AT&T Corp. )  
 )  
 )  
For Authority Pursuant to Section 214 of )  
The Communications Act of 1934, As Amended, )  
To Discontinue the Provision of Service )

File No.

**SECTION 63.71 APPLICATION OF  
AT&T CORP.**

AT&T Services, Inc. on behalf of its affiliate AT&T Corp. ("AT&T"), applies for authority under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, to discontinue AT&T voice connection service.

As required by Section 63.71(a) and (b) of the Commission's rules, AT&T provides the following information:

**Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):**

AT&T Corp.  
1 AT&T Way  
Bedminster, NJ 07921

**Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):**

AT&T plans to no longer offer this service to new customers on or after May 30, 2016, and plans to discontinue this service to existing customers on or after June 1, 2017 subject to Commission authorization of the discontinuance pursuant to 47 C.F.R. § 63.71(c).

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**Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):**

AT&T will discontinue this service in the lower 48 states, including the District of Columbia.

**Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):**

AT&T voice connection service is a cloud-based interconnected VoIP service for businesses. AT&T is discontinuing voice connection service because the platform that supports the service is being discontinued by the manufacturer.

The public convenience and necessity will not be impaired by this service discontinuance because AT&T has other cloud-based interconnected VoIP services available in the market, such as RingCentral Office@Hand. Furthermore, there are many providers of interconnected VoIP services in the business market.

**Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):**

AT&T notified its customers of its intention to discontinue this service by letter sent via first class U.S. Mail on April 28, 2016.<sup>1</sup> Copies of this Application are being sent, first class U.S. Mail, to the public utilities commissions and governors of the affected states and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.

**Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):**

AT&T is considered non-dominant with respect to the services to be discontinued.

Questions about this application may be addressed to David Talbott, AT&T Services, Inc., Associate Vice President – Federal Regulatory, 1120 20<sup>th</sup> Street, NW, Suite 1000, Washington, DC 20036, (202) 457-3039.

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<sup>1</sup> See Attachment A

**Conclusion:**

The public convenience and necessity will not be adversely affected by the discontinuance of this service given the many alternative options for interconnected VoIP service for business customers. AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue voice connection service.

Respectfully submitted,

By: /s/ Terri L. Hoskins

Terri L. Hoskins  
Christopher Heimann  
Gary L. Phillips  
David Lawson

AT&T Inc.  
1120 20<sup>th</sup> Street, N.W.  
Washington, D.C. 20036

(202) 457-3047

*Its Attorneys*

May 2, 2016

# ATTACHMENT A



April 28, 2016

[REDACTED]

**Notice Regarding voice connection service  
Change in Service Effective 05/30/16**

Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your voice connection service account. Our records indicate an active AT&T voice connection service currently managed by you as the primary Administrator contact. Please note the following:

**Effective May 30, 2016**, pending regulatory approval, AT&T voice connection service will no longer be available to new customers (no current contract or service) in the contiguous 48 States. As a current AT&T customer with voice connection service, you may retain your existing service(s) subject to the following changes in service.

**Effective May 30, 2016, AT&T will no longer renew service agreements for voice connection service.** Following the expiration of your current ABN Express term agreement, AT&T will continue to provide the voice connection service on a month-to-month basis until the service is discontinued. During any month-to-month service period, AT&T may change the rates, terms and conditions of the service upon required notification. **Your voice connection service will be discontinued on or after June 1, 2017.**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communication Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

If you have any questions regarding this change please contact Karl Krebs at 1 AT&T Way, Room 5B, Bedminster, NJ 07921, or via email [krebs@att.com](mailto:krebs@att.com).

**Effective May 1, 2017, Moves, Additions, and Change orders for voice connection service will no longer be accepted.** After April 30, 2017, no requests for physical changes to your service including any addition, replacement or modification to voice connection service, or the installation/activation of new voice connection service will be accepted.

(Over)

Your business is important to us and we want to ensure that you are obtaining the best service to stay connected to your customers, business partners, and employees. We encourage you to contact your account manager to discuss an alternate replacement solution from AT&T that best meets your needs.

We appreciate your understanding and look forward to serving your future business needs.

Sincerely,

Karl Krebs  
Sr. Product Manager  
AT&T Services, Inc.  
1 AT&T Way  
Bedminster, NJ 07921

**Please do not send inquiries or payments to the return address on this notice. If you have comments or questions, please contact AT&T Customer Service at the toll-free number on your bill.**

NC40477

**CERTIFICATE OF SERVICE**

I, **Lacretia Hill**, certify that I have, on May 2, 2016 served a copy of the foregoing Section 63.71 Application of AT&T by U.S. Mail postage prepaid to the addresses on the attached sheets.

