

file

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution
June 27, 2013

Mr. Steve Blackhurst, Regional Environmental Compliance Manager
Aqua Texas Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:
Garden Acres Subdivision, 1305 Marie Street, Joshua, Johnson County, Texas
RN102679313, PWS ID No. 1260092, Investigation No. 1093820

Dear Mr. Blackhurst:

On May 29, 2013, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however, please see the enclosed Additional Issues.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office
Texas Commission on Environmental Quality



BY:

CM/cdw

Enclosures: Summary of Investigation Findings

Summary of Investigation Findings

GARDEN ACRES SUBDIVISION

1305 MARIE ST

JOSHUA, JOHNSON COUNTY, TX 76058

Investigation #

1093820

Investigation Date: 05/29/2013

Additional ID(s): 1260092

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Item 1

Additional Comments

Please be aware that a retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 T.A.C., shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas with the boundaries of its certificated area.

On the day of the investigation, the system had reached 94.2% of its well production capacity.

A capacity of 0.6 GPM per connection well production capacity (Required= $0.6 \times 22 = 13.2$ GPM compared to a production capacity of 14 GPM provided) or 94.2%.

Mark

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*

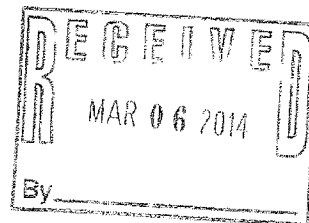


TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

March 3, 2014

Mr. Dan Rimann, VP of Operations and Engineering
Aqua Texas, Inc.
1106 Clayton Lane, Ste. 400 W
Austin, TX 78723



Re: Comprehensive Compliance Investigation at:
Goodall Water System, McLennan County, Texas
Regulated Entity No.: RN102677101, TCEQ ID No.: PWS1550126

Dear Mr. Rimann:

On February 25, 2014, Ms. Laura Fanestiel of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Laura Fanestiel in the Waco Regional Office at (254) 751-0335.

Sincerely,

A handwritten signature in dark ink, appearing to read "Richard Monreal".

Richard Monreal, R.S.
Water Section Manager
Waco Regional Office

RM/LF/gb

new

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 25, 2014

RECEIVED
APR 28 2014

Mr. Dan Rimann, Vice President of Operation & Engineering
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, TX 78723

BY:.....

Re: Public Water Supply Comprehensive Compliance Investigation at:
Greenfields on Squaw Creek, Somervell County, Texas
RN102683067, PWS ID No. 2130036, Investigation No. 1160215

Dear Mr. Rimann:

On February 19, 2014, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/acy

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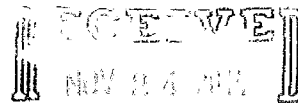
Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 21, 2014



Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

BY:

Re: Public Water Supply Comprehensive Compliance Investigation at:
Hanby Acres, 17351 Gaffield Rd., Justin, Denton County, Texas
RN102672425, PWS ID No. 0610166, Investigation No. 1208916

Dear Mr. Foltz:

On October 9, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

RECEIVED

July 31, 2015

AUG 04 2015

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

TX ADMIN-AUSTIN

Re: Public Water Supply Comprehensive Compliance Investigation at:
Hawk Ridge Water System, 162 High Meadows Road, Decatur, Wise County, Texas
RN102675311, PWS ID No. 2490057, Investigation No. 1206954

Dear Mr. Foltz:

On June 23, 2015, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Dick

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 16, 2015

E SIGNATURE CONFIRMATION # 91 3499 9991 7030 0270 8651

RECEIVED

Mr. Scot Foltz, Regional Environmental Compliance Manager
Aqua Utilities Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas, 78723-2476

DEC 18 2015

TX ADMIN-AUSTIN

Re: Notice of Violation for Public Water Supply Comprehensive Compliance Investigation at:
Heritage Estates, Oak Hollow Lane, Sherman, Grayson County, Texas
RN 102679255, PWS ID No. 0910139, Investigation No. 1294225

Dear Mr. Foltz:

On November 16, 2015, Ms. Daniela Hill of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **January 15, 2016**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Jeff Tate, Water Section Manager, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any of the contested violations.

Mr. Foltz, Regional Environmental Compliance Manager
Page 2
December 16, 2015

If you or members of your staff have any questions, please feel free to contact Ms. Daniela Hill in the D/FW Regional Office at (817) 588-5810.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall". The signature is fluid and cursive, with the first name "Charles" being more prominent than the last name "Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/dh

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

HERITAGE ESTATES

129 OAK HOLLOW LANE

SHERMAN, GRAYSON COUNTY, TX 75092

Investigation #

1294225

Investigation Date: 11/16/2015

Additional ID(s): 0910139

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 589120

Compliance Due Date: 01/15/2016

30 TAC Chapter 290.46(m)(1)(B)

Alleged Violation:

Investigation: 1294225

Comment Date: 11/20/2015

Failure to inspect the interior surface of the pressure tank every five years.

During the comprehensive compliance investigation on November 16, 2015, it was noted that the interior surface of the pressure tank had not been inspected within the last five years.

