

Control Number: 44809



Item Number: 11

Addendum StartPage: 0

244809 RECEIVED

2015 JUL -3 AM 10: 02

PUBLIC BUILTY COMPUSSION FILING CLERK

June 29, 2015

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

To all concerned,

This letter is submitted in reference to an announcement made by Quadvest Water and Sewer Utility made on June $5^{\rm th}$, 2015.

To begin with, the letter was not received until June 11th which indicates that the utility company held the mailing which would have delayed the announcement for 1 week. I reside in the same city as the utility company and mail can be delivered the next day to resident of that city.

I am contesting the announced rate increase for water which is to take effect beginning August $8^{\text{th}}\,$ of this year.

The primary reason for contesting the increase can be substantiated by the fact that, as customers, we are to assume that their claims of a \$6 million investment in service capabilities was made even though we have absolutely no proof of any such expenses. No reference as to the type of investment on equipment, etc was made by Quadvest so we, as customers, are to believe statements which we have no way of knowing are factual. In addition, Quadvest claims to not have raised rates in 4 years but, as a customer, I know that what I pay for water service in my subdivision has increase dramatically in the last 2 years. The River Authority fees as well as what Quadvest charges in their excessive usage penalties has caused the monthly charges to skyrocket since moving into my home.

For these reasons, I would suggest a thorough investigation into the claims made by Quadvest and my hope is that 10% of the 9000 customers they support will protest the increase as well. If there are as few as 9000 on the system, it is hard to imagine why \$6 million was required when the service was operating without any noticeable issues to customers.

I respectfully request that these increases not be allowed unless absolute proof is provided to identify the investments and to explain why they were required.

Thank you,

O.L. Hudnall 10910 Autumn Mist Cove Magnolia, Texas 77354