

Brian

Bryan W. Shaw, Ph.D., Chairman
Buddy Garcia, Commissioner
Carlos Rubinstein, Commissioner
Mark R. Vickery, P.G., Executive Director

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 26, 2011

**CERTIFIED MAIL 91 7108 2133 3935 2115 2185
RETURN RECEIPT REQUESTED**

RECEIVED
JUL 28 2011

BY:

Mr. Steve Blackhurst
Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Extension of Compliance Deadline for:
Mountain Crest Water System, Crest View Dr., Wimberley (Hays County), Texas
PWS ID No. 1050111; Regulated Entity No. 102691771

Dear Mr. Blackhurst:

The Texas Commission on Environmental Quality (TCEQ) Austin Region Office has completed a review of the compliance extension request that your engineer, Mr. Eddie Bogard, P.E., submitted on May 5, 2011 for the alleged violation dealing with pressure below the minimum normal operating requirement (Violation Tracking No. 871989). The alleged violation was noted during the investigation of the above-referenced facility on September 28, 2010. The compliance extension request is approved and corrective actions must be completed for this violation by **September 28, 2011**.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and anticipates that you will resolve the alleged violations as required in order to protect public health and the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Shea Cockrell in the Austin Region Office at (512) 339-2929.

Sincerely,



Ms. Carolyn D. Runyon
Water Section Manager
Austin Region Office

CDR/sc

Enclosure: Summary of Investigation Findings

cc: Mr. Eddie Bogard, P.E., TRC Engineers, 505 E. Huntland, Suite 250, Austin, Texas 78752

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Summary of Investigation Findings

MOUNTAIN CREST WATER CO

Investigation # 942871

, HAYS COUNTY,

Investigation Date: 07/21/2011

Additional ID(s): 1050111

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 428515

Compliance Due Date: 09/28/2011

30 TAC Chapter 290.46(r)

Alleged Violation:

Investigation: 871989

Comment Date: 3/30/2011

Failure to maintain a minimum of 35 pounds per square inch (psi) during normal operating conditions. Specifically, a pressure recording device placed on a flush valve on the main line of Crestview Drive recorded an average pressure of 26 psi during the period between September 28, 2010 and October 15, 2010. The maximum pressure recorded at this location during this period of time was 31 psi.

Investigation: 942871

Comment Date: 7/22/2011

Failure to maintain a normal operating pressure of at least 35 pounds per square inch in the distribution system.

Recommended Corrective Action: All public water systems shall be operated to provide a minimum pressure of 35 psi throughout the distribution system under normal operating conditions.

Mountain Crest Water System shall take actions to ensure that a minimum of 35 psi is supplied to the entire distribution system, including the main line at Crest View where the pressure violation occurred.

Please submit compliance documentation, including work orders, purchase orders, photos, and pressure data, showing that compliance has been achieved. Compliance documentation must be submitted to the TCEQ Austin Region Office by July 15, 2011.

Tom

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

RECEIVED
JUN 16 2011

BY:

June 16, 2011

Mr. Steve Blackhurst, Regulatory and Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Comprehensive Compliance Investigation at:
Nickerson Farm Water System, Kerr County, Texas
TCEQ ID No.:1330097, RN102678323, CCEDS Investigation No.: 924024

Dear Mr. Blackhurst:

On April 26, 2011, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the Public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at 210-403-4054.

Sincerely,

Ms. Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

LM

Tom

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 8, 2011

Mr. Steve Blackhurst, Regulatory and Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

RECEIVED
AUG 05 2011

BY:

Re: Comprehensive Compliance Investigation at:
Northwest Hills Subdivision, Kerr County, Texas
TCEQ ID No.:1330124, RN102679214, CCEDS Investigation No.: 942779

Dear Mr. Blackhurst:

On July 13, 2011, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the Public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at 210-403-4054.

Sincerely,

Ms. Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

LM

Tom

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 4, 2009

RECEIVED
JUN 05 2009

BY:

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

Re: Comprehensive Compliance investigation at:
Northwest Hills Water Supply, Gillespie County, Texas
TCEQ ID No.:0860086, Investigation No. 747399, RN No. 101220861

Dear Mr. Blackhurst:

On May 6, 2009, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation two outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by August 15, 2009 a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TCEQ rules. If you would like to obtain a copy of the applicable TCEQ rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TCEQ Rules." Copies of applicable federal regulations may be obtained by calling the Environmental Protection Agency's Publications at (800) 490-9198.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment and the Public's health. If you have additional information that we are unaware of, you have the opportunity to contest the violation(s) documented in this notice. Should you choose to do so, you must notify the Region Office within 10 days from the date of this letter. At that time, Mr. Tom Haberle, Water Program Manager will schedule a violation review meeting to be conducted within 21 days of the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210-490-3096 • FAX 210-545-4329

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Mr. Steve Blackhurst
Page 2
June 4, 2009

If you or members of your staff have any questions, please feel free to contact Mr. Don White in the San Antonio Region Office at (210) 403-4054.

Sincerely,



Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/adj

Enclosures: Summary of Investigation Findings

Summary of Investigation Findings

NORTHWEST HILLS WATER SUPPLY

, GILLESPIE COUNTY,

Additional ID(s): 0860086

Investigation # 747399

Investigation Date: 05/06/2009

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 366589 Compliance Due Date: 08/15/2009

30 TAC Chapter 290.43(e)

Alleged Violation:

Investigation: 747399

Comment Date: 05/29/2009

Failure to provide an adequate security fence around the ground storage tanks at entry point 001. The three strands of barbed wire on the east side of the fence had been pulled down.

Recommended Corrective Action: Repair or replace the three strands of barbed wire on the east side of the security fence at entry point 001.

Please submit to this Office by the Compliance Due Date, photographs or invoices documenting that the security fence at entry point 001 has been repaired.

Track No: 366612 Compliance Due Date: 08/15/2009

30 TAC Chapter 290.41(c)(3)(J)

Alleged Violation:

Investigation: 747399

Comment Date: 05/29/2009

Failure to maintain the integrity of the concrete sealing block around well #1 at entry point 001.