30 TAC 290.46(m)(1)(B) states pressure tank inspections must determine that the pressure release device and pressure gauge are working properly, the air-water ratio is being maintained at the proper level, the exterior coating systems are continuing to provide adequate protection to all metal surfaces, and the tank remains in watertight condition. Pressure tanks provided with an inspection port must have the interior surface inspected every five years.

Recommended Corrective Action: Inspect the interior surface of the pressure tank. Submit a letter and description of the actions taken to the TCEQ D/FW Region Office to document that the alleged violation has been corrected.

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*

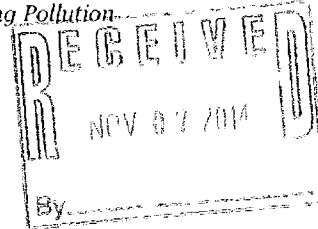


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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 5, 2014



Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation at:
Hidden Valley Water System, Shady Shores, Denton County, Texas
RN102692589, PWS ID No. 0610099, Investigation No. 1204472

Dear Mr. Foltz:

On October 8, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however, please see the enclosed Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Gary

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 15, 2013

Mr. Steve Blackhurst, Regulatory Compliance Manager
Aqua Development Inc.
1106 Clayton Ln, Ste 400W
Austin, TX 78723-1066

Re: Comprehensive Compliance Investigation at:
High Point Water Company, Located on CR 1213 off CR 59 in Henderson County
PWS ID No.: 1070233

Dear Mr. Blackhurst:

On May 15 and 31, 2013, Ms. Angela Hicks of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Hicks in the Tyler Region Office at (903) 535-5122.

Sincerely,

A handwritten signature in cursive script, reading "William D. Gibson".

William D. Gibson, Work Leader
Tyler Region Office

WDG/AH

RECEIVED
JUL 17 2013

BY:

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution



January 15, 2015

BY:.....

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation at:
Highland Hills Water System, 162 High Meadows Road, Decatur, Wise County, Texas
RN102675311, PWS ID No. 2490057, Investigation No. 1206954

Dear Mr. Foltz:

On December 3, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Dickie

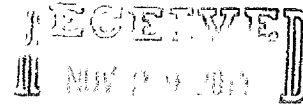
Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 26, 2014



Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

BY: _____

Re: Public Water Supply Comprehensive Compliance Investigation at:
Highland Meadows Water System, 460 Kincannon, Rhome, Wise County, Texas
RN102677150, PWS ID No. 2490042, Investigation No. 1209497, Incident No. 205693

Dear Mr. Foltz:

On October 9, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however, please see the enclosed Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

HIGHLAND MEADOWS WATER SYSTEM

460 KINCANNON

JUSTIN, WISE COUNTY, TX 76247

Investigation #

1209497

Investigation Date: 10/09/2014

Additional ID(s): 2490042

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Item 1

Additional Comments

Please ensure that when all operators are familiar and reviewed the most up to date operations manual and the distribution map before conducting maintenance activities. On September 27, 2014, a low pressure event occurred due to a replacement operator accidentally shutting off the interconnect valve.

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



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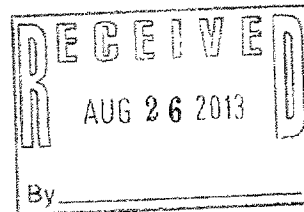
TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 22, 2013

SIGNATURE CONFIRMATION: 91 3408 2133 3931 7012 0350
RETURN RECEIPT REQUESTED

Steve Blackhurst, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723



Re: Notice of Violation for the Compliance Evaluation Investigation at:
Holiday Estates Water System, Hunt County, Texas
TCEQ ID No.: 1160028, Inv. No. 1103354, RN101174514

Dear Mr. Blackhurst:

On July 31, 2013, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. Certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by November 20, 2013 a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Region Office at 817-588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation(s) documented in this notice. Should you choose to do so, you must notify D/FW Region Office within 10 days from the date of this letter. At that time, Mr. Sid Slocum, Water Section Manager, will schedule a violation review meeting to be conducted *within 21 days from the date of this letter*.

Steve Blackhurst, Environmental Compliance Manager
Holiday Estates Water System
August 22, 2013
Page 9

However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Daniel Long in our D/FW Region Office at 817/588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read 'Charles Marshall', written over a horizontal line.

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

CM/dml

Enclosures: Investigation summary No. 1103354

Summary of Investigation Findings

HOLIDAY ESTATES WATER

Investigation #

1103354

Investigation Date: 07/31/2013

, HUNT COUNTY,

Additional ID(s): 1160028

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 512373

Compliance Due Date: 11/20/2013

30 TAC Chapter 290.45(f)(5)

Alleged Violation:

Investigation: 1103354

Comment Date: 08/19/2013

Failure to provide a purchase contract, which specifies a maximum hourly rate of 2.0 gpm/connection. The current contract with MacBee SUD provides 69,000 gpd (47.92 gpm).

For systems which purchase water under direct pressure, the maximum hourly purchase authorized by the contract plus the actual service pump capacity of the system must be at least 2.0 gpm per connection or provide at least 1,000 gpm and be able to meet peak hourly demands, whichever is less. 290.45(f)(5)

Recommended Corrective Action: Provide a copy of an addendum to the current purchase contract, which stipulates a maximum hourly purchase rate of at least 2.0 gpm per connection.

