

Summary of Investigation Findings

OAKVIEW FARMS SUBDIVISION

Investigation #

1093274

Investigation Date: 05/29/2013

, JOHNSON COUNTY,

Additional ID(s): 1260010

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Item 1

Additional Comments

Please be aware that a retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 T.A.C., shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas with the boundaries of its certificated area.

On the day of the investigation, the system had reached 95% of its well production capacity.

A capacity of 0.6 GPM per connection well production capacity (Required= $0.6 \times 75 = 45$ GPM compared to a production capacity of 47 GPM provided) or 95%.

Dickie

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 31, 2012

Steve Blackhurst, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at: North Ridge Estates, Tarrant County,
Texas
TCEQ ID No.: 2200326, Inv. No. 1020416, RN102678638

Dear Mr. Blackhurst:

On August 3, 2012, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for Public Water Supply systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

RECEIVED
SEP 04 2012

BY:.....

CM/dml

Dickie

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

March 24, 2014

Mr. Dan Rimann, Vice President of Operations
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:
Radecke Road Water System, 6176 Jackson Street, Krum, Denton County, Texas
RN102685195, PWS ID No. 0610234, Investigation No. 1153006, Incident No. 195397

Dear Mr. Rimann:

On February 5, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

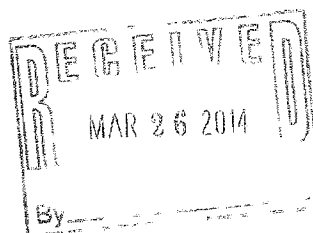
The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jeff Tate".

Jeff Tate
Water Section Manager
D/FW Regional Office

JT/cdw



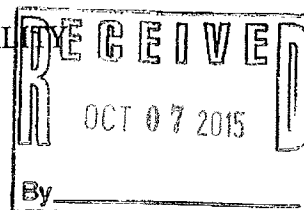
Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 5, 2015



Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation at:
Ranch Oaks Subdivision, Tenderfoot Trail, Azle, Tarrant County, Texas
RN101916120, PWS ID No. 2200291, Investigation No. 1280945

Dear Mr. Foltz:

On August 14, 2015, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Pickie

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 31, 2012

Steve Blackhurst, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at: Ranch Oaks Subdivision, End of Walter
Smith Street, Tarrant County, Texas
TCEQ ID No.: 2200291, Inv. No. 1020411, RN101916120

Dear Mr. Blackhurst:

On August 3, 2012, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for Public Water Supply systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

CM/dml

RECEIVED
SEP 04 2012

BY:

Ala

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niemann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

March 17, 2016

RECEIVED

E SIGNATURE CONFIRMATION # 91 3499 9991 7030 0042 7202

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

TX ADMIN-AUSTIN

Re: Notice of Violation for Public Water Supply Comprehensive Compliance Investigation at:
Rancho Villa Subdivision, Venus, Johnson County, Texas
RN 101244291, PWS ID No. 1260078, Investigation No. 1315035

Dear Mr. Foltz:

On February 3, 2016, Ms. Merissa Green of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation is required. Please submit to this office by April 18, 2016, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violation.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Jeff Tate, Water Section Manager, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

Mr. Scot Foltz, Environmental Compliance Manager
March 17, 2016
Page 2

If you or members of your staff have any questions, please feel free to contact Ms. Green in the D/FW Regional Office at (817) 588-5846.

Sincerely,

A handwritten signature in black ink, appearing to read 'Charles Marshall', with a stylized, cursive script.

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office
Texas Commission on Environmental Quality

CM/mg

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

RANCHO VILLA SUBDIVISION PWS

Investigation #
1315035
Investigation Date: 02/03/2016

, JOHNSON COUNTY,

Additional ID(s): 1260078

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 372048 Compliance Due Date: 04/18/2016

30 TAC Chapter 291.93(3)

30 TAC Chapter 291.93(3)(A)

Alleged Violation:

Investigation: 747866

Comment Date: 07/30/2009

Failure, by a retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 T.A.C., to submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area.

Specifically the Rancho Villa Subdivision is at:

- 99% of its maximum well production capacity based on the number of connections being served on the day of the compliance investigation.
- 96% of its maximum ground storage capacity based on the number of connections being served on the day of the compliance investigation.
- 88% of its maximum service pumping capacity based on the number of connections being served on the day of the compliance investigation.

Investigation: 1057203

Comment Date: 02/27/2013

Failure, by a retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 T.A.C., to submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area.

30 TAC 291.93(3)(a) states that a planning report explaining how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area once it has reached 85% of its capacity.

On the day of the investigation, the water system was at 90% of its maximum ground storage capacity based on the number of connections being served on the day of the compliance investigation.

Investigation: 1315035

Comment Date: 03/07/2016

Failure to submit a planning report once reaching 85% of the minimum required capacity.

During the comprehensive compliance investigation on February 3, 2016, it was noted that the public water system, a retail public utility holding a certificate of convenience and necessity for the service area, was at 100% of its minimum required total storage capacity requirement and 92% of its minimum pressure tank capacity requirement. No planning report had been submitted once reaching these levels.

30 TAC 291.93(3) states a retail public utility that possesses a certificate of public

convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 of this title shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area. A report is not required if the source of supply available to the utility service provider is reduced below the 85% level due to a court or agency conservation order unless that order is expected for more than 18 months from the date it is entered in which case a report shall be required.

30 TAC 291.93(3)(A) states after any commission field inspection, a retail public utility must analyze the system's capacity to determine if it has reached 85% of its capacity. If the retail public utility has reached 85% of its capacity, it must file this report no later than 90 days after the date of a commission letter detailing the results of the inspection. Capacity is considered to be the overall rated capacity in number of residential connection equivalents based on the most restrictive criteria for production, treatment, storage, or pumping.

Recommended Corrective Action: Submit a planning report to the Utilities Technical Review Team which states who the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area.

