Copies of properly completed and signed Service Agreements must be kept on file by the regulated entity and made available, upon request, for Commission review. See 30 TAC 290.47(b), Sample Service Agreement.

Resolution: Fully executed service agreements were observed at the time of the 2010 compliance investigation.

nolas

Bryan W. Shaw, Ph.D., Chairman Buddy Garcia, Commissioner Carlos Rubinstein, Commissioner Mark R. Vickery, P.G., Executive Director



RECEIVED

JUL 0 2 2010

AGENT TERMS

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution
June 30, 2010

Steve Blackhurst, Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane Suite 400 W Austin, TX 78723

Re: Compliance Evaluation Investigation at:

Sunchase Meadows, Sun Meadow Cir, Granbury, Hood County, Texas RN102682101; TCEQ ID No.1110087; Investigation No.826551

Dear Mr. Blackhurst,

On May 5, 2010, Ryan Albert of the Texas Commission on Environmental Quality (TCEQ) D/FW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ryan Albert in the D/FW Region Office at Phone #(817)588-5819.

Sincerely,

Charles Marshall

Team Leader, Public Water Supply Section

D/FW Regional Office

CM/ra

(Rev. 6/15/05)

Buddy Garcia, Chairman Larry R. Soward, Commissioner Bryan W. Shaw, Ph.D., Commissioner Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 22, 2009

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W Austin, TX 76723

Re:

Comprehensive Compliance Investigation at: Sunny Ranches Water System, Denton County, Texas TCEQ ID No.:0610229, RN No. 102687480, Investigation No. 706888



Dear Mr. Blackhurst:

On November 19, 2008, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. No further submittal from you is required concerning this investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817) 588-5814.

Sincere

Charles Marshall

Work Leader, Public Water Supply Section

D/FW Regional Office

CM/ref



Buddy Garcia, Chairman Larry R. Soward, Commissioner Bryan W. Shaw, Ph.D., Commissioner Glenn Shankle, Executive Director



Texas Commission on Environmental Quality

Protecting Texas by Reducing and Preventing Pollution

March 17, 2008

Steve Blackhurst, Regional Environmental Compliance Manager

Aqua Texas, Inc.

1106 Clayton Ln. Ste. 400W

Austin, TX 78723

Aqua texas

Re:

Comprehensive Compliance Investigation at:

Sunset Acres MHP, 924 Sunset Acres Ct., Hood County, Texas

PWS ID No.: 1110077

Dear Mr. Blackhurst:

On January 18, 2008, Mr. Brandon Cooper of the Texas Commission on Environmental Quality (TCEQ), D/FW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Brandon Cooper in the D/FW Region Office at 817-588-5830.

Sincerely,

Charles Marshall PWS Work Leader D/FW Region Office

CM/bc

SUNSET ACRES MOBILE HOME PARK

Investigation # 638488

Investigation Date: 01/18/2008

, HOOD COUNTY,

Additional ID(s): 1110077

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description Item #1

Item #2

Additional Comments

The Sunset Acres MHP is at 100% well production capacity. Based on the number of connections provided on the day of the investigation of 42 connections, the minimum required well production capacity to supply 0.6 gallons per connection is 25 GPM. According to the current well capacity. Sunset Acres MHP has a total of 25 GPM. As stated in 30 TAC §291.93(3), a retail public utility that possesses a certificate of convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certified area. The Sunset Acres MHP is at 93% pressure storage capacity. Based on the number of connections provided on the day of the investigation of 42 connections, the minimum required pressure storage capacity to supply 20 gallons per connection is 840 gallons. According to the current pressure storage capacity, Sunset Acres MHP has a total of 900 gallons. As stated in 30 TAC §291.93(3), a retail public utility that possesses a certificate of convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certified area.

Duke

Bryan W. Shaw, Ph.D., Chairman Buddy García, Commissioner Carlos Rubinstein, Commissioner Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 29, 2011

e-Signature Confirmation {91 3408 2133 3932 0108 9045}

Steve Blackhurst, PE, Environmental Compliance Manager Sunshine Meadows Water Utility 1106 Clayton Lane, Suite 400 W Austin, Texas 78723-1066

Re: Notice of Violation for the Compliance Evaluation Investigation at:

Sunshine Meadows Water Utility, 345 CR 4841, Rhome, Wise County, Texas

RN 102670825, TCEQ ID No.: 2490040, Investigation No.:912045

Dear Mr. Blackhurst:

On April 5, 2011, Mr. Steven Mindt of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an Focused investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, a violation was identified for which compliance documentation was submitted. The violation was noted and resolved. No further response from you is necessary concerning this investigation. An Additional Issue was also noted by the investigator which is listed on the summary.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at http://www.tceq.state.tx.us for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Region Office at 817-588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We violations as required in order to protect the information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the D/FW Region Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However,

REPLY To: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

Mr. Blackhurst April 29, 2011 Page 2

please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Steven Mindt in the D/FW Region Office at (817) 588-5843.

Charles Marshall, Public Water Supply Section Team Leader Dallas/Fort Worth Region Office

CM/sm

Enclosures: Summary of Investigation Findings

SUNSHINE MEADOWS WATER UTILITY

Investigation #912045

345 CR 4841

AURORA, WISE COUNTY, TX 76078

Investigation Date: 04/05/2011

Additional ID(s): 2490040

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 429629

30 TAC Chapter 290.46(d)(2)

Alleged Violation:

Investigation: 912045

Comment Date: 4/8/2011

The chlorine residual in the distribution system was measured at three locations with the

following results:

Plant # 2 storage tank:

0.09 mg/L free chlorine

Hydrant on Alliance Blvd.: 0.07 mg/L free chlorine

First home in Subdivision: 0.06 mg/L free chlorine

Recommended Corrective Action: Comply at once. Provide and maintain a disinfectant concentration at all times of at least 0.2 mg/L free dhlorine or 0.5 mg/L chloramines in all portions of the distribution system.

Resolution: Follow-up inspectionperformed on April 14, 2011. The chlorine residual was 0.35 mg/L

free chlorine.

ADDITIONAL ISSUES

Description Item 1

Additional Comments

During the inspection the operator was asked to demonstrate how he flushes the system. The fire hydrant on Alliance Blvd. was selected by the operator. He opened the hydrant to allow a minimal flow. When asked if he was going to fully open the valve, he responded that he did not want to stir-up the debris in the line. The operator was advised that stirring up the debris was the purpose of flushing. Once the valve was fully opened, much debris was observed in water flow.

Mark

Bryan W. Shaw, Ph.D., Chairman Buddy Garcia, Commissioner Carlos Rubinstein. Commissioner Mark R. Vickery, P.G., Executive Director

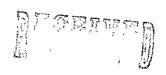


TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 31, 2010

Mr. Steve Blackhurst, Regulatory & Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W Austin, TX 78723-1066



1

Re: Unresolved Alleged Violation for the Comprehensive Compliance Investigation at:

T & A Water System, McLennan County TCEQ ID No.: PWS 1550085, RN101262863

Dear Mr. Blackhurst:

The Texas Commission on Environmental Quality (TCEQ) Waco Regional Office has previously requested that you submit compliance documentation for the alleged violations noted during the investigation of the above-referenced facility conducted on September 17, 2009. We have received acceptable compliance documentation from Mr. Larry E Mitchell for all of the alleged violations except the five violations noted in the enclosed summary. Please be advised that you are responsible for correcting the remaining problems. The unresolved alleged violations will be placed in your file to be evaluated during any subsequent investigation.