Recommended Corrective Action: Repair or seal up the crack in the concrete sealing block surrounding well #1 at entry point 001.

Please submit to this Office by the Compliance Due Date, photographs or invoices documenting that the concrete sealing block surrounding well #1 has been repaired.

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution
October 9, 2009

RECEIVED
OCT 09 2009

Mr. Steve Blackhurst, Regulatory Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Ste 400 W
Austin, TX 78723

BY:

Re: Notice of Compliance with Notice of Violation (NOV) dated: June 4, 2009
Northwest Hills Water Supply, Gillespie County, Texas
RN101220861, Additional ID No.: 0860086, Investigation No. 778102

Dear Mr. Blackhurst:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) TCEQ San Antonio Region Office has received adequate compliance documentation on September 16, 2009, to resolve the alleged violations documented during the investigation of the above referenced regulated entity conducted on May 6, 2009. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the Public's health. If you or members of your staff have any questions, please feel free to contact Mr. Don White at the San Antonio Region Office at (210) 403-4054.

Sincerely,

A handwritten signature in cursive script that reads "Joy Thurston-Cook".

Ms. Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/adj

(Rev. 9/20/07)

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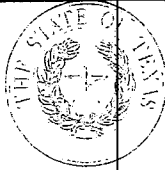
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LMH

Brian

✓

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 3, 2009

RECEIVED
APR 09 2009
BY:

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas-Onion Creek Meadows WSC
1106 Clayton Lane Suite 400 W
Austin, TX 78723

Re: Comprehensive Compliance Investigation at:
Onion Creek Meadows, Turley Drive, Manchaca (Travis County), Texas
PWS ID No.: 2270059, RN 102670924, Investigation No.:738984

Dear Mr. Blackhurst:

On March 25, 2009, Mr. John Guerra and Mr. Chad Ahlgren of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. John Guerra in the Austin Region Office at 512-339-2929.

Sincerely,

Mr. Herschel Janus
PWS Work Leader
Austin Region Office

HEJ/jmg

(Rev. 01/05/09)

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Tom

Bryan W. Shaw, Ph.D., *Chairman*
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Carlos Rubinstein, *Commissioner*
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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 18, 2011

RECEIVED
JUL 19 2011
BY: _____

Mr. Steve Blackhurst, Regulatory and Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Comprehensive Compliance Investigation at:
Park Place Subdivision, Kerr County, Texas
TCEQ ID No.: 1330127, RN102688157, CCEDS Investigation No.: 937241

Dear Mr. Blackhurst:

On June 14, 2011, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

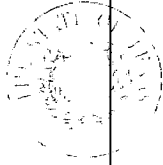
The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the Public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at 210-403-4054.

Sincerely,

Ms. Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

Kathleen Hartnett White, *Chairman*
Larry R. Howard, *Commissioner*
H. S. Buddy Garcia, *Commissioner*
Glenn Shankle, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 20, 2007

Mr. George Burriss, Board President
Pecan Utilities Company
P O Box 790
Marble Falls, Texas 78654

Re: Comprehensive Compliance Investigation at:
Pecan Utilities Water System, Oak Ridge Subdivision, Marble Falls (Llano County), Texas
TCEQ ID No. 1500043; Regulated Entity ID No. 102690393

Dear Mr. Burriss:

On July 2, 2007, Ms. Shea Cockrell of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Cockrell in the Austin Region Office at (512) 339-2929.

Sincerely,

A handwritten signature in black ink, appearing to read "HJ", written over a horizontal line.

Herschel Janus
PWS Work Leader
Austin Region Office

HEJ/sc

cc: Mr. Patrick King, Contract Operator
PGMS, Inc.
26550 Ranch Road 12
Dripping Springs, Texas 78620

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Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 30, 2009

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

RECEIVED
FEB 05 2009

BY:

Re: Compliance Evaluation Investigation at:
Pecan Valley, Kerr County, Texas
PWS ID No.: 1330107, RN No. 102690054, Investigation No. 723542

Dear Mr. Blackhurst:

On December 19, 2008, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however please see the attached Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at 210-403-4054.

Sincerely,

A handwritten signature in cursive script that reads "Joy Thurston-Cook".

Ms. Joy Thurston-Cook,
Water Section Work Leader
San Antonio Region Office

JTC/DCW/adj

Enclosure: Summary of Investigation Findings

REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210-490-3096 • FAX 210-545-4329

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Summary of Investigation Findings

PECAN VALLEY

Investigation # 723542

KERR COUNTY,

Investigation Date: 12/19/2008

Additional ID(s): 1330107

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 17367

30 TAC Chapter 290.46(m)

Alleged Violation:

Investigation: 723542

Comment Date: 01/16/2009

An old outstanding violation from CCEDS Investigation No. 20762 for water leaks in a 3 inch water main on Doss St. was resolved in CCEDS. Aqua Texas, Inc. had submitted compliance data on 08/04/2003 resolving the violation from the 07/31/2002 investigation.

Investigation: 20762

Comment Date: 02/06/2003

Failure to maintain all distribution system lines in a watertight condition. Numerous leaks and outages in the subject water system were reported to this office within the past few months. According to the AquaSource Area Coordinator, the 3 inch main located on Doss Street is constructed with the use of gaskets and the gaskets separate frequently causing leaks and outages.

Recommended Corrective Action: Submit plan and schedule for correction.

Resolution: Aqua Texas, Inc. had submitted compliance data on 08/04/2003 resolving the violation from the 07/31/2002 investigation.

ADDITIONAL ISSUES

Description

MINIMUM ACCEPTABLE OPERATING PRACTICES FOR PWS
Meets applicable 290.46 standards?

Additional Comments

290.46(s)(2)(C)(i) The accuracy of manual disinfectant residual analyzers shall be verified at least once every 30 days using chlorine solutions of known concentrations. Records of these verification checks should be retained for a minimum of three years. Although you were maintaining records of these disinfectant residual analyzer verifications, they were not consistently being performed every month.

