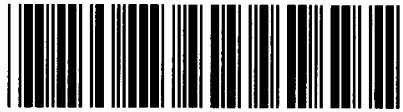


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FILED

APPLICATION OF
CUSTOM WATER COMPANY, LLC
FOR A RATE/TARIFF CHANGE

§ PUBLIC UTILITY COMMISSION
§
§ OF TEXAS

2016 FEB -5 AM 9:31
PUBLIC UTILITY COMMISSION
FILING CLERK

**WRITTEN OBJECTIONS TO
CUSTOM WATER'S FINAL DISPOSITION OF REFUNDS**

COMES NOW Bill Crowe, Intervenor for and representing the interest of the customers of Custom Water LLC and files this Written Objection to Custom Water's Disposition of Refunds.

I. BACKGROUND

Custom Water LLC through its attorney, by way of letter dated January 25, 2016 recommends a 180 day refund period.

II. INTERVENERS OBJECTION TO PROPOSED FINAL DISPOSITION

The customers of Custom Water LLC have been overcharged and Custom Water LLC has collected overcharges. The customers are due refunds and have been patient while Custom Water LLC calculates the amounts to be repaid. If a customer is late as little as one day Custom Water LLC assesses a charge of 10% OR \$5.00 whichever is greater for being late.

For Custom Water LLC to state through their attorney they will lose money as a result of having to refund the money they previously over collected from their customers is ludicrous. Custom Water LLC should not be allowed to transfer their cash flow problems to those of their customers. If a hardship truly exists it rests upon the customers whom Custom Water LLC overcharged.

The fact is Custom Water LLC overcharged. The customers paid the overcharges and now are due refunds. Accordingly, we are opposed to any further attempts to delay or extend the period of time to refund overcharges.

III. CONCLUSION

Intervener respectfully requests that Custom Water LLC be ordered to issue refund checks in an expedient manner to its customers in the total amount they were overcharged.

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Respectfully submitted,



Bill Crowe, Intervener

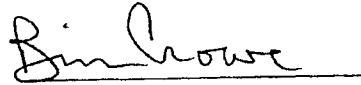
(940)825-3351

P O Box 277

Nocona TX 76255

CERTIFICATE OF SERVICE

I certify that a copy of this document will be served on all parties of record on January 29, 2016 in accordance with 16 TAC § 22.74.



Bill Crowe