If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Josephs Anudokem in the Waco Regional Office at (254)751-0335.

Sincerely

Richard Monreal Water and Waste Work Leader Waco Regional Office

RM/ja/ps

cc: Mr. Mark Kocian, Waco Area Field Supervisor

T & A WATER SYSTEM

Investigation #850179

Investigation Date: 08/24/2010

, MCLENNAN COUNTY,

Additional ID(s): 1550085

OUTSTANDING ALLEGED VIOLATION(S). ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 400712 Compliance Due Date: To Be Determined

30 TAC Chapter 290.41(c)(3)(J)

Alleged Violation:

Investigation: 826370 Comment Date: 6/9/2010

Failure to provide a concrete sealing block that extends at least 3 feet from the exterior well casing in all directions.

Each well must be provided with a concrete sealing block extending at least 3 feet from the exterior well casing in all directions. The finished slab must have a minimum dimension of 6 feet plus the outside diameter of the well casing, a minimum thickness of 6 inches, and must be sloped to drain away from the well head at not less than 0.25 inches per foot.

During a record review investigation on June 10, 2010, it was determined that the facility's well has no concrete sealing block.

Investigation: 850179 Comment Date: 8/25/2010

Failure to provide a concrete sealing block that extends at least 3 feet from the exterior well casing in all directions.

During a file review investigation conducted on August 24, 2010, it was noted that documentation to resolve this violation has not been received in the TCEQ Waco Regional Office.

Recommended Corrective Action: This violation will be placed in your file to be evaluated during a subsequent investigation.

Track No: 400713 Compliance Due Date: To Be Determined

30 TAC Chapter 290.41(c)(3)(B)

Alleged Violation:

Investigation: 826370 Comment Date: 6/9/2010

Failure to provide a well casing eighteen inches above the ground surface.

The casing material used in the construction of wells for public use shall be new carbon steel, high strength low alloy steel, stainless steel or plastic. The material shall conform to AWWA standards. The casing shall extend a minimum of 18 inches above the elevation of the finished floor of the pump room or natural ground surface and a minimum of one inch above the sealing block or pump motor foundation block when provided. The casing shall extend at least to the depth of the shallowest water formation to be developed and deeper, if necessary, in order to eliminate all undesirable water bearing strata. Well construction materials containing more than 8.0% lead are prohibited.

T & A WATER SYSTEM

Investigation #850179

During a record review investigation on June 10, 2010, it was determined that the facility's well casing extends only fifteen inches above the ground surface.

Investigation: 850179

Comment Date: 8/25/2010

Failure to provide a well casing eighteen inches above the ground surface.

During a file review investigation conducted on August 24, 2010, it was noted that documentation to resolve this violation has not been received in the TCEQ Waco Regional Office.

Recommended Corrective Action: This violation will be placed in your file to be evaluated during a subsequent investigation.

Track No: 400715

Compliance Due Date: To Be Determined

30 TAC Chapter 290.42(I)

Alleged Violation:

Investigation: 826370

Comment Date: 6/9/2010

Failure to provide a plant operations manual.

A thorough plant operations manual must be compiled and kept up to date for operator review and reference. The manual should be of sufficient detail to provide the operator with routine maintenance and repair procedures, with protocols to be utilized in the event of a natural or man made catastrophe, as well as provide telephone numbers of water system personnel, system officials, and local/state/federal agencies to be contacted in the event of an emergency.

During a record review investigation on June 10, 2010, it was determined that the water system did not have a plant operations manual.

Investigation: 850179

Comment Date: 8/25/2010

Failure to provide a plant operations manual.

During a file review investigation conducted on August 24, 2010, it was noted that documentation to resolve this violation has not been received in the TCEQ Waco Regional Office.

Recommended Corrective Action: This violation will be placed in your file to be evaluated during a subsequent investigation.

Track No: 400716

Compliance Due Date: To Be Determined

30 TAC Chapter 290.41(c)(1)(F)

Alleged Violation:

Investigation: 826370

Comment Date: 6/9/2010

Failure to provide a sanitary easement at the time of this investigation.

A sanitary easement covering all property within 150 feet of the well location must be secured from landowners and recorded at the county courthouse to ensure that hazards will not develop in the well area. A copy of the recorded document must be submitted for our records. If an exception to this requirement is found to be necessary, then a written request with supporting documentation must be submitted to the Commission for review. The water system may request an exception to these requirements by writing to TCEQ, Water Supply Division, Public Drinking Water Section, MC 155, and P.O. Box 13087, Austin, TX 78711 3087; phone (512) 239 6020.

During a record review investigation on June 10, 2010, it was determined that the facility did not have a sanitary easement for the well.

Investigation: 850179 Comment Date: 8/25/2010

Failure to provide a sanitary easement at the time of this investigation.

During a file review investigation conducted on August 24, 2010, it was noted that documentation to resolve this violation has not been received in the TCEQ Waco Regional Office.

Recommended Corrective Action: This violation will be placed in your file to be evaluated during a subsequent investigation.

Track No: 400717 Compliance Due Date: To Be Determined

30 TAC Chapter 290.46(f)(2)

Alleged Violation:

Investigation: 826370 Comment Date: 6/9/2010

Failure to provide water system records that needed to be reviewed at the time of the investigation.

Water systems must maintain a record of water works operation and maintenance activities and submit periodic operating reports. The public water system's operating records must be accessible for review during inspections.

During a record review investigation on June 9, 2010, it was determined that the facility needs to provide records of the well driller's log and cementing certificate.

Investigation: 850179 Comment Date: 8/25/2010

Failure to provide water system records that needed to be reviewed at the time of the investigation.

During a file review investigation conducted on August 24, 2010, it was noted that documentation to resolve this violation has not been received in the TCEQ Waco Regional Office.

Recommended Corrective Action: This violation will be placed in your file to be evaluated during a subsequent investigation.

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 400714

30 TAC Chapter 290.38(34) 30 TAC Chapter 290.41(c)(3)(O) 30 TAC Chapter 290.43(e)

Alleged Violation:

Investigation: 826370 Comment Date: 6/9/2010

Failure to provide an intruder resistant fence in order to protect the well and the pressure tank.

All completed well units shall be protected by intruder resistant fences, the gates of which are provided with locks or shall be enclosed in locked, ventilated well houses to exclude possible

contamination or damage to the facilities by trespassers. All potable water storage tanks and pressure maintenance facilities must be installed in a lockable building that is designed to prevent intruder access or enclosed by an intruder resistant fence with lockable gates. The fence must be at least six feet high and constructed of wood, concrete, masonry, or metal with three strands of barbed wire extending outward from the top of the fence at a 45 degree angle. In lieu of the barbed wire, the fence must be eight feet in height. The fence must be in good repair and close enough to the surface grade to prevent intruder passage.

During a record review investigation on June 10, 2010, it was determined that the facility's well and pressure tank were not enclosed in a fence or in a lockable building. Investigation: 850179 Comment Date: 8/25/2010

Failure to provide an intruder resistant fence in order to protect the well and the pressure tank.

During an August 24, 2010 record review investigation, it was noted that adequate information was submitted regarding this violation.

Resolution: On August 16, 2010 the TCEQ Waco Regional Office received adequate compliance documentation to resolve this violation. Included was a photograph showing that the well and the pressure tank were enclosed in a fence.

