

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 13, 2015

Mr. Scot Foltz, Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

RECEIVED

FEB 17 2015

TX ADMIN-AUSTIN

Re: Comprehensive Compliance Investigation at:
Smith Water, Waco, McLennan County, Texas
Regulated Entity No.:102686375, PWS No.: 1550091

Dear Mr. Foltz:

On January 28, 2015, Ms. Jade Mendiola and Ms. Laura Fanestiel of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation however; please see the enclosed Areas of Concern.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Jade Mendiola in the Waco Regional Office at (254) 751-0335.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Monreal".

Richard Monreal
Water Section Manager
Waco Regional Office

RM/JM/gb

Summary of Investigation Findings

SMITH WATER

Investigation #

1221274

Investigation Date: 01/28/2015

, MCLENNAN COUNTY,

Additional ID(s): 1550091

AREA OF CONCERN

Track No: 560299

30 TAC Chapter 290.46(n)(2)

Alleged Violation:

Investigation: 1221274

Comment Date: 02/09/2015

Failure to provide an up-to-date distribution map.

An accurate and up-to-date map of the distribution system shall be available so that valves and mains can be easily located during emergencies.

During the investigation, it was noted the map of the distribution system was not accurate and up-to-date. A 2 inch water line in the distribution system had been changed to a 1 inch water line but was not reflected in the distribution map.

Resolution: On February 6, 2015, documentation was submitted to the TCEQ Waco Regional Office demonstrating that the map of the distribution system is now accurate and up-to-date.

Track No: 560310

30 TAC Chapter 290.43(c)(8)

Alleged Violation:

Investigation: 1221274

Comment Date: 02/03/2015

Failure to maintain the protective coating on the ground storage tank.

All clearwells, ground storage tanks, standpipes, and elevated tanks shall be painted, disinfected, and maintained in strict accordance with current AWWA standards. However, no temporary coatings, wax grease coatings, or coating materials containing lead will be allowed. No other coatings will be allowed which are not approved for use (as a contact surface with potable water) by the EPA, National Sanitation Foundation (NSF), or United States Food and Drug Administration (FDA). All newly installed coatings must conform to American National Standards Institute/National Sanitation Foundation (ANSI/NSF) Standard 61 and must be certified by an organization accredited by ANSI.

During the investigation, it was noted that rust was present on the ground storage tank; therefore, the protective coating had not been maintained according to AWWA standards.

Resolution: On February 6, 2015, photographs were submitted to the TCEQ Waco Regional Office showing the ground storage tank has been recoated with a protective coating.

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 24, 2014

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

4 NOV 29 2014

BY: _____

Re: Public Water Supply Comprehensive Compliance Investigation at:
Songbird Addition Water System, 24188 Songbird Ln., Haslet, Denton County, Texas
RN102671070, PWS ID No. 0610165, Investigation No. 1209210

Dear Mr. Foltz:

On October 9, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however, please see the enclosed Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SONGBIRD ADDITION

Investigation #

1209210

Investigation Date: 10/09/2014

, DENTON COUNTY,

Additional ID(s): 0610165

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Item 1

Additional Comments

Please be aware that according to 30 Texas Administrative Code (TAC) 290.41(c)(1)(D), livestock in pastures shall not be allowed within 50 feet of water supply wells. On the day of the investigation, it was noted that a horse was along the fence line at Pump Station #2 and was within 50 feet of the well. The water system was advised to notify the landowner that the signed sanitary control easement agreement forbids livestock within 50 feet of the well.

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*

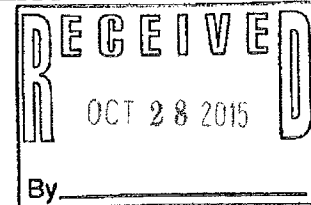


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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 23, 2015



E SIGNATURE CONFIRMATION # 91 3499 9991 7030 2433 3114

Mr. Scot W. Foltz, Compliance Manager
Aqua Utilities Inc.
1106 Clayton Lane Ste. 400W
Austin, TX 78723-2476

Re: Notice of Violation for Public Water Supply Comprehensive Compliance Investigation at:
Southwood Addition, Southwood Drive, Burleson, Tarrant County, Texas
RN102679990, PWS ID No. 2200108, Investigation No. 1276560

Dear Mr. Foltz:

On August 10, 2015, Mr. Daniel Hernandez of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation is required. Please submit to this office by **November 23, 2015**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violation.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Jeff Tate, Water Section Manager, will schedule a violation review meeting to be conducted within 21 days from the date of this letter.

Mr. Scot W. Foltz, Compliance Manager

Page 2

October 23, 2015

However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Daniel Hernandez in the D/FW Regional Office at (817) 588-5804.

Sincerely,



Charles Marshall

Team Leader, Public Water Supply Program

D/FW Regional Office

Texas Commission on Environmental Quality

CM/dh

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SOUTHWOOD ADDITION

Investigation #

1276560

Investigation Date: 08/10/2015

, TARRANT COUNTY,

Additional ID(s): 2200108

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 585946

Compliance Due Date: 11/23/2015

30 TAC Chapter 290.45(b)(1)(C)(i)

Alleged Violation:

Investigation: 1276560

Comment Date: 10/14/2015

Failure to provide a production capacity of at least 0.6 gallons per minute (gpm) per connection. 30 TAC 290.45(b)(1)(C)(i) states community groundwater systems serving 50 to 250 connections must meet a well capacity of 0.6 gpm per connection. During the comprehensive compliance investigation it was noted that the water system does not provide the minimum required well production capacity of 0.6 gpm per connection. The public water system currently serves 75 community connections. The following well production information was documented: 41 gpm at Well #1 and 0 gpm at Well #2 for a total well production of 41 gpm. No other sources of water are used, based on this information; the water system's well production capacity is approximately 9 percent deficient.

