



Control Number: 44809



Item Number: 73

Addendum StartPage: 0

TOMMIE BREEDLOVE
SPRING, TEXAS 77373

SOAH DOCKET NO. 473-16-1848.WS

PUC DOCKET NO. 44809

RECEIVED

2016 MAR 17 PM 12:22

PUBLIC UTILITY COMMISSION
FILING CLERK

PUBLIC UTILITY COMMISSION V APPLICATION OF QOADVEST, LP

OF TEXAS

RATE/ TARIFF CHANGE

UTILITY

PO BOX 409

TOMBALL, TX 77377

PLAINTIFF SECOND ORIGINAL ANSWER

Motion to intervene

TO THE HONORABLE PUBLIC UTILITY COUNSEL:

And state the following addition to the first motion: the individual rate payers was not included in hearings on rate change, but want to be included due to the utility company over charging the public

And not using much water, it is there obligation to give clean water. I live in the old town on a fix income, looking at my bill it not clear what amount of water used but a high base flat rate.

Attached copy

Office of public utility counsel

OF TEXAS

RATE/ TARIFF CHANGE


Tommie Breedlove

31316 713 236 8078



Quadvest, L.P.
26926 FM 2978
Magnolia, TX 77354

Main: 281-356 5347
Fax: 281-356 5382
Quadvest.com

January 21, 2016

Dear Quadvest Customer:

Quadvest is hereby notifying you that it will implement an annual adjustment of its Water Pass-Through Gallonage Charge (PTF). Effective on your March 2016 bill, the PTF will be \$2.60 per 1,000 gallons, an increase from the current \$2.39 per 1,000 gallons.

The purpose of this tariff change is to balance revenue for the PTF against actual payments and collections from the prior year with estimated payments and collections for the coming year. The increase in PTF will offset increased gallonage fees charged to Quadvest by various water districts and/or authorities in our service area. The Public Utility Commission of Texas (PUCT) requires Quadvest to file an annual true-up report analyzing Quadvest's PTF collections and costs. The calculations on the reverse side of this letter show the basis for both the prior year and new PTF.

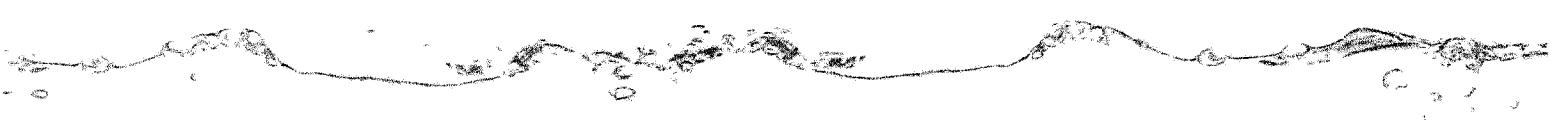
Quadvest's adjustments are considered informal proceedings designed to reduce the frequency of Quadvest's rate cases. PUCT staff will review Quadvest's calculations and direct any appropriate PTF revisions. The \$2.60 per 1,000 gallons PTF charge will remain in effect until further notice.

This tariff change is being implemented in accordance with Quadvest's approved PTF adjustment clause to recognize increases in the water districts and/or authorities gallonage fees.

If you have any questions about this PTF adjustment, please call Quadvest Customer Service Monday – Friday, 8a – 5p at 281-356-5347 or email us at support@quadvest.com.

Best regards,

Quadvest Customer Service



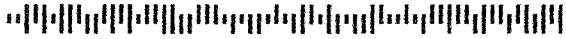


quadvest

Quadvest Water & Sewer Utility
PO BOX 407
Tomball TX 77377-0407
PHONE: 281.356.5347

7800 AV 0.265

P:7800 / T:18 / S:



TOMMY BREEDLOVE
322 BOOKER DR
SPRING TX 77373-2269



January 12, 2016

Dear Valued Quadvest Customer:

In an effort to better serve you our valued customers, we will be changing your due date. By changing the meter reading dates and due dates, we shorten the time between meter reading and billing. This operational improvement allows us to serve you faster. For example, it enables you and us to detect things that seem out of the ordinary much sooner, such as leaks.