Buddy Garcia, Chairman Larry R. Soward, Commissioner Bryan W. Shaw, Ph.D., Commissioner Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution
November 7, 2008

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W Austin, TX 76723

ECEIVE)

Re:

Comprehensive Compliance Investigation at:

Tanglewood Estates WSC, Parker County, Texas

TCEQ ID No.:1840011, RN No. 102689122, Investigation No. 700720

Dear Mr. Blackhurst:

On September 17, 2008, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. However, please be aware of the additional issues that were noted Dring the investigation and listed in the attached summary.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817)588-5814.

Sincerel

Charles Marshall

Work Leader, Public Water Supply Section

D/FW Regional Office

CM/ref

enc: Summary of Investigation Findings

TANGLEWOOD ESTATES

Investigation # 700720

Investigation Date: 09/16/2008

, PARKER COUNTY,

Additional ID(s): 1840011

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Other violations noted during the investigation? (If non-compliant then describe violation in the comment section.)

Other violations noted during the investigation? (If non-compliant then describe violation in the comment section.)

Other violations noted during the investigation? (If non-compliant then describe violation in the comment section.)

Additional Comments

290.46 (m) - Failure to properly maintain the system's facilities and equipment. A review of the tank inspection report showed that the interior of one of the storage tanks had an excess amount of rust. Although this may not be a problem now, if left unaddressed more serious problems may occur in the future.

290.46 (m) - Failure to properly maintain the system's facilities and equipment. There was excessive vegetative growth on the fence that could compromise its integrity.

An e-mail was received on 09/26/2008 containing photographs showing that the growth had been removed and the barbed wire retightened.

290.45(a)(6) - The capacity of the treatment facilities shall not be less than the groundwater production rate or the maximum daily demand of the system. The capacities of the groundwater production and of the pressure tank are both greater than 85 %, with the well production at over 96 % capacity. Capacity requirements should be addressed and corrected before becoming non-compliant.

Duke

Kathleen Hartnett White, Chairman Larry R. Soward, Commissioner Martin A. Hubert, Commissioner Glenn Shankle, Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 6, 2006

_ NOV 1 3 2006 _

Steve Blackhurst, Regulations & Compliance Aqua Texas, Inc. 1421 Wells Branch Parkway, Suite 105 Pflugerville, TX 78660

Re:

Compliance Evaluation Investigation at:

Tanglewood Estates, 1 mile West of Azle on North side of Hwy 199, Parker County, Texas

TCEQ ID No.: 1840011

Dear Mr. Blackhurst:

The Texas Commission on Environmental Quality (TCEQ) D/FW Region Office has received the compliance documentation that you submitted for the alleged violations noted during the investigation of the above-referenced facility conducted on September 1, 2005. The compliance documentation contained in your response appears to indicate that corrective action has been taken for the alleged violations. No further submittal from you is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Daniel M Long in our D/FW Region Office at 817/588-5859.

Sincerely,

Charles Marshall

Work Leader, Public Water Supply Section

D/FW Regional Office

CM/dml

cc: TCEQ-Austin

Commence to be a real

TANGLEWOOD ESTATES

Investigation # 517146

Investigation Date: 10/24/2006

, PARKER COUNTY.

Additional ID(s): 1840011

ALLEGED VIOLATIONS NOTED AND RESOLVED

Track No: 216181

30 TAC Chapter 290.45(b)(1)(C)(i)

Alleged Violation:

Investigation: 406195

Comment Date: 8/31/2005

Failed to provide a well capacity of 0.6 gallons per minute per connection

Investigation: 517146

Comment Date: 10/24/2006

Failure to provide a well capacity of 0.60 gpm/connection.

Recommended Corrective Action: Provide additional well production or Purchase

Agreement with another PWS.

Resolution: Reworked existing wells to provide sufficient production.

Track No: 216183

30 TAC Chapter 290.45(b)(1)(C)(iv)

Alleged Violation:

Investigation: 406195

Comment Date: 8/31/2005

Failed to provide a pressure tank capacity of 20 gallons per connection

Investigation: 517146

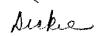
Comment Date: 10/24/2006

Failure to provide a pressure tank capacity of 20 gallons per connection.

Recommended Corrective Action: Provide Photo of additional pressure tank capacity

provided

Resolution: Provided an additional 2000 gallon pressure tank at P/S #2.



Bryan W. Shaw, Ph.D., Chairman Buddy Garcia, Commissioner Carlos Rubinstein, Commissioner Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 13, 2010

Steve Blackhurst, Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400 W Austin, Texas 78723



Re:

Compliance Evaluation Investigation at: Resort on Eagle Mountain Lake, Tarrant

County, Texas

TCEQ ID No.: 2200344, RN102677804, Investigation No. 798515

Dear Mr. Blackhurst:

On April 13, 2010, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation, however please see the attached Investigation Findings.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan long in the D/FW Region Office at (817) 588-5859.

Sincerely,

Charles Marshall

Team Leader, Public Water Supply Section

D/FW Regional Office

CM/dm1

Enclosures: Investigation summary No. 798515

THE RESORT AT EAGLE MOUNTAIN LAKE

Investigation # 798515

Investigation Date: 04/12/2010

, TARRANT COUNTY,

Additional ID(s): 2200344

ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 281603

30 TAC Chapter 290.41(c)(1)(F)

Alleged Violation:

Investigation: 569917 Comment Date: 7/25/2007

Failure to make available at the time of the inspection full and complete sanitary control easements covering all land within 150 ft. of Wells 1 and 2 (Source Codes G2200344A and G2200344B), or executive director approval for sanitary control easement substitute(s) authorized in 290.41(c)(1)(F)(iv).

Groundwater Sources and Development.

A sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subsection, shall be obtained. This document must fully describe the location of the well and surrounding lands and must be filed in the county records to be legally binding. The sanitary control easements secured, or the approved substitutes, shall provide that none of the pollution hazards covered in 290.41(c)(1), subparagraphs (A) - (E), or any facilities that might create a danger of pollution to the water to be produced from the well, will be located thereon.

For the purpose of a sanitary control easement, an improperly constructed water well is one which fails to meet the surface and subsurface construction standards for public water supply wells. Residential type wells within a sanitary control easement must be constructed to public water well standards.

Submit photocopies of recorded sanitary control easements for Wells 1, 2 and 3 at Plant 1 (Source Codes G2200184A, G2200184B and G2200184C, respectively), or approved substitute(s) authorized by the executive director. The documents must fully describe the locations of the wells and surrounding lands and must be filed in the county records to be legally binding.

The sanitary control easements secured, or the approved substitutes, shall provide that none of the pollution hazards covered in §290.41(c)(1), subparagraphs (A) - (E), or any facilities that might create a danger of pollution to the water to be produced from the well, will be located thereon. See 30 TAC 290.47(c), Sanitary Control Easement.

Investigation: 798515 Comment Date: 5/3/2010

Failure to make available at the time of the inspection full and complete sanitary control easements covering all land within 150 ft. of Wells 1 and 2 (Source Codes G2200344A and G2200344B), or executive director approval for sanitary control easement substitute(s) authorized in 290.41(c)(1)(F)(iv).

Recommended Corrective Action: Submit photocopies of recorded sanitary control easements for Wells 1, 2 and 3 at Plant 1 (Source Codes G2200184A, G2200184B and G2200184C, respectively), or approved substitute(s) authorized by the executive director. The documents must fully describe the locations of the wells and surrounding lands and must be filed in the county records to be legally binding.

