



Control Number: 44809



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TO Whom It May Concern <sup>PUBLIC UTILITY COMMISSION</sup>  
Public Utility Commission of Texas <sup>FILING CLERK</sup>

Central Records

1701 N. Congress Avenue

PO Box 13326

Austin Texas 78711

Regarding SOAH DOCKET # 473-16-1848. WS

PUC DOCKET # 44809

I, Willie J Phillips, am ~~n~~ninty-one years old and am trying to live on a fixed income.

Since I moved in the Decker Oaks Subdivision, Feb 2009 and Quadvest has taken over our water, my bill has continued to increase to the point I'm barely able to afford the payments.

My daughter called Quadvest to inquire about a discount for Seniors and was told, "NO, that wouldn't be fair to everyone else." She was also told Quadvest could charge whatever they wanted to charge because the company wasn't regulated. I have to pay the same for sewer (regardless of the fact that I'm the ONLY person in my home) as a family of ten or more has to pay and this bill does NOT include <sup>my</sup> ~~the~~ trash service. We've checked other water company rates around my area and not only are their rates

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lower, they <sup>include</sup> ~~included~~ trash service.

I've been told that some of my neighbors are having to move elsewhere because they can no longer afford the water bill.

Please help me (and other in my situation) be able to afford to live on my/our own, in my/our own home, by denying Quadvest's request to raise the rates.

I have also written another letter to the State Office of Administrative Hearings (SOAH) of Texas to her Honorable Kerrie Qualtrough.

Thank you so much!!

Sincerely,  
Willie Jane Phillips

Willie Jane Phillips  
11918 Maureen's Way  
Pinehurst Texas 77362  
281 259 6065

11 copies <sup>included</sup> ~~included~~