ADDITIONAL ISSUES

Description

MINIMUM WATER SYSTEM CAPACITY
REQUIREMENTS: Meets applicable 290.45
standards?

Additional Comments

A retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 of this title shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area. A report is not required if the source of supply available to the utility service provider is reduced to below the 85% level due to a court or agency conservation order unless that order is expected to extend for more than 18 months from the date it is entered in which case a report shall be required.

With 72 connections the system requires 43.2 gpm in production capacity. The systems purchase contract currently provides 47.9 gpm, and is now at 90% of its production capacity.

Nola

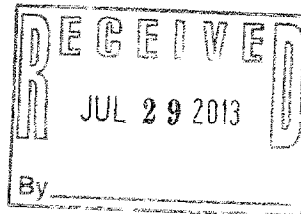
Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 26, 2013



Mr. Steve Blackhurst, Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:
Hunterwood Subdivision Water System, 2410 Mambrino Highway, Granbury,
Hood County, Texas
RN 102671146, PWS ID No. 1110083, Investigation No. 1102766

Dear Mr. Blackhurst:

On May 28, 2013, Ms. Merissa Green of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation; however, please see the enclosed Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Green in the D/FW Regional Office at (817) 588-5846.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office
Texas Commission on Environmental Quality

CM/mg

Summary of Investigation Findings

HUNTERWOOD SUBDIVISION WATER SYSTEM

Investigation #

1102766

Investigation Date: 05/28/2013

, HOOD COUNTY,

Additional ID(s): 1110083

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Item 1

Additional Comments

During the investigation, it was noted that the well at Water Plant #2 (formerly the Lakeside Hills Water Plant) was disconnected and no longer in use. The public water system must comply with the applicable requirements of Title 30 Texas Administrative Code (30 TAC) Chapter 290 and 16 TAC Chapter 76 in regards to the unused well. Wells that are not in use and are non-deteriorated as defined in those rules must be tested every five years or as required by the TCEQ Executive Director to prove that they are in a non-deteriorated condition. The test results shall be sent to the TCEQ for review and approval. Deteriorated wells must either be plugged with cement or repaired to a non-deteriorated condition. Abandoned public water supply wells owned by the system must be plugged with cement.

Please submit a letter to the TCEQ Region 4 Office which documents the actions to be taken by the public water system in response to this issue.

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



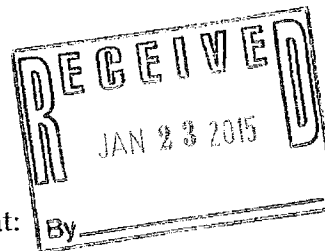
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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 20, 2015

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476



Re: Public Water Supply Comprehensive Compliance Investigation at:
Killough Addition, 202 CR 4713, Newark, Wise County, Texas
RN102687969, PWS ID No. 2490013, Investigation No. 1217430

Dear Mr. Foltz:

On December 3, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however, please see the enclosed Area of Concern.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

KILLOUGH ADDITION

202 COUNTY ROAD 4849

NEWARK, WISE COUNTY, TX 76071

Investigation #

1217430

Investigation Date: 12/03/2014

Additional ID(s): 2490013

AREA OF CONCERN

Track No: 557941

30 TAC Chapter 290.43(c)(3)

Alleged Violation:

Investigation: 1217430

Comment Date: 01/09/2015

Failure to maintain a gravity-hinged and weighted cover on the ground storage tank overflow.

30 TAC 290.43(c)(3) states that overflows shall be designed in strict accordance with current AWWA standards and shall terminate with a gravity-hinged and weighted cover. The cover shall fit tightly with no gap over 1/16 inch. If the overflow terminates at any point other than the ground level, it shall be located near enough and at a position accessible from a ladder or the balcony for inspection purposes. The overflow(s) shall be sized to handle the maximum possible fill rate without exceeding the capacity of the overflow(s). The discharge opening of the overflow(s) shall be above the surface of the ground and shall not be subject to submergence

During the investigation, it was noted that the gravity-hinged and weighted cover on the overflow was broken and had completely came off.

Recommended Corrective Action: Submit documentation to the regional office verifying that the water system has repaired or replaced the ground storage tank gravity-hinged and weighted cover on the ground storage tank overflow.

Resolution: On December 10, 2014, the water system submitted a photograph verifying that a new gravity-hinged and weighted cover had been installed on the ground storage tank overflow. This will resolve the alleged violation.