THE RESORT AT EAGLE MOUNTAIN LAKE

Investigation #798515

The sanitary control easements secured, or the approved substitutes, shall provide that none of the pollution hazards covered in §290.41(c)(1), subparagraphs (A) - (E), or any facilities that might create a danger of pollution to the water to be produced from the well, will be located thereon. See 30 TAC 290.47(c), Sanitary Control Easement.

Resolution: Easements for all four wells were observed in the system's files on 4/13/2010.

Track No: 281609

30 TAC Chapter 290.46(i)

Alleged Violation: Investigation: 569917

Comment Date: 7/25/2007

Failure to establish a service agreement which includes prohibition of potential cross-connections or other undesirable plumbing practices and provisions for proper enforcement, and/or failure to retain and make available for review copies of properly completed and signed service agreements.

Operating Practices for Public Water Systems: Plumbing Ordinance/Service Agreement. Public water systems must adopt an adequate plumbing ordinance, regulations, or service agreement with provisions for proper enforcement to insure that neither cross-connections nor other unacceptable plumbing practices are permitted. Per 290.47(b) of this title (relating to Appendices), the purpose of the service agreement is to notify each customer of the restrictions which are in place to provide protection from contamination or pollution which could result from improper private water distribution system construction or configuration. The utility enforces these restrictions to ensure the public health the service agreement before the water system begins service. In addition, when service to an existing connection has been suspended or terminated, the water system must not re-establish service unless it has a signed copy of the

Should sanitary control of the distribution system not reside with the purveyor, the entity retaining sanitary control shall be responsible for establishing and enforcing adequate regulations in this regard. The use of pipes and pipe fittings that contain more than 8.0% lead or solders and flux that contain more than 0.2% lead is prohibited for installation or repair of any public water supply and for installation or repair of any plumbing in a residential or nonresidential facility providing water for human consumption and connected to a public drinking water supply system. This requirement may be waived for lead joints that are necessary for repairs to cast iron pipe.

Investigation: 798515 Comment Date: 5/3/2010

Failure to establish a service agreement which includes prohibition of potential cross-connections or other undesirable plumbing practices and provisions for proper enforcement, and/or failure to retain and make available for review copies of properly completed and signed service agreements.

Recommended Corrective Action: Submit 1) a copy of the service agreement adopted by the water system. The service agreement must prohibit potential cross-connections or other undesirable plumbing practices. The service agreement must also prohibit the use of pipes and pipe fittings that contain more than 8 0 percent lead or solders and flux that contain more than 0.2 percent lead and include provisions for proper enforcement; and 2) a statement signed by system officials that the water system will begin complying with the requirement that each new customer must sign the service agreement before the water system begins providing service. The signed statement must include the provision that when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of the service agreement.

Copies of properly completed and signed Service Agreements must be kept on file by the regulated entity and made available, upon request, for Commission review. See 30 TAC 290.47(b), Sample Service Agreement.

Resolution: Fully executed service agreements were observed at the time of the 2010 compliance

investigation.

Durkee

BY:

Buddy Garcia, Chairman Larry R. Soward, Commissioner Bryan W. Shaw, Ph.D., Commissioner Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution November 10, 2008

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W Austin, TX 76723

Re:

Comprehensive Compliance Investigation at:

Timbercreek Valley Utility WSC, Parker County, Texas

TCEQ ID No.:1840108, RN No. 102693504, Investigation No. 700721

Dear Mr. Blackhurst:

On September 18, 2008, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. However, please be aware of the additional issues that were noted during the investigation and listed in the attached summary.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817) 588-5814.

Sincerely.

Charles Marshall

Work Leader, Public Water Supply Section

D/FW Regional Office

CM/ref

enc:

Summary of Investigation Findings

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

TIMBERCREEK VALLEY UTILITY

Investigation # 700721

Investigation Date: 09/16/2008

, PARKER COUNTY,

Additional ID(s): 1840108

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Other violations noted during the investigation? (If non-compliant then describe violation in the comment section.)

Additional Comments

291.93(3)(A) - After any commission field inspection, a retail public utility must analyze the system's capacity to determine if it has reached 85% of its capacity. If the retail public utility has reached 85% of its capacity, it must file this report no later than 90 days after the date of a commission letter detailing the results of the inspection. Capacity is considered to be the overall rated capacity in number of residential connection equivalents based on the most restrictive criteria for production, treatment, storage, or pumping.

The capacities of the service pumps are greater than 85 % of the required capacity. 114 gpm is required for the 57 connections and the two 3 horsepower pumps have an estimated capacity of 120 gpm, or 95 % of the required capacity. Capacity requirements should be addressed and corrected or an 85 % report shall be submitted within 90 days of the date of this letter.



Buddy Garcia, *Chairman*Larry R. Soward, *Commissioner*Bryan W. Shaw, Ph.D., *Commissioner*Mark R. Vickery, P.G., *Executive Director*

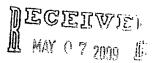


Texas Commission on Environmental Quality

Protecting Texas by Reducing and Preventing Pollution

May 5, 2009

Mr. Steve Blackhurst, Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane Suite 400W Austin, Texas 78723



Re:

Notice of Compliance with Notice of Violation (NOV) dated January 12, 2009: Trail Creek Water System, Denton County, Texas

RN102693066, TCEQ Additional ID 0610203, Investigation No. 706889

Dear Mr. Blackhurst:

This letter is to inform you that Texas Commission on Environmental Quality (TCEQ) Dallas / Fort Worth (DFW) Region Office has received adequate compliance documentation on April 15, to resolve the alleged violation documented during the investigation of the above-referenced regulated entity conducted on November 9, 2008. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Robert E. Ferry in the DFW Region Office at (817) 588-5814.

Sincerely

Chafles Marshall PWS Work Leader DFW Region Office

CM/ref

(Rev. 9/20/07)

Nack

Bryan W. Shaw, Ph.D., Chairman
Buddy Garcia, Commissioner
Carlos Rubinstein, Commissioner
Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution
August 25, 2010

Mr. Steve Blackhurst, P.E., Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane Suite 400 W Austin, TX 78723

Re:

Comprehensive Compliance Investigation at: Tubbs Water System, McLennan County, Texas TCEQ ID No.: PWS 1550125, RN102693017 necrive)

BY:

Dear Mr. Blackhurst:

On June 29, 2010, Ms. Christa Ellis and Mr. John Egbuluese of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation; however, please see the attached Area of Concern.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Christa Ellis in the Waco Regional Office at (254) 751-0335.

Sincerely,

Tim Blackmon, R.S.

Water and Waste Section Work Leader

Waco Regional Office

TB/ce/ps

cc: Mr. Mark Kocian, Aqua Texas, Inc., Waco Area Field Manager

TUBBS WATER SYSTEM

Investigation #827979

Investigation Date: 06/29/2010

, MCLENNAN COUNTY,

Additional ID(s): 1550125

AREA OF CONCERN

Track No: 402705

30 TAC Chapter 290.46(s)(2)(C)(ii)

Alleged Violation:

Investigation: 827979

Comment Date: 7/30/2010

Failure to calibrate the colorimeter (manual disinfectant residual analyzers) at least once every 30 days using chlorine solutions of known concentrations.

The accuracy of manual disinfectant residual analyzers shall be verified at least once every 30 days using chlorine solutions of known concentrations.