Your January read date, for December usage, will be the same date as we have historically read your meters, and your due date will be February 16th. In February your meter read date could change depending on your location. **Your due date will definitely change.** Each customer will be notified of their new due date on their January bill, as well as by email if we have a current email address.

The price you pay for your service(s) has not changed. However, we will adjust your monthly base fee to match the number of days in your billing period. As a result, the amount you pay may appear higher or lower than usual on your February bill.

You will still have the required 16 days to pay your bill from the postmark date, as stated in the Public Utility Commission of Texas (PUCT) rules. If you make your payments using the bill payment service through your bank, double check your due date and make arrangements with your bank to change your payment date to ensure we receive your payment and to avoid late fees. If you have set up your account for auto draft, we will draft your payment on your due date.

To summarize:

- Because we are a regulated utility, we must follow Public Utility Commission of Texas (PUCT) rules.
- You will still have the required 16 days to pay your bill from the postmark date.
- Your rates are NOT changing.
- In February your meter read date could change based on your location. Your due date will be changing.
- If you have set up your account for auto draft, or online bill pay through your bank, please note the new due date on your February bill.
- You will be notified of your new due date via information in your January bill, as well as an email.

Thank you for the opportunity to serve you and your family. We hope to make this transition in your billing cycle as smooth as possible. Please call or email us with any questions at support@quadvest.com or 281.356.5347.

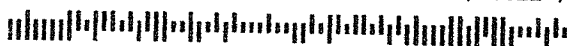
Best Regards,

Quadvest Customer Service

PO BOX 409
TOMBALL, TX 77377-0409

7665 1 AV 0.388

P:7665 / T:22 / S:



TOMMY BREEDLOVE
322 BOOKER DR
SPRING TX 77373-2269



SOAH DOCKET NO. 473-16-1848.WS
PUC DOCKET NO. 44809

APPLICATION OF QUADVEST, L.P. §
RATE/TARIFF CHANGE § BEFORE THE
§ PUBLIC UTILITY COMMISSION
OF TEXAS

NOTICE OF CONTESTED CASE HEARING

On June 5, 2015, Quadvest, L.P. filed an application for a rate and tariff change with the Public Utility Commission of Texas (PUC or Commission). The individual water systems that are the subject of Quadvest's application are Quadvest Original (L.P.), Quadvest Decker, Quadvest Bayer Utilities, Quadvest Shaw Acres, and Quadvest Caddo Village. On December 4, 2015, Commission Staff requested that this docket be referred to the State Office of Administrative Hearings (SOAH) for a hearing on Quadvest's application. On January 12, 2016, the Commission referred this matter to SOAH. On February 2, 2016, SOAH convened a prehearing conference and established the attached procedural schedule. SOAH also named the following parties: Quadvest, L.P., PUC Staff, and Office of Public Utility Counsel (OPUC). OPUC represents residential and small business customer classes, but does not represent individual ratepayers.

Quadvest distributed notice of the initial prehearing conference via email on January 22, 2016 and via direct mail on January 25, 2016. However, the deadline to intervene is being extended. **If you would like to become a party**, please follow the instructions set out below. You may access the filings in this case through the PUC Interchange of the Public Utility Commission's website at <http://interchange.puc.texas.gov/WebApp/Interchange/application/dbapps/filings/pgSearch.asp> typing the number 44809 into the Control Number Box and hitting search.

How to intervene. If you would like to become a party to this case, you must file a motion to intervene with PUC Central Records, 1701 N. Congress Avenue, PO Box 13326, Austin, TX 78711. Your motion must include the above SOAH and PUC docket numbers, a clear and concise statement of how you are affected by the rate increase, and your name and address. This motion must be filed with the original and 1 copies.

When to intervene. If you wish to intervene, you must file your motion by **March 15, 2016**, or file a request to be given more time to do so.

Consequences of intervening. If your motion to intervene is granted, you will be a party to the case. This means that you will be participating in the legal process, much like you would in civil court. This includes conducting and being subject to discovery, testifying and presenting evidence. All hearings will be conducted in Austin.

If you have further questions about whether to intervene, you may call the Office of Public Utility Counsel at 512-936-7506.