Tom ✓

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Protecting Texas by Reducing and Preventing Pollution

July 13, 2011

RECEIVED
JUL 13 2011

Mr. Steve Blackhurst, Regulatory and Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

BY:

Re: Comprehensive Compliance Investigation at:
Real Oaks Subdivision, Kerr County, Texas
TCEQ ID No.:1330139, RN102690401, CCEDS Investigation No.: 936554

Dear Mr. Blackhurst:

On June 14, 2011, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the Public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at 210-403-4054.

Sincerely,

Ms. Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

LM
Tom ✓

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 6, 2011

RECEIVED
JUL 09 2011

BY:

Mr. Steve Blackhurst, Regulatory and Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Comprehensive Compliance Investigation at:
Saddlewood Subdivision Water System, Kerr County, Texas
TCEQ ID No.:1330155, RN102671054, CCEDS Investigation No.: 935956

Dear Mr. Blackhurst:

On June 14, 2011, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the Public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at 210-403-4054.

Sincerely,

Ms. Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

204
Tom

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 9, 2010

Mr. Steve Blackhurst, Environmental Compliance Manager
AquaTexas, Inc.
1106 Clayton Lane, Ste 400W
Austin, Texas 78723

Re: Comprehensive Compliance Investigation at:
San Julian Creek Estates, Bandera County, Texas
TCEQ ID No.: 0100052, RN102675451, CEEDS Investigation No.: 880046

Dear Mr. Blackhurst:

On November 17, 2010, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the Public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at 210-403-4054.

Sincerely,

A handwritten signature in cursive script that reads "Joy Thurston-Cook".

Ms. Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

RECEIVED
DEC 9 10 2010

BY: _____

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Jeri ✓

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 24, 2011

CERTIFIED MAIL 91 7108 2133 3935 2006 4274
RETURN RECEIPT REQUESTED

Mr. Steve Blackhurst, P.E.
Environmental Compliance Manager
Aqua Texas, Incorporated
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

RECEIVED
JUN 27 2011

BY:.....

Re: Notice of Violation for the Comprehensive Compliance Investigation at:
Sandy Creek Ranches Subdivision Water System
Round Mountain Road, Leander (Travis County), Texas
Regulated Entity No. RN100843143, TCEQ Public Water Supply ID 2270054

Dear Mr. Blackhurst:

On May 20, 2011, Lawrence King of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public drinking water systems. Enclosed is a summary which lists the investigation findings. During the investigation, an alleged violation was identified for which compliance documentation is required. Please submit to this office by **September 22, 2011**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Austin Region Office region Office at 512-339-2929 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation

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Mr. Steve Blackhurst, P.E.
June 24, 2011
Page 2

as required in order to ensure the continued protection of the public health. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the Austin Region Office within 10 days from the date of this letter. At that time, I will schedule a violation review meeting to be conducted *within 21 days from the date of this letter*. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

If you or members of your staff have any questions, please feel free to contact Mr. King in the Austin Region Office at 512-339-2929.

Sincerely,



Shea Cockrell
Water Section Work Leader
Austin Region Office

SC/lok

Enclosures: Summary of Investigation Findings

Summary of Investigation Findings

SANDY CREEK RANCHES SUBDIVISION

, TRAVIS COUNTY,

Additional ID(s): 2270054

Investigation # 923386

Investigation Date: 05/20/2011

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 437701 Compliance Due Date: 09/22/2011
30 TAC Chapter 290.45(b)(1)(D)(iv)

Alleged Violation:

Investigation: 923386

Comment Date: 6/14/2011

The water system failed to provide the minimum required elevated storage capacity for the service connections that receive pressure directly from the Big Sandy standpipe.

Recommended Corrective Action: The water system shall provide, at a minimum, either 100 gallons per connection of elevated storage capacity or 20 gallons per connection of pressure tank capacity for the service connections that receive pressure directly from the Big Sandy standpipe.

ADDITIONAL ISSUES

Description

Item 2

Additional Comments

The annual tank inspections revealed corrosion present on the interior walls of the standpipe at the Big Sandy plant and the ground storage tank at the Summit View plant. This will be reviewed during the next CCI.

Item 3

When well production rates were measured, it was observed that the water system is not providing the minimum required production capacity of 0.6 gpm for each connection. That violation is currently included in a Compliance Agreement that gives Aqua Texas until October 16, 2011, to achieve compliance. This will be reviewed during the next investigation.

LW Brian

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 20, 2009

Mr. Steve Blackhurst, P.E.
Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

RECEIVED
JAN 23 4 17 PM '09

BY:

Re: Comprehensive Compliance Investigation at:
Shady Hollow Estates WSC, 12315 Edwards Hollow Run, Austin (Travis County), Texas
TCEQ Regulated Entity: RN102681434, TCEQ PWS ID No.: 2270212,
TCEQ Investigation Number 722090

Dear Mr. Blackhurst:

On December 22, 2008, Chad W. Ahlgren of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation; however, please see the attached Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ahlgren in the Austin Region Office at (512) 339-2929.

Sincerely,

Herschel E. Janus
PWS Work Leader
Austin Region Office

HEJ/cwa

cc: Mr. Brian Robinson, Field Supervisor, Aqua Texas, Inc., 2611 FM 2325, Wimberley, Texas 78676

(Rev 01/05/09)

REPLY TO: REGION 11 • 2800 S. INTERSTATE HWY. 35, STE. 100 • AUSTIN, TEXAS 78704-5700 • 512-339-2929 • FAX 512-339-3795

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

Summary of Investigation Findings

SHADY HOLLOW ESTATES WSC

Investigation # 722090

, TRAVIS COUNTY,

Investigation Date: 12/22/2008

Additional ID(s): 2270212

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Other violations noted during the investigation? (If non-compliant then describe violation in the comment section.)

