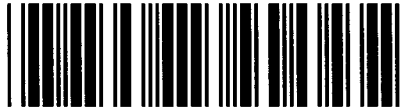




Control Number: 45207



Item Number: 2

Addendum StartPage: 0

**DOCKET NO. 45207**

**COMPLAINT OF J. HINKEN  
AGAINST BASTROP WEST WATER  
AND PAUL KLAUS**

§  
§  
§

**PUBLIC UTILITY COMMISSION**

**OF TEXAS**

2015 OCT -1 PM 3:50  
FILING CLERK

**ORDER NO. 1  
REQUIRING RESPONSES**

**I. Background**

On September 30, 2015, J. Hinken (Complainant) filed a complaint against the Bastrop West Water and its owner, Paul Klaus (Bastrop West Water. This complaint is filed under 16 TAC § 22.242 and is available on the Public Utility Commission of Texas' Interchange.<sup>1</sup>

**II. Requiring Response**

Pursuant to 16 TAC § 22.78, Bastrop West Water shall file a response to the complaint no later than **October 21, 2015**, addressing the following:

1. the Commission's jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders and/or tariff provisions;
4. copies of any rates/tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

**III. Statement of Position from Commission Staff**

Commission Staff shall file a statement of position by **October 28, 2015**. As part of the statement of position, Commission Staff shall address whether Complainant complied with the requirements for informal resolution under 16 TAC § 22.242.

**IV. Filings**

To ensure the efficient processing of this proceeding, all pleadings and other filings shall be deemed filed when the proper number of copies are presented to the PUC Filing Clerk for filing

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<sup>1</sup> <http://interchange.puc.texas.gov>

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pursuant to 16 TAC § 22.71(c). All filings related to this docket can be accessed on the PUC Interchange.

**V. Ex Parte Communications**

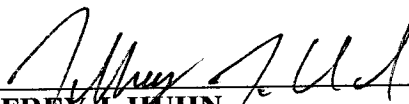
Ex parte communications with the administrative law judge are prohibited. Parties should communicate with the administrative law judge only through written documents filed with the Commission's Filing Clerk and served on all parties.

**VI. Notifying Office of Public Utility Counsel**

The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

SIGNED AT AUSTIN, TEXAS the 1<sup>st</sup> day of October 2015.

**PUBLIC UTILITY COMMISSION OF TEXAS**

  
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**JEFFREY J. HUHN**  
**ADMINISTRATIVE LAW JUDGE**