



Control Number: 45411



Item Number: 1

Addendum StartPage: 0

45411

POKA LAMBRO TELEPHONE COOPERATIVE, INC.

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PUBLIC UTILITY COMMISSION
FILING CLERK

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Your business
is our business.

Echelon Building II, Suite 200
9430 Research Blvd., Austin, Texas 78759
phone: 512-338-0473, fax: 512-346-0822
internet: www.jsitel.com, e-mail: jsitel@jsitel.com

December 1, 2015

Central Records Filing Clerk
Public Utility Commission of Texas
1701 N. Congress Ave.
Austin, Texas 78711

Re: Docket No. _____; *Application of Poka Lambro Telephone Cooperative, Inc. to Withdraw Services Pursuant to 16 TAC § 26.208(h).*

Dear Filing Clerk:

On behalf of Poka Lambro Telephone Cooperative, Inc. ("Poka Lambro" or "Cooperative"), I have attached an original and ten (10) copies of an application to withdraw certain operator services from the Cooperative's member service offerings.

Please file-stamp the additional copies and return them to me by way of our assistant. Your cooperation in this matter is greatly appreciated. You may direct any correspondence or questions to me at the above-listed address and telephone number.

Sincerely,

Lisa A. McLaughlin
Authorized Representative for
Poka Lambro Telephone Cooperative, Inc.

Enclosures

cc: Mr. David McEndree, CEO
Poka Lambro Telephone Cooperative, Inc.

Headquarters: 7852 Walker Drive, Suite 200
Greenbelt, MD 20770
phone: 301-459-7590, fax: 301-577-5575

Eagandale Corporate Center, Suite 310
1380 Corporate Center Curve, Eagan, MN 55121
phone: 651-452-2660, fax: 651-452-1909 2

6849 Peachtree Dunwoody Road
Bldg. B-3, Suite 200, Atlanta, GA 30328
phone: 770-569-2105, fax: 770-410-1608

547 South Oakview Lane
Bountiful, UT 84010
phone: 801-294-4576, fax: 801-294-5124

DOCKET NO. _____

APPLICATION OF POKA LAMBRO
TELEPHONE COOPERATIVE, INC.
TO WITHDRAW SERVICES
PURSUANT TO
16 TAC § 26.208(h)

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PUBLIC UTILITY COMMISSION

OF

TEXAS

Poka Lambro Telephone Cooperative, Inc. ("Poka Lambro" or "Cooperative"), hereby requests to withdraw certain optional operator services from its member service offerings. Accordingly, pursuant to 16 TAC § 26.208(h), the Cooperative states as follows:

(A) **Brief Description of the Types of Service Affected:**

Poka Lambro proposes to discontinue the following operator services (collectively, "Affected Services"):

- Collect Call - A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point.
- Bill to Third Number - A billing arrangement by which an operator-assisted call may be charged to an authorized service point other than the service point originating the call or the service point where the call is terminated.
- Billed to Credit Card - A billing arrangement by which an operator-assisted call may be charged to an authorized credit card.
- Busy Line Verification – An operator service allowing the operator to confirm when a line is idle or in use.
- Busy Line Interrupt – An operator service allowing the operator to break into a conversation when a line is in use.
- Person-to-Person - A service where the person originating the call specifies to the Cooperative operator a particular person to be reached, a particular mobile service point to be reached through a Mobile Telephone Service attendant, or a particular station, department or office to be reached through a PBX attendant.

This discontinuance is limited to the Affected Services. Customers will continue to have access to all other current operator services without interruption.

(B) Customer Notice:

The Cooperative respectfully requests a waiver of the customer notice requirements. Poka Lambro has had only one instance of subscriber usage for the affected services in the past 12 months. Therefore, the Cooperative contends that customers will not be adversely affected by the proposed service withdrawal. Further, Poka Lambro has provided customer notice of the proposed changes as a required element of its federal Section 63.71 Application of Discontinuance, notice for which was issued on December 1, 2015 via direct mail to all local exchange customers of the Cooperative. Per 47 C.F.R. Section 63.71, a complete copy of Poka Lambro's Application of Discontinuance has been provided to the Public Utility Commission of Texas. A copy of the customer notice issued as a part of that proceeding is included herein as Attachment A. For the aforementioned reasons, Poka Lambro implores that no additional state-prescribed customer notice is warranted.

(C) Number of Current Subscribers:

Poka Lambro has had minimal usage of the affected services in the last 12 months. While the number of customers cannot be determined, since the Affected Services are not subscription based, there has been only one identified Busy Line Verification made in the last 12 months.

(D) Reason for Withdrawing the Service:

Poka Lambro has made a business decision to discontinue the Affected Services based on lack of customer demand for the service. As previously stated, the Cooperative has had only one instance in the last 12 months where a customer utilized these services. Furthermore, Poka Lambro's underlying operator service provider has indicated its intent to discontinue providing the Affected Services on a wholesale basis in the near future based on lack of usage across the nation. Essentially, due to increased usage of mobile telephones and cellular calling plans, the Affected Services have become obsolete.

(E) Provisions for Grandfathering Current Customers or Offering Alternatives:

As stated on the previous page, because there has been minimal subscriber usage of the Affected Services in the past 12 months, and because the underlying

wholesale provider will soon discontinue supporting the Affected Services, there is no justification for grandfathering the services. Customers will continue to have access to operator services and emergency services, which serve as sufficient alternatives to the services proposed to be discontinued.