During the June 29, 2010 investigation, it was noted that Tubbs Water System was not calibrating their colorimeters at least once every 30 days. No records could be produced that would verify any colorimeter calibrations were being preformed.

Resolution: On July 2, 2010 adequate compliance documentation was receive in the Waco Regional Office. A copy of a monthly colorimeter calibration record that was implemented and will be used in the future was submitted by Mr. Mark Kocian.



Bryan W. Shaw, Ph.D., Chairman
Buddy Garcia, Commissioner
Carlos Rubinstein, Commissioner
Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 13, 2010

Steve Blackhurst, Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400 W Austin, Texas 78723



Re:

Compliance Evaluation Investigation at: Van Zandt Farms, Tarrant County, Texas TCEQ ID No.: 2200341, RN102684230, Investigation No. 798522

Dear Mr. Blackhurst:

On April 13, 2010, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation, however please see the attached Investigation Findings.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

Charles Marshall

Team Leader, Public Water Supply Section

D/FW Regional Office

CM/dm1

Enclosures: Investigation summary No. 798522

VAN ZANDT FARMS PWS

1028 MAIDA VALE LN

HASLET, TARRANT COUNTY, TX 76052

Additional ID(s): 2200341

Investigation # 798522

Investigation Date: 04/13/2010

ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 281987

30 TAC Chapter 290.46(i)

Alleged Violation:

Investigation: 570362

Comment Date: 7/30/2007

Failure to establish a service agreement which includes prohibition of potential cross-connections or other undesirable plumbing practices and provisions for proper enforcement, and/or failure to retain and make available for review copies of properly completed and signed service agreements.

Operating Practices for Public Water Systems: Plumbing Ordinance/Service Agreement. Public water systems must adopt an adequate plumbing ordinance, regulations, or service agreement with provisions for proper enforcement to other unacceptable plumbing practices are permitted. Per 290.47(b) of this title (relating to Appendices), the purpose of the service agreement is to notify each customer of the restrictions which are in place to provide protection from contamination or pollution which could result from improper private water distribution system construction or configuration. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign the service agreement before the water system begins service. In addition, when service to an existing connection has been suspended or terminated, the water system must not re-establish service unless it has a signed copy of the

Should sanitary control of the distribution system not reside with the purveyor, the entity retaining sanitary control shall be responsible for establishing and enforcing adequate regulations in this regard. The use of pipes and pipe fittings that contain more than 8,0% lead or solders and flux that contain more than 0.2% lead is prohibited for installation or repair of any public water supply and for installation or repair of any plumbing in a residential or nonresidential facility providing water for human consumption and connected to a public drinking water supply system. This requirement may be waived for lead joints that are necessary for repairs to cast iron pipe.

Investigation: 596861

Comment Date: 10/3/2007

Failure to establish a service agreement which includes prohibition of potential cross-connections or other undesirable plumbing practices and provisions for proper enforcement, and/or failure to retain and make available for review copies of properly completed and signed service agreements.

Investigation: 798522

Comment Date: 5/6/2010

Failure to establish a service agreement which includes prohibition of potential cross-connections or other undesirable plumbing practices and provisions for proper enforcement, and/or failure to retain and make available for review copies of properly completed and signed service agreements.

Recommended Corrective Action: Submit 1) a copy of the service agreement adopted by the water system. The service agreement must prohibit potential cross-connections or other undesirable

Summary of Investigation Findings

Page 1 of 3

plumbing practices. The service agreement must also prohibit the use of pipes and pipe fittings that contain more than 8.0 percent lead or solders and flux that contain more than 0.2 percent lead and include provisions for proper enforcement; and 2) a statement signed by system officials that the water system will begin complying with the requirement that each new customer must sign the service agreement before the water system begins providing service. The signed statement must include the provision that when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of the service agreement.

Copies of properly completed and signed Service Agreements must be kept on file by the regulated entity and made available, upon request, for Commission review. See 30 TAC 290.47(b), Sample Service Agreement.

Resolution: Fully executed service agreements were observed at the time of the 2010 compliance investigation.

Track No: 281989

30 TAC Chapter 290.46(j)

Alleged Violation:

Investigation: 570362

Comment Date: 7/30/2007

Failure to complete a customer service inspection certification prior to providing continuous water service to new construction and/or to retain copies of the Customer Service Inspection reports.

Customer Service Inspections.

A customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities. Any customer service inspection certificate form which varies from the format found in 290.47(d) of this title (relating to Customer Service Inspection Certificate) must be approved by the executive director prior to being placed in use.

Copies of properly completed and signed Customer Service Inspection certifications must be kept on file by the regulated entity and made available, upon request, for Commission review. These certifications must be retained for a minimum of ten years, per 290.46(f)(3)(E)(iv). Investigation: 596861

Comment Date: 10/3/2007

Failure to complete a customer service inspection certification prior to providing continuous water service to new construction, and/or failure to retain copies of the Customer Service Inspection reports.

Investigation: 798522

Comment Date: 5/6/2010

Copies of properly completed and signed Customer Service Inspection certifications must be kept on file by the regulated entity and made available, upon request, for Commission review. These certifications must be retained for a minimum of ten years, per 290.46(f)(3)(E)(iv).

Recommended Corrective Action: Submit copies of properly completed and signed customer service inspection certificates for new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.

Individuals with the following credentials shall be recognized as capable of conducting a customer service inspection certification: Plumbing Inspectors and Water Supply Protection Specialists licensed by the Texas State Board of Plumbing Examiners; customer service inspectors who have completed a commission-approved course, passed an examination administered by the executive director, and hold current professional certification or endorsement as a customer service inspector.

Resolution: Fully executed Customer Service Inspection certifications were observed at the time of the 2010 compliance investigation.

Buddy Garcia, Chairman Larry R. Soward, Commissioner Bryan W. Shaw, Ph.D., Commissioner Glenn Shankle, Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 29, 2008

RECEIVED

MAR n 3 2008

Steve Blackhurst, Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W Austin, TX 78723

AQUA TEXAS

Re:

Notice of Compliance with Notice of Violation (NOV) dated November 8, 2007:

Walden Estates, 7318 Walden Dr, Joshua, Texas, Johnson County, Texas RN102693215, TCEQ Additional ID: 1260101, Investigation No. 613481

Dear Mr. Blackhurst:

This letter is to inform you that Texas Commission on Environmental Quality (TCEQ) TCEQ D/FW Region Office has received adequate compliance documentation on February 6, 2008 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on October 9, 2007. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Joe Martinez in the D/FW Region Office at (817)588-5803.

Sincerely.

Charles Marshall PWS Work Leader D/FW Region Office

jrm/CLM

ce:

bee:

(Rev. 9/20/07)

WALDEN ACRES PWS

Investigation #636305

Investigation Date: 02/21/2008

, JOHNSON COUNTY. Additional ID(s): 1260101

ALLEGED VIOLATIONS NOTED AND RESOLVED

Track No: 291378

30 TAC Chapter 290.46(i) Alleged Violation: Investigation: 559359

Comment Date: 10/24/2007

Failure to adopt an adequate plumbing ordinance, regulations or a service agreement with provisions for proper enforcement. Potential cross-connections or other undesirable plumbing practices must be prohibited. The ordinance or regulations must also prohibit the use of pipes and pipe fittings that contain more than 8.0 percent lead or solders and flux that contain more than 0.2 percent lead.