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 491356

30 TAC Chapter 290.42(e)(2)

30 TAC Chapter 290.42(e)(3)

Alleged Violation:

Investigation: 1057203

Comment Date: 02/27/2013

Failure to provide continuous disinfection of the groundwater prior to storage.

30 TAC 290.42(e)(2) states all groundwater must be disinfected prior to distribution. The point of application must be ahead of the water storage tank(s) if storage is provided prior to distribution. Permission to use alternate disinfectant application points must be obtained in writing from the executive director.

30 TAC 290.42(e)(3) states disinfection equipment shall be selected and installed so that continuous and effective disinfection can be secured under all conditions.

On the day of the investigation, it was noted that the chemical feed pump operated on a variable run time setting of 10 minutes. This allows for the chemical feed pump to stop injecting disinfectant even while the groundwater well is still pumping water to the ground storage facilities.

Investigation: 1315035

Comment Date: 03/07/2016

Failure to provide continuous disinfection of the groundwater prior to storage.

During the investigation, it was noted that the water system had installed a peristaltic pump which provided continuous chlorination. The violation was therefore resolved.

Recommended Corrective Action: Provide continuous disinfection of the groundwater which is applied prior to the ground storage tank. Submit a letter and description of the actions taken to the TCEQ Region 4 Office to document that the alleged violation has been corrected.

Resolution: During the comprehensive compliance investigation on February 3, 2016, the investigator noted that a peristaltic pump which provided continuous chlorination was installed at the water plant. The violation was therefore resolved.

ADDITIONAL ISSUES

Description

Additional Comments

Item 2

During the investigation, a free chlorine residual of 6.0 milligrams per liter (mg/L) was noted at 1310 Calle Lane. Please ensure that the disinfectant residual is lowered to ensure that the annual running average does not exceed the maximum residual disinfectant level of 4.0 mg/L.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

August 20, 2010

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at:
Reatta Estates, 100 Reatta Drive, Decatur, Wise County, Texas
RN101192656, TCEQ Additional ID 2490056, Investigation No. 842918

Dear Mr. Blackhurst:

On July 27, 2010, Imran Khawaja of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Imran Khawaja in the Dallas/Fort Worth Region Office at (817) 588-5806.

Sincerely,



Charles Marshall, PWS Team Leader
Dallas/Fort Worth Region Office

CM/ik

note

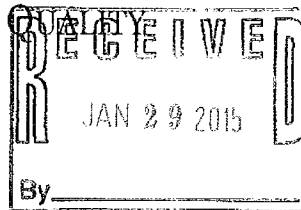
Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 27, 2015



Mr. Scot Foltz, Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, TX 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation at:
Ridge Utilities, Granbury, Hood County, Texas
RN102690153, PWS ID No. 1110084, Investigation No. 1218132

Dear Mr. Foltz:

On December 17, 2014, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/acy

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*

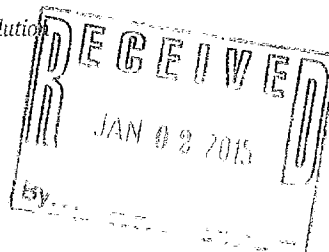


Paul

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 29, 2014



Mr. Scot Foltz, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, TX 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation at:
River Run Subdivision, Granbury, Hood County, Texas
RN101281293, PWS ID No. 1110076, Investigation No. 1215489

Dear Mr. Foltz:

On November 20, 2014, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/acy

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 22, 2013

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723

Re: Comprehensive Compliance Investigation at:
Remuda Ranch Estates, Parker County, Texas
TCEQ ID No.:1840047, RN No. 102678182, Investigation No. 1116125

Dear Mr. Blackhurst:

On September 26, 2013, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), DFW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Region Office at (817) 588-5814.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
DFW Regional Office

CM/ref

Re: a

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*

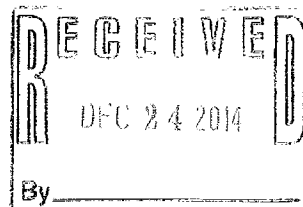


TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 22, 2014

Mr. Scot Foltz, Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, TX 78723-2476



Re: Public Water Supply Comprehensive Compliance Investigation at:
Rock Harbor Estates, Granbury, Hood County, Texas
RN102679438, PWS ID No. 1110024, Investigation No. 1215159

Dear Mr. Foltz:

On November 20, 2014, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/acy

Mark

Bryan W Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*

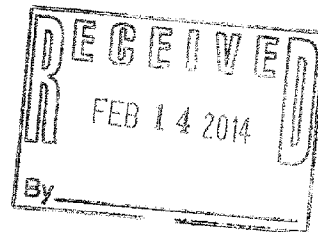


TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 12, 2014

Mr. Larry Mitchell, Environmental Compliance Coordinator
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723



Re: Comprehensive Compliance Investigation at:
Rivercrest Water Company, McLennan County, Texas
TCEQ ID No.: 1550089, RN102692845

Dear Mr. Mitchell:

On December 18, 2013, Mr. Fred Logan of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Logan in the Waco Regional Office at (254) 751-0335.

Sincerely,

Richard Monreal
Water Section Manager
Waco Regional Office

RM/FL/gb

Gang

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 15, 2013

Mr. Steve Blackhurst, Regulatory Compliance Manager
Aqua Development Inc.
1106 Clayton Ln, Ste 400W
Austin, TX 78723-1066

Re: Comprehensive Compliance Investigation at:
Safari Water System,
Located off of SH 175 SE of Athens on Quail Hollow Ct. in Henderson County
PWS ID No.: 1070247

Dear Mr. Blackhurst:

On May 15-16, 2013, Ms. Angela Hicks of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

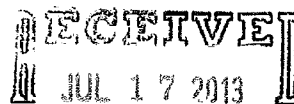
The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Hicks in the Tyler Region Office at (903) 535-5122.

Sincerely,

A handwritten signature in cursive script that reads "William D. Gibson".