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 16, 2013

RECEIVED
OCT 18 2013
AQUA TEXAS

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723

Re: Comprehensive Compliance Investigation at:
Kinbrook Estates, Weatherford, Parker County, Texas
TCEQ ID No.:1840094, RN No. 102688595, Investigation No. 1116131

Dear Mr. Blackhurst:

On September 25, 2013, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), DFW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Region Office at (817) 588-5814.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
DFW Regional Office

CM/ref

Debie

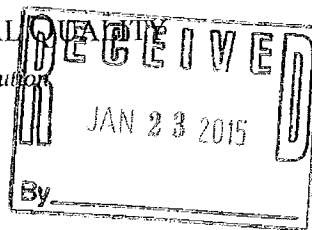
Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 20, 2015



Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

Re: Public Water Supply Comprehensive Compliance Investigation at:
King's Rest Subdivision, 165 CR 4713, Rhome, Wise County, Texas
RN102685377, PWS ID No. 2490032, Investigation No. 1210953

Dear Mr. Foltz:

On December 3, 2014, Ms. Crystal Watkins of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Crystal Watkins in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/cdw

Pickie

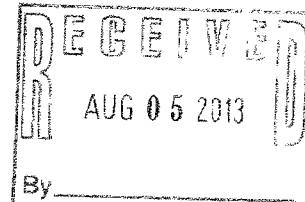
Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 2, 2013



Mr. Steve Blackhurst, Regional Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-1066

Re: Public Water Supply Comprehensive Compliance Investigation at:
Lago Lindo Estates, Jamar Drive, Springtown, Parker County, Texas
RN 102676699, PWS ID No. 1840038, Investigation No. 1094973

Dear Mr. Blackhurst:

On June 4, 2013, Ms. Merissa Green of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation; however, please see the enclosed Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Green in the D/FW Regional Office at (817) 588-5846.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office
Texas Commission on Environmental Quality

CM/ml

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

LAGO LINDO ESTATES

158 JAMAR

SPRINGTOWN, PARKER COUNTY, TX 76082

Investigation #

1094973

Investigation Date: 06/04/2013

Additional ID(s): 1840038

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

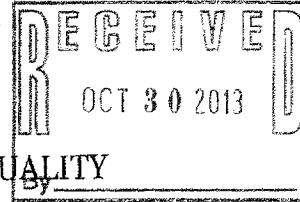
Item 1

Additional Comments

During the investigation, it was noted that the flow meters on the wells were soon to be due for calibration or an accuracy verification. The most recent calibration record on file was dated June 28, 2010. Please ensure that the flow meters are calibrated or verified for accuracy at least once every three years.

Diaper

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 28, 2013

ESIGNATURE CONFIRMATION # 91 3408 2133 3931 9094 5537

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723

Re: Notice of Violation for Comprehensive Compliance Investigation at:
La Junta Water, Parker County, Texas
TCEQ ID No.:1840016, RN No. 102680543, Investigation No. 1116128

Dear Mr. Blackhurst:

On September 26, 2013, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ) Dallas / Fort Worth (DFW) Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation is required. Please submit to this office by **January 27, 2014**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violation.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the DFW Region Office at 817 / 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

Mr. Steve Blackhurst
Page 2
October 28, 2013

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the DFW Region Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Region Office at (817) 588-5814.

Sincerely,



Charles Marshall
Team Leader, Public Water Supply Section
DFW Regional Office

CM / ref

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

LA JUNTA	Investigation # 1116128
, PARKER COUNTY,	Investigation Date: 09/26/2013
Additional ID(s): 1840016	

OUTSTANDING ALLEGED VIOLATION(S)

Track No: 407538 Compliance Due Date: 10/19/2010
30 TAC Chapter 290.46(n)(3)

Alleged Violation:

Investigation: 844028

Comment Date: 08/02/2010

Failure to maintain copies of the well completion data (specifically, for Well # 2 G1840016B))
for as long as the well(s) remain in service.

Investigation: 1116128

Comment Date: 10/14/2013

Failure to obtain exception for not having well completion data.

Recommended Corrective Action: Submit a copy of the well completion data that will meet the requirements of 30 TAC 290.46(n)(3), or an exception letter to this rule from the TCEQ, Public Drinking Water Section, Technical Review and Oversight Team.

Rela

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Jon Niermann, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 8, 2016

RECEIVED

JAN 11 2016

E SIGNATURE CONFIRMATION # 91 3499 9991 7030 0042 7233

TX ADMIN-AUSTIN

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723-2476

Re: Notice of Violation for Public Water Supply Comprehensive Compliance Investigation at:
Lake Country Acres, 100 Atwood Ct, Granbury, Hood County, Texas
RN102692993, PWS ID No. 1110059, Investigation No. 1300583

Dear Mr. Foltz:

On November 9-10, 2015, Ms. Merissa Green of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity in response to a complaint to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation was required. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violation.

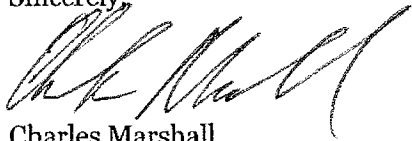
In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Jeff Tate, Water Section Manager, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

Mr. Scot Foltz, Environmental Compliance Manager
January 8, 2016
Page 2

If you or members of your staff have any questions, please feel free to contact Ms. Green in the D/FW Regional Office at (817) 588-5846.

Sincerely,

A handwritten signature in black ink, appearing to read 'Charles Marshall', written over a horizontal line.

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/mg

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

LAKE COUNTRY ACRES

100 ATWOOD CT

GRANBURY, HOOD COUNTY, TX 76049

Investigation #

1300583

Investigation Date: 11/09/2015

Additional ID(s): 1110059

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 592045

30 TAC Chapter 290.43(c)(1)

Alleged Violation:

Investigation: 1300583

Comment Date: 01/04/2016

Failure to provide a proper roof vent on the ground storage tank.