Recommended Corrective Action: Increase the total production capacity in order to meet the minimum requirement of 0.6 gpm per connection. Please note that if changes are made to the water production facilities in order to correct this alleged violation which will result in any increase or decrease in capacity, notification to the Executive Director will be required.

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 10, 2015

RECEIVED

DEC 14 2015

X ADMIN-AUSTIN

Mr. Scot Foltz, Regional Environmental Compliance Manager
Aqua Utilities Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas, 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation (CCI) at:
Spanish Oaks Addition, Cardinal Court, Denton County, Texas
RN 102682242, PWS ID No. 0610214, Investigation No. 1294084

Dear Mr. Foltz:

On November 16, 2015, Ms. Daniela Hill of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Hill in the D/FW Regional Office at (817) 588-5810.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/dh

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



Dickie

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 6, 2016

E-SIGNATURE CONFIRMATION #91 3408 2133 3931 9034 8260

RECEIVED

JAN 08 2016

Mr. Scot Foltz, Compliance Manager
AQUA UTILITIES INC.
1106 Clayton LN STE 400W
Austin, Texas 78723-2476

TX ADMIN-AUSTIN

Re: Notice of Violation for Complaint Investigation at:
Spring Hill Estates Water Treatment Plant, Located at 6515 Spring Hill Lane, Krum
(Denton County), Texas
RN102674751, CN603579376, TX0610218

Dear Mr. Foltz:

On October 27, 2015, Ms. Audrey Aringo of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (DFW) Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for water quality. Enclosed is a summary which lists the investigation findings. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation is required. Please submit to this office by February 5, 2016 a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violation.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Dallas/Fort Worth Region Office at (817)588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

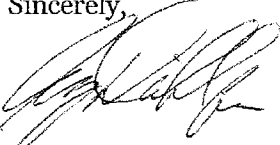
The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the Dallas/Fort Worth Region Office within 10 days from the date of this letter. At that time Mr. Jeff Tate will schedule a violation review meeting to be conducted *within 21 days from the date of this letter*. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

1. 1. 1.

Scot Foltz
January 6, 2016
Page 2

If you or members of your staff have any questions, please feel free to contact Ms. Aringo at (817) 588-5874.

Sincerely,



Jeff Tate, Water Section Manager
Dallas/Fort Worth Region Office

JT/aa

Enclosures: Summary of Investigation Findings #1288492
Investigation Report #1288492

cc: Mr. Dickie Smethers, Field Supervisor, 9450 Silver Creek Rd, Fort Worth, Texas
76108(w/enclosures)

Summary of Investigation Findings

SPRING HILL ESTATES

Investigation #

1288492

Investigation Date: 10/27/2015

, DENTON COUNTY,

Additional ID(s):

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 591847

Compliance Due Date: 02/05/2016

2D TWC Chapter 26.121(a)

Alleged Violation:

Investigation: 1288492

Comment Date: 12/29/2015

Failure to obtain authorization prior to discharging backwash water from the Spring Hill Estates Water Treatment Plant. During the investigation on October 27, 2015, the investigator observed backwash water from the facility discharging off site into a ditch.

Recommended Corrective Action: There shall be no unauthorized discharge of waste from the facility. Immediately cease the unauthorized discharge of backwash water. Submit to the TCEQ DFW Region Office documentation indicating that the facility is no longer discharging backwash water. Also, submit documentation that the facility is either hauling backwash water off site for disposal or re routing it back to the head of the plant.

Comp_Denton County_CO_20160106_Complaint Report
Texas Commission on Environmental Quality
Investigation Report

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@tceq.texas.gov

Customer: Aqua Utilities, Inc.
Customer Number: CN602787509

Regulated Entity Name: SPRING HILL ESTATES

Regulated Entity Number: RN102674751

Investigation # 1288492	Incident Numbers 221431
Investigator: AUDREY ARINGO	Site Classification
Conducted: 10/27/2015 -- 10/27/2015	SIC Code: 4941
Program(s): WASTEWATER	
Investigation Type: Compliance Investigation	Location: SE CORNER OF US HWY 380 AND FM 156 (W OF DENTON)
Additional ID(s):	
Address: , , ,	Local Unit: REGION 04 - DFW METROPLEX
	Activity Type(s): WWC MPL - WW Complaint

Principal(s):

Role	Name
RESPONDENT	AQUA UTILITIES INC

Contact(s):

Role	Title	Name	Phone	
REGULATED ENTITY MAIL CONTACT	COMPLIANCE MANAGER	MR SCOT FOLTZ	Cell Work	(512) 844-6475 (512) 990-4400
<hr/>				
NOTIFIED		MR DICKIE SMETHERS	Work Work Fax	(817) 367-1409 (817) 367-3625 x. 57109 (817) 367-1626

Other Staff Member(s):

Role	Name
Supervisor	GREG DIEHL
QA Reviewer	BISMARCK OTORINO

Associated Check List

<u>Checklist Name</u> WQ COMPLAINT INVESTIGATION	<u>Unit Name</u> Spring Hill Estates
------------------------------------------------------------	------------------------------------------------

Investigation Comments:

INTRODUCTION

SPRING HILL ESTATES -

10/27/2015 Inv. # - 1288492

Page 2 of 3

On October 7, 2015, the TCEQ DFW Region Office received a complaint alleging that the Spring Hill Estates water treatment system is discharging backwash water from its sand trap system into a nearby ditch. A site investigation was conducted by Environmental Investigator, Audrey Aringo, on October 27, 2015. A copy of the TCEQ Exit Interview form was emailed to Mr. Dickie Smethers, Field Supervisor, on November 19, 2015. Based on the findings of this investigation, an NOV letter was issued to facilitate compliance.

