



Control Number: 44236



Item Number: 55

Addendum StartPage: 0

Name Virgil Hughtlett

2015 JUN 23 AM 11:53

44236

Address 218 Oak Shores Rd.

City, State, Zip Nogales, TX 76255

Act # 5
282
93

June 16, 2015

Filing Clerk

Public Utility Commission of Texas

1701 North Congress Avenue

P O Box 13326

Austin TX 78711-3326

Re: Custom Water Company LLC

CCN 13211

I protest the proposed rate change for the above referenced Company. Late in 2011 the monthly base rate was \$20, it was increased 80% beginning in 2012 to \$36. This new proposed rate increase represents a 51% increase over the most recently approved rate increase.

If the proposed rate is approved it would represent a whopping 172% increase over what had been charged as early as December 2011.

The Company has done very little to improve the quality of the water it sales. The Company has failed to comply with testing requirements and accordingly most customers are scared to drink the water. We receive no other services such as garbage or sewer from Custom Water Company LLC.

Accordingly, until such time as the Company improves compliance and implements measures to improve the quality I believe the proposed rate increase is **extremely** excessive and should be **DENIED**.

Respectfully submitted,

Virgil Hughtlett

55