During the comprehensive compliance investigation, it was noted that the roof vent on the 0.024 MG ground storage tank was not properly constructed. The vent was not gooseneck or roof ventilator style. It was a screened pipe facing upward with nothing preventing rainwater from entering the tank.

30 TAC 290.43(c)(1) states roof vents shall be gooseneck or roof ventilator and be designed by the engineer based on the maximum overflow from the tank. Vents shall be installed in strict accordance with current AWWA standards and shall be equipped with approved screens to prevent entry of animals, birds, insects and heavy air contaminants. Screens shall be fabricated of corrosion-resistant material and shall be 16-mesh or finer. Screens shall be securely clamped in place with stainless or galvanized bands or wires and shall be designed to withstand winds of not less than tank design criteria (unless specified otherwise by the engineer).

Recommended Corrective Action: Repair or replace the roof vent on the 0.024 MG ground storage tank to ensure it is gooseneck or roof ventilator style and complies with 30 TAC 290.43(c)(1). Submit a letter describing the actions taken in response to the violation with supporting documentation to the TCEQ Region 4 Office.

Resolution: On November 17, 2015, compliance documentation was received from the public water system which discussed repairs made to the ground storage tank. A photograph was included to document that the vent pipe had been extended to point downward in a gooseneck fashion. Based on the documentation, the violation was resolved.

mark

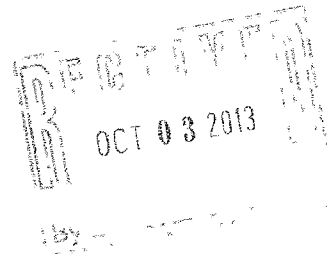
Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

September 30, 2013



Mr. Steve Blackhurst, P.E., Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Ste. 400 W
Austin, Texas 78723

Re: Comprehensive Compliance Investigation at:
Lame Duck Water System, Bosque County, Texas
Regulated Entity No.: RN102671567, TCEQ ID No.: PWS0180072

Dear Mr. Blackhurst:

On September 10, 2013, Ms. Laura Fanestiel of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation; however, please see the enclosed Area of Concern.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Laura Fanestiel in the Waco Regional Office at (254) 751-0335.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Monreal".

Richard Monreal, R.S.
Water Section Manager
Waco Regional Office

RM/LF/gb

Summary of Investigation Findings

LAME DUCK WATER SYSTEM

7025 SANGER AVE

WACO, BOSQUE COUNTY, TX 76710

Investigation #

1120162

Investigation Date: 09/10/2013

Additional ID(s): 0180072

AREA OF CONCERN

Track No: 514922

30 TAC Chapter 290.41(c)(3)(L)

Alleged Violation:

Investigation: 1120162

Comment Date: 09/11/2013

Failure to provide a downward terminating blow-off line on a well.

If a blow-off line is provided, its discharge shall terminate in a downward direction and at a point which will not be submerged by flood waters.

During the September 10, 2013 compliance investigation, it was noted that the blow-off line was not downward terminating on Well No.1.

Resolution: On September 11, 2013, Mr. Mark Kocian submitted a photograph demonstrating that the blow-off line on Well No.1 is downward terminating.

Pike

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 31, 2012

Steve Blackhurst, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at: Linkwood Estates, Tarrant County, Texas
TCEQ ID No.: 2200061, RN102679321, Inv. No. 1020358

Dear Mr. Blackhurst:

On August 2, 2012, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for Public Water Supply systems. No violations were documented during the investigation, however, please see the enclosed Summary of Investigation Findings.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

CM/dml

Enclosure: Additional Issues

RECEIVED
SEP 04 2012

BY:.....

Summary of Investigation Findings

LINKWOOD ESTATES SUBDIVISION

Investigation #
1020358
Investigation Date: 08/02/2012

, TARRANT COUNTY,

Additional ID(s): 2200061

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Item 1

Additional Comments

At the time of the 2012 investigation the system's production capacity was found to be at 94%.

A retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 of this title shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area. 291.93(3)

Item 2

Pump station #2 shall be graded so that the site is free from depressions, reverse grades, or areas too rough for proper ground maintenance so as to ensure that surface water will drain away from the well. An extension pipe should be added to the storage tank drain outlet to direct storage tank drainage away from the wellhead.

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



Dickie
RECEIVED
OCT 23 2013
AQUA TEXAS

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 21, 2013

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723

Re: Comprehensive Compliance Investigation at:
Lazy Bend Estates, Lazy Bend Estates Drive, Parker County, Texas
TCEQ ID No.:1840018, RN No. 102684099, Investigation No. 1116129

Dear Mr. Blackhurst:

On September 26, 2013, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), DFW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Region Office at (817) 588-5814.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
DFW Regional Office

CM/ref

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 15, 2013

RECEIVED
JUL 17 2013

Mr. Steve Blackhurst, Regulatory Compliance Manager
Aqua Development Inc.
1106 Clayton Ln, Ste 400W
Austin, TX 78723-1066

BY:.....