GENERAL FACILITY AND PROCESS INFORMATION

Spring Hill is a community water system located at 6515 Spring Hill Lane in Denton County, Texas. The water system serves 82 connections with an approximate population of 246, based on three persons per connection. The water system has one groundwater well which supplies one water plant and one pressure plane. The facility utilizes sodium hypochlorite to disinfect the well water prior to being pumped into the ground storage tank. Two service pumps are used to pump water from the distribution system and a pressure tank maintains pressure for the system.

BACKGROUND

The most recent Public Water System (PWS) Comprehensive Compliance Investigation (CCI) was conducted on October 8, 2014. No alleged violations were noted during the investigation. A complaint investigation regarding the water quality of the Spring Hill Estates PWS was conducted on October 20, 2014. During the investigation, it was documented that the facility well was producing fine sand that the sand trap was unable to capture. As a result of the investigation, the water system replaced the well's pump and motor on October 28 and 29, 2014; and determined that the fine sand problem had been resolved. No violations were cited as a result of the investigation since appropriate action was taken in response to the complaint.

ADDITIONAL INFORMATION

On October 27, 2015, at around 11:30a.m, the investigator arrived at facility. The investigator observed the site at Spring Hill estates and at the drainage ditch. At the time of the investigation, the investigator observed an incoming flow of backwash water from the water system into the drainage ditch. Photographs were taken to document the discharge and are attached. A copy of this report was sent to the complainant.

According to the complainant, whenever the Spring Hill Estates PWS flushes the sand trap which is installed to capture sand from the well, they utilize a pipe that runs from the sand trap to a drainage ditch off site. The pipe drains backwash water as well as fine particles from the well. Fine sand from the well and backwash water were observed at the drainage ditch location.

NOV Date	01/06/2016	Method	WRITTEN
OUTSTANDING ALLEGED VIOLATION(S)			
ASSOCIATED TO A NOTICE OF VIOLATION			

Track Number: 591847

Compliance Due Date: 02/05/2016

Violation Start Date: 10/27/2015

2D TWC Chapter 26.121(a)

Alleged Violation:

Investigation: 1288492

Comment Date: 12/29/2015

Failure to obtain authorization prior to discharging backwash water from the Spring Hill Estates Water Treatment Plant. During the investigation on October 27, 2015, the investigator observed backwash water from the facility discharging off site into a ditch.

Recommended Corrective Action: There shall be no unauthorized discharge of waste from the facility. Immediately cease the unauthorized discharge of backwash water. Submit to the TCEQ DFW Region Office documentation indicating that the facility is no longer discharging backwash water. Also, submit documentation that the facility is either hauling backwash water off site for disposal or re routing it back to the head of the plant.

Signed Audrey Arango
Environmental Investigator

Date 12/29/2015

Signed [Signature]
Supervisor

Date 12/30/15

Attachments: (in order of final report submittal) IN AGENCY FILES

☐ Enforcement Action Request (EAR)
☒ Letter to Facility (specify type) : NOV
Investigation Report
☐ Sample Analysis Results
☐ Manifests
☐ Notice of Registration

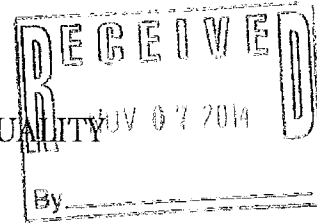
☐ Maps, Plans, Sketches
☒ Photographs
☐ Correspondence from the facility
☐ Other (specify) :

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution



November 5, 2014

Mr. Scot W Foltz, Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:
Springtown Subdivision, Springtown, Parker County, Texas
RN 102681566, PWS ID No. 1840015, Investigation No. 1204226

Dear Mr. Foltz:

On September 18, 2014, Mr. Dan Atambo of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Atambo in the D/FW Regional Office at (817) 588-5803.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/oda

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Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 28, 2014

Mr. Dan Rimann, Vice President of Operation & Engineering
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, TX 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:
Squaw Creek Subdivision Water System, CR 323, Glen Rose, Somervell County, Texas
RN102682218, PWS ID No. 2130021, Investigation No. 1160297

Dear Mr. Rimann:

On February 19, 2014, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

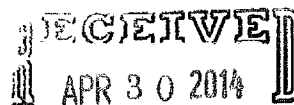
The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/acy



BY:

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 30, 2015

RECEIVED

DEC 02 2015

E SIGNATURE CONFIRMATION # 91 3499 9991 7030 0270 8613

TX ADMIN-AUSTIN

Mr. Scot Foltz, Regional Environmental Compliance Manager
Aqua Utilities Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas, 78723-2476

Re: Notice of Violation for Public Water Supply Comprehensive Compliance Investigation at:
Stone Valley Farm, 11071 Old Stony Road, Ponder, Denton County, Texas
RN 102679834, PWS ID No. 0610236, Investigation No. 1289209

Dear Mr. Foltz:

On October 28, 2015, Ms. Daniela Hill of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **December 30, 2015**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Jeff Tate, Water Section Manager, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any of the contested violations.