Additional Comments

During the CCI, samples collected at the residence at 3305 Lost Oasis Drive indicated a free chlorine residual of 4.1 milligrams per liter. TCEQ rules require a free chlorine residual of between 0.2 and 4.0 milligrams per liter. While the sample was above the limit of 4.0 milligrams per liter, maximum chlorine concentrations are based on a running annual average and not a single sample. Therefore, this is being noted as an Additional Issue instead of as a violation.

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 17, 2009

RECEIVED
APR 21 2009

Mr. Steve Blackhurst, P.E.
Environmental Compliance Manager
Aqua Utilities, Inc. dba Aqua Texas
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

BY:

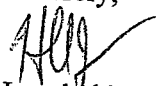
Re: Comprehensive Compliance Investigation at:
Sierra West Subdivision, Located on FM 150 Approximately 0.5 Miles North of FM
3237, Driftwood (Hays County), Texas
TCEQ PWS ID No.: 1050134, TCEQ Regulated Entity RN101275881,
TCEQ Investigation No.: 741624

Dear Mr. Blackhurst:

On April 9, 2009, Chad W. Ahlgren, R.S., of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation; however, please see the attached Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ahlgren in the Austin Region Office at (512) 339-2929.

Sincerely,


Herschel E. Janus
PWS Work Leader
Austin Region Office

HEJ/cwa

cc: Larry Mitchell, 1106 Clayton Lane, Suite 400W, Austin, Texas 78723

Enclosures: Summary of Investigation Findings

(Rev. 01/05/09)

REPLY TO: REGION 11 • 2800 S. INTERSTATE HWY. 35, STE. 100 • AUSTIN, TEXAS 78704-5700 • 512-339-2929 • FAX 512-339-3795

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

Summary of Investigation Findings

SIERRA WEST SUBDIVISION

Investigation # 741624

, HAYS COUNTY,

Investigation Date: 04/09/2009

Additional ID(s): 1050134

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Other violations noted during the investigation? (If non-compliant then describe violation in the comment section.)

Additional Comments

During the CCI, samples collected at 174 Portulaca indicated a free chlorine residual of 5.5 milligrams per liter (mg/L). TCEQ rules require a free chlorine residual of between 0.2 and 4.0 mg/L. While the sample was above the limit of 4.0 mg/L, maximum chlorine concentrations are based on a running annual average and not a single sample. Therefore, this is being noted as an Additional Issue instead of as a violation.

Tom

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*

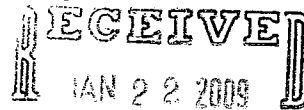


TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 20, 2009

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723



Re. Compliance Evaluation Investigation at:
Sleepy Hollow, Kerr County, Texas
PWS ID No.: 1330101, RN No. 102681012, Investigation No. 723289

BY:

Dear Mr. Blackhurst:

On December 18, 2008, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however please see the attached Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at 210-403-4054.

Sincerely,

Ms. Joy Thurston-Cook,
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

SLEEPY HOLLOW

, KERR COUNTY,

Additional ID(s): 1330101

Investigation # 723289

Investigation Date: 12/18/2008

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

MINIMUM ACCEPTABLE OPERATING
PRACTICES FOR PWS
Meets applicable 290.46 standards?

Additional Comments

290.46(s)(2)(C)(i) The accuracy of manual
disinfectant residual analyzers shall be verified at
least once every 30 days using chlorine solutions of
known concentrations. Records of these verification
checks should be retained for a minimum of three
years. Although you were maintaining records of
these disinfectant residual analyzer verifications,
they were not consistently being performed every
month.

LJM

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 16, 2010

Mr. Larry Mitchell, Environmental Compliance Coordinator
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723

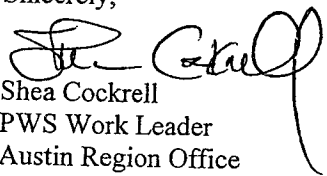
Re: Notice of Compliance with Notice of Violation (NOV) dated, August 25, 2010:
South San Gabriel River Ranches Water System, Leander, (Williamson County) Texas
RN 102286762, PWS ID No. 2460026, Investigation No. 842178

Dear Mr. Mitchell:

This letter is to inform you that Texas Commission on Environmental Quality (TCEQ) Austin Region Office has received adequate compliance documentation on November 10, 2010 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on July 29, 2010. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Claudia A. Chaffin at the Austin Region Office at (512)339-2929.

Sincerely,


Shea Cockrell
PWS Work Leader
Austin Region Office

RECEIVED
NOV 18 2010

BY:

(Rev. 9/20/07)

Summary of Investigation Findings

SOUTH SAN GABRIEL RANCHES
 CR 270
 LEANDER, WILLIAMSON COUNTY, TX 78641

Additional ID(s): 2460026

Investigation # 877411

Investigation Date: 11/15/2010

ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 409866
 30 TAC Chapter 290.46(s)(2)(C)(i)

Alleged Violation:

Investigation: 842178

Comment Date: 8/17/2010

Failure to have records of the accuracy check of the manual disinfectant residual analyzer. The operator is performing a 30 day check but does not keep the log of the check in his truck.

Investigation: 877411

Comment Date: 11/15/2010

Failure to have records of the system's ground, elevated, and pressure tanks annual inspection.

Recommended Corrective Action: Keep records of the accuracy check of the manual disinfectant residual analyzer available for examination by TCEQ staff during investigations. Submit written documentation of compliance to the Austin Region Office on or before the requested due date.

Resolution: Written documentation of compliance was sent to the Austin Region Office on November 10, 2010.

Track No: 409870
 30 TAC Chapter 290.46(m)(1)

Alleged Violation:

Investigation: 842178

Comment Date: 8/17/2010

Failure to have records of the system's ground, elevated, and pressure tanks annual inspection. The inspection was scheduled to be performed on the day of the investigation.

Investigation: 877411

Comment Date: 11/15/2010

Failure to have records of the system's ground, elevated, and pressure tanks annual inspection.

Recommended Corrective Action: Submit written records of the system's ground, elevated, and pressure tanks annual inspection to the Austin Region Office on or before the requested due date.

Resolution: Written documentation of the tank inspection was submitted to the Austin Region Office on November 10, 2010.



Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

T. 512-990-4400
F. 512-990-4411
www.aqua-texas.com

November 9, 2010

Ms. Carolyn Runyon
Water Program Manager
TCEQ-Austin Region Office
2800 S. Interstate Hwy. 35, Ste. 100
Austin, Texas 78704-5700

Re: South San Gabriel Ranches Water System, PWS I.D. # 2460026, RN102286762, Investigation No. 842178

Dear Ms. Runyon:

On July 29, 2010, Ms. Claudia Chaffin conducted an investigation at the referenced public water system. Your letter of August 25, 2010, written in response to this investigation, listed two alleged violations. I will address each below:

Track No. 409866- Failure to provide the paper work for the accuracy checks of the manual disinfectant residual analyzers. Enclosed are forms for the months of September and October indicating the dates on which the accuracy checks were performed. The primary operator for this water system, Bernard Tengelitsch, was out on workers compensation leave during most of September and October. While he was out Bruce Miller was the operator for this water system. The information on these reports shows that his chlorine test kit is being checked for accuracy at a 30 day or less interval.

Track No. 409870- Failure to have records of the systems ground and pressure tank annual inspections.

Enclosed is the inspection report for the ground storage tank at each water plant. This inspections was performed by Bernard Tengelitsch, operator. The tank that is the elevated ground storage, located at the end of Mike's Way, is also going to be inspected by another company to determine what needs to be done regarding the findings of this inspection.

The information presented should allow you to resolve the two alleged violation Tracks discussed. If you have questions regarding this letter you may contact me by phone at (512) 990-4400 ext. 109 or by email at LEMitchell@Aquaamerica.com.

Best Regards,

Larry E. Mitchell
Environmental Compliance Coordinator

cc: Brent Reeh, Area Manager, Central Texas, Aqua Texas
Jerri Strain, Field Supervisor, Central Texas, Aqua Texas
Mike Pickel, Senior Engineer, Environmental Compliance, Aqua America, Inc.

Jani ✓

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 24, 2010

**CERTIFIED MAIL 91 7108 2133 3935 2015 3572
RETURN RECEIPT REQUESTED**

RECEIVED
AUG 25 2010

Mr. Steve Blackhurst PE, Environmental Compliance Manager
South San Gabriel Ranches
1106 Clayton Lane, Suite 400W
Austin, TX 78723-1066

BY:

Re: Notice of Violation for the: Comprehensive Compliance Investigation at:
South San Gabriel Ranches water system, CR 270, Leander (Williamson County), Texas
RN102286762, PWS ID. No.2460026, Investigation No. 842178

Dear Mr. Blackhurst:

On July 29, 2010, Claudia A. Chaffin of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. Certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by October 25, 2010 a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TCEQ rules. If you would like to obtain a copy of the applicable TCEQ rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TCEQ Rules." Copies of applicable federal regulations may be obtained by calling Environmental Protection Agency's Publications at (800) 490-9198.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation(s) documented in this notice. Should you choose to do so, you must notify Austin Region Office within 10 days from the date of this letter. At that time, Ms. Carolyn Runyon, Water Program Manager will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

Summary of Investigation Findings

SOUTH SAN GABRIEL RANCHES

CR 270

LEANDER, WILLIAMSON COUNTY, TX 78641

Investigation # 842178

Investigation Date: 07/29/2010

Additional ID(s): 2460026

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 409866

Compliance Due Date: 10/25/2010

30 TAC Chapter 290.46(s)(2)(C)(i)

Alleged Violation:

Investigation: 842178

Comment Date: 8/17/2010

Failure to have records of the accuracy check of the manual disinfectant residual analyzer. The operator is performing a 30 day check but does not keep the log of the check in his truck.

Recommended Corrective Action: Keep records of the accuracy check of the manual disinfectant residual analyzer available for examination by TCEQ staff during investigations. Submit written documentation of compliance to the Austin Region Office on or before the requested due date.

Track No: 409870

Compliance Due Date: 10/25/2010

30 TAC Chapter 290.46(m)(1)

Alleged Violation:

Investigation: 842178

Comment Date: 8/17/2010

Failure to have records of the system's ground, elevated, and pressure tanks annual inspection. The inspection was scheduled to be performed on the day of the investigation.

Recommended Corrective Action: Submit written records of the system's ground, elevated, and pressure tanks annual inspection to the Austin Region Office on or before the requested due date.

South San Gabriel

Potable Water Storage Tank Inspection Form
 Section 290.46 (p) (1) (2) of the TNRCC Rules and Regulations for Public Water Systems
 requires documentation of annual ground, elevated and pressure storage tank maintenance
 inspections.

Location:	END OF MIKES WAY LEANDER TEXAS		
Description	GALVANIZED STEEL BOLTED		
Date & Material of Exterior Coating:		2002	
Date & Material of Interior Coating:		2002	

Exterior of Tank

No Problem	Problem	N/A	Description of Inspection Item
✓			Foundation: Settling, cracks, deterioration
✓	✓		Protective Coating: rust, pitting, corrosion, leaks
✓			Level Indicator: Operable, covered access opening
✓			Overflow Pipe: Flap accessible and operable
✓			Access Ladder: Loose bolts or rungs
✓			Roof: Low spots, ponding or holes
✓			Air Vents: Proper design, screened and sealed
✓		✓	Cathodic anode plates: Secured and sealed
✓			Roof Hatch: Proper design, locked and sealed
		✓	Pressure Tank Operational Status: Pressure release device, pressure gauge, air/water volume device

Interior of Tank

No Problem	Problem	N/A	Description of Inspection Item
✓			Water Quality: Insects, floating debris, sediment
	✓		Protective Coating: rust, corrosion, scaling
DATE:			

Comments: 3 SECTIONS @ BASE SHOW TURBUCLUS AND RUST
 MAY NEED CATHODIC PROTECTION

Name of Inspector: BERNARD TENGE/Itchy
 Date: 8-1-10

↓ IN THE PROCESS OF RECEIVING PROFESSIONAL RECOMMENDATION
 TO REPAIR AND PROTECT.