William D. Gibson, Work Leader
Tyler Region Office

WDG/ALH



BY:

Aiken

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*

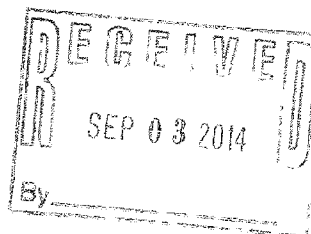


TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 29, 2014

Mr. Larry Mitchell, Environmental Compliance Coordinator
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723



Re: Aqua Utilities, Inc. dba Saddle Club Water
RN101239622; Case No. 41326
Compliance Agreement Effective Date: May 25, 2011

Dear Mr. Mitchell:

This letter is to inform you that the above-referenced compliance agreement for gross alpha particle activity expired on May 25, 2014, because the compliance agreement has a three year termination date. Accordingly, your case is being forwarded to the Public Drinking Water Section for consideration of future action. Please be aware that the Texas Commission on Environmental Quality may initiate additional enforcement action to address any ongoing compliance issues.

You are welcome to call Ms. Monica Garcia-Landois if you have any general questions about our enforcement procedures or policies. However, because your file is now with the Public Drinking Water Section, we recommend any specific issues or questions be discussed with that office at (512) 239-4691.

Sincerely,

A handwritten signature in cursive script, appearing to read "Carmen Pedraza".

Carmen Pedraza, Work Leader
Compliance Monitoring Section

cc: Manager, Water Section, Dallas/Fort Worth Regional Office, TCEQ
Mr. John Schildwachter, Team Leader, Public Drinking Water Section, Water Supply Division, MC 155
Contaminant Coordinator, Public Drinking Water Section, Water Supply Division, MC 155

Barker

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 7, 2014

RECEIVED
NOV 12 2014

BY:

Mr. Scot W Foltz, Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:
Sandy Acres Addition, Parker County, Texas
RN 102693645, PWS ID No. 1840098, Investigation No. 1204364

Dear Mr. Foltz:

On September 18, 2014, Mr. Dan Atambo of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however, please see the enclosed Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Atambo in the D/FW Regional Office at (817) 588-5803.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/oda

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SANDY ACRES ADDITION

Investigation #

1204364

Investigation Date: 09/18/2014

, PARKER COUNTY,

Additional ID(s): 1840098

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Item 1

Additional Comments

During the comprehensive compliance investigation, it was noted that the water system was operating at approximately 86% of its minimum required production capacity. This is based on the current water system connections and production source of 45 gpm produced by the Wells. The required production is 41.4 gpm.

30 Texas Administrative Code (TAC) 291.93 (3) states that a retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in 30 TAC Chapter 290 shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certified area. Please submit an adequate planning report to the TCEQ Utilities and Districts Section within 90 days (30 TAC 291.93(3) (A)).

Air

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution
March 20, 2015

E SIGNATURE CONFIRMATION # 91 3499 9991 7030 0057 7693

RECEIVED

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723-2476

MAR 23 2015

TX ADMIN-AUSTIN

Re: Notice of Violation for Public Water Supply Complaint Investigation at:
Saratoga Estates Water System, 20626 Hackberry Rd., Frisco, Denton County, Texas
RN102688090, PWS ID No. 0610163, Investigation No. 1230364, Incident No. 208219

Dear Mr. Foltz:

On February 4, 2015, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, an alleged noncompliance was noted. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violation. Therefore, no further action is required.

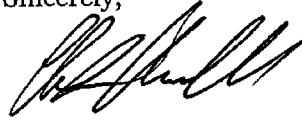
In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall, Public Water Supply Program Team Leader, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

Mr. Scot Foltz
Page 2
March 20, 2015

If you or members of your staff have any questions, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read 'Charles Marshall', with a stylized, cursive script.

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/acy

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SARATOGA ESTATES

Investigation #

1230364

Investigation Date: 02/04/2015

, DENTON COUNTY,

Additional ID(s): 0610163

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 563525

30 TAC Chapter 290.110(b)(4)

30 TAC Chapter 290.46(d)(2)(A)

Alleged Violation:

Investigation: 1230364

Comment Date: 03/09/2015

Failure to maintain a disinfectant residual of at least 0.2 milligrams per liter (mg/L) free chlorine throughout the distribution system.

30 TAC 290.46(d)(2)(A) states that the disinfection equipment shall be operated to maintain the following minimum disinfectant residuals in each finished water storage tank and throughout the distribution system at all times: a free chlorine residual of 0.2 mg/L.

30 TAC 290.110(b)(4) states that the residual disinfectant concentration in the water within the distribution system shall be at least 0.2 mg/L free chlorine or 0.5 mg/L chloramine.

During the investigation, the following sample results were noted:

- A free chlorine residual of 0.09 mg/L was measured at the complainant's property
- A free chlorine residual of 0.08 mg/L was measured at 20046 Saratoga.
- A free chlorine residual of 0.19 mg/L was measured at 20022 Saratoga.
- A free chlorine residual of 0.16 mg/L was measured at 9503 Chisholm Trail.

Recommended Corrective Action: Submit documentation which verifies that the free chlorine residual was increased to at least 0.2 mg/L within 24 hours and was maintained at this level at all times.

Resolution: On February 5, 2015, Mr. Dickie Smethers informed the investigator that the disinfectant residual leaving the water plant was measured to be 0.7 mg/L. On February 6, 2015, the disinfectant residual was measured to be 0.5 mg/L at the end of the distribution system.

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 28, 2015

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane Suite 400W
Austin, Texas 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation at:
Savanna Estates, Tarrant County, Texas
RN102685401, PWS ID No. 2200338, Investigation No. 1253098

Dear Mr. Foltz:

On April 23, 2015, Ms. Merissa Green of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Green in the D/FW Regional Office at (817) 588-5846.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

RECEIVED

JUN 01 2015

CM/mg

TX ADMIN-AUSTIN

mla

Bryon W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covei, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

March 31, 2016

RECEIVED

Mr. Scot W. Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:
Sandy Beach Subdivision, Sandy Beach Dr., Granbury, Hood County, Texas
RN 102693025, PWS ID No. 1110026, Investigation No. 1313860

Dear Mr. Foltz:

On February 11, 2016, Mr. Steve Zawrotny of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Zawrotny in the D/FW Regional Office at (817) 588-5859.