§290.46(i) Plumbing ordinance. Public water systems must adopt an adequate plumbing ordinance, regulations, or service agreement with provisions for proper enforcement to insure that neither cross-conflections nor other unacceptable plumbing practices are permitted. See §290.47(b) of this title (relating to Appendices). Should sanitary control of the distribution system not reside with the purveyor, the entity retaining sanitary control shall be responsible for establishing and enforcing adequate regulations in this regard. The use of pipes and pipe fittings that contain more than 8.0% lead or solders and flux that contain more than 0.2% lead is prohibited for installation or repair of any public water supply and for installation or repair of any plumbing in a residential or nonresidential facility providing water for human consumption and connected to a public drinking water supply system. This requirement may be waived for lead joints that are necessary for repairs to cast iron pipe.

Investigation: 613481

Comment Date: 01/04/2008

Failure to adopt an adequate plumbing ordinance, regulations or a service agreement with provisions for proper enforcement. Potential cross-connections or other undesirable plumbing practices must be prohibited. The ordinance or regulations must also prohibit the use of pipes and pipe fittings that contain more than 8.0 percent lead or solders and flux that contain more than 0.2 percent lead.

Investigation: 636305

Comment Date: 02/21/2008

Failure to adopt an adequate plumbing ordinance, regulations or a service agreement with provisions for proper enforcement.

Recommended Corrective Action: Submit signed copies of current service agreements.

Resolution: On January 28, 2008 Mr. Larry Milchell a copy of a signed service agreement for the water system. This document appears to resolve the alleged violation.

Track No: 291379

30 TAC Chapter 290.46(m)

Alleged Violation: Investigation: 559359

Comment Date: 10/24/2007

Failure to initiate maintenance and housekeeping practices to ensure the good working condition and general appearance of the system's facilities and equipment. These practices should include the paint on the ground storage tank at pump station

§290.46(m) Maintenance and housekeeping. |The maintenance and housekeeping

Summary of Investigation Findings

Page 1 of 2

practices used by a public water system shall ensure the good working condition and general appearance of the system's facilities and equipment. The grounds and facilities shall be maintained in a manner so as to minimize the possibility of the harboring of rodents, insects, and other disease vectors, and in such a way as to prevent other conditions that might cause the contamination of the water.

Investigation: 613481 Comment Date: 01/04/2008

Failure to initiate maintenance and housekeeping practices to ensure the good working condition and general appearance of the system's facilities and equipment. These practices should include the paint on the ground storage tank at pump station #1.

NOTE: On December 14, 2007 Mr. Larry Mitchell submitted documentation for the alleged violation, however, this documentation can not be accepted at this time. The documentation that was submitted states that it is a "cost estimate" for the painting of a hydro and GST tank. The "Recommended Corrective Action" that was sent to Aqua Texas stated that Aqua Texas should "Submit photographs showing that the ground storage tank has been repaired." Also, it is unclear if the work has been completed based on the documentation that has been submitted.

Investigation: 636305 Comment Date: 02/21/2008

Failure to initiate maintenance and housekeeping practices to ensure the good working condition and general appearance of the system's facilities and equipment. These practices should include the paint on the ground storage tank at pump station #1.

Recommended Corrective Action: Submit photographs showing that the ground storage tank has been repaired.

Resolution: On February 6, 2008 Mr. Larry Mitchell submitted photographs of the painted tank. These photographs appear to resolve the alleged violation

Bryan W. Shaw, Ph.D., Chairman Buddy Garcia, Commissioner Carlos Rubinstein, Commissioner Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 12, 2010

CERTIFIED MAIL #7004 2890 0002 6241 4731 RETURN RECEIPT REQUESTED

Mr. Wendall Crunk, Jr., President West Brazos Water Supply Corporation P.O. Box 20624 Waco, TX 76702

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Re:

Notice of Violation for the Comprehensive Compliance Investigation at:

West Brazos Water Supply Corporation, Falls County, Texas

TCEQ ID No.: 0730021, RN101220762

Dear Mr. Crunk:

On January 28, 2010, Mr. Richard Monreal, R.S., of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, some concerns were noted which were alleged noncompliances that have been resolved as an Area of Concern and subsequent corrective action. In addition, a certain outstanding alleged violation was identified for which compliance documentation is required. Based on the information provided by Aqua Texas, Inc. the TCEQ has adequate documentation to resolve the alleged violation. Therefore, no further action is required.

In the listing of alleged violations, we have cited applicable requirements, including TCEQ rules. If you would like to obtain a copy of the applicable TCEQ rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TCEQ Rules.

The TCEQ appreciates your assistance in this matter. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the Waco Regional Office within 15 days from the date of this letter. At that time, I will schedule a violation review meeting. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of the contested violations.

Mr. Wendall Crunk, Jr., President February 12, 2010 Page 2

If you or members of your staff have any questions, please feel free to contact Mr. Richard Monreal in the Waco Regional Office at (254) 751-0335.

Sincerely,

Frank Burleson

Water and Waste Section Manager

Waco Regional Office

FB/RM/gb

cc: Mr. Steve Blackhurst, Environmental Compliance Manager, Aqua Texas, Inc

Mr. Mark Kocian, Waco Area Manager, Aqua Texas Inc

Enclosures: Summary of Investigation Findings

Obtaining TCEQ Rules

WEST BRAZOS WSC

Investigation # 789060

Investigation Date: 01/28/2010

, FALLS COUNTY,

Additional ID(s): 0730021

ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 386512

30 TAC Chapter 290.110(b)(4)

Alleged Violation: Investigation: 789060

Comment Date: 01/28/2010

Failure to maintain an adequate disinfection residual.

The residual disinfectant concentration in the water within the distribution system shall be at least 0.20 mg/L free chlorine or 0.50 mg/L chloramine.

During the January 28, 2010 investigation, the chldrine residual was tested at a flush valve located at 631 Honey Lane. The test revealed 0.04 mg/L free chlorine.

Resolution: On January 28, 2010, Mr. Tony Gregory of Aqua Texas, Inc. was able to increase the disinfectant residual by flushing the distribution line. A residual of 0.71 mg/L free was noted at approximately 10:45 a.m. that morning at the flush valve located at 631 Honey Lane.

AREA OF CONCERN

Track No: 386510

30 TAC Chapter 290.109(c)(1)(A)

Alleged Violation: Investigation: 789060

Comment Date: 01/28/2010

Failure to collect routine coliform samples at active service connections.

Public water systems must collect routine distribution coliform samples at active service connections which are representative of water quality throughout the distribution system. Other sampling sites may be used if located adjacent to active service connections.

During the January 28, 2010 investigation, routine coliform samples for the months of January 2009 through December 2009 were reviewed. The West Brazos WSC is required to collect three routine coliform samples per month. It was noted that during the months of January 2009, February 2009, April 2009, May 2009, July 2009, August 2009, October 2009, and November 2009 one of three required monthly coliform samples collected were not collected from an active service connection. These samples were collected from the water system's standpipe site or booster pump station site.

Resolution: On February 4, 2010, Mr. Mark Kocian submitted to the TCEQ Waco Regional Office a copy of a revised microbiological monitoring plan. The monitoring plan appears to list active service connections as sampling sites for routine coliform sampling.

Track No: 386513

30 TAC Chapter 290.42(e)(4)(C)

Alleged Violation:

Investigation: 789060 Comment Date: 01/29/2010

Failure to screen the upper vent on the gas chlorine enclosure at the Chilton Plant.