Potable Water Storage Tank Inspection Form

Section 290.46 (p) (1) (2) of the TNRCC Rules and Regulations for Public Water Systems requires documentation of annual ground, elevated and pressure storage tank maintenance inspections.

Location:	215 CR 270	South SAN GABRIEL WELL SITE G-ST
Description	20000 GAL.	STEEL BOLTED
Date & Material of Exterior Coating:		?
Date & Material of Interior Coating:		?

Exterior of Tank

No Problem	Problem	N/A	Description of Inspection Item
X(sealed cracks) ✓			Foundation: Settling, cracks, deterioration
✓			Protective Coating: rust, pitting, corrosion, leaks
✓			Level Indicator: Operable, covered access opening
✓			Overflow Pipe: Flap accessible and operable
✓			Access Ladder: Loose bolts or rungs
✓			Roof: Low spots, ponding or holes
✓			Air Vents: Proper design, screened and sealed
✓			Cathodic anode plates: Secured and sealed
✓			Roof Hatch: Proper design, locked and sealed
		✓	Pressure Tank Operational Status: Pressure release device, pressure gauge, air/water volume device

Interior of Tank

No Problem	Problem	N/A	Description of Inspection Item
✓			Water Quality: Insects, floating debris, sediment
✓			Protective Coating: rust, corrosion, scaling
DATE:			

8-1-10
Comments:

Name of Inspector: *BERNARD TENGELITSKY*

L.M

Tam

✓

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 11, 2009

RECEIVED
FEB 12 2009

BY:.....

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at:
Stonegate Water System, Kendall County, Texas
PWS ID No.: 1300032, RN No. 102681798, Investigation No. 726259

Dear Mr. Blackhurst:

On January 28, 2009, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at 210-403-4054.

Sincerely,

Ms. Joy Thurston-Cook,
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

LM *jerri*

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 15, 2010

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723-1066

RECEIVED

BY:.....


Re: Comprehensive Compliance Investigation at:
Tal Tex Inc. Water System, 3800 Sam Bass Road, Round Rock, (Williamson County), Texas
PWS ID No. 2460064, RN102683539

Dear Mr. Blackhurst:

On March 25, 2010, Claudia A. Chaffin of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Claudia A. Chaffin in the Austin Region Office at (512)339-2929.

Sincerely,


Herschel Janus
PWS Work Leader
Austin Region Office

HEJ/cac

cc: Jerri Strain, Contract Manager, Aqua Texas, Inc., San Juan Dr., Austin, TX 78733

(Rev. 01/05/09)

REPLY TO: REGION 11 • 2800 S. INTERSTATE HWY. 35, STE. 100 • AUSTIN, TEXAS 78704-5700 • 512-339-2929 • FAX 512-339-3795

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

. LM Tom ✓

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 24, 2009

RECEIVED

BY:.....

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at:
Ten West Ranches, Kendall County, Texas
TCEQ ID No.:1300036, RN No. 102687712, Investigation No. 727004

Dear Mr. Blackhurst:

On January 28, 2009, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the Public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at Phone # 210-403-4054.

Sincerely,

Ms. Joy Thurston-Cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



LM

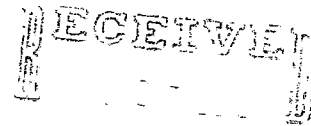
Tom

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 20, 2010

Mr. Steve Blackhurst
Environmental Compliance Manager
Aqua Texas, Inc.
1421 Wells Branch Pkwy, Suite 105
Pflugerville, Texas 78660-3230



Re: Comprehensive Compliance Investigation at:
Valentine Ranch, N side of Park Rd 37, 3 miles W of Hwy 16, Medina County, Texas
RN102678505; TCEQ PWS ID No. : 1630040; Investigation No: 798745

Dear Mr. Blackhurst:

On March 9, 2010, Mr. Chris Friesenhahn of the Texas Commission on Environmental Quality (TCEQ), San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Friesenhahn in the San Antonio Region Office at (210) 403-4055.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joy Turston-Cook".

Joy Turston-Cook
Water Section Team Leader
San Antonio Region Office

JTC/cf/

REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210-490-3096 • FAX 210-545-4329

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

printed on recycled paper using soy-based ink

Toni

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 13, 2009

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas Inc.
1106 Clayton Lane, Suite 400 W
Austin, TX 78723

Re: Compliance Evaluation Investigation at:
Walnut Hills, Kendall County, Texas
PWS ID No.: 1300034
RN No.: 102675642, Investigation No. 726451

RECEIVED
FEB 20 2009

BY:

Dear Mr. Blackhurst:

On January 28, 2009, Mr. Don White of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation; however, two "Additional Issues" were noted and are described in the enclosed Summary of Investigation Findings.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Don White in the San Antonio Region Office at (210) 403-4054.

Sincerely,

Joy Thurston-cook
Water Section Work Leader
San Antonio Region Office

JTC/DCW/eg

Summary of Investigation Findings

WALNUT HILLS

Investigation # 726451

, KENDALL COUNTY,

Investigation Date: 01/28/2009

Additional ID(s): 1300034

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

WATER TREATMENT

Meets applicable 290.42 standards?

Additional Comments

290.42(e)(4)(C) The forced air ventilation fan switch or fan did not appear to be working in the gas chlorination building. Because there is only one chlorine cylinder in use at one time in this building, this does not represent a violation, but because there are several other chlorine gas cylinders being stored in this building we believe it is in your employees best interests to have this forced air ventilation system working and in good order.

MINIMUM ACCEPTABLE OPERATING
PRACTICES FOR PWS

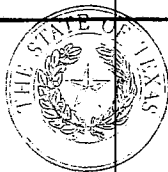
Meets applicable 290.46 standards?

290.46(m)(1)(A) Annual ground storage tank inspections must determine that the exterior coatings are continuing to provide adequate protection to all metal surfaces, and the tank remains in a watertight condition. As noted in your most recent Potable Water Storage Tank Inspection Form for the 0.066 MG ground storage tank, there are apparent spots of rust tuberculation on the exterior of this tank that if not addressed in the near future could result in metal failure and possible water leaks.