Sincerely,



Charles Marshall
Team Leader, Public Water Supply Program
Texas Commission on Environmental Quality
D/FW Regional Office

CM/sz

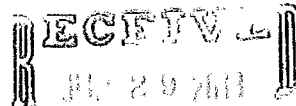
Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 27, 2013



Mr. Steve Blackhurst, Regional Environmental Compliance Manager
Aqua Texas Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

BY:

Re: Comprehensive Compliance Investigation at:
Shady Hills Estates, 9425 CR 528, Burleson, Johnson County, Texas
RN102681129; TCEQ ID No. 1260071; Investigation No.1093345

Dear Mr. Blackhurst:

On May 29, 2013, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Watkins in the Dallas/Fort Worth Region Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
PWS Team Leader
D/FW Region Office

CM/cdw

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



Davey
RECEIVED

AUG 24 2013

AQUA TEXAS

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 22, 2013

Steve Blackhurst, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Comprehensive Compliance Evaluation Investigation at: Rockwall West Mini-Ranch, Hunt
County, Texas
TCEQ ID No.: 1160011, Inv. No. 1103260, RN102677630

Dear Mr. Blackhurst:

On July 31, 2013, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

CM/dml

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



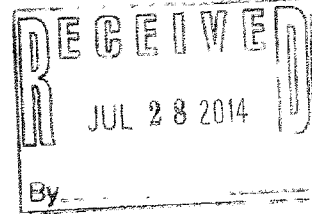
Area
PWS_1260072_CO_20140722_NOV
RN102682432
CN602787509

Texas Commission on Environmental Quality
Protecting Texas by Reducing and Preventing Pollution

July 22, 2014

Delivered Via Regular Mail

AQUA UTILITIES INC
SCOT W FOLTZ, COMPLIANCE MANAGER
1106 CLAYTON LN STE 400W
AUSTIN, TX 78723-2476



SUBJECT: Notice of Violation: CHEMICAL MONITORING, ROUTINE MAJOR
SHADY MEADOWS ESTATES - PWSID: 1260072
JOHNSON County, TX

This letter contains important information about compliance requirements for your public water system.

Attention: Public Water System Owner / Manager / Operator

The Texas Commission on Environmental Quality (TCEQ) has determined that SHADY MEADOWS ESTATES has a monitoring and reporting violation for failing to monitor and submit the required chemical results as described in Title 30, Texas Administrative Code (30 TAC), §290, Subchapter F. The attached Monitoring and Reporting Violation Report summarizes each violation by monitoring period and rule.

PUBLIC NOTIFICATION REQUIRED BY: October 20, 2014

The public notification requirements are described in 30 TAC §290.122 and include:

Within 90 days of notification of violation, at a minimum, you must provide notice by mail/direct delivery to bill-paying customers to which water is delivered. The public notice must use the enclosed mandatory language for every notice, and include a brief statement about what you plan to do to fix the problem as described in 30 TAC §290.122(d). This statement must describe what actions the water system is taking to correct the violation, and when the water system expects to return to compliance.

You are required to repeat the notice every twelve months for as long as the violation persists. You should use the same method that you used for the initial notice. Please send a copy of the public notification and a signed Certificate of Delivery for Public Notice to this office within 10 days after it has been delivered. Mail to:

TCEQ - Drinking Water Inventory & Enforcement Team
Attn: Public Notice (MC-155)
P.O. Box 13087
Austin TX 78711-3087

Please note that enforcement actions resulting from noncompliance may result in fines for each violation.

Monitoring and Reporting Violation Report:
SHADY MEADOWS ESTATES PWS ID: TX1260072

EP001		3200 CLOIE ST	
Annual 01/01/2013 - 12/31/2013			
<u>Analyte Code</u>	<u>Violation ID</u>	<u>Analyte</u>	<u>Rule Citation</u>
1040	220	NITRATE	30 TAC §290.106(c)(6), §290.106(e) - Monitoring and Reporting Violation
EDB/DBCP		Triennial 01/01/2011 - 12/31/2013	
<u>Analyte Code</u>	<u>Violation ID</u>	<u>Analyte</u>	<u>Rule Citation</u>
2931	218	1,2-DIBROMO-3-CHLORO PROPANE	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
2946	219	ETHYLENE DIBROMIDE	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
SOC METHOD 515.4		Triennial 01/01/2011 - 12/31/2013	
<u>Analyte Code</u>	<u>Violation ID</u>	<u>Analyte</u>	<u>Rule Citation</u>
2031	213	DALAPON	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
2040	214	PICLORAM	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
2041	215	DINOSEB	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
2105	216	2,4-D	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
2110	217	2,4,5-TP	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
SOC METHOD 531.1		Triennial 01/01/2011 - 12/31/2013	
<u>Analyte Code</u>	<u>Violation ID</u>	<u>Analyte</u>	<u>Rule Citation</u>
2036	221	OXAMYL	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
2043	222	ALDICARB SULFOXIDE	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
2044	223	ALDICARB SULFONE	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
2046	224	CARBOFURAN	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation
2047	225	ALDICARB	30 TAC §290.107(c)(1), §290.107(e) - Monitoring and Reporting Violation

Dickie

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 24, 2014

Mr. Scot Folz, Environmental Compliance Manager
Aqua Texas Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Incident No. 198029

On April 2, 2014, the Texas Commission on Environmental Quality (TCEQ) Dallas-Fort Worth Region Office received a complaint alleging water quality issues from the Shale Creek Community Public Water System. The complaint was investigated by Environmental Investigator, Ms. Crystal Watkins.

The enclosed report describes the findings that were noted during the investigation.