Mr. Foltz, Regional Environmental Compliance Manager

Page 2

November 30, 2015

If you or members of your staff have any questions, please feel free to contact Ms. Daniela Hill in the D/FW Regional Office at (817) 588-5810.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall". The signature is fluid and cursive, with the first name "Charles" and last name "Marshall" clearly distinguishable.

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/dh

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

STONE VALLEY FARM

Investigation #

1289209

Investigation Date: 10/28/2015

, DENTON COUNTY,

Additional ID(s): 0610236

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 587570 Compliance Due Date: 12/30/2015

30 TAC Chapter 290.46(m)(1)(B)

Alleged Violation:

Investigation: 1289209

Comment Date: 11/05/2015

Failure to inspect the interior surface of the pressure tank every five years.

During the comprehensive compliance investigation on October 28, 2015, Mr. Smethers stated that the interior surface of the pressure tank had not been inspected within the last five years.

30 TAC 290.46(m)(1)(B) states pressure tank inspections must determine that the pressure release device and pressure gauge are working properly, the air-water ratio is being maintained at the proper level, the exterior coating systems are continuing to provide adequate protection to all metal surfaces, and the tank remains in watertight condition. Pressure tanks provided with an inspection port must have the interior surface inspected every five years.

Recommended Corrective Action: Inspect the interior surface of the pressure tank. Submit a letter and description of the actions taken to the TCEQ D/FW Region Office to document that the alleged violation has been corrected.

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



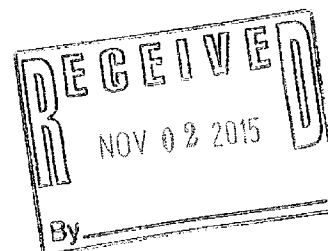
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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 30, 2015

Mr. Scot W. Foltz, Compliance Manager
Aqua Utilities Inc.
1106 Clayton Lane Ste. 400W
Austin, TX 78723-2476



Re: Public Water Supply Comprehensive Compliance Investigation at:
Slay Estates, 8030 Eagle Mountain Circle, Fort Worth, Tarrant County, Texas
RN 102653607, PWS ID No. 2200072, Investigation No. 1276803

Dear Mr. Foltz:

On August 14, 2015, Mr. Daniel Hernandez of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Hernandez in the D/FW Regional Office at (817)588-5844.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/dh

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niemann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



RECEIVED

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

DEC 02 2015

Protecting Texas by Reducing and Preventing Pollution

TX ADMIN-AUSTIN

November 30, 2015

E SIGNATURE CONFIRMATION # 91 3499 9991 7030 0270 8606

Mr. Scot Foltz, Regional Environmental Compliance Manager
Aqua Utilities Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas, 78723-2476

Re: Notice of Violation for Public Water Supply Comprehensive Compliance Investigation at:
Stony Hills Water System, County Road 2622, Ponder, Denton County, Texas
RN 101285823, PWS ID No. 0610220, Investigation No. 1289085

Dear Mr. Foltz:

On October 28, 2015, Ms. Daniela Hill of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **December 30, 2015**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Jeff Tate, Water Section Manager, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any of the contested violations.

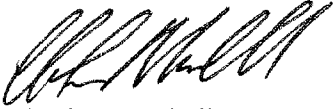
Mr. Foltz, Regional Environmental Compliance Manager

Page 2

November 30, 2015

If you or members of your staff have any questions, please feel free to contact Ms. Daniela Hill in the D/FW Regional Office at (817) 588-5810.

Sincerely,

A handwritten signature in black ink, appearing to read 'Charles Marshall', written in a cursive style.

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/dh

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

STONY HILLS WATER SYSTEM

Investigation #

1289085

Investigation Date: 10/28/2015

, DENTON COUNTY,

Additional ID(s): 0610220

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 587487

Compliance Due Date: 12/30/2015

30 TAC Chapter 290.46(m)(1)(B)

Alleged Violation:

Investigation: 1289085

Comment Date: 11/04/2015

Failure to inspect the interior surface of the pressure tank every five years.

During the comprehensive compliance investigation on October 28, 2015, Mr. Smethers stated that the interior surface of the pressure tank had not been inspected within the last five years.

30 TAC 290.46(m)(1)(B) states pressure tank inspections must determine that the pressure release device and pressure gauge are working properly, the air-water ratio is being maintained at the proper level, the exterior coating systems are continuing to provide adequate protection to all metal surfaces, and the tank remains in watertight condition. Pressure tanks provided with an inspection port must have the interior surface inspected every five years.

Recommended Corrective Action: Inspect the interior surface of the pressure tank. Submit a letter and description of the actions taken to the TCEQ D/FW Region Office to document that the alleged violation has been corrected.

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 22, 2015

RECEIVED

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane Suite 400W
Austin, Texas 78723-2476

JUN 24 2015

TX ADMIN-AUSTIN

Re: Public Water Supply Comprehensive Compliance Investigation at:
Sun Valley Estates Water System, Tarrant County, Texas
RN102680030, PWS ID No. 2200337, Investigation No. 1259050

Dear Mr. Foltz:

On April 23, 2015, Ms. Merissa Green of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation; however, please see the enclosed Areas of Concern.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Green in the D/FW Regional Office at (817) 588-5846.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/mg

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SUN VALLEY ESTATES WATER SUPPLY

10981 BLUE SKY DR

HASLET, TARRANT COUNTY, TX 76052

Investigation #

1259050
Investigation Date: 04/23/2015

Additional ID(s): ' 2200337

AREA OF CONCERN

Track No: 573321

30 TAC Chapter 290.41(c)(3)(K)

Alleged Violation:

Investigation: 1259050

Comment Date: 06/15/2015

Failure to provide a casing vent on Well #2.