Re: Comprehensive Compliance Investigation at:
Lake Palestine Water Co,
Located on Pinewood Trail W of FM 315, S of Chandler in Henderson County
PWS ID No.: 1070198

Dear Mr. Blackhurst:

On May 15-16, 2013, Ms. Angela Hicks of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation; however, please see the attached Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Hicks in the Tyler Region Office at (903) 535-5122.

Sincerely,

A handwritten signature in cursive script that reads "William D. Gibson".

William D. Gibson, Work Leader
Tyler Region Office

WDG/AH

Enclosures: Summary of Investigation Findings

Summary of Investigation Findings

LAKE PALESTINE WATER

Investigation #

1099353

Investigation Date: 05/15/2013

, HENDERSON COUNTY,

Additional ID(s): 1070198

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Item 1

Additional Comments

During the investigation, the water system submitted a connection count of 742, which is up from the 687 documented in the previous CCI. With the additional connections and a decrease in gallons per minute pumped by the wells, the water system is at 90% of it's production capacity. Agency regulation 30 TAC §291.93(3) states that a retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in 30 TAC 290 to submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area.

Gary

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 15, 2013

Mr. Steve Blackhurst, Regulatory Compliance Manager
Aqua Development Inc.
1106 Clayton Ln, Ste 400W
Austin, TX 78723-1066

Re: Comprehensive Compliance Investigation at:
Lake Utility Co,
Located on CR 1213 off CR 59 in Henderson County
PWS ID No.: 1070059

Dear Mr. Blackhurst:

On May 15-16, 2013, Ms. Angela Hicks of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Hicks in the Tyler Region Office at (903) 535-5122.

Sincerely,

A handwritten signature in cursive script that reads "William D. Gibson".

William D. Gibson, Work Leader
Tyler Region Office

WDG/ALH

RECEIVED
JUL 17 2013

BY:

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



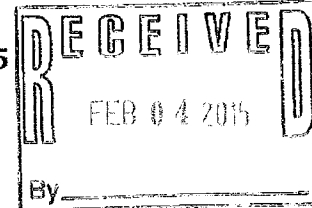
Nola

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution
February 3, 2015

E SIGNATURE CONFIRMATION # 91 3499 9991 7030 0057 7235

Mr. Scot Foltz, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane Ste 400 W
Austin, TX 78723-2476



Re: Notice of Violation for Public Water Supply Comprehensive Compliance Investigation at:
Long Creek Water, Granbury, Hood County, Texas
RN101455780, PWS ID No. 1110017, Investigation No. 1221558

Dear Mr. Foltz:

On December 17, 2014, Ms. Ariel Yeh of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, violations which were noted in the previous investigations were resolved. However, an additional issue and an outstanding alleged violation were identified for which compliance documentation is required. Please submit to this office by **March 5, 2015**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violation.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall, Public Water Supply Program Team Leader, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violation.

Mr. Scot Foltz
Page 2
February 3, 2015

If you or members of your staff have any questions, please feel free to contact Ms. Yeh in the D/FW Regional Office at 817-588-5878.

Sincerely,

A handwritten signature in black ink, appearing to read 'Charles Marshall', written over a horizontal line.

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office
Texas Commission on Environmental Quality

CM/acy

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

LONG CREEK WATER

Investigation #

1221558
Investigation Date: 12/17/2014

, HOOD COUNTY,

Additional ID(s): 1110017

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 222618 Compliance Due Date: 03/05/2015
30 TAC Chapter 290.46(u)

Alleged Violation:

Investigation: 435114

Comment Date: 11/30/2005

Violation of: §290.46(u)

Failure to provide current information pertaining to the status of the abandoned system wells G1110017A and G1110017B.

According to 30 TAC §290.46(u), abandoned public water supply wells owned by the system must be plugged with cement according to 16 TAC Chapter 76 (relating to Water Well Drillers and Water Well Pump Installers). 16 TAC §76.702(f) states each licensed well driller shall ensure that all wells are plugged, repaired, or properly completed pursuant to this Chapter and Texas Occupations Code §1901.255 of this title. According to 12 TOC §1901.255(e), the department or the groundwater conservation district in which the well is located shall furnish plugging report forms on request. The executive director shall prescribe the content of the forms. On the day of the investigation it was noted that the system had two wells that were allegedly abandoned. There were no operating records indicating that Well 1 (G1110017A) had been cycled in the last 6 months nor was there a plugging report available indicating that well 2 (G1110017B) had been properly plugged by a licensed well driller. Mr. Lewellyn stated that neither well was still connected to the distribution.