The TCEQ appreciates your interest in protecting the quality of our environment. If you have any questions concerning these findings, or if we can be of further assistance, please contact Ms. Watkins directly at (817) 588-5804 or the DFW Region Office at (817) 588-5800.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office
Texas Commission on Environmental Quality

RECEIVED
JUN 26 2014

BY:

CM/cdw

Enclosure: TCEQ Investigation No. 1172215

PWS/0610238/CO/04-30-2014/CMPL

**Texas Commission on Environmental Quality
Investigation Report**

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@tceq.texas.gov

**Customer: Aqua Utilities, Inc.
Customer Number: CN602787509**

Regulated Entity Name: SHALE CREEK COMMUNITY

Regulated Entity Number: RN102687282

Investigation # 1172215	Incident Numbers 198029
Investigator: CRYSTAL WATKINS	Site Classification GW 251-1K CONNECTION
Conducted: 04/30/2014 -- 04/30/2014	SIC Code: 4941
Program(s): PUBLIC WATER SYSTEM/SUPPLY	
Investigation Type: Compliance Invest File Review	Location: E State Hwy 114 and Shale Creek Blvd
Additional ID(s): 0610238	

Address: ,

Local Unit: REGION 04 - DFW METROPLEX

Activity Type(s): PWSCMPL - PWS Complaint

Principal(s):

Role	Name
RESPONDENT	AQUA UTILITIES INC

Contact(s):

Role	Title	Name	Phone
Regulated Entity Contact	FIELD SUPERVISOR	MR DICKIE SMETHERS	Work (817) 367-3625 x. 57109
Regulated Entity Mail Contact	REGULATORY AND COMPLIANCE MANAGER	MR SCOT W FOLTZ	Work (512) 990-4400
Participated in Investigation	FIELD SUPERVISOR	MR DICKIE SMETHERS	Work (817) 367-3625 x. 57109

Other Staff Member(s):

Role	Name
Supervisor	CHARLES MARSHALL
QA Reviewer	CHARLES MARSHALL

Associated Check List

<u>Checklist Name</u>	<u>Unit Name</u>
PWS COMPLAINT INVESTIGATION	CMPL 0610238

Investigation Comments:

INTRODUCTION

COPY

SHALE CREEK COMMUNITY -

4/30/2014 Inv. # - 1172215

Page 2 of 3

On April 2, 2014, a complaint concerning water quality in the area served by Shale Creek Community ("Shale Creek") was received in the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (DFW) Regional Office. The complaint, which was assigned Incident Number 198029, was assigned to TCEQ Environmental Investigator Ms. Crystal Watkins for investigation.

On April 30, 2014, Ms. Watkins conducted a complaint investigation of Shale Creek. No violations were noted as a result of the investigation. A copy of the investigation report was mailed to the complainant following the investigation.

GENERAL FACILITY AND PROCESS INFORMATION

Shale Creek is a community water system located in Denton County, Texas. The water system serves 382 connections with an approximate population of 1,146 based on three people per connection.

For additional facility and process information see Investigation Number 1134068.

BACKGROUND

The most recent Comprehensive Compliance Investigation (CCI) was conducted on October 23, 2013. No alleged violations were noted during the investigation.

One complaint has been received about the system in the last five years.

Incident Number 124185 was received on May 12, 2009, concerning water quality. No alleged violations were noted as a result of the subsequent CCI.

ADDITIONAL INFORMATION

The complainant contacted the TCEQ D/FW Regional Office by the phone on April 2, 2014. The complainant alleged that the water was brown the last couple of months and that it had a smell like lake water. The complainant also had questions regarding a packet for water samples that were left on their door.

Ms. Watkins contacted Mr. Dickie Smethers, Field Supervisor, regarding the complaint on April 30, 2014. Mr. Smethers stated that they had not received any complaints regarding water quality within the last couple of weeks. He also stated that the packet left on some of the customer's doors were asking for permission for the water system to use the customer home as a sample point for lead and copper samples. Ms. Watkins asked Mr. Smethers for a copy of the last three months of monthly disinfectant residuals and the flush logs for the water system.

On April 30, 2014, Mr. Smethers provided a copy of January-March 2014 daily disinfectant residuals for the system. All of the chlorine residuals were above the minimum required disinfectant residuals of 0.2 milligrams per liter (mg/L) free chlorine. Mr. Smethers also stated that they have had contractors who were illegal taking water from the fire hydrants in the area. According to the water system official, the high pressure flow from the contractors getting water from the hydrants stirred the lines up and caused water quality issues. On May 1, 2014, a copy of the flush log for the water system from January -April 2014 was received in the regional office.

Investigation Findings

After review of the information, it appears that the disinfectant residuals met the minimum required level of 0.2 mg/L free chlorine. The water system has also stated that they will review the flushing practices in the water system to resolve any water quality issues. No further action is required.

Attachment

- 1) Water System Documentation

No Violations Associated to this Investigation

Signed

Cristal D. Watson
Environmental Investigator

Date 6/4/14

Signed

Chris McAllister
Supervisor

Date 6/20/14

Attachments: (in order of final report submittal)

☐ Enforcement Action Request (EAR)

☒ Letter to Facility (specify type) : Compliant

Investigation Report

☐ Sample Analysis Results

☐ Manifests

☐ Notice of Registration

☐ Maps, Plans, Sketches

☐ Photographs

☒ Correspondence from the facility

☐ Other (specify) :

Crystal Watkins

From: Smethers, Dickie L. <DLSmethers@aquaaamerica.com>
Sent: Thursday, May 01, 2014 10:32 AM
To: Crystal Watkins
Subject: FW: Shale Creek MOR's

From: Hernandez, Mike
Sent: Thursday, May 01, 2014 9:41 AM
To: Smethers, Dickie L.
Subject: RE: Shale Creek MOR's

RECEIVED
MAY 01 2014
DFW REGION-4

Hydrants flushed
1/13/2014. 12417 Shine -5000 gal
2/13/2014. 12902 Carpenter - 4000 gal
3/12/2014 12423 Pinestraw. - 11,000 gal
4/10/2014. 12674 Forest Lawn -6000 gal

Sent from my Android phone using TouchDown (www.nitrodesk.com)

-----Original Message-----

From: Smethers, Dickie L. [DLSmethers@aquaaamerica.com]
Received: Thursday, 01 May 2014, 8:39am
To: Hernandez, Mike [MHernandez@aquaaamerica.com]
Subject: FW: Shale Creek MOR's

Mike,
What can we tell her.
Dickie

From: Crystal Watkins [<mailto:Crystal.Watkins@tceq.texas.gov>]
Sent: Thursday, May 01, 2014 7:42 AM
To: Smethers, Dickie L.
Subject: RE: Shale Creek MOR's

Thanks Dickie! Do you have the flush logs for those months as well?