During the comprehensive compliance investigation, it was noted that a casing vent was not installed on the wellhead at Well #2 (G2200337B). It appeared the vent had been removed in the past and not re-installed on the port provided on the well casing.

30 TAC 290.41(c)(3)(K) states wellheads and pump bases shall be sealed by a gasket or sealing compound and properly vented to prevent the possibility of contaminating the well water. A well casing vent shall be provided with an opening that is covered with 16-mesh or finer corrosion-resistant screen, facing downward, elevated and located so as to minimize the drawing of contaminants into the well. Wellheads and well vents shall be at least two feet above the highest known watermark or 100-year flood elevation, if available, or adequately protected from possible flood damage by levees.

Recommended Corrective Action: Install a properly screened vent on the well casing at Well #2 (G2200337B). Submit a letter describing the action taken and supporting documentation to the TCEQ Region 4 Office to document that the alleged violation has been corrected.

Resolution: On April 24, 2015, compliance documentation was received at the Region 4 Office. Included in the documentation was a photograph of Well #2 with a screened casing vent installed. This appears to adequately resolve the alleged violation.

Track No: 573322

30 TAC Chapter 290.42(e)(3)(A)

Alleged Violation:

Investigation: 1259050

Comment Date: 06/15/2015

Failure to select and install disinfection equipment with a capacity at least 50% greater than the highest expected dosage.

During the comprehensive compliance investigation, it was noted that the disinfection equipment installed at the water plant was not properly sized to have a capacity at least 50% greater than the highest expected dosage. The gas chlorine rotometer was set to its highest dosage setting during normal operations.

30 TAC 290.42(e)(3) states disinfection equipment shall be selected and installed so that continuous and effective disinfection can be secured under all conditions.

30 TAC 290.42(e)(3)(A) states disinfection equipment shall have a capacity at least 50% greater than the highest expected dosage to be applied at any time. It shall be capable of satisfactory operation under every prevailing hydraulic condition.

Recommended Corrective Action: Modify the disinfection facilities to ensure an available capacity at least 50% greater than the highest expected dose to be applied at any time. Submit a letter and supporting documentation to the TCEQ Region 4 Office to document that the

alleged violation has been corrected.

Resolution: On May 5, 2015, the public water system submitted photographs of the modifications made to the disinfection equipment at the water plant. A larger rotometer was installed on the gaseous chlorination facilities to allow for appropriate dosing of the disinfectant. This appears to resolve the alleged violation.

Also

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 8, 2016

RECEIVED

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

JAN 11 2016

TX ADMIN-AUSTIN

Re: Public Water Supply Comprehensive Compliance Investigation at:
Sunchase Meadows, Granbury, Hood County, Texas
RN102682101, PWS ID No. 1110087, Investigation No. 1300584

Dear Mr. Foltz:

On November 9-10, 2015, Ms. Merissa Green of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Green in the D/FW Regional Office at (817) 588-5846.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/mg

Pickie

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 24, 2012

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 76723

Re: Notice of Compliance with Notice of Violation (NOV) dated December 28, 2011 at:
Sunny Ranches Water System, Denton County, Texas
RN102687480, PWS ID No.: 0610229, Investigation No. 996154

Dear Mr. Blackhurst:

This letter is to inform you that Texas Commission on Environmental Quality (TCEQ) D/FW Region Office has received adequate compliance documentation on April 2, 2012, to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on November 16, 2011. TCEQ records indicate that compliance with the above-reference NOV has been achieved.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Ferry at the D/FW Region Office at (817) 588-5814.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
PWS Team Leader
D/FW Region Office

CM/cdw

RECEIVED
APR 26 2012

BY:

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SUNNY RANCHES

Investigation # 996154

, DENTON COUNTY,

Investigation Date: 03/30/2012

Additional ID(s): 0610229

ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 453577

30 TAC Chapter 290.39(a)

Alleged Violation:

Investigation: 968761

Comment Date: 12/13/2011

290.39 (j) - Failure to notify the TCEQ prior to making any significant change or addition to the system's production, treatment, storage, pressure maintenance, or distribution facilities.

Aqua Texas merged four different systems into one system without notifying the TCEQ or merging the systems into one system with one PWS ID number.

Investigation: 996154

Comment Date: 03/30/2012

Failure to notify the TCEQ prior to making any significant change or addition to the system's production, treatment, storage, pressure maintenance, or distribution facilities. Aqua Texas merged four different systems into one system without notifying the TCEQ or merging the systems into one system with one PWS ID number.

Recommended Corrective Action: The four systems should be returned to their previous status of individual systems with emergency connections or steps should be taken to merge the four systems into one.

Resolution: A letter from the facility stating that Sunny Ranches will be merged with Cinnamon Ridge (PWS# 0610209) and approved by TCEQ was received April 2, 2012. This will resolve the alleged violation.

Track No: 453578

30 TAC Chapter 290.46

Alleged Violation:

Investigation: 968761

Comment Date: 12/13/2011

290.46(f)(3)(A)(ii)(III) - Failure to maintain a record of the amount of water treated each week.

Records of the amount of water produced by the Sunny Ranches well system were recorded. However, the amount of water distributed to the Sunny Ranches system was not recorded. In addition, accurate readings were not recorded or reported for the other three systems interconnected with Sunny Ranches.

