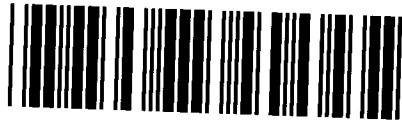


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Addendum StartPage: 0

DOCKET NO. 45032

COMPLAINT OF MARILYN  
BONIABY AGAINST THE  
REMINGTON APARTMENTS

§  
§  
§

PUBLIC UTILITY COMMISSION

OF TEXAS  
FILING CLERK

RECEIVED

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**ORDER NO. 1  
REQUIRING RESPONSES**

**I. Background**

On August 10, 2015, Marilyn Boniaby (Complainant) filed a complaint against the Remington Apartments (Remington) regarding the failure of Remington to make water utility allocation records available for inspection consistent with Tex. Water Code § 13.5031(5) and 16 Tex. Admin. Code § 24.122(e) (TAC) and related charges. This complaint is filed under 16 TAC § 22.242 and is available on the Public Utility Commission of Texas' Interchange.<sup>1</sup>

**II. Requiring Response**

Pursuant to 16 TAC § 22.78, Remington shall file a response to the complaint no later than **August 31, 2015**, addressing the following:

1. the Commission's jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders and/or tariff provisions;
4. copies of any rates/tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

**III. Statement of Position from Commission Staff**

Commission Staff shall file a statement of position by **September 7, 2015**. As part of the statement of position, Commission Staff shall address whether Complainant complied with the requirements for informal resolution under 16 TAC § 22.242.

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<sup>1</sup> <http://interchange.puc.texas.gov>

**IV. Filings**

To ensure the efficient processing of this proceeding, all pleadings and other filings shall be deemed filed when the proper number of copies are presented to the PUC Filing Clerk for filing pursuant to 16 TAC § 22.71(c). All filings related to this docket can be accessed on the PUC Interchange.

**V. Ex Parte Communications**

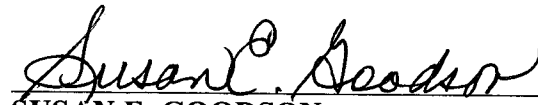
Ex parte communications with the administrative law judge are prohibited. Parties should communicate with the administrative law judge only through written documents filed with the Commission's Filing Clerk and served on all parties.

**VI. Notifying Office of Public Utility Counsel**

The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

SIGNED AT AUSTIN, TEXAS the 11<sup>th</sup> day of August 2015.

**PUBLIC UTILITY COMMISSION OF TEXAS**



**SUSAN E. GOODSON**

**ADMINISTRATIVE LAW JUDGE**