Thanks,

Crystal Watkins
Texas Commission on Environmental Quality
Environmental Investigator, Region 4-DFW
Office: (817) 588-5800
Direct: (817) 588-5804
Fax : (817) 588-5701

If you would like to comment on my customer service, you can use the following link:

<http://www.tceq.texas.gov/customersurvey>., or you can contact my supervisor directly at: charles.l.marshall@tceq.texas.gov.

AQUA
Texas.

RECEIVED
APR 30 2014
DFW REGION-4

SYSTEM NAME: Shale Creek

STEM ID#: 0610238

MONTH & YEAR: Jan 2014

Day of Month E. of M.	Well Data - Readings										CL 2 RsdL	CL 2 Amt. Lbs.	CL2 usage Lbs.	PSI	Tank Level Fl.	Checked By
	Well #1		Well #2		Well #3		Well #4		Poly							
	140643		143229		83860		532									
	reading	usage	reading	usage	reading	usage	reading	usage	Amt.Gal.	usage		25				
1	140716	73	143263	34	83860	0	532	0			1.25	20	5	70	20	TS
2	140792	76	143298	35	83860	0	532	0			1.2	15	5	68	20	MH
3	140867	75	143333	35	83860	0	532	0			1.8	10	5	65	20	MH
4	140931	64	143363	30	83860	0	532	0			0.82	7	3	65	20	MH
5	140997	66	143394	31	83860	0	532	0			0.79	4	3	65	20	MH
6	141071	74	143429	35	83860	0	532	0			0.7	2	2	65	19	MH
7	141157	86	143469	40	83860	0	532	0			0.72	1	1	65	20	MH
8	141246	89	143510	41	83860	0	532	0			0.80	150	1	65	19	MH
9	141306	60	143539	29	83860	0	532	0			0.88	148	2	65	20	MH
10	141393	87	143581	42	83860	0	532	0			1.20	144	4	65	20	MH
11	141464	71	143614	33	83860	0	532	0			1.70	139	5	68	20	MH
12	141527	63	143644	30	83860	0	532	0			1.50	135	4	65	18	MH
13	141625	98	143687	43	83860	0	532	0			1.61	130	5	68	20	MH
14	141702	77	143725	38	83860	0	532	0			1.48	125	5	65	20	MH
15	141772	70	143757	32	83860	0	532	0			1.31	121	4	65	21	MH
16	141841	69	143790	33	83860	0	532	0			1.40	116	5	62	20	MH
7	141915	74	143824	34	83860	0	532	0			1.48	110	6	65	19	MH
18	141955	40	143841	17	83860	0	532	0			1.30	106	4	65	16	TY
19	142075	120	143890	49	83860	0	532	0			1.30	100	6	70	20	JB
20	142164	89	143930	40	83860	0	532	0			1.40	94	6	70	19	MH
21	142244	80	143967	37	83860	0	532	0			1.20	89	5	65	20	MH
22	142309	65	143997	30	83860	0	532	0			1.30	85	4	65	20	MH
23	142388	79	144034	37	83860	0	532	0			1.30	80	5	65	20	TY
24	142446	58	144062	28	83860	0	532	0			1.40	77	3	70	20	MH
25	142527	81	144099	37	83860	0	532	0			0.70	76	1	68	20	MH
26	142608	81	144133	34	83860	0	532	0			0.85	74	2	65	1.9	MH
27	142687	79	144162	29	83860	0	532	0			0.92	69	5	65	20	MH
28	142769	72	144196	34	83860	0	532	0			1.20	65	4	68	20	MH
29	142829	70	144225	29	83860	0	532	0			1.30	62	3	68	20	TY
30	142896	67	144256	31	83860	0	532	0			1.10	60	2	75	20	TY
31	142969	73	144288	32	83860	0	532	0			1.30	57	3	70	20	TY
Total	2326	2326	1059	1059	0	0		0		0	37.21	-32	118			
Average	80.2	75.0	36.5	34.2	0.0	0.0		0.0		#####	1.2003	-1.03	3.8			
Maximum	142969	120	144288	49	83860	0		0		0	1.8	150	6			
Minimum	140716	40	143263	17	83860	0		0		0	0.7	1	1			

Date of Bac-T Sample: 1/13/2014

Date of Flushing: 1/13/2014

Total Pumped 3,385,000

Submitted By: Mike Hernandez

Certificate No: WG0012864

SYSTEM NAME: Shale Creek

ITEM ID#: 0610238

MONTH & YEAR:

Feb 2014

Day of Month E. of M.	Well Data - Readings										CL 2 Rsd.	CL 2 Amt. Lbs.	CL2 usage Lbs.	PSI	Tank Level Ft.	Checked By
	Well #1		Well #2		Well #3		Well #4		Poly							
	142969		144288		83860		532		Amt.Gal.	usage						
	reading	usage	reading	usage	reading	usage	reading	usage				57				
1	143062	93	144329	41	83860	0	532	0			1.09	53	4	58	20	GG
2	143114	52	144352	23	83860	0	532	0			1.11	50	3	66	20	GG
3	143203	89	144385	33	83860	0	532	0			1.04	47	3	65	20	MH
4	143276	73	144414	29	83860	0	532	0			1.41	45	2	60	20	MH
5	143354	78	144446	32	83860	0	532	0			1	42	3	65	20	MH
6	143428	74	144475	29	83860	0	532	0			1.2	40	2	65	20	MH
7	143496	68	144501	26	83860	0	532	0			0.98	38	2	65	20	MH
8	143548	52	144522	21	83860	0	532	0			1.05	35	3	65	20	TS
9	143612	64	144544	22	83860	0	532	0			1.00	30	5	65	20	JB
10	143730	118	144582	38	83860	0	532	0			0.90	26	4	65	20	MH
11	143770	40	144600	18	83860	0	532	0			1.20	22	4	65	20	MH
12	143857	87	144624	24	83860	0	532	0			1.30	18	4	60	20	MH
13	143972	115	144661	37	83860	0	532	0			1.50	13	5	67	20	MH
14	144037	65	144684	23	83860	0	532	0			1.20	10	3	72	20	MH
15	144090	53	144698	14	83863	3	532	0			1.38	6	4	72	200	GG
16	144217	127	144737	39	83863	0	532	0			0.98	3	3	70	20	GG
17	144308	91	144758	21	83863	0	532	0			0.95	1	2	68	20	MH
18	144404	96	144778	20	83864	1	532	0			0.92	150	1	65	19	MH
19	144483	79	144800	22	83864	0	532	0			0.90	148	2	62	17	MH
20	144582	99	144817	17	83864	0	532	0			0.92	146	2	65	20	MH
21	144680	98	144819	2	83875	11	532	0			1.00	142	4	65	20	MH
22	144703	23	144819	0	83877	2	532	0			0.96	140	2	65	19	MH
23	144726	23	144819	0	83955	78	532	0			1.20	139	1	65	20	MH
24	144750	24	144819	0	84023	68	532	0			0.96	138	1	65	20	MH
25	144774	24	144819	0	84091	68	532	0			0.95	136	2	65	20	MH
26	144805	31	144819	0	84215	124	532	0			1.20	132	4	65	19	MH
27	144824	19	144819	0	84256	41	532	0			1.44	130	2	65	18	MH
28	144856	32	144819	0	84346	90	532	0			1.10	128	2	65	20	MH
29																
30																
31																
Total	1887	1887	531	531	486	486		0	0	30.84	-71	79				
Average	65.1	67.4	18.3	19.0	16.8	17.4		0.0	#####	1.1014	-2.29	2.8				
Maximum	144856	127	144819	41	84346	124		0	0	1.5	150	5				
Minimum	143062	19	144329	0	83860	0		0	0	0.9	1	1				

Date of Bac-T Sample: 2/12/2014

Date of Flushing: 2/13/2014

Total Pumped: 2,904,000

Submitted By: Mike Hernandez

Certificate No: WG0012864

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APR 30 2014

SYSTEM NAME: Shale Creek

FW REGION-4

STEM ID#: 0610238

MONTH & YEAR:

March 2014

Day of Month E. of M.	Well Data - Readings										CL 2 Rsdft.	CL 2 Amt. Lbs.	CL2 usage Lbs.	PSI	Tank Level Ft.	Checked By
	Well #1		Well #2		Well #3		Well #4		Poly							
	144856	144819	84346	532												
	reading	usage	reading	usage	reading	usage	reading	usage	Amt.Gal.	usage		128				
1	144867	11	144819	0	84379	33	532	0			1	125	3	70	18	TS
2	144890	23	144819	0	84445	66	532	0			1	121	4	70	18	JB
3	144978	88	144819	0	84501	56	532	0			1.2	118	3	75	18	TY
4	145001	23	144819	0	84567	66	532	0			1.19	116	2	70	20	MH
5	145021	20	144819	0	84622	55	532	0			0.92	115	1	65	20	MH
6	145044	23	144819	0	84689	67	532	0			1.2	114	1	65	20	MH
7	145066	22	144819	0	84757	68	532	0			0.97	112	2	70	19	MH
8	145078	12	144819	0	84784	27	532	0			1.10	111	1	70	17	TY
9	145110	32	144819	0	84884	100	532	0			1.17	107	4	65	20	KW
10	145127	17	144819	0	84921	37	532	0			1.05	105	2	65	18	MH
11	145156	29	144819	0	85000	79	532	0			1.45	102	3	70	19	MH
12	145180	24	144819	0	85086	86	532	0			1.30	99	3	68	20	MH
13	145207	27	144819	0	85146	60	532	0			1.30	96	3	65	18	MH
14	145248	41	144819	0	85244	98	532	0			1.28	92	4	65	20	MH
15	145269	21	144846	27	85318	74	532	0			0.97	89	3	65	20	GG
16	145276	7	144854	8	85340	22	532	0			1.00	87	2	65	20	MG
7	145294	18	144872	18	85389	49	532	0			1.20	85	2	65	18	MG
18	145321	27	144900	28	85463	74	532	0			0.99	81	4	70	19	MH
19	145341	20	144921	21	85519	56	532	0			0.95	79	2	68	20	MH
20	145366	25	144948	27	85589	70	532	0			1.00	75	4	70	20	TS
21	145386	20	144968	20	85643	54	532	0			0.96	73	2	70	19	MH
22	145405	19	144988	20	85696	53	532	0			0.95	69	4	73	18	TS
23	145422	17	145006	18	85744	48	532	0			0.98	66	3	74	19	TS
24	145450	28	145036	30	85822	78	532	0			0.98	64	2	70	20	MH
25	145477	27	145064	28	85896	74	532	0			0.92	61	3	68	18	MH
26	145497	20	145085	21	85957	61	532	0			0.92	59	2	65	20	MH
27	145522	25	145112	27	86021	64	532	0			1.31	56	3	65	20	MH
28	145541	19	145132	20	86073	52	532	0			1.35	55	1	70	18	TY
29	145566	25	145159	27	86143	70	532	0			1.40	53	2	68	19	GG
30	145593	27	145188	29	86219	76	532	0			1.38	50	3	64	19	GG
31	145614	21	145210	22	86275	56	532	0			1.16	47	3	65	18	MH
Total	758	758	391	391	1929	1929		0		0	34.55	81	81			
Average	26.1	24.5	13.5	12.6	66.5	62.2		0.0		#####	1.1145	2.61	2.6			
Maximum	145614	88	145210	30	86275	100		0		0	1.45	125	4			
Minimum	144867	7	144819	0	84379	22		0		0	0.92	47	1			