Investigation: 996154

Comment Date: 03/30/2012

Failure to maintain a record of the amount of water treated each week. Records of the amount of water produced by the Sunny Ranches well system were recorded however, the amount of water distributed to the Sunny Ranches system was not recorded.

Recommended Corrective Action: Maintain proper records accurately showing the amounts of water provided to the Sunny Ranches system on a monthly basis.

Resolution: On April 2, 2012, a letter was received from the facility stating that Sunny Ranches had been merged with Cinnamon Ridge (PWS# 0610209) and a record will be maintained for the amount of water treated each week. This will resolve the alleged violation.

Bryan W. Shaw, Ph.D., Chairman
Ruddy Garcia, Commissioner
Carlos Rubinstein, Commissioner
Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 28, 2011

RECEIVED
DEC 30 2012

ESIGNATURE CONFIRMATION # 91 3408 2133 3931 6201 1239

BY:

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 76723

Re: Notice of Violation for the Comprehensive Compliance Investigation at:
Sunny Ranches Water System, Denton County, Texas
TCEQ ID No.: 0610229, RN No. 102687480, Investigation No. 968761

Dear Mr. Blackhurst:

On November 16, 2011, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ) Dallas / Fort Worth (DFW) Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings.

During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by March 27, 2012, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the DFW Region Office at 817 / 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation(s) documented in this notice. Should you choose to do so, you must notify the DFW Region Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall - Team Leader will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

TCEQ Region 4-Dallas/Fort Worth • 2309 Gravel Dr. • Fort Worth, Texas 76118-6951 • 817-588-5800 • Fax 817-588-5700

Austin Headquarters: 512-239-1000 • www.tceq.state.tx.us • How is our customer service? www.tceq.state.tx.us/goto/customersurvey

printed on recycled paper using soy-based ink

Mr. Steve Blackhurst
December 28, 2011
Page 2

If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Metroplex Region Office at (817) 588-5814.

Sincerely,

A handwritten signature in black ink, appearing to read 'Charles Marshall', written in a cursive style.

Charles Marshall
Team Leader, Public Water Supply Section
DFW Regional Office

CM / ref

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SUNNY RANCHES

Investigation # 968761

, DENTON COUNTY,

Investigation Date: 11/16/2011

Additional ID(s): 0610229

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 453577 Compliance Due Date: 03/27/2012
30 TAC Chapter 290.39(a)

Alleged Violation:

Investigation: 968761

Comment Date: 12/13/2011

290.39 (j) - Failure to notify the TCEQ prior to making any significant change or addition to the system's production, treatment, storage, pressure maintenance, or distribution facilities.

Aqua Texas merged four different systems into one system without notifying the TCEQ or merging the systems into one system with one PWS ID number.

Recommended Corrective Action: The four systems should be returned to their previous status of individual systems with emergency connections or steps should be taken to merge the four systems into one.

Track No: 453578 Compliance Due Date: 03/27/2012
30 TAC Chapter 290.46

Alleged Violation:

Investigation: 968761

Comment Date: 12/13/2011

290.46(f)(3)(A)(ii)(III) - Failure to maintain a record of the amount of water treated each week.

Records of the amount of water produced by the Sunny Ranches well system were recorded. However, the amount of water distributed to the Sunny Ranches system was not recorded. In addition, accurate readings were not recorded or reported for the other three systems interconnected with Sunny Ranches.

Recommended Corrective Action: Maintain proper records accurately showing the amounts of water provided to the Sunny Ranches system on a monthly basis.

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



Dickens

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 16, 2015

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

RECEIVED
JAN 20 2015

BY:.....

Re: Public Water Supply Comprehensive Compliance Investigation at:
Strawberry Estates, 409 Strawberry Lane, Rhome, Wise County, Texas
RN102690989, PWS ID No. 2490045, Investigation No. 1217278

Dear Mr. Foltz:

On December 3, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Galer, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 25, 2014

Mr. Dan Rimann, Vice President of Operation & Engineering
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, TX 78723

RECEIVED
APR 28 2014

BY:

Re: Public Water Supply Comprehensive Compliance Investigation at:
Sunset Acres Subdivision, 924 Sunset Acres Ct, Granbury, Hood County, Texas
RN102689643, PWS ID No. 1110077, Investigation No. 1160147

Dear Mr. Rimann:

On February 19, 2014, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation; however, please see the enclosed summary for an Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/acy

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SUNSET ACRES SUBDIVISION

Investigation #

1160147
Investigation Date: 02/19/2014

, HOOD COUNTY,

Additional ID(s): 1110077

ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 427800

30 TAC Chapter 290.46(m)

Alleged Violation:

Investigation: 899888

Comment Date: 03/22/2011

Failure to maintain the ground storage tank.

During the comprehensive compliance investigation on February 22, 2011, it was noted that the interior walls of the ground storage tank (Tank #1) had excessive rust and corrosion. The metal appeared to be raised and flaking away from the interior wall in some areas. Rust staining was also visible on the exterior of the tank from several plugged areas.

30 TAC 290.46(m) states the maintenance and housekeeping practices used by a public water system shall ensure the good working condition and general appearance of the system's facilities and equipment.

Investigation: 997506

Comment Date: 04/13/2012

Failure to maintain the ground storage tank.

Investigation: 1160147

Comment Date: 04/11/2014

Failure to maintain the ground storage tank.

30 TAC 290.46(m) states the maintenance and housekeeping practices used by a public water system shall ensure the good working condition and general appearance of the system's facilities and equipment.