Investigation: 539698

Comment Date: 02/07/2007

On June 21, 2006, documentation was received by Mr. Jess Lewellyn in regards to the abandoned wells on the system. The documentation included was a letter to Mr. Lewellyn, dated 2000 from a Mr. Joe D. Henderson of Lucky Star Enterprises. In the letter, Mr. Henderson states that a Longcreek well had been capped off with a welded steel plate and was completed on November 23. As stated in the previous correspondence and NOV dated 12/07/2005, There were no operating records indicating that Well 1 (G1110017A) had been cycled in the last 6 months nor was there a plugging report available indicating that well 2 (G1110017B) had been properly plugged by a licensed well driller. Mr. Lewellyn stated that neither well was still connected to the distribution. It was also noted that after review of the Region 4 file for Longcreek water, Mr. Lewellyn was granted an extension of six months on 06/16/2000 to expire on 11/23/2000 to plug or cap the well. Based on this information, the well has been capped for more than 5 years. As stated in 30 TAC §290.46(u), abandoned public water supply wells owned by the system must be plugged with cement according to 16 TAC Chapter 76. NOV, Track No. 222618 will remain active until the proper documentation requested is submitted to the TCEQ Region 4 office.

Investigation: 708372

Comment Date: 11/17/2008

Failure to provide current information pertaining to the status of the abandoned system wells G1110017A and G1110017B.

Investigation: 982807

Comment Date: 02/01/2012

Failure to provide current information pertaining to the status of the abandoned wells.

During the comprehensive compliance investigation on December 21, 2011, it was noted that two of the water system wells are unused. Well #1, G1110017A located at the standpipe, is capped. Well #2, G1110017B located at the inactive water plant at the intersection of Peveler Court and Long Creek Court, has not been capped or sealed in any way. This violation was

first noted in 2005, therefore it is clear that these wells have been abandoned for a period of at least six years. No documentation has been provided by the water system as to the condition and status of these wells.

30 TAC 290.46(u) states abandoned public water supply wells owned by the system must be plugged with cement according to 16 Texas Administrative Code (TAC) Chapter 76 (relating to Water Well Drillers and Water Well Pump Installers). Wells that are not in use and are non-deteriorated as defined in those rules must be tested every five years or as required by the executive director to prove that they are in a non-deteriorated condition. The test results shall be sent to the executive director for review and approval. Deteriorated wells must be either plugged with cement or repaired to a non-deteriorated condition.

Investigation: 1221558

Comment Date: 01/21/2015

Failure to provide current information pertaining to the status of the abandoned wells.

30 TAC 290.46(u) states that abandoned public water supply wells owned by the system must be plugged with cement according to 16 TAC Chapter 76 (relating to Water Well Drillers and Water Well Pump Installers). Wells that are not in use and are non-deteriorated as defined in those rules must be tested every five years or as required by the executive director to prove that they are in a non-deteriorated condition. The test results shall be sent to the executive director for review and approval. Deteriorated wells must be either plugged with cement or repaired to a non-deteriorated condition.

During the investigation, both Well #1 and #2 were not used for production purpose. On January 21, 2015, Ms. Nola Farris stated that a testing will be done on Well #1 to determine the condition of casing and Well #2 will be used for production as soon as the mechanical issue is corrected.

Recommended Corrective Action: The unused wells must be plugged or tested to prove that they are in a non-deteriorated condition. Submit a letter stating the action taken by the water system and a copy of the test results or plugging report for each well to the TCEQ Region 4 Office to documenting the alleged violation has been corrected.

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 457327

30 TAC Chapter 290.43(c)(4)

Alleged Violation:

Investigation: 982807

Comment Date: 02/01/2012

Failure to equip the standpipe with a proper water level indicator.

During the comprehensive compliance investigation on December 21, 2011, it was noted that the moving target level indicator on the standpipe was not functioning properly and no other liquid level indicator was provided.

30 TAC 290.43(c)(4) states all clearwells and water storage tanks shall have a liquid level indicator located at the tank site. The indicator can be a float with a moving target, an ultrasonic level indicator, or a pressure gauge calibrated in feet of water. If an elevated tank or standpipe has a float with moving target indicator, it must also have a pressure indicator located at ground level. Pressure gauges must not be less than three inches in diameter and calibrated at not more than two-foot intervals. Remote reading gauges at the owner's treatment plant or pumping station will not eliminate the requirement for a gauge at the tank site unless the tank is located at the plant or station.

Investigation: 1221558

Comment Date: 01/21/2015

Failure to equip the standpipe with a proper water level indicator.

30 TAC 290.43(c)(4) states that all clearwells and water storage tanks shall have a liquid level indicator located at the tank site. The indicator can be a float with a moving target, an ultrasonic level indicator, or a pressure gauge calibrated in feet of water. If an elevated tank or

standpipe has a float with moving target indicator, it must also have a pressure indicator located at ground level. Pressure gauges must not be less than three inches in diameter and calibrated at not more than two-foot intervals. Remote reading gauges at the owner's treatment plant or pumping station will not eliminate the requirement for a gauge at the tank site unless the tank is located at the plant or station.

Recommended Corrective Action: Provide an appropriate liquid level indicator at the tank site. Submit a letter stating the actions taken by the water system and a photograph of the liquid level indicator to the TCEQ Region 4 Office to document that the alleged violation has been corrected.

Resolution: During the investigation, a water level indicator was observed on the standpipe.

Track No: 457330

30 TAC Chapter 290.46(m)

Alleged Violation:

Investigation: 982807

Comment Date: 02/01/2012

Failure to maintain the water system facilities.