Adequate ventilation, which includes both high level and floor level screened vents, shall be provided for all enclosures in which gas chlorine is being stored or fed. Enclosures containing more than one operating 150-pound cylinder of chlorine shall also provide forced air ventilation which includes: screened and louvered floor level and high level vents; a fan which is located at and draws air in through the top vent and discharges to the outside atmosphere through the floor level vent; and a fan switch located outside the enclosure. Alternately, systems may install negative pressure ventilation as long as the facilities also have gas containment and treatment as prescribed by the current International Fire Code (IFC).

During the January 28, 2010 investigation it was noted that the upper vent on the gas chlorine enclosure was lacking a screen at the Chilton Plant.

Resolution: On February 4, 2010, Mr. Mark Kocian submitted to the TCEQ Waco Regional Office photographs illustrating the screened upper vent on the gas chlorine enclosure at the Chilton Plant.

nack

Bryan W. Shaw, Ph.D., Chairman
Buddy Garcia, Commissioner
Carlos Rubinstein, Commissioner
Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution
October 3, 2011

Mr. Steve Blackhurst, P.E., Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Ste. 400W Austin, TX 78723-2476

Re:

Notice of Compliance with Notice of Violation (NOV) letter dated September 22, 2011:

Western Hills Water System, McLennan County, Texas

TCEQ ID No.: PWS 1550072, RN102671369

Dear Mr. Blackhurst:

This letter is to inform you that Texas Commission on Environmental Quality (TCEQ) Waco Regional Office has received adequate compliance documentation on September 22, 2011 to resolve the alleged violation documented during the investigation of the above-referenced regulated entity conducted on August 23, 2011. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Richard Monreal at the Waco Regional Office at (254) 751-0335.

Sincerely,

Frank Burleson

Water and Waste Section Manager

Waco Regional Office

FB/rm/ps

PECEIVE L OCT O 6 2011

WESTERN HILLS WATER SYSTEM

Investigation #957766

Investigation Date: 09/26/2011

, MCLENNAN COUNTY.

Additional ID(s): 1550072

ALLEGEDATION(S) NOTED AND RESOLVED

Track No: 444982

30 TAC Chapter 290.42(e)(4)(C)

Alleged Violation: Investigation: 945138

Comment Date: 8/24/2011

Failure to provide screened and louvered floor level and high level vents for all enclosures containing more than one operating 150-pound cylinder of chlorine.

Adequate ventilation, which includes both high level and floor level screened vents, shall be provided for all enclosures in which gas chlorine is being stored or fed. Enclosures containing more than one operating 150-pound cylinder of chlorine shall also provide forced air ventilation which includes: screened and louvered floor level and high level vents; a fan which is located at and draws air in through the top vent and discharges to the outside atmosphere through the floor level vent; and a fan switch located outside the enclosure. Alternately, systems may install negative pressure ventilation as long as the facilities also have gas containment and treatment as prescribed by the current International Fire Code (IFC).

During the August 23, 2011 investigation, the gas chlorine enclosure at the Galaxy Plant was inspected. This enclosure houses two operating 150-pound cylinders of chlorine. It was noted that the floor level and high level vents of the gas chlorine enclosure are screened but are not louvered.

Investigation: 957766 Comment Date: 9/26/2011

Failure to provide screened and louvered floor level and high level vents for all enclosures containing more than one operating 150-pound cylinder of chlorine.

On September 22, 2011, Mr. Mark Kocian submitted compliance documentation to the TCEQ Waco Office showing proper corrective action has been taken for this violation.

Resolution: On September 8, 2011, Mr. Mark Kocian submitted photographs to the TCEQ Waco Office showing the lower vent has been equipped with louvers.

On September 22, 2011, Mr. Kocian submitted photographs illustrating the high level vents have been provided with louvers.

nole

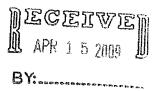
Buddy Carcia, *Chairman*Larry R. Soward, *Commissioner*Bryan W. Shaw, Ph.D., *Commissioner*Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 10, 2009



Steve Blackhurst, Regional Environmental Compliance Manager Aqua Texas, Inc.
1106 Clayton Lane, Ste. 400W
Austin, Texas, 78723

Re:

Notice of Compliance with Notice of Violation (NOV) dated March 17, 2008

Whipporwill Bay Subdivision, Granbury, Hood County, Texas

RN102688074, TCEQ Additional ID: 1110027 Investigation No. 740787

Dear Mr. Blackhurst:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) D/FW Region Office has received adequate compliance documentation on March 30, 2009 to resolve the alleged violations documented during the investigation of the January 18, 2008. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Imran Khawaja at the D/FW Region Office at (817) 588-5806.

Sincerely,

Charles Marshall PWS Work Leader D/FW Region Office

CM/iak

WHIPPORWILL BAY SUBDIVISION

Investigation # 740787

232 BLUE BIRD CT

GRANBURY, HOOD COUNTY, TX 76049

Investigation Date: 03/31/2009

Additional ID(s): 1110027

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 146576

30 TAC Chapter 290.46(n)(3)

Alleged Violation:

Investigation: 740787

Comment Date: 03/31/2009

Failure to provide copies of well completion data for well #1 (G1110027A) at the time of the

investigation.

Investigation: 252117

Comment Date: 10/29/2003

Failure to provide copies of well completion data for well #1 (G1110027A) at the time of the investigation.

Copies of well completion data such as well material setting data, geological log, sealing information (pressure cementing and surface protection), disinfection information, microbiological sample results and a chemical analysis report of a representative sample of water from the well shall be kept on file for as long as the well remains in service.

Recommended Corrective Action: Submit copies of well data for well #1 (G1110027A) and keep on file for future reference.

Resolution: Mr. Larry Mitchell, Environmental Compliance Coordinator, submitted a copy of well completion data for well#1 (G1110027A).

Track No: 304907

30 TAC Chapter 290.45(b)(1)(D)(i)

Alleged Violation:

Investigation: 740787

Comment Date: 03/31/2009

Failure to provide a minimum production capacity of 0.6 gallons per minute per connection.

Investigation: 701977

Comment Date: 09/03/2008

Violation of: §290.45(b)(1)(D)(i)

Failure to provide a minimum production capacity of 0.6 gallons per minute per connection.

Investigation: 638517

Comment Date: 03/07/2008

Violation of: §290.45(b)(1)(D)(i)

Failure to provide a minimum production capacity of 0.6 gallons per minute per connection.

According to 30 TAC §290.45(b)(1)(D)(i), for systems greater than 250 connections, the system must have two or more wells with a capacity of 0.6 gpm per connection. Where an interconnection is provided with another acceptable water system capable of supplying at least 0.35 gpm for each connection in the combined system under emergency conditions, an additional well will not be required as long as the 0.6 gpm per connection requirement is met for each system on an individual basis. Each water system must still meet the storage and pressure maintenance requirements on an individual basis unless the interconnection is permanently open. Based on the number of connections obtained on the day of the investigation (265 connections), the minimum required production capacity to provide 0.6 gpm/connection is 159 gpm. Well readings from all system wells obtained on the day of the

Summary of Investigation Findings

Page 1 of 2

WHIPPORWILL BAY SUBDIVISION

Investigation # 740787

investigation total 126 gpm.

Recommended Corrective Action: Submit documentation indicating that the Whippoorwill Bay water system has reached a minimum production capacity of 0.6 gallons per minute per connection.

Resolution: On March 30, 2009, Mr. Larry Mitchell, Environmental Compliance Coordinator, submitted documentation verifying that the TCEQ Technical Review and Oversight Team has granted minimum alternative production requirement (0.39 gallons per minute/connection).