(F) Annual Revenues for Three Years:

The Cooperative has identified \$25.00 of revenue for Busy Line Verification and Busy Line Interrupt over the past 36 months. There has been no revenue for other Affected Services during this time.

(G) Proposed Tariff Revisions:

Also included with this filing as Attachment B are the tariff sheets from Poka Lambro's Long Distance Message Telecommunications Service Tariff which have been revised to reflect withdrawal of the Affected Services as referenced in this application.

Respectfully submitted,

John Staurulakis, Inc.
9430 Research Blvd.
Echelon Building II, Suite 200
Austin, Texas 78759
Tel: (512) 338-0473
Fax: (512) 346-0822

By: Lisa A. McLaughlin
Lisa A. McLaughlin
Authorized Representative for
Poka Lambro Telephone Cooperative, Inc.

ATTACHMENT A

CUSTOMER NOTICE PROVIDED PURSUANT TO 47 C.F.R. SEC. 63.71



December 1, 2015

RE: FCC-Required Notice of Discontinuance of Certain Operator Services

Dear Valued Customer:

This letter is to inform you that on or after March 1, 2016, Poka Lambro Telephone Cooperative, Inc., ("Poka Lambro") will no longer be providing certain operator services within the state of Texas. Customers who attempt to utilize the discontinued services will be informed by the operator that the service is not available. Specifically, the following operator services will be discontinued.

- Collect Call - A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point.
- Bill to Third Number - A billing arrangement by which an operator-assisted call may be charged to an authorized service point other than the service point originating the call or the service point where the call is terminated.
- Billed to Credit Card - A billing arrangement by which an operator-assisted call may be charged to an authorized credit card.
- Busy Line Verification - An operator service allowing the operator to confirm when a line is idle or in use.
- Busy Interrupt - An operator service allowing the operator to break into a conversation when a line is in use.
- Person-to-Person - A service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile service point to be reached through a Mobile Telephone Service attendant, or a particular station, department or office to be reached through a PBX attendant.

This discontinuance is limited to the above operator services and will not affect your Poka Lambro service in any other way. Customers will continue to access general operator services, including operator assisted dialing, handling sent-paid calls, handling emergency calls and providing rate quotes where available.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Poka Lambro Telephone Cooperative, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your cooperative, including any inability to acquire reasonable substitute service.

If you have any questions about this notice or Poka Lambro's discontinuance of the aforementioned operator services, please contact us at (806) 924-7234.

We thank you for your business and look forward to continuing to serve your communications needs.

Sincerely,

Poka Lambro Telephone Cooperative, Inc.

P.O. Box 1340 Tahoka, Texas 79373

Attachment B
Poka Lambro Telephone Cooperative, Inc.
Proposed Long Distance Message Telecommunications Service Tariff
Revisions
For
Withdrawal of Certain Operator Services
December 1, 2015

Section

Sheet No.

4

2nd Revised Sheet 11

4

1st Revised Sheet 11.1

John Staurulakis, Inc.

ISSUING CARRIER LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE TARIFF

Issued: December 1, 2015
Effective:

Section: 4
Sheet: 11
Revision: Second
Replacing: First

ISSUING CARRIERS

11. Poka Lambro Telephone Cooperative, Inc.

11.1 Officer and Address

Mr. David McEndree
Chief Executive Officer
P.O. Box 1340
Tahoka, Texas 79373-1340

11.2 Rate Tables for Dial Station-to-Station and Operator Station-to-Station.

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D

11.2.1 Day Rates

<u>Rate Mileage</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
1-17	\$ 0.10	\$ 0.08
18-22	0.15	0.12
23-28	0.20	0.18
Over 28	0.20	0.20

11.2.2 Evening Rates

<u>Rate Mileage</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
1-17	\$ 0.075	\$ 0.06
18-22	0.113	0.09
23-28	0.158	0.135
29-34	0.188	0.18
Over 34	0.20	0.20

11.2.3 Night and Weekend Rates

<u>Rate Mileage</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
1-17	\$ 0.06	\$ 0.048
18-22	0.09	0.072
23-28	0.126	0.108
29-34	0.15	0.144
35-41	0.186	0.186
Over 41	0.20	0.20

John Staurulakis, Inc.

ISSUING CARRIER LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE TARIFF

Issued: December 1, 2015
Effective: Upon Approval

Section: 4
Sheet: 11.1
Revision: First
Replacing: Original

ISSUING CARRIERS

11. Poka Lambro Telephone Cooperative, Inc.

11.3 Directory Assistance

Poka Lambro Telephone Cooperative, Inc. provides Local and IntraLATA Directory Assistance at no Charge to the customer.

11.4 Rates Applicable on Certain Holidays

Poka Lambro Telephone Cooperative, Inc. does not apply the holiday rate applicable on all classes of two-point LDMTS between intraLATA service points within the State of Texas.

11.5 Operator Services

Effective March 1, 2016, Poka Lambro Telephone Cooperative, Inc. will no longer be offering the following Operator Services: Collect Call, Bill to Third Number, Bill to Credit Card, Busy Line Verification, Busy Interrupt and Person-to-Person. Customers will continue to have access to all other current operator services without interruption.

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