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BRAD & GLENDA SUE ROACH
110 LAKE FRONT COURT
NOCONA, TX 76255

44236

January 27, 2015

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P O Box 13326
Austin TX 78711-3326

2015 FEB 24 AM 11:45
PUBLIC UTILITY COMMISSION
FILING CLERK

Re: Custom Water Company LLC
CCN 13211


I protest the proposed rate change for the above referenced Company. Late in 2011 the monthly base rate was \$20, it was increased 80% beginning in 2012 to \$36. This new proposed rate increase represents a 51% increase over the most recently approved rate increase.

If the proposed rate is approved it would represent a whopping 172% increase over what had been charged as early as December 2011.

The Company has done very little to improve the quality of the water it sells. The Company has failed to comply with testing requirements and accordingly most customers are scared to drink the water. We receive no other services such as garbage or sewer from Custom Water Company LLC.

Accordingly, until such time as the Company improves compliance and implements measures to improve the quality I believe the proposed rate increase is **extremely** excessive and should be **DENIED**.

Respectfully submitted,


Lot 466 OAK SHORES
ACCT # 374

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