



Control Number: 44236



Item Number: 57

Addendum StartPage: 0

Name Lisa D. Kizer

Address 4514 Westridge Dr

City, State, Zip Wichita Falls, Texas 76302

2015 JUL 10 AM 10:04

PUBLIC UTILITY COMMISSION
FILING CLERK

July 6, 2015

Filing Clerk
Public Utility Commission of Texas
P.O. Box 13326
1701 North Congress Avenue
Austin, Texas 78711-3326

Reference: **Amended Letter of Protest**
Custom Water Company LLC
CCN 13211
Document # 44236
Item # 52

I am filing an amended letter of protest on the proposed rate change for the above referenced Company. Late in 2011 the monthly base rate was \$20, it was increased 80% beginning in 2012 to \$36. This new proposed rate increase represents a 51% increase over the most recently approved rate increase.

If the proposed rate is approved it would represent a whopping 172% increase over what had been charged as early as December 2011.

David Schrodel a co-owner of the property and water customer had previously filed a letter of protest. Since the actual water bill is in my name, I have been advised to file a protest.

The Company has done very little to improve the quality of the water it sales. The Company has failed to comply with testing requirements and accordingly most customers are scared to drink the water. We receive no other services such as garbage or sewer from Custom Water Company, LLC.

Accordingly, until such time as the Company improves compliance and implements measures to improve the quality, I believe the proposed rate increase is **extremely** excessive and should be **Denied**.

I also want to state that the billing address is 4514 Westridge Dr., Wichita Falls, Tx 76302 and the physical address of the property with Custom Water Company, LLC is Route 2, Account #95, Lot 474 Lake Front Court, Oakshores, Nocona, Texas 76255.

Respectfully Submitted,