On July 26, 2013, documentation was received at the TCEQ D/FW region office. According to the documentation, a new ground storage tank was constructed and it was approved for use by the TCEQ Plan and Technical Review Section. On the day of the investigation, a new 43,000 gallons of ground storage tank was observed.

Recommended Corrective Action: Repair or replace the ground storage tank. Submit a letter to the TCEQ Region 4 Office with the necessary photographs and/or documentation to show that the alleged violation has been resolved.

Resolution: On July 26, 2013, documentation was received at the TCEQ D/FW region office. According to the documentation, a new ground storage tank was constructed and it was approved for use by the TCEQ Plan and Technical Review Section. On the day of the investigation, a new 43,000 gallons of ground storage tank was observed.

ADDITIONAL ISSUES

Description

Additional Comments

Item 1

During the comprehensive compliance investigation on February 19, 2014, it was noted that the water system was operating at approximately 94% of its minimum required production capacity. A retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in 30 TAC 291.93(3) shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certified area. Please submit an adequate planning report to the TCEQ D/FW Region Office within 90 days.

Dieke

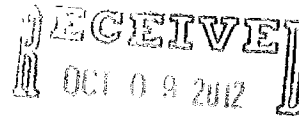
Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 5, 2012



BY:

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at:
Stonegate Water System, Hwy. 114 & Stonegate Drive, Wise County, Texas
RN102682127, TCEQ Additional ID 2490037, Investigation No. 1031085

Dear Mr. Blackhurst:

On September 12, 2012, Mr. Steven Mindt of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Steven Mindt in the Dallas/Fort Worth Region Office at (817) 588-5843.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall, Team Leader
Dallas/Fort Worth Region Office

CM/sm

Nola

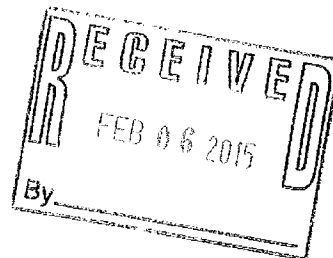
Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 4, 2015



Mr. Scot Foltz, Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, TX 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation at:
Sunset Canyon Water Moore Estates, Granbury, Hood County, Texas
RN102690203, PWS ID No. 1110102, Investigation No. 1221914

Dear Mr. Foltz:

On December 17, 2014, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/acy

Disfile

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



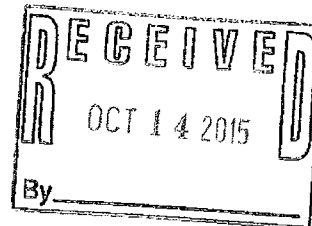
TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 9, 2015

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723-2476

Re: Incident No. 219645, Investigation No. 1282200



Dear Mr. Foltz:

On September 3, 2015, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility in response to a complaint regarding water quality. No violations are being alleged as a result of the investigation.

If you or members of your staff have questions regarding these matters, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/acy

Enclosure: TCEQ Investigation No. 1282200 (without attachment)

PWS/2490040/CO/09-03-15/CMPL

**Texas Commission on Environmental Quality
Investigation Report**

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@tceq.texas.gov

**Customer: Aqua Utilities, Inc.
Customer Number: CN602787509**

Regulated Entity Name: SUNSHINE MEADOWS WATER UTILITY

Regulated Entity Number: RN102670825

Investigation # 1282200

Incident Numbers

219645

Investigator: ARIEL YEH

Site Classification GW 251-1K CONNECTION

Conducted: 09/03/2015 -- 09/03/2015

SIC Code: 4941

Program(s): PUBLIC WATER SYSTEM/SUPPLY

Investigation Type: Compliance Invest File Review

Location: 1/2 MI SE OF HWY 114 AND HWY 287
AURORA

Additional ID(s): 2490040

Address: 345 CR 4841,
AURORA, TX , 76078

Local Unit: REGION 04 - DFW METROPLEX

Activity Type(s): PWSCMPL - PWS Complaint

Principal(s):

Role

Name

RESPONDENT

AQUA UTILITIES INC

Contact(s):

Role

Title

Name

Phone

REGULATED
ENTITY
CONTACT

FIELD SUPERVISOR

MR DICKIE
SMETHERS

Work (817) 367-3625
x. 57109
Cell (817) 367-1409

REGULATED
ENTITY MAIL
CONTACT

REGULATORY AND
COMPLIANCE
MANAGER

MR SCOTT W FOLTZ

Work (512) 990-4400

Other Staff Member(s):

Role

Name

Supervisor

CHARLES MARSHALL

QA Reviewer

CHARLES MARSHALL

Associated Check List

Checklist Name

PWS COMPLAINT INVESTIGATION

Unit Name

CMPL 2490040

Investigation Comments:

INTRODUCTION

SUNSHINE MEADOWS WATER UTILITY - AURORA

9/3/2015 Inv. # - 1282200

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On August 28, 2015, a complaint concerning high chlorine smell in the water in the area served by Sunshine Meadows Water Utility (Sunshine Meadows) was received in the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office. The complaint, identified as Incident Number (No.) 219645, was assigned to TCEQ Environmental Investigator, Ms. Ariel Yeh, for investigation.

On September 2, 2015, the investigator contacted the complainant regarding the complaint. The complaint was investigated on September 3, 2015. A complaint letter was sent to the public water system as a result of the investigation. A copy of the investigation was mailed to the complainant.