Date of Bac-T Sample: 3/12/2014

Date of Flushing: 3/12/2014

Total Pumped 3,078,000

Submitted By: Mike Hernandez

Certificate No: WG0012864

Crystal Watkins

From: Smethers, Dickie L. <DLSmethers@aquaamerica.com>
Sent: Wednesday, April 30, 2014 11:57 AM
To: Crystal Watkins
Subject: Shale Creek MOR's
Attachments: Scan0001.pdf

Crystal,

Talked with Mike and he stopped some contractors the first of the month getting water from our fire hyd. for a job down the road, the guy told him they had hauled out about 4 loads.

Thanks

Dickie

RECEIVED
APR 30 2014
DFW REGION-4

Sikora

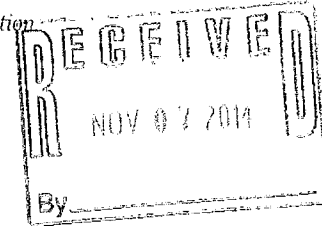
Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 5, 2014



Mr. Scot W Foltz, Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:
Shangri LA Subdivision, Azle, Parker County, Texas
RN 1026888603, PWS ID No. 1840021, Investigation No. 1204250

Dear Mr. Foltz:

On September 18, 2014, Dan Atambo of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Atambo in the D/FW Regional Office at (817) 588-5803.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/oda

Dickie

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 31, 2012

Steve Blackhurst, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at: Silver Creek Estates
Intersection of Silver Creek & Cliff Manor, Tarrant County, Texas
TCEQ ID No.: 2200277, Investigation No. 1020398, RN102692035

Dear Mr. Blackhurst:

On August 2, 2012, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for Public Water Supply systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

CM/dml

RECEIVED
SEP 04 2012

BY: _____

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



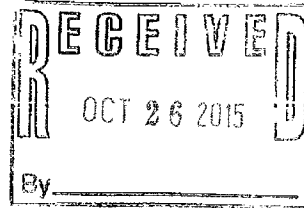
Asker

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 23, 2015

Mr. Scot W. Foltz, Compliance Manager
Aqua Utilities Inc.
1106 Clayton Lane Ste. 400W
Austin, TX 78723-2476



Re: Public Water Supply Comprehensive Compliance Investigation at:
Silver Creek Estates, Silver Creek Rd, Azle, Tarrant County, Texas
RN 102692035, PWS ID No. 2200277, Investigation No. 1282697

Dear Mr. Foltz:

On August 14, 2015, Mr. Daniel Hernandez of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Hernandez in the D/FW Regional Office at (817)588-5844.

Sincerely,

A handwritten signature in dark ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/dh

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



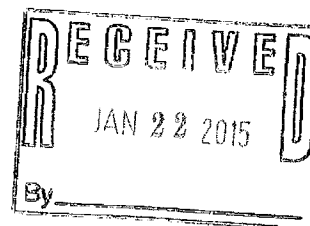
Dieter

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 20, 2015

E SIGNATURE CONFIRMATION # 91 3499 9991 7030 0055 1310



Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation at:
Singing Meadows Subdivision, 288 CR 4721, Rhome, Wise County, Texas
RN102672714, PWS ID No. 2490031, Investigation No. 1210944

Dear Mr. Foltz:

On December 3, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violation. Therefore, no further action is required.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

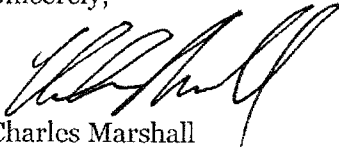
The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall, Public Water Supply Program Team Leader, will schedule a violation review meeting to be conducted within 21 days from the date of this letter.

Mr. Scot Foltz, Environmental Compliance Manager
January 20, 2015

However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

If you or members of your staff have any questions, please feel free to contact Ms. Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read 'Charles Marshall', written over a horizontal line.

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SINGING MEADOWS SUBDIVISION

288 PRIVATE ROAD 4721

RHOME, WISE COUNTY, TX 76078

Investigation #

1210944

Investigation Date: 12/03/2014

Additional ID(s): 2490031

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 557943

30 TAC Chapter 290.110(b)(4)

30 TAC Chapter 290.46(d)(2)(A)

Alleged Violation:

Investigation: 1210944

Comment Date: 01/09/2015

Failure to maintain a free chlorine residual of at least 0.2 milligrams per liter (mg/L) throughout the distribution system.

30 TAC 290.110(b)(4) states that the residual disinfectant concentration in the water within the distribution system shall be at least 0.2 milligrams per liter (mg/L) free chlorine or 0.5 mg/L chloramine.

30 TAC 290.46(d)(2)(A) states that a free chlorine residual of 0.2 milligrams per liter (mg/L) must be maintained in each finished water storage tank and throughout the distribution system at all times.

During the investigation, the chlorine residual was measured at 0.02 mg/L free chlorine was measured within at 287 PR 4721 and a 0.00 mg/L free chlorine residual was found at 2650 Hickory Street.

Recommended Corrective Action: Immediately increase the chlorine residual within the distribution system to the minimum requirements. Submit documentation to the TCEQ Region 4 Office to document that the alleged violation has been corrected which verifies that the chlorine residual was increased to at least 0.2 mg/L within 24 hours and was maintained at this level at all times.

Resolution: On December 4, 2014, the water system provided documentation verifying that the chlorine residual was increased to above the 0.2 mg/L free chlorine requirement. At 236 Singing Meadows, the free chlorine residual was 0.6 mg/L and at 2650 Hickory Street, the free chlorine residual was 0.3 mg/L. This will resolve the alleged violation.