



Control Number: 44236



Item Number: 46

Addendum StartPage: 0

DOCKET NO. 44236

APPLICATION OF CUSTOM WATER \$ PUBLIC UTILITY COMMISSION
COMPANY, LLC FOR A RATE/TARIFF \$ OF TEXAS
CHANGE \$

RESPONSE TO COMMISSION STAFF'S FIRST REQUEST
FOR INFORMATION TO CUSTOM WATER COMPANY (CUSTOM WATER)
QUESTION NOS. STAFF 1-1 THROUGH STAFF 1-22

Staff 1 11 Provide copies of work orders

Response See attached copies.

FILED
2015 JUL 8 PM 5:56

☒ **Rapid Memo**

Oak Shores

To

MAg

Date

Subject

8/20/14

☐

Confidential

☐

High Priority

☐

Proprietary

☐

Shred

Check meter #

John Fowler 4580340

may have cut lock again
if so please pull meter

meter pulled

☒ **Rapid Memo**

Int Shires

To

MAG

Date

8/20/14

Subject

☐ Confidential ☐ High Priority ☐ Proprietary ☐ Shred

Check meter # 9978628

Katie Taylor

possible illegal connection
check for cut lock

lock out / restore lock

☒ **Rapid Memo**

Montague

To

Eddie

Date

6/2/14

Subject

☐ Confidential ☐ High Priority ☐ Proprietary ☐ Shred

Contact WATs

Re: tanks needs to
evaluate site

 Rapid Memo

Montague

To

MAG

Date

4/26/14

Subject

☐ Confidential ☐ High Priority ☐ Proprietary ☐ Shred

Begin prep for Shocks Well
tank replacement - need to
set up lines to re-route
old tanks

☒ **Rapid Memo**

Montague

To

Mag

Date

Subject

4/1/14

☐ Confidential

☐ High Priority

☐ Proprietary

☐ Shred

Begin prep @ Tim's well for
new tank + old tank
placement area

☒ **Rapid Memo**

Opk Horos

To

May

Date

2/23/14

Subject

☐ Confidential

☐ High Priority

☐ Proprietary

☐ Shred

Jimmy Edwards

m# 84297

has no water - check for
leak - could be frozen?

meter checked - customer freezer
under trailer

☒ **Rapid Memo**

Montague

To

JV106

Date

1/15/14

Subject

☐ Confidential ☐ High Priority ☐ Proprietary ☐ Shred

Check insulation on all well
sites - possible freeze tonight
turn on all heaters

[Signature]

☒ **Rapid Memo**

Montague

To

MAG

Date

3/9/14

Subject

Veritro Well

☐ Confidential

☐ High Priority

☐ Proprietary

☐ Shred

Need to clear area for new
well site - remove & clear
level site and mark area
for PITS

☒ **Rapid Memo**

ONT Shows

To	MAG	Date	11/5/13
		Subject	Re-Read

☐ Confidential ☐ High Priority ☐ Proprietary ☐ Shred

Katie Taylor
M# 9978628
Reconnect Shows more usage during cut
OFF PERIOD
Please confirm reading

Confirmed - Reading correct

✉ Rapid Memo

Dark Shores

To

MAG / Mike

Date

10/9/13

Subject

leak @ meter

☐ Confidential

☐ High Priority

☐ Proprietary

☐ Shred

Rhonda Cannady

leak @ meter

m # 6886992

leak on customer side 2ft
from meter - advised to repair

 Rapid Memo

Montague

To

MAG

Date

9/25/13

Subject

Re-Read

☐ Confidential

☐ High Priority

☐ Proprietary

☐ Shred

please re-read

Kurt Vicki

m # 2885700

excessive usage?

reading correct - no changes

 Rapid Memo

Montague

To

MAG

Date

9/30/13

Subject

LEAK

☐ Confidential

☐ High Priority

☐ Proprietary

☐ Shred

Need to repair small leak @ meter

Terry Jones

M# 9704073

replaced curb & up

✓ Rapid Memo

Montague / Oak Shore

To

MA6

Date

Subject

9/2/14

☐ Confidential ☐ High Priority ☐ Proprietary ☐ Shred

Remove all debris and
check all connections to new
tanks - prepare for removal
of old tanks @ Oak-Shore

 Rapid Memo

MONTAGUE

To

MAG

Date

4/8/14

Subject

☐ Confidential

☐ High Priority

☐ Proprietary

☐ Shred

✓ Info Well: need to enclose
area and level surrounding
area of well