During the comprehensive compliance investigation on December 21, 2011, several maintenance issues were noted at the water plants. At the main water plant, rust and corrosion was noted on the ground storage tank. At the site of the standpipe, a hole had been cut in the intruder-resistant fence and vegetation was noted growing up the side of the standpipe.

30 TAC 290.46(m) states the maintenance and housekeeping practices used by a public water system shall ensure the good working condition and general appearance of the system's facilities and equipment. The grounds and facilities shall be maintained in a manner so as to minimize the possibility of the harboring of rodents, insects, and other disease vectors, and in such a way as to prevent other conditions that might cause the contamination of the water.

Investigation: 1221558

Comment Date: 01/21/2015

Failure to maintain the water system facilities.

30 TAC 290.46(m) states that the maintenance and housekeeping practices used by a public water system shall ensure the good working condition and general appearance of the system's facilities and equipment. The grounds and facilities shall be maintained in a manner so as to minimize the possibility of the harboring of rodents, insects, and other disease vectors, and in such a way as to prevent other conditions that might cause the contamination of the water.

Recommended Corrective Action: Perform the necessary maintenance activities on the storage facilities and intruder-resistant fence. Submit a letter describing the actions taken by the water system and photographs of the completed improvements to the TCEQ Region 4 Office to document that the alleged violation has been corrected.

Resolution: During the investigation, it was noted that the intruder-resistant fence was repaired and the vegetation was trimmed at Pump Station #2. It was also noted that the rusty spots on the ground storage tank at Pump Station #1 were re-painted.

ADDITIONAL ISSUES

Description

Additional Comments

Item 4

During the comprehensive compliance investigation on December 17, 2014, it was noted that the water system was operating at approximately 95% of its minimum required production capacity. A retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in 30 TAC 291.93(3) shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certified area. Please submit an adequate planning report to the TCEQ D/FW Region Office within 90 days.

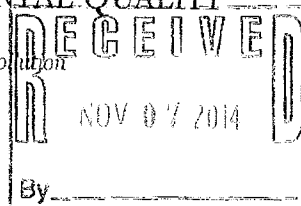
Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution



November 5, 2014

Mr. Scot W Foltz, Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:
Live Oak Hills Addition, Weatherford, Parker County, Texas
RN 102672672, PWS ID No. 1840012, Investigation No. 1204249

Dear Mr. Foltz:

On September 18, 2014, Mr. Dan Atambo of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however, please see the enclosed Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Atambo in the D/FW Regional Office at (817) 588-5803.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office

CM/oda

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

LIVE OAK HILLS ADDITION
1107 E SANDSTONE ST
LLANO, PARKER COUNTY, TX 78643

Investigation #
1204249
Investigation Date: 09/18/2014

Additional ID(s): 1840012

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Item 1

Additional Comments

During the comprehensive compliance investigation, it was noted that the water system was operating at approximately 99% of its minimum required production capacity. This is based on the current water system connections and production source of 59 gpm produced by the Wells. The required production is 58.8 gpm.

30 Texas Administrative Code (TAC) 291.93 (3) states that a retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in 30 TAC Chapter 290 shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certified area. Please submit an adequate planning report to the TCEQ Utilities and Districts Section within 90 days according to 30 TAC 291.93(3)(A))

Dickie

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 31, 2012

Steve Blackhurst, Environmental Compliance Manager
Aqua Utilities, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at: Lunar Lane Water System, Tarrant
County, Texas
TCEQ ID No.: 2200208, Inv. No. 1020393, RN102678612

Dear Mr. Blackhurst:

On August 2, 2012, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for Public Water Supply systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

CM/dml

RECEIVED
SEP 04 2012

BY: _____

Adrian

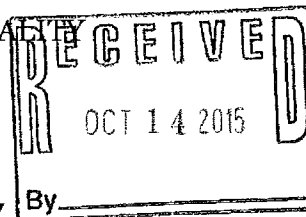
Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 9, 2015



E SIGNATURE CONFIRMATION # 91 3499 9991 7030 2433 3107

Mr. Scot W. Foltz, Compliance Manager
Aqua Utilities Inc.
1106 Clayton Lane Ste. 400W
Austin, TX 78723-2476

Re: Notice of Violation for Public Water Supply Comprehensive Compliance Investigation at:
Lunar Lane, 13201 Oak Grove Rd S, Burleson, Tarrant County, Texas
RN102678612, PWS ID No. 2200208, Investigation No. 1276579

Dear Mr. Foltz:

On August 10, 2015, Mr. Daniel Hernandez of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation is required. Please submit to this office by **November 9, 2015**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violation. Please also see the enclosed Additional Issue.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Regional Office at (817) 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Jeff Tate, Water Section Manager, will schedule a violation review meeting to be conducted within 21 days from the date of this letter.

Mr. Scot W. Foltz, Compliance Manager

Page 2

October 9, 2015

However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Daniel Hernandez in the D/FW Regional Office at (817) 588-5804.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall", written over a horizontal line.

Charles Marshall
Team Leader, Public Water Supply Program
D/FW Regional Office
Texas Commission on Environmental Quality

CM/dh

Enclosure: Summary of Investigation Findings