



Control Number: 44236



Item Number: 24

Addendum StartPage: 0

44236

Bill Crowe
P O Box 277
Nocona TX 76255-0277

February 15, 2015

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P O Box 13326
Austin TX 78711-3326

2015 FEB 24 AM 11:32
FILING CLERK

Re: Custom Water Company LLC
CCN 13211

I protest the proposed rate change for the above referenced Company. I am a customer of Custom Water Co who uses the Oak Shores Water System. Late in 2011 the monthly base rate was \$20, it was increased 80% beginning in 2012 to \$36. This new proposed rate increase represents a 51% increase over the most recently approved rate increase.

If the proposed rate is approved it would represent a whopping 172% increase over what had been charged as early as December 2011. The Company supplies water to other communities and may have expended funds making improvements to those areas. It is unreasonable to expect The Oak Shores customers to pay for the improvements made to distant water supply customers

The Company has done very little to improve the quality of the water it sales through the Oak Shores Water System. The Company has failed to comply with testing requirements and accordingly most customers are scared to drink the water. Oak Shores customers receive no other services such as garbage or sewer from Custom Water Company LLC.

Accordingly, until such time as the Company improves compliance and implements measures to improve the quality I believe the proposed rate increase is extremely excessive and should be DENIED.

Respectfully submitted,

Bill Crowe

24