GENERAL FACILITY AND PROCESS INFORMATION

Sunshine Meadows is a community water system located in Wise County, Texas. The water system serves 244 connections with an approximate population of 732 based on three persons per connection. The water system consists of four groundwater wells, two water plants, and one pressure plane. The water system is owned and operated by Aqua Utilities, Inc.

For additional facility and process information see Investigation Number 1046475.

BACKGROUND

The most recent Comprehensive Compliance Investigation (CCI) was conducted on November 27, 2012. An alleged violation was noted and has since been resolved.

Several complaints have been received against the system in the last three years.

Incident Number 152762 was received on March 7, 2011, regarding water quality. An alleged violation was noted and resolved as a result of the subsequent focused investigation.

Incident Number 153101 was received on April 8, 2011, regarding water quality. An alleged violation was noted and resolved as a result of the subsequent focused investigation.

Incident Number 156793 was received on July 11, 2011, regarding water quality. No alleged violations were cited as a result of the complaint.

Incident Number 163555 was received on January 6, 2012, regarding water quality. No alleged violations were cited as a result of the complaint.

Incident Number 169269 was received on May 22, 2012, regarding water quality. No alleged violations were cited as a result of the complaint.

Incident Number 175227 was received on October 22, 2012, regarding water quality. No alleged violations were cited as a result of the complaint.

Incident Number 174298 was received on September 4, 2012, regarding water quality. No alleged violations were cited as a result of the complaint.

Incident Number 178045 was received on January 8, 2013, regarding water quality. No alleged violations were cited as a result of the complaint.

Incident Number 193105 was received on January 8, 2014, regarding water quality. No alleged violations were cited as a result of the complaint.

ADDITIONAL INFORMATION

On August 28, 2015, the complaint was received at the TCEQ D/FW Regional Office regarding high chlorine smell and dirty water. On September 2, 2015, the investigator contacted the complainant regarding the complaint. The complainant stated that the problem happened frequently.

SUNSHINE MEADOWS WATER UTILITY - AURORA

9/3/2015 Inv. # - 1282200

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On September 3, 2015, the investigator contacted Mr. Dickie Smethers, Field Supervisor, regarding the complaint. Mr. Smethers stated that the water system did not experience any problems recently. The investigator then asked Mr. Smethers to flush the lines and submit the disinfectant residual records and the bacteriological sample results for July and August 2015. On the same day, the requested documents were received at the TCEQ D/FW Regional Office. According to the submitted documents, the distribution disinfectant residuals were between 0.82- 1.49 milligrams per liter (mg/L) free chlorine for July and August 2015. According to 30 Texas Administrative Code (TAC) 290.110(b)(4) and (5), the residual disinfectant concentration in the water within the distribution system shall be at least 0.2 mg/L free chlorine and the running annual average shall not exceed a maximum residual disinfectant level of 4.0 mg/L. It appears that the residual disinfectant levels for the water system were within the regulatory limits. According to the submitted document, the bacteriological sample results were negative for Total Coliform and E. coli for July and August 2015.

Investigation Findings

During the investigation, records were requested from the water system. According to the submitted records, the water system was in compliance with the TCEQ disinfectant residual limits. The bacteriological sample results were negative for Total Coliform and E. coli for July and August 2015. It was recommended to the water system to flush the lines more often when complaints are received.

Attachment

1) Correspondence from the water system

No Violations Associated to this Investigation

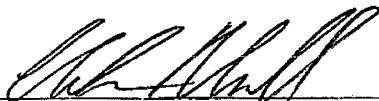
Signed


Environmental Investigator

Date

10/2/15

Signed


Supervisor

Date

10/5/15

Attachments: (in order of final report submittal)

___ Enforcement Action Request (EAR)

☒ Letter to Facility (specify type) : complaint

Investigation Report

___ Sample Analysis Results

___ Manifests

___ Notice of Registration

___ Maps, Plans, Sketches

___ Photographs

☒ Correspondence from the facility

___ Other (specify) :

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



Mark

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 14, 2012

CERTIFIED MAIL 7011 1150 0001 4416 0673
RETURN RECEIPT REQUESTED

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

RECEIVED
AUG 16 2012

BY:.....

Re: Notice of Violation for Comprehensive Compliance Investigation at:
T & A Water System, Waco, McLennan County, Texas
Regulated Entity No.:101262863, TCEQ ID No.:1550085

Dear Mr. Blackhurst,

On July 10, 2012, Derek Rascon of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for a public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by September 14, 2012 a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Waco Regional Office at (254)751-0335 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the Waco Regional Office within 10 days from the date of this letter. At that time, I will schedule a violation review meeting to be conducted *within 21 days from the date of this*. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

TCEQ Region 9 • 6801 Sanger Ave., Ste. 2500 • Waco, Texas 76710-7826 • 254-751-0335 • Fax 254-772-9241

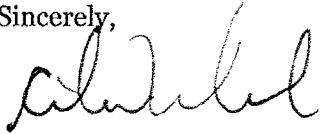
Austin Headquarters: 512-239-1000 • tceq.texas.gov • How is our customer service? tceq.texas.gov/customer/survey

printed on recycled paper using soy-based ink

Mr. Steve Blackhurst
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August 14, 2012

If you or members of your staff have any questions, please feel free to contact Mr. Derek Rascon in the Waco Regional Office at (254)751-0335.

Sincerely,

A handwritten signature in black ink, appearing to read 'Richard Monreal', with a stylized, cursive script.

Richard Monreal
Water Section Work Leader
Waco Regional Office

RM/dr/ps

Enclosure: Summary of Investigation Findings