/s/Lacretia Hill  
Lacretia Hill



**Alabama Public Service Commission  
100 N. Union Street  
Suite 850  
Montgomery, AL 36130**

**Office of the Governor  
State Capitol  
600 Dexter Avenue  
Montgomery, AL 36130**

**Arizona Corporation Commission  
Commissioners Wing  
1200 West Washington  
Phoenix, AZ 85007-2996**

**Office of the Governor  
1700 West Washington  
Phoenix, Arizona 85007**

**Arkansas Public Service Commission  
P.O Box 400  
Little Rock, AR 72203-0400**

**Office of the Governor  
Governor's Office  
State Capitol Rm. 250  
Little Rock, AR 72201**

**Office of the Governor  
Governor's Office  
State Capitol Building  
Sacramento, California 958 14**

**Michael R. Peevey  
President, California Public Utilities  
Commission  
Headquarters Office  
505 Van Ness Avenue  
San Francisco, CA 94 102-3298**

**Colorado Public Utilities Commission  
1560 Broadway  
Suite 250  
Denver, CO 80202**

**Office of the Governor  
136 State Capitol  
Denver, CO 80203-1792**

**Office of the Governor  
State Capitol  
210 Capitol Avenue  
Hartford, Connecticut 06106**

**Public Utilities Regulatory Authority  
Department of Energy and Environmental Protection  
Ten Franklin Square  
New Britain, CT 06051**

**Delaware Public Service Commission  
861 Silver Lake Boulevard  
Cannon Building, Suite 1000  
Dover, DE 19904**

**Office of the Governor  
Tatnall Building  
William Penn Street, 2<sup>nd</sup> Floor  
Dover, DE 19901**

**District of Columbia  
Public Service Commission  
1325 G Street NW Suite 800  
Washington, DC 20005**

**Office of the Mayor  
John A. Wilson Building  
1350 Pennsylvania Avenue, NW  
Washington, DC 20004**

**Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850**

**Office of the Governor  
The Capitol  
Tallahassee, FL 32399-0001**

**Office of the Governor  
Georgia State Capitol  
Atlanta, GA 30334**

**Georgia Public Service Commission  
244 Washington Street, SW  
Atlanta, GA 30334**

**Idaho Public Utilities Commission  
472 W. Washington Street  
Boise, ID 83720-0074**

**Office of the Governor  
P.O. Box 83720  
Boise, Idaho 83720**

**Office of the Governor  
207 State House  
Springfield, Illinois 62706**

**Illinois Commerce Commission  
527 East Capitol Ave  
Springfield, IL 62701**

**Office of the Governor  
Statehouse  
Indianapolis, Indiana 46204**

**Indiana Utility Regulatory Commission  
PNC Center  
101 West Washington Street  
Suite 1500 East  
Indianapolis, IN 46204**

**Office of the Governor & Lt. Governor  
State Capitol  
1007 East Grand Ave.  
Des Moines, IA 50319**

**Iowa Utilities Board  
1375 E. Court Ave  
Room 69  
Des Moines, IA 50319**

**Office of the Governor  
Capitol, 300 SW 10th Ave., Ste. 241s  
Topeka, Kansas 666 12- 1590**

**Kansas Corporation Commission  
Commissioners, Utilities Division, Motor  
Carriers, Pipeline Safety and Energy  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027**

**Office of the Governor  
700 Capital Avenue  
Suite 100  
Frankfort, KY 40601**

**Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40601**

**Louisiana Public Service Commission  
Galvez Building, 12th Floor  
602 North Fifth Street  
P.O. Box 91154  
Baton Rouge, LA 70821**

**Office of the Governor  
P.O. Box 94004  
Baton Rouge, LA 70804-9004**

**Office of the Governor  
Room 280  
Boston, MA 02133**

**Office of Consumer Affairs and Business  
Regulation  
10 Park Plaza, Suite 5170  
Boston, MA 02116**

**Office of the Governor  
State House, 100 State Circle  
Annapolis, MD 21401**

**Maryland Public Service Commission  
William D. Schaefer Tower  
6 St. Paul Street, 16th Fl  
Baltimore, MD 21202**

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1 State House Station  
Augusta, ME 04333-0001**

**Maine Public Utilities Commission  
State House Station 18  
Augusta, ME 04333**

**Michigan Public Service Commission  
P.O. Box 30221  
Lansing, MI 48909**

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P.O. Box 30013  
Lansing, Michigan 48909**

**Minnesota Public Utilities Commission  
121 7th Place East  
Suite 350  
Saint Paul, MN 55101**

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130 State Capitol  
75 Rev. Dr. Martin Luther King Jr. Blvd.  
Saint Paul, MN 55155**

**Office of the Governor  
P.O. Box 139  
Jackson, MS 39205**

**Mississippi Public Utilities Commission  
Woolfolk Building  
501 North West Street  
Jackson, MS 39201**

**Missouri Public Service Commission  
Public Information Office  
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200 Madison Street  
PO Box 360  
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**New Hampshire Public Utilities  
Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429**

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001  
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**New Jersey Board of Public Utilities  
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**New Mexico Public Regulation Commission  
1120 Pasco De Peralta  
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Santa Fe, NM 87501**

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**New York State Public Service Commission  
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Agency Building 3  
Albany, NY 12223-1350**

**North Carolina Utilities Commission  
430 North Salisbury Street  
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Raleigh, NC 27603-5918**

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89 Jefferson Boulevard  
Warwick, RI 02888**

**Office of the Governor  
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**Public Utilities Commission  
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500 East Capitol Avenue  
Pierre, SD 57501-5070**

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Richmond, Virginia 23219**

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Olympia, WA 98504-7250**

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Charleston, WV 25305**

**West Virginia Public Service Commission  
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Charleston, WV 25323**

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Cheyenne, WY 82002-0010**

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Madison, Wisconsin 53707-7854**

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Madison Office  
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Attn: Military Assistant/Mobility Team  
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Box 146751  
Salt Lake City, UT 84114-6751**

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