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To Whom It May Concern:

Re: Custom Water Company No. 13211

Montague, TX 76251

2015 AUG 20 AM 9:47
PUBLIC UTILITY COMMISSION
FILING CLERK

I thought the price changes had gone into effect in April, our water rates have double with our April water bill. With that said I am against the rate increase that Custom Water Co is wanting to implement.

- 1) No flush valve in place**
- 2) No issue boil water notice if PSI below 35**
- 3) When water is turned off & comes back on it is has brown particles floating in it**
- 4) Would like a call if the water is going to be off for a long period of time**
- 5) No check valve in place, when working on a customer's water line everyone is without water**

With this rate increase I have figured it at 147 percent that is absolutely outrageous. People in the work force do not get kind of raise & I think Mr. Fenoglio, doing business at Custom Water Company does not deserve a 147 percent raise.

I also think that someone from PUC needs to come up here and go around the gentlemen that read the meters and sit with the office lady because the inconsistency in my water bills is absolutely outrageous. We never go over the minimum usage of water and our bill is so up and down.

Thank you

Deborah F Richardson

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Montague, TX 76251

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