LM

Tom

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Glenn Shankle, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 2, 2008

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, Texas 78723

RECEIVED

APR 04 2008

AQUA TEXAS

Re: Comprehensive Compliance Investigation at:
West Oak Heights, Gillespie County, Texas
TCEQ ID No.:0860100

Dear Mr. Blackhurst:

The Texas Commission On Environmental Quality (TCEQ) San Antonio Region Office has received compliance documentation submitted by Mr. Larry Mitchell on March 21, 2008 for the alleged violations noted during the investigation of the above-referenced operation conducted on December 18, 2008. The compliance documentation contained in Mr. Mitchell's response appears to indicate that corrective action has been taken for the alleged violations. No further submittal from you is required concerning this investigation.

The Texas Commission On Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment and the Public's health. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Don White in the San Antonio Region Office at (210) 403-4054.

Sincerely,

Thomas G. Haberle
Water Section Manager
San Antonio Region Office

TGH/DCW/eg

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Glenn Shankle, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 23, 2008

Mr. Steve Blackhurst,
Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, Texas 78723

RECEIVED
JAN 23 2008
AQUA TEXAS

Re: Comprehensive Compliance Investigation at:
West Oak Heights, Gillespie County, Texas
TCEQ ID No.:0860100

Dear Mr. Blackhurst:

On December 18, 2007, Mr. Don White of the Texas Commission On Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced operation to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation three outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **March 23, 2008** a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TCEQ rules. If you would like to obtain a copy of the applicable TCEQ rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TCEQ Rules."

The Texas Commission On Environmental Quality appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment and the Public's health. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the Region Office within 10 days from the date of this letter. At that time, Mr. Tom Haberle, Water Program Manager will schedule a violation review meeting to be conducted within 21 days of the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210-490-3096 • FAX 210-545-4329

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

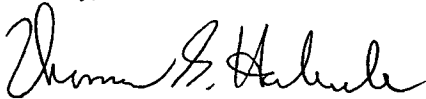
Mr. Steve Blackhurst

Page 2

January 23, 2008

If you or members of your staff have any questions, please feel free to contact Mr. Don White in the San Antonio Region Office at (210) 403-4054.

Sincerely,



Thomas G. Haberle
Water Program Manager
Texas Commission on Environmental Quality
San Antonio Region Office

TH/DCW/adj

Enclosures: Summary of Investigation Findings
Obtaining TCEQ Rules

Summary of Investigation Findings

WEST OAK HEIGHTS

Investigation # 614528

, GILLESPIE COUNTY,

Investigation Date: 12/18/2007

Additional ID(s): 0860100

OUTSTANDING ALLEGED VIOLATIONS

Track No: 297970 Compliance Due Date: 03/23/2008

30 TAC Chapter 290.41(c)(3)(O)

Alleged Violation:

Investigation: 614528

Comment Date: 01/15/2008

Failure to protect wells #1 and #2 by enclosure in an intruder resistant fence with lockable gates or enclosed in a locked, ventilated well house.

Recommended Corrective Action: Enclose the wells, #1 and #2 in intruder resistant fencing with lockable gates or in a locked and ventilated well house.

Please submit to this office by the Compliance Due Date, photographs or invoices documenting that the wells have been enclosed and protected by one of the above described methods.

Track No: 297980 Compliance Due Date: 03/23/2008

30 TAC Chapter 290.46(v)

Alleged Violation:

Investigation: 614528

Comment Date: 01/14/2008

Failure to install the electrical power supply to well #2 in a securely mounted conduit or in compliance with a local or national electrical code.

Recommended Corrective Action: Secure the electrical power supply to well #2 in a securely mounted conduit or in compliance with a local or national electrical code.

Please submit to this office by the Compliance Due Date, photographs or invoices documenting that the electrical wires providing power to well #2 have been installed in a securely mounted conduit or in compliance with some other local or national electrical code.

Track No: 298018 Compliance Due Date: 03/23/2008

30 TAC Chapter 290.45(b)(1)(B)(iii)

Alleged Violation:

Investigation: 614528

Comment Date: 01/15/2008

Failure to provide two or more service pumps having a minimum total capacity of 2.0 gpm per connection.

Recommended Corrective Action: Increase the size or number of your service pumps so as to provide two or more service pumps having a total capacity of 2.0 gpm per connection.

Please submit to this office by the Compliance Due Date, invoices or photographs documenting that you have increased your service pump capacity so as to provide a minimum of 2.0 gpm per connection.

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

March 5, 2009

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

RECEIVED
MAR 06 2009

BY:

Re: Compliance Evaluation Investigation at:
Woodcreek Utility Company 1 Water System
Ranch Road 12, Two Miles North of Wimberley (Hays County), Texas
Public Water Supply ID No. 1050037, RN101521565

Dear Mr. Blackhurst:

On February 23, 2009, Mr. Lawrence King, of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office, and I conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation, however, please see the attached Area of Concern.

The TCEQ appreciates your assistance in this matter and your continued efforts to ensure protection of the public health. Should you have a question regarding this matter, please do not hesitate to contact Mr. King in the Austin Region Office at (512) 339-2929.

Sincerely,

A handwritten signature in black ink, appearing to read "H. Janus".

Herschel E. Janus
PWS Work Leader
Austin Region Office

HEJ/lok

Attachment: Summary of Investigation Findings

REPLY TO: REGION 11 • 2800 S. INTERSTATE HWY. 35, STE. 100 • AUSTIN, TEXAS 78704-5700 • 512-339-2929 • FAX 512-339-3795

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

Summary of Investigation Findings

WOODCREEK UTILITIES PHASE 1 PWS PLANT

, HAYS COUNTY,

Additional ID(s): 1050037

Investigation # 735927

Investigation Date: 02/23/2009

AREA OF CONCERN

Track No: 358579

30 TAC Chapter 290.41(c)(3)(J)

Alleged Violation:

Investigation: 735927

Comment Date: 02/25/2009

The water system failed to provide a concrete sealing slab that extends at least three feet from the well casing in all directions. Specifically, there was an unsealed opening in the well sealing slab where the well discharge line entered the ground.