Buddy Garcia, *Chairman*Larry R. Soward, *Commissioner*Bryan W. Shaw, Ph.D., *Commissioner*Mark R. Vickery, P.G., *Executive Director*

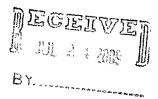


TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 21, 2009

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W Austin, TX 76723



Re:

Comprehensive Compliance Investigation at: Willow Springs Addition, Denton County, Texas TCEQ ID No.:0610237, RN No. 102670676, Investigation No. 748750

Dear Mr. Blackhurst:

On June 10, 2009, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. However, please be aware of the additional issue that was noted during the investigation and listed in the attached summary.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817) 588-5814.

Sincerely

Charles Marshall

Work Leader, Public Water Supply Section

D/FW Regional Office

CM/ref

Enclosure:

Summary of Investigation Findings

WILLOW SPRINGS ADDITION

12290 ECHO GLEN CT

RHOME, DENTON COUNTY, TX

Additional ID(s): 0610237

No Violations Associated to this Investigation

Investigation # 748750

Investigation Date: 06/10/2009

ADDITIONAL ISSUES

Additional Comments

Other violations noted during the investigation? A few head of cattle were noted in the pasture (If non-compliant then describe violation in the surrounding the fenced well area. It is possible that comment section.) the cattle could be allowed within 50 feet of the well

in violation of 290.41(c)(1)(C). The operator stated that the cattle are not kept in the pasture on a regular basis. Please determine the status of the pasture usage and the 50 foot radius around the well.

Dary

Bryan W. Shaw, Ph.D., Chairman Buddy Garcia, Commissioner Carlos Rubinstein, Commissioner Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 4, 2010

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W Austin, TX 78723



Re:

Comprehensive Compliance Investigation at:

Willow Wood Addition Meadow Vista, Denton County, Texas

TCEQ ID No.:0610212, RN No. 102671187, Investigation No. 788222

Dear Mr. Blackhurst:

On January 20, 2010, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), DFW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. No further submittal from you is required concerning this investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Region Office at (817) 588-5814.

Sincerely.

Charles Marshall

Work Leader, Public Water Supply Section

DFW Regional Office

CM/ref

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Brar W. Shaw, Ph.D., Chairman Buddy Garcia, Commissioner Carlos Rubinstein, Commissioner Mark R. Vickery, P.G., Executive Director

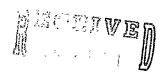


TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 20, 2010

Steve Blackhurst, Environmental Compliance Manager Windsor Estates, Aqua Texas 1106 Clayton Ln, Suite 400 W Austin, Texas 78723-1066



BY:

Re:

Compliance Evaluation Investigation at:

Windsor Estates, Windsor Lane, Springtown (Parker County), Texas

TCEQ ID No.: RN102680907, PWS ID # 1840076, Investigation # 844455

Dear Mr. Blackhurst:

On July 6 – 8, 2010, Marcela G Woodall of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation; however, please see the enclosed Summary of Investigation Findings, Area of Concern, for more information about possible future violations.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Marcela G Woodall in the D/FW Regional Office at Phone # (817) 588 -5800.

Sincerely,

Charles Marshall

Team Leader, Public Water Supply Section

D/FW Regional Office

CM/mgw

Enclosure: Summary of Investigation Findings

(Rev. 01/05/09)

WINDSOR ESTATES

Investigation # 844455

254 WONDER DR

Investigation Date: 07/06/2010

SPRINGTOWN, PARKER COUNTY, TX 76082

Additional ID(s): 1840076

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 275821

30 TAC Chapter 290.46(m)

Alleged Violation:

Investigation: 561961

Comment Date: 5/25/2007

Failure to properly maintain the fence at pump stations #1 and #2.

§290.46(m) Maintenance and housekeeping. The maintenance and housekeeping practices used by a public water system shall ensure the good working condition and general appearance of the system's facilities and equipment. The grounds and facilities shall be maintained in a manner so as to minimize the possibility of the harboring of rodents, insects, and other disease vectors, and in such a way as to prevent other conditions that might cause the contamination of the water.

Investigation: 844455 Comment Date: 8/5/2010

Failure to utilize good maintenance and housekeeping practices to ensure the public water system, specifically the fencing around pump stations 1 and 2, are in good working condition.

Recommended Corrective Action: Submit photographs demonstrating the barbed wire has been tightened and is free of overgrown vegetation at both pump stations.

Resolution: On July 10, 2007 documentation was received in the regional office that the system has submitted, specifically photos of a well maintained pump stations 1 & 2. This result was confirmed during the investigation that took place during July 2010. This appears to resolve the violation.

AREA OF CONCERN

Track No: 407928

30 TAC Chapter 290.41(c)(3)(M)

Alleged Violation:

Investigation: 844455

Comment Date: 8/5/2010

Failure to provide a suitable sampling tap on the discharge pipe of well #1 (G1840076A) pum prior to any treatment.

Recommended Corrective Action: Submit documentation which verifies a suitable sampling tap has been installed on the discharge pipe of each well pump prior to any treatment.

Resolution: On July 28, 2010 documentation was received in the regional office that the system has submitted, specifically photos of an installed sample tap on Well #1. This appears to resolve the violation.

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Bryan W. Shaw, Ph.D., Chairman
Buddy Garcia, Commissioner
Carlos Rubinstein, Commissioner
Mark R. Vickery, P.G., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 6, 2010

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W Austin, TX 76723

RECEIVE

Re:

Comprehensive Compliance Investigation at:

Woodland Hills, Denton County, Texas

TCEQ ID No.:0610084, RN No. 102673357, Investigation No. 788129

Dear Mr. Blackhurst:

On January 22, 2010, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), DFW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Region Office at (817) 588-5814.

Sincerely.

Charles Marshall

Work Leader, Public Water Supply Section

DFW Regional Office

CM/ref

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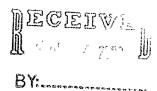
Buddy Garcia, *Chairman*Larry R. Soward, *Commissioner*Bryan W. Shaw, Ph.D., *Commissioner*Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution November 12, 2008

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W Austin, TX 76723



Re:

Comprehensive Compliance Investigation at:

Woodlands of Parker County WSC, Parker County, Texas

TCEQ ID No.:1840138, RN No. 102676822, Investigation No. 700732

Dear Mr. Blackhurst:

On September 17, 2008, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817)588-5814.

Sincerely,

Charles Marshall Work Leader, Public Water Supply Section D/FW Regional Office

CM/ref

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Buddy Garcia, *Chairman*Larry R. Soward, *Commissioner*Bryan W. Shaw, Ph.D., *Commissioner*Mark R. Vickery, P.G., *Executive Director*



Texas Commission on Environmental Quality

Protecting Texas by Reducing and Preventing Pollution

January 22, 2009

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager Aqua Texas, Inc. 1106 Clayton Lane, Suite 400W

Austin, TX 78723

Re: Com

Comprehensive Compliance Investigation at:

Wren Water System, Denton County, Texas

TCEQ ID No.:0610009, RN No. 102683455, Ihvestigation No. 706891

Dear Mr. Blackhurst:

On November 19, 2008, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. No further submittal from you is required concerning this investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817) 588-5814.

Sincerely

Charles Marshall

Work Leader, Public Water Supply Section

D/FW Regional Office

CM/ref

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRIVEL DR • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700