Resolution: Aqua Texas, Inc. sealed the opening in the sealing slab on February 25, 2009, and submitted photographs of the work to the TCEQ Austin Region Office on February 27, 2009.

LM
Brew

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 30, 2008

RECEIVED
BY: _____

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane
Austin, Texas 78723

Re: Comprehensive Compliance Investigation at:
Woodcreek Utility Company No. 2, Arapaho Lane, Wimberley (Hays County), Texas
PWS ID No: 1050039; Regulated Entity ID No: 103871331

Dear Mr. Blackhurst:

On June 12, 2008, Ms. Shea Cockrell of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Cockrell in the Austin Region Office at (512) 339-2929.

Sincerely,

Herschel E. Janus
PWS Work Leader
Austin Region Office

HEJ/sc

REPLY TO: REGION 11 • 2800 S. INTERSTATE HWY. 35, STE. 100 • AUSTIN, TEXAS 78704-5700 • 512-339-2929 • FAX 512-339-3795

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

printed on recycled paper using soy-based ink

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



Brew

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 26, 2009

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

RECEIVED
MAR 05 2009

BY:

Re: Compliance Evaluation Investigation at:
Woodcreek Utility Company 2 Water System
County Road 2325, Three Miles Northwest of Wimberley (Hays County), Texas
Public Water Supply ID No. 1050039, RN103871331

Dear Mr. Blackhurst:

On February 23, 2009, Mr. Lawrence King, of the Texas Commission on Environmental Quality (TCEQ) Austin Region Office, and I conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your continued efforts to ensure protection of the public health. Should you have a question regarding this matter, please do not hesitate to contact Mr. King in the Austin Region Office at (512) 339-2929.

Sincerely,

A handwritten signature in black ink, appearing to read "HEJ".

Herschel E. Janus
PWS Work Leader
Austin Region Office

HEJ/lok

REPLY TO: REGION 11 • 2800 S. INTERSTATE HWY. 35, STE. 100 • AUSTIN, TEXAS 78704-5700 • 512-339-2929 • FAX 512-339-3795

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

STATE OF TEXAS DEPARTMENT OF ENVIRONMENTAL QUALITY

EXHIBIT LOG

CNN/11157/582-12-6658/50/20120716/Exhibits

Docket No. 582-12-6658

In Re: AQSA

Date: 7/16/12

PARTY	Ex. #	DESCRIPTION	OFRD?	OBJN?	ADMTD?	LIM. PUR?	OFFER OF PROOF ACCEPTED?
ED	A	N of A + doc	Y	N	Y	JUR	
	B	Notice re: giving notice	Y	N	Y	JUR	
	C	N of H	Y	N	Y	JUR	
	D	N of H amended	Y	N	Y	JUR	

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AUG 06 2014
ICEO
CENTRAL FILE ROOM

**SOUTHWEST REGION WATER (KERRVILLE SOUTH WATER COMPANY, INC. SYSTEMS
INSIDE CITY LIMITS - LOMA VISTA WATER SYSTEM)
BILL COMPARISON (CURRENT vs. PROPOSED RATES)**

Meter Size	Kerrville South Inside City Limits Existing			Kerrville South Inside City Limits Proposed		
	Total Charges			Total Charges		
	@ 5,000G per Month	@ 10,000G per Month	@ 30,000G per Month	@ 5,000G per Month	@ 10,000G per Month	@ 30,000G per Month
5/8" x 3/4"	\$43.25	\$57.00	\$112.00	\$68.87	\$89.42	\$181.59
1"	\$87.50	\$101.25	\$156.25	\$141.37	\$161.92	\$254.09
1 1/2"	\$161.25	\$175.00	\$230.00	\$262.19	\$282.74	\$374.91
2"	\$249.75	\$263.50	\$318.50	\$407.18	\$427.73	\$519.90
3"	\$456.25	\$470.00	\$525.00	\$793.82	\$814.37	\$906.54
4"	\$751.25	\$765.00	\$820.00	\$1,228.79	\$1,249.34	\$1,341.51
6"	N/A	N/A	N/A	\$2,437.04	\$2,457.59	\$2,549.76
8"	N/A	N/A	N/A	\$3,886.94	\$3,907.49	\$3,999.66
10"	N/A	N/A	N/A	\$5,578.49	\$5,599.04	\$5,691.21
12"	N/A	N/A	N/A	\$12,103.04	\$12,123.59	\$12,215.76

EXISTING	PROPOSED
KERRVILLE SOUTH INSIDE CITY LIMITS	

MINIMUM MONTHLY CHARGES:

Monthly Minimum Charge by Meter Size

(Includes 2,000 Gallons)

5/8" x 3/4"	\$35.00
1"	\$79.25
1 1/2"	\$153.00
2"	\$241.50
3"	\$448.00
4"	\$743.00
6"	N/A
8"	N/A
10"	N/A
12"	N/A

Monthly Minimum Charge by Meter Size

(Includes 0 Gallons)

5/8" x 3/4"	\$48.33
1"	\$120.83
1 1/2"	\$241.65
2"	\$386.64
3"	\$773.28
4"	\$1,208.25
6"	\$2,416.50
8"	\$3,866.40
10"	\$5,557.95
12"	\$12,082.50

CHARGES PER 1,000 GALLONS USED:

Gallonge Charge	
1 to 2,000 Gallons	\$0.00
Per 1,000 Gallons Thereafter	\$2.75
Regional Pass-Through Gallonge Charge	\$0.0000

CHARGES PER 1,000 GALLONS USED:

Gallonge Charge	
1 to 20,000 Gallons	\$3.10
Per 1,000 Gallons Thereafter	\$4.10
Regional Pass-Through Gallonge Charge	\$1.0088